**Call-Off Schedule 4 (Call Off Tender)**

**4.1 Please describe how you will deliver the requirements set out in Attachment 3. Your response must include the following:**

1. **An example evidencing how you have carried out similar requirements. In particular, your response must provide details of how you have helped to smooth the transition where a client has moved from one provider to another, preferably in an operational setting.**
2. **Details of the lessons that you have learned from carrying out similar requirements and how you will apply them to ensure the successful delivery of the requirements.**

**Maximum of 2 A4 pages**

**REDACTED TEXT under FOIA Section 43 Commercial Interests**.

**4.2 Please describe how you will deliver the requirements set out in Attachment 3. Your response must include an example evidencing how you have delivered similar requirements for a major pension scheme, preferably in the public sector. Your response must set out the nature of the work undertaken, the key lessons that you learned and how you would apply them to ensure the successful delivery of the requirements.**

**Maximum of 2 A4 pages**

**REDACTED TEXT under FOIA Section 43 Commercial Interests**.

**4.3 Please set out how you will ensure that your advice is clear, succinct and easily understandable by the client on a first reading. Your response must explain how your written and verbal advice will be compelling and persuasive.**

**Maximum of 2 A4 pages**

**REDACTED TEXT under FOIA Section 43 Commercial Interests**.

**5.1 Please show how you will demonstrate the commitment your organisation will make to ensure that opportunities under the contract will provide equal opportunities and the commitment your organisation will make to support and promote wellbeing**

**Maximum of 2 A4 pages**

**REDACTED TEXT under FOIA Section 43 Commercial Interests**.