

Annex X Acronyms, Abbreviations, Definitions and Interpretations

In addition to DEFCON 501 (Definitions and Interpretations), the words and phrases set out below shall apply to this Contract.

TABLE 1 Acronyms and Abbreviations	
ACU	Air Conditioning Unit
AESP	Army Equipment Support Publications
ALARP	As Low As reasonably Practicable
AOF	Acquisition Operating Framework
AP	Air Publications
AQAP	Allied Quality Assurance Publications
ARM	Availability Reliability and Maintainability
AS90	Artillery System for the Nineties
BELA	BELA Electronic Designs Ltd
BC	Business Continuity
BMSF	Bulk Medical Storage Facility
BOM	Bill of Materials
BS	British Standard
C17	Globemaster III (Military Transport Aircraft)
C130J	Hercules (Military Transport Aircraft)
CADMID	Concept Assessment Demonstration Manufacture In-Service Disposal
CBA	Combat Body Armour
CCTS	Containerised Computed Tomography Scanner

CDU	Computer Display Unit
CE	Conformité Européenne” (“European Conformity”)
CES	Complete Equipment Schedule
CIRF	Combined Instrument Repair Facility
CITB	Construction Industry Training Board
CLS	Contractor Logistic Support
CM	Configuration Management
C of G	Centre of Gravity
CONDO	Contractors on Deployed Operations
CONEMP	Concept of Employment
CRARRV	Challenger Armoured Repair & Recovery Vehicle
CRP	Common Repair Pallet
CRT	Cathode Ray Tube
CT	Computed Tomography
Ctn	Container
CSC	Container Safety Convention
DA	Design Authority
DBCUC	Deployable Battery Charger Unit
DE&S	Defence Equipment & Support
DEFCON	Defence Condition
DEW	Deployable Engineer Workshop
DI	Deployable Infrastructure

DII(F)	Defence Information Infrastructure (Future)
DMS	Deployable Machine Shop
DRACAS	Data Reporting and Corrective Action System
DROPS	Demountable Rack Off-loading and Pick-up System
DTSS	Deployable Technical Support Solutions
EBC	Electronic Business Capability
ECI	Expeditionary Campaign Infrastructure (now part of OIP)
ECM	Electronic Counter Measures
EMC	Electromagnetic Compatibility
ES	Equipment Support
ESM	Equipment Support Manager
FEP	Front End Processor (this is what it means to me - not sure where this is referenced though)
FEPDS	Field Electrical Power Distribution System
FEPS	Field Electrical Power Supplies
FFF	Fit, Form and Function
FLT	Fork Lift Truck
FQD	Forecast Quarterly Demand
FRACAS	Failure Reporting Analysis & Corrective Action System
GEOSYS	Geospatial Intelligence Information System
GFA	Government Furnished Assets:
GFI	Government Furnished Information
GFE	Government Furnished Equipment

GFF	Government Furnished Facilities
GFR	Government Furnished Resources
GIU	Generator Interface Unit
GP	Governing Policy
GP	General Practitioner (In CONDO Record)
GQAR	Government Quality Assurance Representative
GRP	General Repair Pallet
GSG	General Support Group (Now OSP)
HAACON	This is the name of the company – Lifting and Mobilisation legs
H&S	Health and Safety
HQ SJC	Head Quarters Standing Joint Command
IAW	In Accordance With
ICS	Integrated Communication Systems
ID	Identifier/Identification
ID1/NADS	Identifier No1/Nato Air Defence System
IETP	Interactive Electronic Technical Publication
ILS	Integrated Logistic Support
ILSP	Integrated Logistics Support Plan
IP	Intellectual Property
ISD	In Service Date
ISO	International Standards Organisation
ISS	In Service Support

