

- 34.3 The Contractor shall promptly notify and provide full particulars to the Authority or the relevant other Contracting Authority if such conflict arises or may reasonably be foreseen as arising.
- 34.4 Without prejudice to the foregoing, the Contractor shall not knowingly act at any time during the term of the Contract in any capacity for any person, firm or company in circumstances where a conflict of interest between such person, firm or company and the Authority shall thereby exist in relation to the Services. The Contractor shall immediately report to the Authority Representative any matters which involve or could potentially involve a conflict of interest as referred to in this Clause 34.4.
- 34.5 The Authority reserves the right to terminate the Contract with immediate effect by giving written notice to the Contractor and/or take such other steps it deems necessary where, in the reasonable opinion of the Authority, there is or may be an actual conflict, or a potential conflict, between the pecuniary or personal interests of the Contractor and the duties owed to the Authority under the provisions of the Contract. The action of the Authority pursuant to this Clause shall not prejudice or affect any right of action or remedy which shall have accrued or shall thereafter accrue to the Authority.

35 EQUALITY AND DIVERSITY

35.1 The Contractor shall:

- 35.1.1 perform its obligations under the Contract (including those in relation to provision of the Services) in accordance with:
- (a) all applicable equality Law (whether in relation to race, sex, gender reassignment, religion or belief, disability, sexual orientation, pregnancy, maternity, age or otherwise); and
 - (b) any other requirements and instructions which the Authority reasonably imposes in connection with any equality obligations imposed on the Authority at any time under applicable equality Law;
- 35.1.2 take all necessary steps, and inform the Authority of the steps taken, to prevent unlawful discrimination designated as such by any court or tribunal, or the Equality and Human Rights Commission or (any successor organisation).

- 35.2 The Contractor shall not unlawfully discriminate within the meaning and scope of any law, enactment, order, or regulation relating to discrimination (whether in sex, age, race, gender, religion or belief, disability, sexual orientation, gender reassignment, maternity, pregnancy, marriage, civil partnership or otherwise) in employment.
- 35.3 The Contractor shall take all reasonable steps (at its own expense) to secure the observance of Clause 35.1 of this Schedule 2 by all of its servants, employees or agents of the Contractor engaged in performance of the Contract and shall impose on any Sub-contractor obligations substantially similar to those imposed on the Contractor by Clause 35.1 of this Schedule 2.
- 35.4 The Contractor shall indemnify the Authority against all costs, claims, charges, demands, liabilities, damages, losses and expenses incurred or suffered by the Authority arising out of or in connection with any investigation conducted or any proceedings brought under the Equality Act 2010 due directly or indirectly to any act or omission by the Contractor, its agents, employees or Sub-contractors.
- 35.5 The Contractor shall (and shall use its reasonable endeavours to procure that the Contractor Personnel shall) at all times comply with the provisions of the Human Rights Act 1998 in the performance of the Contract.
- 35.6 The Contractor shall undertake, or refrain from undertaking, such acts as the Authority requests so as to enable the Authority to comply with its obligations under the Human Rights Act 1998.
- 35.7 Subject to Clause 19 (Liability) of this Schedule 2, the Contractor agrees to indemnify and keep indemnified the Authority against all loss, costs, proceedings or damages whatsoever arising out of or in connection with any breach by the Contractor of its obligations under this Clause 35 (Equality and Diversity).

36 HEALTH AND SAFETY

- 36.1 The Contractor shall take all measures necessary to comply with the requirements of the Health and Safety at Work etc. Act 1974 and any other Acts, orders, regulations and Codes of Practice relating to health and safety, which may apply to Contractor Personnel in the performance of the Services.

- 36.2 The Contractor shall promptly notify the Authority of any health and safety hazards which may arise in connection with the performance of the Services.
- 36.3 The Authority shall promptly notify the Contractor of any health and safety hazards which may exist or arise at the Premises of the Authority and which may affect the Contractor in the performance of the Services.
- 36.4 The Contractor shall inform all Contractor Personnel engaged in the provision of Services at the Premises of the Authority of all known health and safety hazards and shall instruct those Contractor Personnel in connection with any necessary safety measures.
- 36.5 Whilst on the Premises of the Authority, the Contractor shall comply, and shall procure that the Contractor Personnel comply, with any health and safety measures implemented by the Authority in respect of persons working on those Premises.
- 36.6 The Contractor shall notify the Authority Representative immediately in the event of any incident occurring in the performance of the Services on the Premises of the Authority where that incident causes any personal injury or any damage to property which could give rise to personal injury.
- 36.7 The Contractor shall ensure that its health and safety policy statement (as required by the Health and Safety at Work etc. Act 1974) is made available to the Authority on request.

37 RELATIONSHIP OF THE PARTIES

- 37.1 Except as expressly provided otherwise in the Contract, nothing in the Contract, nor any actions taken by the Parties pursuant to the Contract shall create a partnership, joint venture or relationship of employer and employee or principal and agent between the Parties, or authorise either Party to make representations or enter into any commitments for or on behalf of any other Party.

38 SERVICE OF NOTICES AND COMMUNICATIONS

- 38.1 Any notice required to be given by either Party under this Contract shall be in writing quoting the date of the Contract and shall be delivered by hand or sent by prepaid first class recorded delivery or by email to the person referred to in the Key Provisions or such other person as one Party may inform the other Party in writing from time to time.

RESILIENCE FOR ENTERAL FEED AND CONSUMABLES FOR COVID-19 PATIENTS

Appendix A – Terms of Participation

38.2 A notice shall be treated as having been received:

- 38.2.1 if delivered by hand within normal business hours when so delivered or, if delivered by hand outside normal business hours, at the next start of normal business hours; or
- 38.2.2 if sent by first class recorded delivery mail on a normal Working Day, at 9.00 am on the second Working Day subsequent to the day of posting, or, if the notice was not posted on a Working Day, at 9.00 am on the third Working Day subsequent to the day of posting; or
- 38.2.3 if sent by email, if sent within normal business hours when so sent or, if sent outside normal business hours, at the next start of normal business hours provided the sender has either received an electronic confirmation of delivery or has telephoned the recipient to inform the recipient that the email has been sent.

