



25 January 2023

Dear [REDACTED],

Thankfully, this past year has seen a return to a more normal life for most of us, however the challenges in policing continue with the cost-of-living crisis impacting at every level. Nevertheless, the emergency services continue to work hard to overcome operational challenges.

PNLD have made every effort to ensure that our pricing continues to reflect value for money in these challenging times, and after much deliberation we can advise you that we will be increasing our fees by [REDACTED] to cover an increase in our costs, particularly staff wages. This means the Crown Prosecution Service will pay [REDACTED] for the financial period 23/24. I trust that early notification will assist with your financial planning.

PNLD continues to provide support to the policing service and work diligently to ensure the legal database is up to date, accurate and the information and CJS codes are available for officers and staff when they need them.

Our new IT system is more modern, innovative, and functional and we have provided a handy video tutorial for a guided experience of the new system. Each officer requires an individual login, and we are pleased that the number of registrations continue to increase every month with PNLD now reaching a larger number of officers and staff than before.

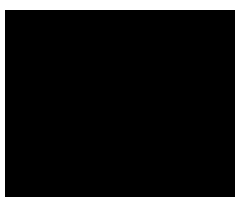
We are now able to access more valuable insights into customer usage and next year we will look to provide you with useful information such as specific details of your regularly viewed legal subject areas.

Our mailing list continues to grow with officers and staff regularly enjoying the Legal Q&As, case law summaries and articles. Our most popular items being an update on the Offensive Weapon Act 2019 in April, an article on mobile phone use in vehicles in March and a Q&A about Driving licences in December. The Ask the Police website continues to divert the pressure placed upon the police, criminal justice, and local authority departments, by dealing effectively with the public's queries. In 2022, we received thousands of queries through the Ask the Police and PNLD websites, with positive feedback for our responses to legal queries being particularly notable. We also continue to expand our social media presence both in terms of the police and public audience and last year reached an impressive 400,000 social media users, thereby providing reassurance and knowledge to the police and wider communities.

We are pleased to say that the Annual Criminal Law Conference and the 2024 edition of the Blackstone's Police Operational Handbook are both in the planning stages and details will be added to our website in due course.

Thank you for your continued support. We at PNLD are proud to belong to the policing family. As we move further into the new year, we hope that the pressures ease, allowing a more optimistic outlook into 2023.

Yours sincerely



Providing reference, research and reassurance

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