IT	Information Technology
ITT	Invitation to Tender
JAMES	Joint Asset Management and Engineering Solution
JARTS	Joint Aircraft Recovery Transport Squadron
JPA	Joint Personnel Administration (HR IT system for Forces Personnel)
JSC	Joint Supply Chain
JSP	Joint Service Publication
KPI	Key Performance Indicator
KSA	Key Support Areas
KUR	Key User Requirement
LEV	Local Exhaust Ventilation
LOL	Limit of Liability
LOLER	Lifting Operations and Lifting Equipment Regulations
LRU	Line Replaceable Units
MBT	Main Battle Tank
MDP	Master Data Pack
MDSS	Medical and Dental Servicing Section
MHE	Mechanical Handling Equipment
MIS	Management Information System
MJDI	Management of the Joint Deployed Inventory
MOD	Ministry of Defence
MOQ	Minimum Order Quantity

MRBT	Mobile Roller Brake Tester
MRBT 2	Mobile Roller Brake Tester 2
MWA	Main Working Area
NATO	North Atlantic Treaty Organisation
NSN	NATO Stock Number
OEM	Original Equipment Manufacturer
OH	Occupational Health
OIP	Operational Infrastructure Programme (DI and ECI merged)
OMR	Obsolescence Management Register
OPR	Off Platform Repair
PAT	Portable Appliance Testing
PCM	Post Crash Management
PC	Personal Computer
PEPs	Priming Equipment Packs
PHI	Preliminary Hazard Identification
PHS&T	Packaging, Handling, Storage and Transportation
PI	Performance Indicator
PID	Probability Impact Diagram
PJHQ	Permanent Joint Head Quarters
POC	Point of Contact
POEMS	Project Oriented Environmental Management System
POSMS	Project Oriented Safety Management System

PP	Power Pack
PPE	Personal Protective Equipment
PPIU	Power Pack Interface Unit
PPQ	Primary Pack Quantity
PPRF	Power Pack Repair Facility
PT	Project Team
PTC	Performance, Time, Cost
PTA	Pressure Transducer Assembly
PTRF	Portable Tyre Repair Facility
PTRF-RF	Portable Tyre Repair Facility – Run Flat
PUWER	Provision and Use of Work Equipment Regulations
QMP	Quality Management Plan
RACU	Relocatable Air Conditioning Unit
RAF	Royal Air Force
RCU	Radio Controlled Unit
RE	Royal Engineers
REEBOK	Just the container name
REME	Royal Electrical and Mechanical Engineers
RFI	Request for Information
RM	Royal Marine
RSMI	Receipt Storage Maintenance & Issue
RUM	Run Up Module

SAINSBURI-E	Special Avionic Instrument Network System and Basic Unit Repair Installation
SME	Subject Matter Expert(s)
SOR	Statement of Requirement
SPC	Standard Priority Code
SRD	System Requirements Document
SQEP	Suitably Qualified and Experienced Personnel
SSDT	Support Solution Development Tool
SSE	Support Solution Envelope
STANAG	Standardisation Agreement
S&TE	Support & Test Equipment
ST&TE	Special to Type Test Equipment
TAF	Task Authorisation Form
TARDIS	Tactical Reconnaissance & Deployable Imagery System
TC OPO	Transportable Container Operational Portable Office
TDOL	Tech Docs On-Line
TIW	Tactical Imagery and Intelligence Wing
TLMP	Through Life Management Plan
TNA	Training Needs Analysis
TRA	Timescale Risk Analysis
TUPE	Transfer of Undertakings (Protection of Employment) Regulations
TWE	Temporary Working Environment
T&S	Travel and Subsistence

UHF	Ultra High Frequency
UIN	Unit Identification Number
UKNCB	United Kingdom National Codification Board
UOR	Urgent Operational Requirement
UPS	Uninterrupted Power Supply
VAT	Value Added Tax
VOSA	Vehicle and Operator Services Agency
WKSP	Workshop
WLC	Whole Life Cost

Definitions and Interpretations

The following terms are used in this document:

“Authority” shall mean the Secretary of State for Defence.

“Acceptance Trial” shall mean a trial carried out by nominated representatives of the eventual military users of the equipment to determine if the specified performance and characteristics have been met.