39 FREEDOM OF INFORMATION ACT

39.1 The Contractor acknowledges that the Authority is subject to the requirements of the FOIA and the Environmental Information Regulations and shall:

- 39.1.1 provide all necessary assistance and cooperation as reasonably requested by the Authority, at the Contractor's expense, to enable the Authority to comply with its obligations under the FOIA and the Environmental Information Regulations;
- 39.1.2 transfer to the Authority all requests for information that it receives under the FOIA and the Environmental Information Regulations ("**Requests for Information**") relating to the Contract that it receives as soon as practicable and in any event within two (2) Working Days of receipt;
- 39.1.3 provide the Authority with a copy of all Information belonging to the Authority requested in the Request for Information which is in the Contractor's possession or control in the form that the Authority requires within five (5) Working Days (or such other period as the Authority may reasonably specify) of the Authority's request for such Information; and

- 39.1.4 not respond directly to a Request for Information unless authorised in writing to do so by the Authority.
- 39.2 The Contractor acknowledges that the Authority may be required under the FOIA and the Environmental Information Regulations to disclose Information (including Commercially Sensitive Information) without consulting or obtaining consent from the Contractor. The Authority shall take reasonable steps to notify the Contractor of a Request For Information (in accordance with the Secretary of State's section 45 Code of Practice on the Discharge of the Functions of Public Authorities under Part 1 of the FOIA) to the extent that it is permissible and reasonably practical for it to do so but (notwithstanding any other provision in this Contract) the Authority shall be responsible for determining in its absolute discretion whether any Commercially Sensitive Information and/or any other information is exempt from disclosure in accordance with the FOIA and/or the Environmental Information Regulations.
- 39.3 The Contractor shall ensure that all Information is retained for disclosure in accordance with Clause 12 (Right of Audit) of this Schedule 2 and shall permit the Authority to inspect such records as the Authority requests from time to time. Such an inspection may be undertaken virtually rather than in person if both Parties agree that it is reasonable and practicable to do so.
- 39.4 The Contractor acknowledges that the Commercially Sensitive Information is of indicative value only and that such information may be disclosed pursuant to Clause 14 (Right of Audit) of this Schedule 2.

40 TRANSPARENCY

- 40.1 The Contractor recognises that the Authority is subject to PPN 01/17: Update to Transparency Principles (<https://www.gov.uk/government/publications/procurement-policy-note-0117-update-to-transparency-principles>). The Contractor shall comply with the provision of this Clause 40 in order to assist the Authority with its compliance with its obligations under that PPN.
- 40.2 The Parties agree and acknowledge that the content of this Contract is not Confidential Information, except for:
- 40.2.1 any information which is exempt from disclosure in accordance with the provisions of the FOIA, which shall be determined by the Authority; and

40.2.2 Commercially Sensitive Information.

- 40.3 Notwithstanding any other provision of this Contract, the Contractor hereby gives consent for the Authority to publish to the general public this Contract in its entirety (but with any information which is exempt from disclosure in accordance with the provisions of the FOIA redacted), including any changes to this Contract agreed from time to time. The Authority may consult with the Contractor to inform its decision regarding any redactions but shall have the final decision in its absolute discretion.
- 40.4 The Contractor shall assist and cooperate with the Authority to enable the Authority to publish this Contract.

41 FORCE MAJEURE

- 41.1 Neither Party shall be liable to the other Party for any delay in performing, or failure to perform, its obligations under the Contract (other than a payment of money) to the extent that such delay or failure is a result of Force Majeure. Notwithstanding the foregoing, each Party shall use all reasonable endeavours to continue to perform its obligations under the Contract for the duration of such Force Majeure. However, if such Force Majeure prevents either Party from performing its material obligations under the Contract for a period in excess of six (6) Months, either Party may terminate the Contract with immediate effect by giving written notice.
- 41.2 Any failure or delay by the Contractor in performing its obligations under the Contract which results from any failure or delay by an agent, Sub-contractor or supplier shall be regarded as due to Force Majeure only if that agent, Sub-contractor or supplier is itself impeded by Force Majeure from complying with an obligation to the Contractor.
- 41.3 If either Party becomes aware of Force Majeure which gives rise to, or is likely to give rise to, any failure or delay on its part as described in Clause 41.1 of this Schedule 2 it shall immediately notify the other by the most expeditious method then available and shall inform the other of the period for which it is estimated that such failure or delay shall continue.

42 DISPUTE RESOLUTION

- 42.1 The Authority and the Contractor shall attempt in good faith to negotiate a settlement to any dispute between them arising out of or in connection with the Contract within twenty (20) Working Days of either notifying the other party of the dispute and such efforts shall involve the escalation of the dispute to senior management of each Party.
- 42.2 Nothing in this dispute resolution procedure shall prevent the Authority or the Contractor from seeking from any court of competent jurisdiction an interim order restraining the other party from doing any act or compelling the other party to do any act.
- 42.3 If the dispute cannot be resolved by the Authority and the Contractor pursuant to Clause 42.1 of this Schedule 2, the Authority and the Contractor shall refer it to mediation pursuant to the procedure set out in Clause 47.5 of this Schedule 2 unless:
- 42.3.1 the Authority considers that the dispute is not suitable for resolution by mediation;
or
- 42.3.2 the Contractor does not agree to mediation.
- 42.4 The obligations of the Authority and the Contractor under the Contract shall not be suspended, cease or be delayed by the reference of a dispute to mediation and the Contractor and the Contractor Personnel shall comply fully with the requirements of the Contract at all times.
- 42.5 The procedure for mediation is as follows:
- 42.5.1 a neutral adviser or mediator (the "**Contract Mediator**") shall be chosen by agreement between the Authority and the Contractor or, if they are unable to agree upon a Contract Mediator within ten (10) Working Days after a request by one party to the other or if the Contract Mediator agreed upon is unable or unwilling to act, either Party shall within ten (10) Working Days from the date of the proposal to appoint a Contract Mediator or within ten (10) Working Days of notice to either Party that he is unable or unwilling to act, apply to the CEDR to appoint a Contract Mediator;

