

BIDDER TRAINING

UK SHARED BUSINESS SERVICES EMPTORIS TRAINING MODULE

1. SCOPE OF TRAINING

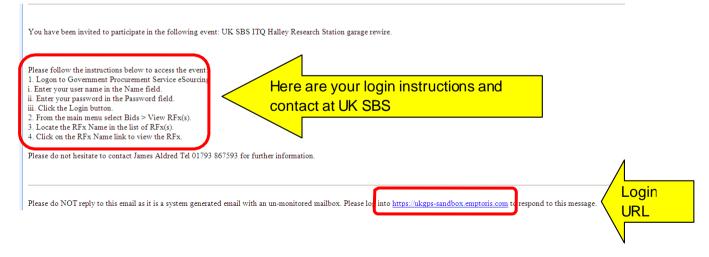
The scope of this training module will include

- Logging on the system
- Committing to respond to a requirement
- Reviewing RFx attachments
- Reviewing RFx messages
- Answering questionnaires
- Receiving clarifications
- Submitting your bid
- Downloading your response

2. LOGGING ONTO THE SYSTEM

It is assumed that the Bidder has a Login to Emptoris. If you do not have a login please use 'Bidder logging in – first time' for guidance on how to obtain a login and change your password.

Bidders who are invited into a sourcing exercise will receive an email similar to this:



Bidders will now need to login to the system.

Crown Commercial Service	
Name : UKSBS13 Password : ••••••	Useful Links Register for CCS eSourcing Procurement Guidance Help & Support
Forgot your Login Name or Password? Please Log a	Related External Links
	Crown Commercial Service Portal Contracts Finder
	Tenders Electronic Daily (TED) SIMAP
	Cabinet Office

Bidders will now need to review the system usage terms for the e-sourcing suite.

Access to the system will only occur if you agree to the system usage terms:

	Crown Commercial Service eSourcing Suite	•
	Supplier System Usage Agreement	
	Version 2.1	
Gan	eral Terms	
Gene		
1. In	ntroduction	L
1.1.	This User Agreement between the Crown Commercial Service (the Buyer) and the Supplier governs the access and use of the eSourcing Suite (the System) by the Supplier to respond to an invitation from the Buyer to participate in a producement exercise.	
1.2.	participate in a procurement exercise. A procurrement exercise may include a Pre-Qualification Questionnaire (PQQ), a Request for Information (RFI), an Invitation to Tender (ITT), an Invitation to Submit Final Offer (ITSFO), and Final Offer (ITSFO), a Request for Individual procurement exercise processes is indicative and a non-exhaustive representation of commonly used terminology. Buyer Organisations may have their own, unique terminology to be applied on a case by case basis.	č
	The System is provided by IBM and operated by the Buyer. This User Agreement applies to the Supplier's and its Supplier Users' access to and use of the System. The Supplier acknowledges that by a Supplier User accessing the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User Agreement. The Supplier shall only use the System to respond to an invitation to participate in a procurement evercise in accordance with this User Agreement and any further rules expressed and presented in the System. In the event	
2 4	that there is any conflict between this User Agreement and any such further rules, then the provisions of such further rules shall take precedence over this User Agreement.	
2.1.	The Buyer grants to the Supplier, free of charge, access to the System by Supplier Users for the purpose of responding to any invitation to participate in a procurement exercise, subject to this User Agreement. The Buyer may immediately deny access to the System by the Supplier and/or one or more Supplier Users by glving notice in writing to the Supplier flany of the following events occur: 2.2.1. The Supplier fails to remedy, or persists in, any treach of any of its obligations under this User Agreement after having been notified in writing to remedy or desist such breach within a period of ten (10) Working 2.3.2. The Supplier fails to remedy, or persists in, any treach of any of its obligations under this User Agreement after having been notified in writing to remedy or desist such breach within a period of ten (10) Working Days. Without prejudice to any of the Buyer's other rights, the Buyer serves the right to suspend access to the System without notice for technical or legal reasons.	
3. R	Registration	
3.1. 3.2. 3.3.	To be granted access to the System, the Supplier must register each person which the Supplier wishes to be a Supplier User by providing the required registration data and specifying a user ID and password. User ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users do not divulge or disclose their user ID or password to third parties. In the event that the Supplier or a Supplier User becomes aware that a user ID and / or password may have been divulged. disclosed or discovered by any third party, they shall immediately notify the Buyer. The Supplier shall designate an individual Supplier User to manage access to the System by other Supplier User Son	
4. 5	Supplier's Obligations	
SOUR	I Agree I do NOT Agree	

3. COMMITING TO RESPOND TO A REQUIREMENT

Bidders will have access to all the sourcing activities they have been invited to and can click on 'view/respond to RFx' to confirm their interest.