“As Low as Reasonably Practicable” (ALARP). A risk is ALARP when it has been demonstrated that the cost of any further Risk Reduction, where the cost includes the loss of defence capability as well as financial or other resource costs, is disproportionate to the benefit obtained from the risk reduction.

“Annual” shall mean once a contract year.

“Biennial” shall mean every other year i.e. every 2 years

“Carriage Paid” shall mean that the Contractor shall deliver the goods to an agreed location and the Authority or the Authority's Authorised Demander shall be liable for the delivery costs.

“Certification” shall mean a signed document attesting that a product or service meets the set criteria.

“Clutch” shall mean the joining together of a number of containers to create a ‘Clutch’ i.e. 3 containers to make a TARDIS clutch of 3.

“Codification” shall mean the formal identification, classification and numbering of items of the Defence Inventory in accordance with NATO Codification System as set out in the NATO Manual of Codification.

“Complex Tasks” shall mean a task that provides significant challenge to formulate a quote due to an insufficiently defined requirement/scope or a task that includes a significant number of component parts.

“Configuration management” (CM) shall mean a management measure that provides oversight and control of design information, safety information, and records of modifications (both temporary and permanent) that might impact the ability of items relied on for safety to perform their functions when needed.

“Contract Embodiment Item” (CEI) Shall mean an item of materiel embodied in a CWI in accordance with the contract. It is an item of materiel provided to a contractor, without charge, for incorporation into an asset under manufacture, production, construction, repair, refurbishment, maintenance, servicing, modification, enhancement or conversion. Items may be issued as new acquisitions or from existing inventory holdings.

“Contract Support Item” (CSI). Shall mean an item of materiel, capital spare, provided to support work on a CWI in accordance with the contract. It is an item of materiel provided to a contractor for a particular purpose and specified period, with or without charge, which is subject to return in the same condition as issued, fair wear and tear excepted, or is replaced with an identical item as new. CSI was formerly referred to as an ordinary loan.

“Contract Work Arising” (CWA). shall mean an item of materiel removed from a CWI in accordance with the contract. It is an item of materiel, which is removed (often as a result of

cannibalisation or salvage action) from an existing item of materiel (which may then be identified for disposal) for incorporation into another item of materiel, or for retention as a fixed asset or stock item. Once removed, if the item is not to be disposed of, it is either brought on charge as a CWI pending work completion, issued as a CEI for embodiment, or a CSI. CWAs include items removed from items of materiel by a primary repair contractor for onward transfer to subcontractors.

“Contract Work Item” (CWI) shall mean an item of materiel being worked on in accordance with the contract. It is an item of materiel temporarily issued to a contractor, without charge and for a specified period, typically for the purpose of undergoing repair, refurbishment, maintenance, servicing, modification, enhancement or conversion, or for the purposes of undergoing inspection or packing, and which is subject to physical return in a specified condition.

“Contractor” shall mean the Person who, by the Contract, undertakes to perform the Services and to supply the Assets. Contractor shall also include any Person to whom the benefit of the Contract may be assigned by the Contractor in accordance with DEFCON 518 (Edn 11/12). For the purposes of this Contract the Contractor [Insert winning bidders Co name]

“Contractor Tasking” shall mean any variable output activity, approved by the Authority, that requires, but not limited to, a deliverable associated with either configurations amendments, additional meeting, maintenance, repairs, modifications, regeneration or re-role of any equipment which DTSS is responsible for.

“Container” shall mean the standardized transportation box in which technical equipments are integrated, stored and operated

“Corrective” or “Unscheduled Maintenance” shall mean maintenance carried out after fault recognition and intended to restore equipment to a state in which it can perform a required function.