- 42.5.2 the Authority and the Contractor shall within ten (10) Working Days of the appointment of the Contract Mediator meet with him in order to agree a programme for the exchange of all relevant information and the structure to be adopted for negotiations to be held. If considered appropriate, the Authority and the Contractor may at any stage seek assistance from the CEDR to provide guidance on a suitable procedure;
- 42.5.3 unless otherwise agreed, all negotiations connected with the dispute and any settlement agreement relating to it shall be conducted in confidence and without prejudice to the rights of the Parties in any future proceedings;
- 42.5.4 if the Parties reach agreement on the resolution of the dispute, the agreement shall be reduced to writing and shall be binding on the Parties once it is signed by their duly authorised representatives;
- 42.5.5 failing agreement, either of the Parties may invite the Contract Mediator to provide a non-binding but informative opinion in writing. Such an opinion shall be provided on a without prejudice basis and shall not be used in evidence in any proceedings relating to the Contract without the prior written consent of both Parties; and
- 42.5.6 if the Parties fail to reach agreement in the structured negotiations within sixty (60) Working Days of the Contract Mediator being appointed, or such longer period as may be agreed by the Parties, then any dispute or difference between them may be referred to the courts.

43 SEVERABILITY

- 43.1 If any provision of the Contract is held invalid, illegal or unenforceable for any reason by any court of competent jurisdiction, such provision shall be severed and the remainder of the provisions of the Contract shall continue in full force and effect as if the Contract had been executed with the invalid, illegal or unenforceable provision eliminated. In the event of a holding of invalidity so fundamental as to prevent the accomplishment of the purpose of the Contract, the Parties shall immediately commence negotiations in good faith to remedy the invalidity.

44 ENTIRE AGREEMENT

- 44.1 The Contract constitutes the entire agreement between the Parties in respect of the matters dealt with herein. The Contract supersedes all prior negotiations between the Parties and all representations and undertakings made by one Party to the other, whether written or oral, except that this Clause shall not exclude liability in respect of any Fraud or fraudulent misrepresentation.

45 FURTHER ASSURANCES

- 45.1 Each Party undertakes at the request of the other, and at the cost of the requesting party, to do all acts and execute all documents which may be necessary to give effect to the meaning of the Contract.

46 THE CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 1999

- 46.1 A person who is not a party to the Contract shall have no right to enforce any of its provisions which, expressly or by implication, confer a benefit on him, without the prior written agreement of both Parties. This Clause does not affect any right or remedy of any person which exists or is available apart from the Contracts (Rights of Third Parties) Act 1999 and does not apply to the Crown.

47 LAW AND JURISDICTION

- 47.1 This Contract, and any dispute or claim arising out of or in connection with it or its subject matter (including any non-contractual claims), shall be governed by, and construed in accordance with, the laws of England and Wales.
- 47.2 Subject to Clause 42 of this Schedule 2, the Parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Contract or its subject matter.

Schedule 3 - Definitions and Interpretation

1 Definitions

- 1.1 In the Contract unless the context requires otherwise the following definitions shall be used for the purposes of interpreting the Contract. Other definitions that are not of general application are stated in the Clause where the definition first appears and shall apply only to that Clause unless otherwise shown below:

"Anti-slavery Policy" means the Contractor's slavery and human trafficking policy, if any;

"Authority" means the Secretary of State for Health acting as part of the Crown;

"Authority Data" means the data, text, drawings, diagrams, images or sounds (together with any database made up of any of these) which are embodied in any electronic, magnetic, optical or tangible media, and which are:

- (a) supplied to the Contractor by or on behalf of the Authority; or
- (b) which the Contractor is required to generate, process, store or transmit pursuant to the Contract; or

any Personal Data for which the Authority is the Controller;

"Authority Representative" means the person authorised to act for the Authority for the purposes of the Contract, being the person specified in the Key Provisions;

'Biometric Data' means personal data resulting from specific technical processing relating to the physical, physiological or behavioural characteristics of a natural person, which allow or confirm the unique identification of that natural person, such as facial images or dactyloscopic data;

"Central Government Body" means a body listed in one of the following sub-categories of the Central Government classification of the Public Sector Classification Guide, as published and amended from time to time by the Office for National Statistics:

- (a) Government Department;
- (b) Non-Departmental Public Body or Assembly Sponsored Public Body (advisory, executive, or tribunal);
- (c) Non-Ministerial Department; or
- (d) Executive Agency;

"Change Control Process" means the change control process, if any, referred to in the Key Provisions;

"Commencement Date" means the date of this Contract;

"Commercially Sensitive Information" means the information listed in Schedule 8 (Commercially Sensitive Information) comprising the information of a commercially sensitive nature relating to the Contractor, its business or which the Contractor has indicated to the Authority that, if disclosed by the Authority, would cause the Contractor significant commercial disadvantage or material financial loss;

"Confidential Information" means any information which has been designated as confidential by either Party in writing or that ought reasonably to be considered as confidential (however it is conveyed or on whatever media it is stored) including information the disclosure of which would, or would be likely to, prejudice the commercial interests of any person, trade secrets, Intellectual Property Rights and know-how of either Party and all personal data and sensitive personal data within the meaning of the GDPR. Confidential Information shall not include information which:

