

**FRAMEWORK AGREEMENT  
NO: QC0029**

**ROUTE AGREEMENT  
NO: QC80403**

**ROUTE: 264/N264**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 264/N264 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Croydon Garage  
134 Beddington Lane  
Croydon  
Surrey  
CR9 4ND

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 264: West Croydon Bus Station - Tooting, St Georges Hospital (24 hour service)**

**Date of Structural Change:** 27 August 2022.

**Date of Service Change:** 27 August 2022.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Tooting, St Georges Hospital:** Station Road, Tamworth Road, Road Under Car Park, Drummond Road, Church Street, Reeves Corner, Cairo New Road, Waddon New Road, Rectory Grove, Roman Way, Mitcham Road, Lombard Roundabout, Mitcham Road, Croydon Road, Commonside West, Upper Green East, London Road, Mitcham Road, Tooting Broadway, Garratt Lane, Fountain Road, Blackshaw Road.

**Towards West Croydon Bus Station:** Blackshaw Road, Tooting High Street, Tooting Broadway, Mitcham Road, London Road, Upper Green East (Southern Arm), Commonside West, Croydon Road, Mitcham Road, Lombard Roundabout, Mitcham Road, Roman Way, Reeves Corner (Western Arm), Tamworth Road, Station Road, West Croydon Bus Station.

### **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **WEST CROYDON BUS STATION**

Private stand for 13 buses in West Croydon Bus Station on east side of Station Road.

Buses proceed from West Croydon Bus Station via Station Road and West Croydon Bus Station to stand, departing via West Croydon Bus Station to Station Road. Set down in West Croydon Bus Station, at stop B2 (BP6116 - West Croydon Bus Station, Last Stop on LOR: BP6116 - West Croydon Bus Station) and pick up in Station Road, at stop B3 (BP6117 - West Croydon Bus Station, First Stop on LOR: BP6117 - West Croydon Bus Station).

**AVAILABILITY:** At any time.

**OPERATING RESTRICTIONS:** No more than 2 buses on Route 264 should be

	scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Croydon.

### **MITCHAM ROAD, PURLEY WAY**

#### From Tooting, St Georges Hospital.

Buses proceed from Mitcham Road via Lombard Roundabout departing to Mitcham Road. Set down in Mitcham Road, at Stop H (8771 - Lombard Roundabout, Last Stop on LOR: 8771 - Lombard Roundabout) and pick up in Mitcham Road, at Stop L (8772 - Ockley Road, First Stop on LOR: 8772 - Ockley Road).

#### From West Croydon Bus Station.

Buses proceed from Mitcham Road via Lombard Roundabout departing to Mitcham Road. Set down in Mitcham Road, at Stop K (8770 - Lombard Roundabout, Last Stop on LOR: 8770 - Lombard Roundabout) and pick up in Mitcham Road, at Stop J (8769 - Drake Road, First Stop on LOR: 8769 - Drake Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Mitcham Road, Purley Way.

### **MITCHAM, FAIR GREEN**

#### From Tooting, St Georges Hospital.

Buses proceed from Upper Green East via Commonsides West departing to Upper Green East. Set down in Upper Green East, at stop H (BP683 - Upper Green East, Last Stop on LOR: BP683 - Upper Green East) and pick up in Upper Green East, at stop I (17574 - Upper Green East, First Stop on LOR: 17574 - Upper Green East).

#### From West Croydon Bus Station.

Buses proceed from London Road departing to London Road. Set down in London Road, at stop A (20599 - Downe Road / Mitcham Library, Last Stop on LOR: 20599 - Downe Road / Mitcham Library) and pick up in London Road, at stop B (8803 - Downe Road / Mitcham Library, First Stop on LOR: 8803 - Downe Road / Mitcham Library).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Mitcham.

### **TOOTING BROADWAY, LONGMEAD ROAD (from West Croydon Bus Station)**

Buses proceed from Mitcham Road via Longmead Road departing to Mitcham Road. Set down in Mitcham Road, at stop H (25286 - Tooting Broadway Station <>, Last Stop on LOR: 25286 - Tooting Broadway Station <>) and pick up in Mitcham Road, at stop E (25655 - Mitcham Road / Tooting Broadway Stn <>, First Stop on LOR: 25655 - Mitcham Road / Tooting Broadway Stn <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Tooting Broadway.