“Default” shall mean:

- a) a failure by the Contractor to pay any undisputed sum (which is or determined to be due and payable by the Contractor to the Authority in accordance with the terms of this Contract) within 30 (thirty) calendar days after the due date for payment, where such liability remains outstanding for a further period of 5 (five) calendar days after the Authority has given notice in writing to the Contractor of the amount outstanding;
- b) a Persistent Breach occurs, as per Clause 7.5.4 of the Terms and Conditions;
- c) the occurrence of an event or circumstance entitling the Authority to terminate this Contract in accordance with DEFCON 68 (Edn. 02/19) - Supply of Data For Hazardous Articles, Materials And Substances;
- d) the occurrence of an event or circumstance entitling the Authority to terminate this Contract in accordance with DEFCON 528 (Edn. 07/17) - Import and Export Licences;
- e) the occurrence of an event or circumstance entitling the Authority to terminate this Contract in accordance with DEFCON 566 (Edn. 02/17) - Change of Control of Contractor;

- f) the occurrence of an event or circumstance entitling the Authority to terminate this Contract in accordance with DEFCON 658 (Edn. 10/17) – Cyber; any non-conformance of an item with specified requirements, or a condition which experience indicates could result in non-conformance.

“Defect” shall mean any non-conformance of an item with specified requirements, or a condition which experience indicates could result in non-conformance.

“Deliverable” means the goods and/or the services, including Packaging (and Certificate(s) of Conformity and supplied in accordance with any QA requirements if specified) which the Contractor is required to provide under the Contract;

“Deployable Technical Support Systems” (DTSS) refers to the representative output section which has overall responsibility for the through life management of all equipment covered by the Contract including future legacy equipment or other project team equipment, with similar outputs which may be added to the contract.

“Design Authority” shall mean an organisation appointed by the Contract to be responsible for a design and for signing the Certificate of Design.

“Disposal” shall mean the efficient, effective and safe disposal of equipment, together with its spares and consumables, throughout its life. Disposal needs to consider the possibilities of re-deployment, sale, waste disposal, hazardous substances, environmental impacts and the possible disposal of recovered material by sale.

“DII(F) compatible” shall mean electronic information supplied by the Contractor to the Authority in a format that can be accessed through the current MOD IT system. Specifically, Microsoft Office Suite version 2003, excluding Microsoft Project which is at version 2010.

“eCassandra” shall mean the mandated software package to be used by the Contractor and Authority to log Health and Safety risks, hazards, mitigations etc.

“Engineering Support Manager” (ESM) The person who is responsible for the day to day management of the contract who has the authority to make decisions without reference to a more senior person in the organisation.

“Equipment” shall mean a single container or item used in a stand alone configuration.

“Facilities” shall mean the entire physical infrastructure required to integrate, operate and maintain equipment.

“Fit, Form & Function” (FFF) shall mean equipments are fully serviceable and perform to the full specification for which they were designed.

“Failure Reporting Analysis & Corrective Action System (FRACAS)/Data Reporting & Corrective Action System (DRACAS)” are the Systems employed by the Authority which provide a process of data collection, reporting, classifying, analyzing failures and subsequently planning the corrective action in response to those particular failures.

“Full Operating Capability (FOC)” means the transition period for the Amphora contract is complete, to the satisfaction of the Authority. On declaration of FOC Contract KPIs come into force.

“Gainshare” shall mean the percentage of the Net financial efficiencies obtained by the Authority for efficiencies.

“Government Furnished Assets (GFA) (Inclusive of GFI, GFE, GFF, GFR)” shall mean all items (including but not restricted to information, equipment, facilities, resources, assets), irrespective of value, supplied to the Contractor by the Government under the terms of the Contract, or owned by the Government and held by the Contractor under the terms of this contract.

“Inspection” shall mean the periodic physical activity necessary to comply with the AESP scheduled maintenance standards.

“Item of Supply” shall mean an object or group of objects which has been defined by a qualified logistics service to meet a specific requirement. The exact determination of an item of supply depends on technical and logistic considerations on the basis of which the user specifies characteristics and tolerances of the concept in the broadest possible terms compatible with his own essential needs. Any item to enter the supply chain is included within the term “Item of Supply”

“Issue” in the context of Risk Management shall mean a risk that has 100% probability of occurrence, or that can not be managed by the Project Manager and must be referred to more senior management.