1. was public knowledge at the time of disclosure (otherwise than by breach of Clause 15 (Confidential Information));
2. was in the possession of the receiving party, without restriction as to its disclosure, before receiving it from the disclosing party;
3. is received from a third party (who lawfully acquired it) without restriction as to its disclosure; or

4. is independently developed without access to the Confidential Information;

"Contract" means the form of contract at the front of this document and all schedules attached to the form of contract;

"Contract Price" means the price (exclusive of any applicable VAT), payable to the Contractor by the Authority under the Contract, as set out in Schedule 6 (Pricing) for the full and proper performance by the Contractor of its obligations under the Contract but before taking into account the effect of any adjustment of price in accordance with Clause 5 (Price Adjustment on Extension of Term) of Schedule 2;

"Contracting Authority" means any contracting authority as defined in Regulation 2 of the Regulations;

"Contractor" means the contractor named on the form of Contract on the second page

"Contractor Personnel" means all directors, officers, employees, agents, consultants and contractors of the Contractor and/or of any Sub-contractor engaged in the performance of the Contractor's obligations under the Contract from time to time;

"Contractor Representative" means the individual authorised to act for the Contractor for the purposes of the Contract, being the person specified in the Key Provisions;

"Contracts Finder" means the facility provided by the Cabinet Office to advertise contract opportunities available at <https://www.gov.uk/contracts-finder> and any successor facility or website;

"Controller", "Processor", "Data Subject", "Personal Data", "Personal Data Breach", "Data Protection Officer" take the meaning given in the GDPR

"Crown" means the government of the United Kingdom (including the Northern Ireland Assembly and Executive Committee, the Scottish Executive and the National Assembly for Wales), including, but not limited to, government ministers and government departments and particular bodies, persons, commissions or agencies from time to time carrying out functions on its behalf;

“Data concerning health” means personal data related to the physical or mental health of a natural person, including the provision of health care services, which reveal information about his or her health status;

“Data Protection Impact Assessment” means an assessment by the Controller of the impact of the envisaged processing on the protection of Personal Data;

“Data Protection Legislation” means (i) the GDPR, the Law Enforcement Directive (Directive (EU) 2016/680) and any applicable national implementing Law as amended from time to time; (ii) Data Protection Act 2018 to the extent that it relates to processing of personal data and privacy; and (iii) all applicable Law about the processing of personal data and privacy;

“Data Subject Access Request” means a request made by, or on behalf of, a Data Subject in accordance with rights granted pursuant to the Data Protection Legislation to their Personal Data;

“Default” means any breach of the obligations of the relevant Party (including but not limited to fundamental breach or breach of a fundamental term) or any other default, act, omission, negligence or negligent statement:

- (a) in the case of the Authority, of its employees, servants or agents; or
- (b) in the case of the Contractor, of its Sub-contractors or any Contractor Personnel,

in connection with or in relation to the subject matter of the Contract and in respect of which such Party is liable to the other;

“DOTAS” if applicable means the Disclosure of Tax Avoidance Schemes rules which require a promoter of tax schemes to tell HM Revenue & Customs of any specified notifiable arrangements or proposals and to provide prescribed information on those arrangements or proposals within set time limits as contained in Part 7 of the Finance Act 2004 and in secondary legislation made under vires contained in Part 7 of the Finance Act 2004 and as extended to National Insurance Contributions by the National Insurance Contributions (Application of Part 7 of the Finance Act 2004) Regulations 2012, SI 2012/1868 made under s.132A Social Security Administration Act 1992;

“Environmental Information Regulations” means the Environmental Information Regulations 2004 and any guidance and/or codes of practice issued by the Information Commissioner or relevant government department in relation to such regulations;

“Exit Day” shall have the meaning in the European Union (Withdrawal) Act 2018;

“Exit Plan” means the plan for the provisions of the Transitional Assistance Services in the event of the expiry or termination of the Contract, which is to be developed by the Parties pursuant to Clause 15 of Schedule 1;

“Expiry Date” means the date upon which the Contract shall end as specified in the Key Provisions;

“FOIA” means the Freedom of Information Act 2000 and any subordinate legislation made under this Act from time to time together with any guidance and/or codes of practice issued by the Information Commissioner or relevant government department in relation to such legislation;

“Force Majeure” any event outside the reasonable control of either Party affecting its performance of its obligations under the Contract arising from acts, events, omissions, happenings or non-happenings beyond its reasonable control and which are not attributable to any wilful act, neglect or failure to take reasonable preventative action by that Party, including acts of God, riots, war or armed conflict, acts of terrorism, acts of government, local government or Regulatory Bodies, fire, flood, storm or earthquake, or disaster but excluding any industrial dispute relating to the Contractor or the Contractor Personnel or any other failure in the Contractor’s or a Sub-contractor’s supply chain or, for the avoidance of doubt, the withdrawal of the United Kingdom from the European Union and any related circumstances, events, changes or requirements;

“Fraud” means any offence under Laws creating offences in respect of fraudulent acts (including the Misrepresentation Act 1967) or at common law in respect of fraudulent acts including acts of forgery;

“GDPR” means the General Data Protection Regulations (Regulation (EU) 2016/679);

“General Anti-Abuse Rule” if applicable, means (a) the legislation in Part 5 of the Finance Act 2013; and (b) any future legislation introduced into parliament to counteract tax advantages arising from abusive arrangements to avoid national insurance contributions;

“Good Industry Practice” means standards, practices, methods and procedures conforming to the Law and the degree of skill and care, diligence, prudence and foresight which would reasonably and ordinarily be expected from a skilled and experienced person or body engaged in a similar type of undertaking under the same or similar circumstances;