CCS eSourcing My Profile	e <mark>Bids</mark> Message	es Utilitie	5		- 7					, 🔊	6		
				View RFx(s)		Crown Commercia Service	al						
All Open/Pending/Paused RFx(s)										Dpen/Pendin	g/Paus	ed 🔻 🧯	
RFx Name	RFx Unique Id	Summary	RFx Acceptance	Soloot	ПБу Туре	RFx Style		Status	Time Remaining	Open Time BST	С	lose Time B	BST
UK SBS Supply of new boiler FM120051	FM120051		ø	View/Respond to RFx	l l a _F =1		Open		<u>2 hrs 57 min</u>	20/06/2014 13:57	23/06	2014 14:0	0

Bidders can elect to 'Accept' or 'Decline' to Bid from here:

CCS eSourcing My Profile Bids Messages Utilities Fx(s) > UK SBS Supply of new boil					🔎 🖂 🏠 🕄 🦼 Remaining Time: 2hr 56m 20s
escription; UK Shared Business Services Invitation to Quote De Contact Information BuyerUser2 UKSBS DuperUser2 UKSBS	Type: RFI ▶ <u>Run RFI Report</u>				Open Time: 2008/2014 13:87 BST Close Time: 2308/2014 14:00 BST Status: Open
uestionnaires (5)		12		Breast	View tistory
Questionnaire / Question 🗣		Ø		Respond	View Vistory
SECTION 1, 2, 3, 5 and 7 - Guidance Notes		Ø (0)	(0)	Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE		Ø (0)	(0)	Place Response	
		Ø (0)	(0)	Place Response	
SECTION 6 - PRICE QUESTIONNAIRE				1000 V/	
SECTION 6 - PRICE QUESTIONNAIRE		Ø (0)	(0)	Place Response	

4. REVIEWING RFx ATTACHMENTS

Bidders will now face a page similar to this. Locations of key areas to consider are attached.

The + icons indicate the questionnaire can be expanded to reveal the questions below.

Place response is clicked on to place a response against a questionnaire.

RFx attachments and RFx message are available to view.

x(s) > UK SBS Supply of new boil			Remaining Time: 2hr 55m 1s
cription: UK Shared Business Serfoes Invitation to Quote De. Type: RFI Intact Information		Submit all Draft Response	C Open Time: 20108/2014 13:67 BS Close Time: 23:06/2014 14:00 BS Status: Open
stionnaires (5) Questionnare / Question ♣		Respond	Respond Offline View History
SECTION 1 2 3 5 and 7. Quidence Notes	<i>(</i> (0)	Place Pesnonse	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE		Place Response Place Response	
SECTION 1. 2. 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE SECTION 6 - PRICE QUESTIONNAIRE		Place Response Place Response Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	Place Response	

It is **<u>STRONGLY</u>** recommended that prior to commencing with completion of the questionnaire responses Bidders review all of the RFx attachment so they have a clear understanding of the requirement, evaluation model, price schedule, contract terms, and any associated attachments to questions.

Generally attachments to questions will have a naming convention at the start of the attachment name (e.g. AW5.2 Price Schedule) to help Bidders associate the attachment with the relevant clarification.

Bidders should also be aware that clarification answers to the bid documents will be posted to RFx attachments on a regular basis. Please regularly check for updates. Note typically the latest set of clarifications will be uploaded and the previous version deleted from the system.

	ick here to vie tachments	W	it Responses	Remaining Time: 2hr 55m 1s Open Time: 2008/2014 13.87 BST Close Time: 2308/2014 14.00 BST Status: Open
aestionnaires (5) Questionnaire / Question 🜩	Ø		Respond	Respond Offline View History
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response	
SECTION 6 - LEAD TIME	Ø (0)	(0)	Place Response	

To view attachments:

					A1
Attachments	o ////				
Level F	Folder	Content	Attachment Name	Description	on Organi
Event Inst	truction	Bidder Training.pdf	Bidder Training		Crown Comme
Event Inst	truction	Clarifications of sourcing documents ca	Clarifications to Bidders		Crown Comme
Event Inst	truction	ITQ Invitation to Quote.doc	<u>ITQ</u>		
Event Inst	truction	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		<mark>k on content link to downlo</mark>
Question RFI		AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid	train	ning videos and notes and
Question RFI		AW1.3 Certificate of Bona Fide Bid.do	AW1.3 Certificate of Bona Fide Bid	/	chments to RFx
Question RFI		AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		
Question RFI		AW5.2 Price schedule captivate video.	Is AW5.2 Price schedule	Price	
Question RFI		AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		
Question RFI		AW5.5 Science Warehouse fact sheet.p	df AW5.5 Science Warehouse Fact Sheet		Crown Comme
Question REI		Area where new boiler will be installed	AW6.2 Plan	Image to suppor	ider response. Crown Comme
Question RFI					

Bidders will see a screen like this:

They can access the specific attachment by clicking on one of the 'Content' hyperlinks.