“Joint Supply Chain” shall mean the element of the Support Chain that covers the policies end to end processes and activities associated with the receipt of stock from trade to their delivery to the demanding Unit and the return loop for all 3 Services in accordance with JSP 886 Vol 3.

“Key Sub-Contractor” shall mean a subcontractor that will fill any of the following key project roles: project management, lead design firm, quality control management and quality assurance management or; serve as a key task leader for structural and or environmental issues.

“Key Support Areas” (KSA). Are associated with the Support Solutions Envelope and are some areas which the project team needs to consider when developing a support solution. They are deemed critical by the KSA Owner’s representative to support coherence in the context of Defence.

“Levels of Repair” shall be as defined **as below:**

Level 1 - Servicing and day-to-day preparation. It may include such operations as functional testing, replenishment, servicing, re-arming, role changing, minor modification, fault diagnosis and corrective maintenance by replacement, adjustment or minor repair.

Level 2 - Corrective maintenance by replacement, adjustment or minor repair including fault diagnosis and minor authorized modifications, within specified times using generally provisioned resources.

Level 3 - Corrective maintenance in greater depth than Level 2. It may include such operations as repair, partial reconditioning and modification requiring special skills, special equipment or a relatively infrequently used capability which is not economic to provide generally; but which is short of complete strip, reconditioning and re-assembly.

Level 4 - That maintenance which is full reconditioning, major conversions, or major repairs.

“Limit of Liability” (LOL) for the Contractor this is associated with the Authority setting a financial limit for a particular output, e.g. for corrective repairs the Contractor shall not exceed £1500 per equipment.

“Maintenance” shall mean scheduled activity to prolong the performance of an equipment.

“Maintenance Planning” shall mean the process to establish and evolve maintenance concepts, requirements and periodicity for a material system.

“Master Data Pack” (MDP) shall mean the information necessary to operate, maintain, repair, inspect, test, support and dispose of equipment throughout its life. It includes (but is not limited to) paper, fiche, drawings, Computer Aided Design (CAD) data, electronic text, non-textual data e.g. graphics, video etc. for (but not limited to):

- Illustrated Parts lists
- System description and operation
- System servicing and maintenance
- Diagnostic support
- Repair information
- Supporting flow, system and wiring diagrams
- Software documentation
- Logistic Support Analysis reports.

“Modification” shall mean an authorised alteration of a design, equipment, contractual process or procedure (whether for operation, maintenance, deployment, recovery or storage).

“Monitor” shall mean proactively reviewing subjects (such as obsolescence) to provide advice to the Authority.

“Net” shall mean Gainshare payments calculated as a percentage of the efficiency after the Authority has taken into account any lease termination charges or other direct costs associated with implementing any recommended efficiency.

“Observation” shall mean proactively surveying equipments (such as the DEW) to provide advice to the Authority.

“Obsolescence Concern” shall mean an identified future Obsolescence Issue.

“Obsolescence Issue” shall mean an item within a project which has been declared obsolescent.

“Obsolescence Resolution” shall mean a resolution type (as defined in the Defence Logistics Framework) which is required to be implemented.

“Opportunity” in the context of Risk Management shall mean a possible future event that may have a beneficial effect on the project, in terms of time, performance or cost.

“Packaging, Handling, Storage and Transportation” (PHS&T) shall mean the resources, processes, procedures, design considerations and methods to ensure that all systems, equipment and support items are preserved, packaged, handled and transported properly (including; environmental conditions and equipment preservation requirements for short and long term storage and transportability).

“Post Design Services” (PDS) shall mean further development work undertaken after drawings have been certified, and after acceptance into service to assess Authority originated System Requirements changes or product build standards. As according to Defence Logistics Framework (formally JSP886 Vol 5 Part 2a Technical Support Management - Configuration Management Land Modifications);

“Periodically” shall mean at intervals agreed by the Authority.

