

Market Engagement - Wheelchair Services for NHS Herts Valleys and NHS East and North Hertfordshire (ENHCCG) Clinical Commissioning Groups

NHS Arden & Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of the Commissioners, NHS Herts Valleys Clinical Commissioning Group (HVCCG) (Lead Commissioner) and NHS East and North Hertfordshire Clinical Commissioning Group (ENHCCG), would like to invite potential Bidders and interested parties to attend a 'Market Engagement Event' for the anticipated publish of a competitive tender for Wheelchair Services, for the registered populations of the Commissioners.

To date the commissioners have identified the following as some of the key attributes which will be required of the service:

- Improve the pace of delivery of children's and adults' wheelchairs.
- A focus on continuous service improvement. The Provider will proactively identify opportunities to improve the quality, speed and efficiency of the service. They will also be responsive to issues and challenges faced, addressing them with solutions.
- Demonstrate innovative and efficient stock control and procurement of wheelchairs, accessories, parts, and bespoke seating to minimise the time it takes to provide a Service User with their wheelchair.
- Implement a step change in patient choice and control, through the articulation of a clear NHS offer and eligibility criteria, the mainstreaming of Personal Wheelchair Budgets, service user recorded outcome measures, and consistent use of Service User engagement and feedback.
- Ensure that the right data is captured, in the right way and at the right time, so that the service and Commissioners can identify issues early and implement timely responses to them.

The Market Engagement Event will take place on **16th March 2020, 10:30am - 12:30pm at The Niland Conference Centre, 93 Elstree Rd, Bushey Heath, Bushey WD23 4EE.**

The Event will provide:

- An overview of the service being tendered;
- An overview of the CCG's requirements and aims for the service;
- An overview of the procurement process;
- An opportunity for the market to ask questions about the service and procurement,
- A final opportunity to provide feedback on the proposed Light Touch Regime (of the Public Contracts Regulations 2015) procurement process and proposed service requirements.

Places are strictly limited therefore reservations are restricted to no more than 3 persons per organisation.

Providers wishing to reserve a place need to log onto Arden & GEM CSUs procurement portal (EU-Supply) and register their attendance by **5pm on Thursday 12th March 2020.**

If you are unable to attend then event, you are kindly invited to provide your details via the portal if you wish to receive updates in relation to the Hertfordshire Wheelchair Service.

To register on the portal:

- » <https://uk.eu-supply.com/login.asp?B=UK>
- » From the portal Home Page, click the “New Supplier Registration” link on the left if you have not registered before, or log in on the right if your organisation is already registered **(please note the portal will not allow multiple registrations for the same organisation so if your company already has log in details, these must be utilised)**
- » By registering, or logging in you are accepting the terms & conditions for using the portal

Once registered, find the opportunity and express interest by:

- » Logging into the Arden and GEM CSU e- tendering portal
- » **Search the ITT 39044 - HVCCG/MEE/MARCH - Market Engagement - Wheelchair Services for NHS Herts Valleys and NHS East and North Hertfordshire (ENHCCG) Clinical Commissioning Groups**

If you require technical support in submitting your expression of interest, please contact:

- uksupport@eu-supply.com
- 0800 840 2050 during office hours ONLY (08.00 to 17.00)