“Halifax Abuse Principle” if applicable, means the principle explained in the CJEU Case C-255/02 Halifax and others;

“Impact Assessment” has the meaning given to it in Clause 10.4 of Schedule 1;

“Implementation Plan” means the implementation plan, if any, referred to in the Key Provisions;

“Information” means all information of whatever nature, however conveyed and in whatever form, including in writing, orally, by demonstration, electronically and in a tangible, visual or machine-readable medium (including CD-ROM, magnetic and digital form);

“Intellectual Property Rights” includes but is not limited to patents, inventions, trade marks, service marks, logos, design rights (whether registrable or otherwise), applications for any of the foregoing, copyright, rights in software programmes, database rights, domain names, trade or business names, moral rights and other similar rights or obligations whether registrable or not in any country (including but not limited to the United Kingdom) and the right to sue for passing off;

“Joint Controllers” means where two or more Controllers jointly determine the purposes and means of processing;

“Key Personnel” means those persons named in the Schedule 11 as being key personnel or such persons as shall be agreed in writing by the Authority from time to time;

"Law" means any law, subordinate legislation within the meaning of Section 21(1) of the Interpretation Act 1978, bye-law, enforceable right within the meaning of Section 2 of the European Communities Act 1972, regulation, order, regulatory policy, mandatory guidance or code of practice, judgment of a relevant court of law, or directives or requirements with which the Contractor is bound to comply including but not limited to the Modern Slavery Act 2015;

"Month" means calendar month;

"Occasion of Tax Non-Compliance" if applicable, means:

- (a) any tax return of the Contractor submitted to a Relevant Tax Authority on or after 1 October 2012 is found on or after 1 April 2013 to be incorrect as a result of:
 - (i) a Relevant Tax Authority successfully challenging the Contractor under the General Anti-Abuse Rule or the Halifax Abuse Principle or under any tax rules or legislation that have an effect equivalent or similar to the General Anti-Abuse Rule or the Halifax Abuse Principle;
 - (ii) the failure of an avoidance scheme which the Contractor was involved in, and which was, or should have been, notified to a Relevant Tax Authority under the DOTAS or any equivalent or similar regime; and/or
- (b) any tax return of the Contractor submitted to a Relevant Tax Authority on or after 1 October 2012 gives rise, on or after 1 April 2013, to a criminal conviction in any jurisdiction for tax related offences which is not spent at the Commencement Date or to a civil penalty for fraud or evasion;

"Party" means a party to the Contract;

"Person" where the context allows, includes a corporation or an unincorporated association;

“Processor Personal” means all directors, officers, employees, agents, consultants and contractors of the Processor and/or of any Sub-Processor engaged in the performance of its obligations under this Contract;

“Protective Measures” means appropriate technical and organisational measures which may include: pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the effectiveness of the such measures adopted by it;

“Premises” means, where applicable, the location where the Services are to be supplied, as set out in the Schedule 4 (Specification);

“Processing” means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

Profiling “ means any form of automated processing of personal data consisting of the use of personal data to evaluate certain personal aspects relating to a natural person, in particular to analyse or predict aspects concerning that natural person's performance at work, economic situation, health, personal preferences, interests, reliability, behaviour, location or movements;

“Prohibited Act” means:

- (a) to directly or indirectly offer, promise or give any person working or engaged by a Contracting Authority and/or the Authority a financial or other advantage to:
 - (i) induce that person to perform improperly a relevant function or activity; or
 - (ii) reward that person for improper performance of a relevant function or activity; or

- (b) committing any offence:
 - (i) under the Bribery Act 2010; or
 - (ii) under legislation creating offences concerning Fraud; or
 - (iii) at common law concerning Fraud; or
 - (iv) committing (or attempting or conspiring to commit) Fraud;

“Property” means the property, other than real property, issued or made available to the Contractor by the Authority in connection with the Contract;

“pseudonymising” means the processing of personal data in such a manner that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and is subject to technical and organisational measures to ensure that the personal data are not attributed to an identified or identifiable natural person;

“Quality Standards” means the quality standards published by BSI British Standards, the National Standards Body of the United Kingdom, the International Organisation for Standardization or other reputable or equivalent body, (and their successor bodies) that a skilled and experienced operator in the same type of industry or business sector as the Contractor would reasonably and ordinarily be expected to comply with, and as may be further detailed in the Schedule 4 (Specification) and where applicable shall maintain accreditation with the relevant Quality Standards authorisation body;

“Regulations” means the Public Contracts Regulations 2015 as amended from time to time;

“Regulatory Bodies” means government departments and regulatory, statutory and other entities, committees, ombudsman and bodies which, whether under statute, rules, regulations, codes of practice or otherwise, are entitled to regulate, investigate or influence the matters dealt with in the Contract and **“Regulatory Body”** shall be construed accordingly;

"Relevant Requirements" means all applicable Law relating to bribery, corruption and fraud, including the Bribery Act 2010 and any guidance issued by the Secretary of State for Justice pursuant to section 9 of the Bribery Act 2010;

"Relevant Tax Authority" if applicable, means HM Revenue & Customs, or, if applicable, a tax authority in the jurisdiction in which the Contractor is established;

"Relevant Transfer" shall have the meaning ascribed in Schedule 10 (Staff Transfer);

"Replacement Contractor" means any third party contractor of Replacement Services appointed by the Authority from time to time and in accordance with the terms of the Contract;

"Replacement Services" means any services which are identical or substantially similar to any of the Services and which the Authority receives in substitution for any of the Services following the termination or expiry of the Contract, whether those services are provided by the Authority itself or by any Replacement Contractor;

"Security Policy" means the HMG Security Policy Framework (April 2014) available at <https://www.gov.uk/government/publications/security-policy-framework>, as amended by notification to the Contractor from time to time;