### **TOOTING, ST. GEORGES HOSPITAL**

Public stand for six buses on the north side of Blackshaw Road, commencing opposite the centre line of Kenlor Road (north arm) and extending 75 metres. Buses proceed from Blackshaw Road direct to stand, departing to Blackshaw Road. Set down in Blackshaw Road, at Stop HZ (LG58 - Blackshaw Road, Last Stop on LOR: LG58 - Blackshaw Road) and pick up in Blackshaw Road, at Stop HM (36658 - St George's Hospital, First Stop on LOR: 36658 - St George's Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 264 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting, St George's Hospital.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	264-58595- MF-ME-1-1	30/08/22		11	10	11	5	1,216.28	195	237,174.60
Mondays to Fridays (NSD)	264-58595- MF-ME-1-1	30/08/22		10	10	11	5	1,216.28	55	66,895.40
Saturdays & Good Friday	264-58595- Sa-ME-1-1	27/08/22		N/A	11	N/A	5	1,176.80	56	65,900.80
Sundays & Public Holidays*	264-58595- Su-ME-1-1	28/08/22		N/A	8	N/A	5	993.24	58	57,607.92
								<b>Total daily</b>	<b>364</b>	<b>427,578.72</b>

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun – Thurs pm / Mon – Fri am # (SDO)	N264-58595- SuNt-ME-1-1	01/09/22		3	105.96	195	20,662.20
Sun – Thurs pm / Mon – Fri am # (NSD)	N264-58595- SuNt-ME-1-1	01/09/22		3	105.96	58	6,145.68
Fri pm / Sat am	N264-58595- FrNt-ME-1-1	28/08/22		3	105.96	52	5,509.92
Sat pm / Sun am	N264-58595- SaNt-ME-1-1	29/08/22		3	105.96	52	5,509.92
					<b>Total nightly</b>	<b>363</b>	<b>37,827.72</b>

<b>Total Scheduled In Service Mileage (daily + nightly)</b>	<b>465,406.44</b>
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\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.



**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**  
**ANNEX B TERMS AND CONDITIONS**

1.	Early Termination Date (clause 27.9)	21 August 2026
2.	Sponsored Route (clause 27.10)	No
3.	Multiple Termination Clause 27.11 to apply	No
4.	Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B)	Yes
5.	Incentive Provisions – Do the Incentive Provisions apply? (clause 46)	Yes*

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

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6. Spare Vehicle - The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 264/N264.
8. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	Route 264 - High Frequency Route Route N264 - Low Frequency Route
Initial Minimum Performance Standard (17 September 2022 – 23 June 2023)	Route 264 – 0.92 minutes Excess Wait Time Route N264 – 89.2% “On-Time”
Minimum Performance Standard	Route 264 – 0.90 minute Excess Wait Time Route N264 – 90.0% “On-Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable
Extension Assessment Period	Not Applicable

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OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
WCROBS	West Croydon Bus Station	TOOTHP	St George's Hospital
MCHRPE	Lombard Roundabout	TTBYMR	Mitcham Road / Tooting Broadway Stn <>
MTCHFG	Upper Green East	MTCHFG	Mitcham Fair Green
TTBYMR	Tooting Broadway Station <>	MCHRPE	Drake Road

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>
Chassis Manufacturer and Type	BYD D8UR	Volvo B5LH (HEV)
Body Manufacturer and Type	ADL E400 City	Wrights Gemini III
Single or Double Deck	DD	Double deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	66	60 + 1 wheelchair
Maximum Standing Capacity	20	29
Maximum Length	10.9	10.500mm
Maximum Width	2.5	2,550mm
Number of Doors	2	Two
Year of Manufacture	2022	2015
Engine Type (Including Euro Rating)	N/A (EV)	Euro VI hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 27 AUGUST 2022

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                         |
|----|--|-------------------------|
| 1. | Contract Price   | £3,197,000.00 per annum |
|    | Route 119 component  | £2,928,575.00 per annum |
|    | Route N119 component   | £268,425.00 per annum   |
| 2. | Period Contract Payment  | £ 245,923.08            |
| 3. | Scheduled In Service Mileage   | 465,406.44 miles p.a.   |
|    | Route 119 component  | 427,578.72 miles p.a.   |
|    | Route N119 component   | 37,827.72 miles p.a.    |
| 4. | Deduction Figure   | £6.87 per mile          |
| 5. | Date of Tender   | 24 August 2021          |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                         |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.   |                         |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 17 September 2022 (Payment Period 7, Quarter 3) to 23 June 2023 (Payment Period 3, Quarter 1). |                         |
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