

Appendix 1

Waltham Forest CCG PMS review / GMS primary care access LIS locally commissioned Indicators - 2017/18

No.	Description of Key Performance Indicator	Source of Data / performance monitoring	Reporting Frequency	Band A - Optimal Performance level	Band B - Acceptable Performance Level	Band C - Minimum Performance Level	Band D - KPI Failure
1	SMA Practice LTC Overarching KPI	Reduce the estimated to reported prevalence gap for long term conditions Reduce the rate of emergency hospital admissions for patients with LTC per 1000 population (Diabetes, Respiratory, Cardiovascular disease) Increase the number of patients with LTC who have participated in smoking cessation and quit for 4 weeks or more	Health Analytics NHS Outcome	TBC			
				Total funding £1.20			
	Chronic Obstructive Pulmonary Disease (COPD)	Increase the number of patient who complete pulmonary rehabilitation	NELFT	TBC			
				Total funding £0.50			
	Diabetes	All patients with a confirmed diagnosis of diabetes have an up to date Diabetes care plan in place (2)	Health Analytics	TBC			
				Total funding £0.50			
	Asthma Percentage children and young adults under 18	•Increase the number of personalised asthma action plans for children and young adults who have a confirmed diagnosis of asthma •Invite all patients over-ordering more than 6 short-acting	Health Analytics	TBC			
				Total funding £0.50			
2	Access	Number of available patient consultations provided by a GP or other suitably qualified clinician per 1000 Carr-Hill weighted patients per week. This can include, surgery face to face, home visits, telephone or video consultations. NOTE – consultation thresholds may be adjusted from 2018 based upon data received from the APEX software	Contractor – through extraction from clinical system appointment book.	Quarterly For 2017/18 a minimum of 110 Consultations This will rise to a minimum of 120 consultations in 2018/19	A minimum of 100 Consultations but below Band A	For 2017/18 a minimum of 80 Consultations but below Band B. This will rise to a minimum of 85 consultations in 2018/19 and 90 consultations in 2019/20	Less than 80 Consultations (Less than 85 consultations in 2018/19 and less than 90 consultations in 2019/20)
				Total funding (model 1) £1.90	£0.70 (total £1.90)	£0.60 (total £1.20)	£0.60
3	Patient Voice	Overall Experience Percentage of patients responding within the 'good' range to the question "Overall, how would you recommend your experience of your GP Surgery?"	National GP Patient Survey	Annually Equal to or exceeding the upper quartile value established for all the GP Practices located in the London Region for the previous year	Equal to or exceeding the median value established for all the GP Practices located in the London Region for the previous year - but below Band A or an improvement of 5% against the previous survey (weighted)	Equal to or exceeding the median value established for all the GP Practices located in the local CCG Area for the previous year - but below Band B or an improvement of 3% against the previous survey (weighted)	Below the median value established for all the GP Practices located in the local CCG area for the previous year
				Total funding (model 1) £0.20	£0.10 (total 0.20)	£0.05 (total 0.10)	£0.05
4	Patient Voice	Experience of making an appointment? Percentage of patients who responded very or fairly good	National GP Patient Survey	Annually Equal to or exceeding the upper quartile value established for all the GP Practices located in the London Region for the previous year	Equal to or exceeding the median value established for all the GP Practices located in the London Region for the previous year - but below Band A or an improvement of 5% against the previous survey (weighted)	Equal to or exceeding the median value established for all the GP Practices located in the local CCG Area for the previous year but - below Band B or an improvement of 3% against the previous survey (weighted)	Below the median value established for all the GP Practices located in the local CCG area for the previous year
				Total funding (model 1) £0.20	£0.10 (total 0.20)	£0.05 (total 0.10)	£0.05
New Indicators starting 2018/2019							

5	Working at scale	Develop and implement a working at scale plan Practice to develop and implement an at scale plan covering a network of practices which must have a total list size of 30,000-50,000 patients	Submission of plan and progress reports at agreed time period	Set time periods	Practices develop 'at scale' plans in line with CCG guidance using template provided June 2018	Practices submit plans to CCG and commence delivery of the plan. September 2018	Practices submit progress report on template provided March 2019	Practices submit revised 'at scale' plan and continue work to deliver plan April 2019	Practices provide final report on template provided March 2020
				Total funding					
				£1.80					
6	Quality Improvement	Quality improvement Life QI tool Practices to start a quality improvement project and upload onto the Life QI tool. Completing a driver diagram and PDSA cycles	Upload PDSA cycles onto life QI tool and share with CCG	Set time periods	Practices sign on to QI Life tool Practices complete first PDSA cycle and share on QI platform. September 2018		Practices complete 2nd PDSA cycle and share on QI platform March 2019		
				Total funding					
				£1.00					
7	CKD management	Chronic Kidney Disease (CKD) management To ensure that primary care are managing patients CKD reducing unnecessary secondary care presentations	Monitoring using CEG CKD dashboard	Annually	1 clinician and 1 admin staff to attend CEG training session (training does not need to be repeated if practice can evidence they have already completed)	70% of adults with eGFR evidence of CKD, will have a CKD Read code by March 2019. (target to change to 80% in 2019/20)	70% of adults with eGFR evidence of CKD, will have BP below 140/90 by March 2019. (target to change to 80% in 2019/20)	70% of adults with eGFR evidence of CKD, on lipid-lowering medication by March 2019. (target to change to 80% in 2019/20)	Practice will provide support for patients deemed suitable for primary care based on the management plan provided by the specialist renal service.
				Total funding					
				£0.80					

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