"Services" means the services to be supplied as specified in Schedule 4 (Specification);

"Services Commencement Date" means the services commencement date, if any, referred to in the Key Provisions;

"SME" means an enterprise falling within the category of micro, small and medium-sized enterprises (http://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition_en) defined by the Commission Recommendation of 6 May 2003 concerning the definition of micro, small and medium-sized enterprises;

"Step In Rights" means the step in rights, if any, referred to in the Key Provisions;

"Sub-contract" means the Contractor's contract with a Sub-contractor whereby that Sub-contractor agrees to provide to the Contractor the Services (or any part thereof)

or facilities or services necessary for the provision of the Services (or any part thereof) or necessary for the management, direction or control of the Services;

"Sub-contractor" means any person appointed by the Contractor to carry out any and/or all of the Contractor's obligations under the Contract;

"Sub-processor" means any third party appointed to process Personal Data on behalf of the Contractor related to this Contract;

"Term" means the term as set out in the Key Provisions;

"Termination Notice" means any notice to terminate this Contract which is given by either Party in accordance with the provisions of the Contract;

"Termination Period" means the period specified in the Termination Notice during which period the Authority may require the Contractor to continue to provide the Services after a Termination Notice has been given provided always that such period may not extend the Term (as extended by Clause 2 (Extension) of Schedule 2) by more than six (6) Months;

"Transferring Former Contractor Employees" shall have the meaning ascribed in Schedule 10 (Staff Transfer);

"Transferring Authority Employees" shall have the meaning ascribed in Schedule 10 (Staff Transfer);

"Transitional Assistance Service Charges" means the charges, if any, payable by the Authority to the Contractor for the provision of the Transitional Assistance Services, which shall be calculated in accordance with Schedule 6;

"Transitional Assistance Services" means the services to be provided by the Contractor to the Authority pursuant to Clause 15 of Schedule 1 in order to facilitate the transfer of the Services to the Authority or a Replacement Contractor;

"Variation" has the meaning given to it in Clause 10.2 of Schedule 1;

"Variation Form" means the form set out in Schedule 9 (Variation Form);

“VAT” means value added tax in accordance with the provisions of the Value Added Tax Act 1994;

“Voluntary, Community and Social Enterprise” or “VCSE” means a non-governmental organisation that is value-driven and which principally reinvests its surpluses to further social, environmental or cultural objectives;

“Worker” means any one of the Contractor Personnel which the Authority, in its reasonable opinion, considers is an individual to which Procurement Policy Note 08/15 (Tax Arrangements of Public Appointees) applies in respect of the Services;

“Working Day” means any day other than a Saturday or Sunday or public holiday in England and Wales.

- 1.2 The interpretation and construction of the Contract shall be subject to the following provisions:
- 1.2.1 words importing the singular meaning include, where the context so admits, the plural meaning and vice versa;
 - 1.2.2 words importing the masculine include the feminine and the neuter;
 - 1.2.3 reference to a Clause is a reference to the whole of that Clause unless stated otherwise;
 - 1.2.4 reference to any statute, enactment, order, regulation or other similar instrument shall be construed as a reference to the statute, enactment, order, regulation or instrument as amended by any subsequent enactment, modification, order, regulation or instrument as subsequently amended or re-enacted;
 - 1.2.5 reference to any person shall include natural persons and partnerships, firms and other incorporated bodies and all other legal persons of whatever kind and however constituted and their successors and permitted assigns or transferees;
 - 1.2.6 the words “include”, “includes” and “including” are to be construed as if they were immediately followed by the words “without limitation”; and

- 1.2.7 headings are included in the Contract for ease of reference only and shall not affect the interpretation or construction of this Contract.
- 1.3 Not used.
- 1.4 In entering into this Contract the Authority is acting as part of the Crown.
- 1.5 Any reference in this Contract which immediately before Exit Day is a reference to (as it has effect from time to time):
- (i) any EU regulation, EU decision, EU tertiary legislation or provision of the EEA agreement ("EU References") which is to form part of domestic law by application of section 3 of the European Union (Withdrawal) Act 2018 and which shall be read on and after Exit Day as a reference to the EU References as they form part of domestic law by virtue of section 3 of the European Union (Withdrawal) Act 2018 as modified by domestic law from time to time; and
 - (ii) any EU institution or EU authority or other such EU body shall be read on and after Exit Day as a reference to the UK institution, authority or body to which its functions were transferred.

Schedule 4 - Specification

1 Definitions and Interpretation

- 1.1 In addition to the definitions and rules of interpretation set out in Schedule 3, unless the context requires otherwise the following definitions shall be used for the purposes of interpreting this Schedule 4:

“Business as Usual Volume” means the aggregate volume of the Products supplied to all Customers by the Contractor in each Month (calculated as a Monthly average over the six Month period from September 2019 to February 2020), as set out in the table in Annex 2 to this Schedule 4. For the avoidance of doubt, the Business as Usual Volume is an aggregate volume applicable to all Customers and is not a separate volume for each individual Customer;

“Customers” means NHS bodies (including NHS bodies that operate field hospitals) in England, Wales, Northern Ireland and Scotland that provide acute services to COVID-19 patients;

“Minimum Stockbuild Shelf-Life” means the minimum Shelf-Life in relation to each of the Products for the purposes of Clause 3.3 of this Schedule 4 as set out in the column headed “Minimum Stockbuild Shelf-Life” in the table in Annex 1 to this Schedule 4;

“Premises” means Cestrian Court, Manor Park, Runcorn, or such other premises that may be agreed by the Parties from time to time provided that the Authority shall not unreasonably withhold its agreement to any request from the Contractor to change the location of the Premises but the Premises shall at all times be within the mainland of the United Kingdom;