“Pre-issue Assurance” shall mean the process of checking that the item is fit for purpose. This shall include, but not be limited to, checking that the CES elements are all present, checking that the service schedule/maintenance log is up to date and checking that the interval required to the next service is sufficient to enable the item to complete its required battlefield mission. There is no limit on how far in advance of issue the Pre-issue Assurance may be carried out other than that at time of issue, the item remains fully fit for purpose.

“Preventative Maintenance” or **“Scheduled Maintenance”** shall mean systematic and/or prescribed maintenance intended to reduce the probability of failure.

“The Purple Gate” The Purple Gate policy controls the entry of materiel into the Joint Support Chain (JSC) at pre-designated nodes. The direct delivery of materiel and equipment from contractors for deployed units shall be to a nominated Purple Gate location. The Purple Gate shall mean a process to ensure the regulation of material (all sustainment material and Urgent Operational Requirements (UORs)) flow into the JSC for the sustainment of Operational Theatres.

“Permanent Joint Headquarters” PJHQ where all operations and missions are centrally controlled ensuring policy and procedures are adhered to.

“Platform” shall mean a containerised system, military platform, such as a ship, tank or aeroplane.

“Receipt Inspection” shall mean examination of a component item or equipment to assess its condition - may include test and analysis.

“Re-generation” For DTSS this refers to equipment returning back from operations and there is a requirement to ensure it is maintained/repared back to a fully serviceable condition.

“Repair” shall mean to restore equipment to working order.

“Request for Information” solely for the purposes of Key Performance Indicator 2, Request for Information shall mean information reasonably held and accessible by the contractor in respect of all capabilities and the contract.

“Risk” in the context of Risk Management shall mean a possible future event that may have an adverse affect on the project in terms of performance, time or cost.

“Routine Tasks” solely for the purpose of Key Performance Indicator 4 shall mean business as usual activities completed during the contract which do not have an operational imperative i.e. servicing, repair and other non-urgent activities such as Post Design Services.

“Service Credits” shall mean a calculated reduction from the Monthly Firm Service Charge.

“Sooner if required” shall mean on demand.

“Spare” an individual part, sub assembly, or assembly supplied for maintenance or the repair of systems or equipment.

“Special to Type Test Equipment” (STTE) shall mean all test equipment particular to a supplied equipment or platform.

“Standard Priority Code” (SPC) shall mean a code derived in accordance with the standard priority system to facilitate the demand, supply and movement of materiel.

“Sub-Contractor” shall mean any sub-contractor or sub-consultant (of any tier) of the Authority or the Contractor or any other contractor, retained by the Authority or the Contractor in connection with the contract.

“Support & Test Equipment” (S&TE) shall include all support and test equipment required as standard plus all Special to Type Test Equipment (STTE).

“Suitably Qualified & Experienced Personnel” (SQEP) relates to an individual who has the experience, qualifications, currency and authority in a particular domain, e.g. Safety, Quality, Structural Engineer.

“Support Solution Development Tool”(SSDT) The SSDT provides the project desk officers with a route map to developing a robust solution which encapsulates DE&S identified supportable policies. It is linked to pragmatic, evolving policy which provides DE&S with a means of spreading good support practice. Whilst it does not identify all policies it has identified those deemed critical by the Key Support Areas.

“System” shall mean a group of interacting equipments.

“Technical Investigation” shall mean that the Contractor has been tasked by the Authority to investigate a particular problem associated with DTSS equipment; this can range from a simple engineer problem to a full mechanical, structural, electrical assessment of equipment.

“TLMP” in the context of The Contract shall mean the individual Through Life Management Plans for each contracted equipment.

“TUPE” in the context of the Contract shall mean Contractor to Contractor TUPE as no internal staff are assigned to TUPE.

“Urgent Tasks” shall mean a tasking requirement which relates to an urgent output which could be, but is not limited to, an operational need.

“Variable Task” shall mean a task that is unknown at Contract Award but requires completion during the life of the contract. It shall be defined in accordance with the tasking process at Annex L to the Contract.