“Products” means the enteral feed products and related consumables which will form the Reserve Stock, as set out in the column headed “Products” in the table in Annex 1 to this Schedule 4, and for the avoidance of doubt will not include any products that are not set out in the column headed “Products” in the table in Annex 1 to this Schedule 4 and will not include capital enteral equipment such as enteral feeding pumps;

“Reserve Stock” means the reserve of the Products which will be stored, managed, distributed and reported on by the Contractor in accordance with this Schedule 4;

“Reserve Stock Price” has the meaning given in Clause 1 of Schedule 6;

“Shelf-Life” means the unexpired period of time as specified by the manufacturer of the Products and stated on the Products; and

“Total Volume of Reserve Stock” means the total volume of the Reserve Stock for each of the Products that the Contractor is required to store, manage, distribute and report on in accordance with this Schedule 4, as set out in the in the column headed “Total Volume of Reserve Stock” in the table in Annex 1 to this Schedule 4.

2 Establishment of Reserve Stock

2.1 The Contractor agrees that it will establish a reserve of the Products which will form the Reserve Stock and which will be stored, managed, distributed and reported on as set out in this Schedule 4.

2.2 The Contractor will store the Reserve Stock at the Premises at all times during the Term until it is distributed to Customers in accordance with this Schedule 4.

2.3 The Contractor will ensure that it has in stock at the Premises not less than 50% of the Total Volume of Reserve Stock by the Commencement Date, or such other date as may be agreed between the Parties.

2.4 The Contractor will ensure that it has in stock at the Premises not less than 100% of the Total Volume of Reserve Stock by 1 December 2020, or such other date as may be agreed between the Parties.

2.5 The Contractor will:

2.5.1 notify the Authority as soon as reasonably practicable once it has complied with the requirements specified in Clauses 2.3 and 2.4 of this Schedule 4 in relation to the Total Volume of Reserve Stock; and

2.5.2 provide the Authority as soon as reasonably practicable with an up to date “Reserve Stock Levels Report” (as set out in Clause 2.2.1 of Schedule 7) and a “Demand and Order Fulfilment Report” (as set out in Clause 2.2.2 of Schedule 7), along with such other evidence as the Authority may reasonably require to verify the Contractor’s

compliance with the requirements specified in Clauses 2.3 and 2.4 of this Schedule 4.

- 2.6 The Contractor will notify the Authority as soon as reasonably practicable on becoming aware of any matter that may reasonably be considered to impact its ability to comply with any of the provisions of Clause 2 of this Schedule 4. Without prejudice to any rights or remedies that may be available to the Authority under the Contract, if such notification is given by the Contractor, the Parties will meet as soon as reasonably practicable to discuss the reason(s) given by the Contractor and will, acting reasonably, negotiate and attempt to agree any appropriate changes to Clause 2 of this Schedule 4 as a result of the notification given by the Contractor.
- 2.7 The Authority will be entitled to inspect the Premises during normal business hours on reasonable notice at any time during the Term to verify the Total Volume of Reserve Stock held by the Contractor and the Contractor's compliance with its obligations under this Contract. Such an inspection may be undertaken virtually rather than in person if both Parties agree that it is reasonable and practicable to do so.
- 2.8 Following the Services Commencement Date, but before 1 December 2020, the Parties will discuss and agree an exit plan that will apply on the expiry or termination of this Contract.

3 Storage of Reserve Stock

- 3.1 The Contractor will maintain the Premises at all times in such manner that the Premises remain suitable to store the Reserve Stock as required by Clause 3.2 of this Schedule 4.
- 3.2 Prior to the Reserve Stock being supplied to Customers, the Contractor will ensure that:
- 3.2.1 the Reserve Stock is stored at the Premises in such a manner as to protect it from damage or deterioration;
 - 3.2.2 any identifying marks or packaging on or relating to the Reserve Stock are not removed, defaced or obscured;
 - 3.2.3 the Reserve Stock is kept in satisfactory condition in accordance with any reasonable and necessary instructions from the Authority that are agreed between the Parties from time to time; and

- 3.2.4 the Reserve Stock is kept in accordance with any Law or regulatory requirements applicable to the Products, Good Industry Practice, and any instructions or guidance given by the manufacturer of the Products.
- 3.3 The Contractor will ensure that on 31 December 2020 each Product forming the Reserve Stock has not less than the Minimum Stockbuild Shelf-Life (as set out in Annex 1 of this Schedule 4 for each Product) of remaining Shelf-Life.
- 3.4 The Contractor will notify the Authority as soon as reasonably practicable on becoming aware of any matter that may reasonably be considered to impact its ability to comply with Clause 3.3 of this Schedule 4. If such notification is given by the Contractor, the Parties will meet as soon as reasonably practicable to discuss the reason(s) given by the Contractor and will, acting reasonably, negotiate and attempt to agree any appropriate changes to Clause 3.3 of this Schedule 4 as a result of the notification given by the Contractor.
- 3.5 The Contractor will use its reasonable endeavours to maximise the Shelf-Life of the Reserve Stock during the Term and to minimise any obsolete Reserve Stock at the end of the Term by:
- 3.5.1 undertaking inventory management and stock rotation of the Reserve Stock in accordance with Good Industry Practice and the Contractor's normal business as usual processes for inventory management and stock rotation, taking into account the Shelf-Life of the relevant Products; and
- 3.5.2 rotating the Reserve Stock with other stock stored by the Contractor to maximise the Shelf-Life of the Reserve Stock, both during the Term and at the end of the Term, which will include in each Month rotating not less than the Business as Usual Volumes of Products forming the Reserve Stock with other stock stored by the Contractor in accordance with this Clause 3.5 of this Schedule 4.

4 Supply of Reserve Stock

- 4.1 The Contractor acknowledges and agrees that as at the Services Commencement Date it supplies the Products to Customers, whether directly or via third party distributors, in accordance with the terms and conditions that are in place between the Contractor (or third party distributor) and each Customer from time to time.

- 4.2 The Contractor will continue to supply the Products, whether directly or via third party distributors, to Customers during the Term in accordance with the terms and conditions that are in place between the Contractor (or its third party distributor) and each Customer from time to time. For the avoidance of doubt:
- 4.2.1 the agreement for the purchase of the Products (including the Reserve Stock) shall be between the Contractor (or its third party distributor) and each Customer and the Authority will not be party to or have any obligations under any such agreement;
 - 4.2.2 the Authority will not purchase any of the Products (including the Reserve Stock) under this Contract; and
 - 4.2.3 risk in and title to the Products will pass between the Contractor (or its third party distributor) and each Customer under the terms of the agreement between them for the purchase of the Products and will not transfer to the Authority at any time as a result of this Contract.
- 4.3 The Contractor will ensure that at all times during the Term it has in its possession at the Premises not less than the Total Volume of Reserve Stock, minus the amount of Reserve Stock that has been supplied to Customers pursuant to Clause 4.4 of this Schedule 4.
- 4.4 For the duration of the Term, if the total aggregate volume of any of the Products purchased by all Customers in any Month exceeds the Business as Usual Volume of that Product for that Month, the Contractor will continue to supply the Products to Customers and the Products supplied will be deemed to have been supplied from the Reserve Stock.
- 4.5 If the Contractor receives any unusually large orders of Products from Customers that cannot reasonably be explained by an increase in COVID-19 hospital cases for the relevant Customer, in keeping with normal customer engagement practices, the Contractor will discuss with the relevant Customer and seek to determine the reason for the quantity of Products ordered and will use reasonable endeavours to notify the Authority before supplying any Products to that Customer.
- 4.6 Should the volume of Products supplied by the Contractor to all Customers in any Month during the period from the Services Commencement Date to 1 December 2020 (or such other date as may be agreed pursuant to Clauses 2.4 and 2.6 of this Schedule 4) exceed the Business

as Usual Volume for that Month, the Contractor will continue to supply such Products to Customers where possible but will notify the Authority immediately if the supply of such Products may cause the Contractor to fail to comply with its obligations under Clauses 2.3 and 2.4 of this Schedule 4.

- 4.7 For the avoidance of doubt, where the volume of Products supplied by the Contractor to all Customers in any Month during the period from the Services Commencement Date to 1 December 2020 (or such other date as may be agreed pursuant to Clauses 2.4 and 2.6 of this Schedule 4) exceeds the Business as Usual Volume for that Month:

4.7.1 the Authority agrees that for each Product supplied that is above the Business as Usual Volume for that Product, it will be responsible for paying the Contractor Reserve Stock Price pursuant to Clause 2.2 of Schedule 6; and

4.7.2 each Product supplied that is above the Business as Usual Volume for that Product will count towards the Contractor's compliance with its obligations set out in Clauses 2.3 and 2.4 of this Schedule 4.

5 Replenishment of and Variations to Reserve Stock

- 5.1 The Authority may request:

5.1.1 that the Contractor replenishes the volume of Reserve Stock required to be held by the Contractor from time to time in accordance with this Schedule 4;

5.1.2 that the Contractor varies the Products forming the Reserve Stock; or

5.1.3 a change to the definition of the Customers as set out in Clause 1.1 of this Schedule 2,

should the Authority consider this to be reasonably necessary during the Term. Subject to Clause 7 of Schedule 2, the Parties will review and discuss any such request and mutually agree any changes to the Contract as a result of the request as part of the Monthly contract management meetings set out in Schedule 7.

- 5.2 Where the Parties agree that:

- 5.2.1 the Contractor will vary or replenish the Reserve Stock pursuant to Clause 5.1 of this Schedule 4, the Contractor will vary or replenish the Reserve Stock as agreed by the Parties and will use its reasonable endeavours to comply with any timescales specified by the Authority, taking into account the available production capacity and timescales from time to time; or
- 5.2.2 the definition of the Customers will be changed pursuant to Clause 5.1 of this Schedule 4, all references to the Customers in this Contract will be amended accordingly to the new agreed definition from the date the Parties agree the change will apply.
- 5.3 In the event that the Parties agree to extend the Term pursuant to Clause 2 of Schedule 2, the Parties will review and discuss the Products forming the Reserve Stock, the volume of Reserve Stock held, and any replenishment requirements in relation to the Reserve Stock, provided that Clause 5 of Schedule 2 will apply in relation to the existing Products but if the Parties agree to add any new Products to the Reserve Stock the Parties will agree the price payable for such new Products.

Annex 1 to Schedule 4

Products and Total Volume of Reserve Stock

Product type	MPC	Products	Unit of Measure	Total Volume of Reserve Stock	Minimum Stockbuild Shelf-Life (month)
Giving sets	7751914	Amika Bag w.c., ENFit ST	Eaches	6,060	24
	7751916	Amika EB mobil w.c., ENFit ST	Eaches	12,121	24
	7751917	Amika EB w.c., ENFit ST	Eaches	22,222	24
Tube Feed	7135221	Fresubin Intensive	500ml	18,182	5
	7190221	Fresubin 2kcal HP	500ml	24,242	6
	7191221	Fresubin 2kcal HP Fibre	500ml	6,061	6
	7348231	Fresubin HP Energy*	1000ml	30,303	6
	7987231	Fresubin HP Energy Fibre*	1000ml	6,061	6

*The Parties acknowledge and agree that the Contractor may supply these Products to Customers in 500ml units, in which case the 500ml units supplied will count towards the volumes specified in this Contract on a pro rata basis. For example, every 500ml unit of these Products supplied to Customers will count as 0.5 units for the purposes of the volumes specified in this Contract for each Product.