🖉 Crown Commercial Service eSourcing - Wind	ows Internet Explorer provided by ITC 🔳 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_rest	ults_popup.jsp?cur_id=406250&OWNER_TYPE=4& 🔒 🔯
CCS eSourcing	
	Attachments
Status	Cancel

5. REVIEWING RFx MESSAGES

Bidders can access RFx messages by clicking on the area below:

Fx(5) > UK SBS Supply of new boil Iscription: UK Shared Business Services Invitation to Quote De Ontact Information Invertiser2 UKSBS			Submit all Draft Responses >	Remaining Time: 2hr 47m 10s Open Time: 20:08/2014 13:67 BST Close Time: 23:08/2014 14:00 BST Status: Open
estionnaires (5)				Respond Offline
Questionnaire / Question 🖨	Ø		Respond	View History
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
	Ø (0)	(0)	Place Response	
SECTION 8 - COMMERCIAL QUESTIONNAIRE	U (U)			
SECTION 6 - COMMERCIAL QUESTIONNAIRE SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
		(0)	Place Response Place Response	

All received messages are in the 'Received messages' folder.

All messages sent are in the 'Sent messages' folder.

All standard system related messages are in the 'Broadcast messages' folder.

It is **<u>STRONGLY</u>** recommended that Bidders review RFx messages before commencing with responding to the questionnaires.

Later in the training we will advise how to contact the UK SBS Category Manager for your procurement if you need to raise any clarifications or have any questions.

6. ANSWERING QUESTIONNAIRES

In order to answer a questionnaire Bidders need to click on the 'place response' button.

Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC				
C C v ktps://ukgps-sandbox.emptoris.com/e1/index.jsp?_eps_=V			💌 🔒 🗟 🐓 🗙 💽 Live Search	8
Eile Edit View Favorites Iools Help				
🖕 Favorites 🛛 🖕 🔊 Emp sand UKSBSBuyer2 🖉 Emp live UKSBSBuyerUser1 🔜 Dun & Bradstreet UK 🖉 UK SBS Webmai	đ			
Crown Commercial Service eSourcing			🛐 🔹 🔝 👘 🖃 👘 🔹 Bage + Safety •	Tools + 🔞 •
CCS eSourcing My Profile Bids Messages Utilities			🔪 💌 🕷 I	2 🔏
RFx(s) > UK SBS Supply of new boil			Remaining Time: 2h	nr 46m 18s
Description: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information @ RFx Attachments (11) BuyerUser2 UK SB S & RFx Messages (1) 0 Questionnaires (6)			Submit all Draft Responses >> Class Time: 2300/2014	
Questionnaire / Question 🖨	Ø		Respond View History	
BECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
B SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Create Response	
B SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
B SECTION 8 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response	
B SECTION 6 - LEAD TIME	Ø (0)	(0)	Place Response	

They will then face a screen with questions:

Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
🔊 https://ukgps-sandbox.emptoris.com/e1/detail_response.jsp?_eps_=Y&jspAction=6&_jt_id=1713850&_bid_r_param=true	🔒 🙆
CCS eSourcing	
Context	
RFI Name: UK SBS Supply of new boiler FM120051 Questionnaire Name: SECTION 6 - LEAD TIME Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no. Yes - Pass No - Fail Scoring Criteria - Mandatory Pass/Fail	
Please Select	Question Level $@ (0)$
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link deta: specification. Scoring Criteria - For Information Only	iling the
	Question Level (0)
Response Make of boiler	
Model of boiler	
ANNT 2 Diagon confirm you can improve on the delivery date of 12/13/12 Done	🖌 📲 📲 100% 🔻 🖉

Typically the questions will detail:

- The question number these are NOT sequential so do not think there are questions missing.
- The question detail
- Bidder guidance This usually advises if attachments are permissible, word count details, guidance to help with the bid response and any specific information about the evaluation model proposed. Where a question is pass or fail typically Bidders will see the criteria for a pass or a fail.
- Scoring criteria This indicates if the question is pass / fail, scoring (and the maximum score available) or for information only.

ALL REQUIRED (*) QUESTIONS WILL NEED TO HAVE SOME TEXT ENTERED IN ORDER TO SAVE YOUR ANSWERS.

Click on the various drop down boxes and complete the various text boxes to reply.

Where an attachment is permissible click on the question level icon and you will see a pop up screen like this. Click on 'add' to add an attachment and then go to the bottom of the page and 'save'. After saving the question level icon will show the number of attachments uploaded against the specific question.

🗧 Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC
😰 https://ukgps-sandbox.emptoris.com/e1/list_attachment_frame.jsp?OWNER_TYPE=5&OWNER_ID=2093670&ATT_ACT_BAT_TITLE=form.bid.respon 🏻 🔒 🛛 🖄
CCS eSourcing
Attachments
Response Attachments (0)
Level Content Attachment Name Description Organization Name/Subject Last Changed by Add Attachment Modified Size
NO DATA AVAILABLE
Virus scanning is enabled for attachments. The export job will fail if it contains any infected files. Click on the link in the Content column to view the attachment. To download attachments, check the box on the far right next to each file you'd like to download and then click 'Export'.
one 😜 Internet 🍕 🕶 🍕 100% 👻

Bidders can add an attachment by clicking on browse and finding their file on their local PC or shared drive. They can change the name presented to UK SBS. It is **<u>STRONGLY</u>** recommended the Name commences with the question reference (e.g. AW5.2) to ensure we can effectively cross refer answers.

Crown Commercial Service eSo	urcing - Windows Ir	nternet Explore	r provided by ITC		
https://ukgps-sandbox.emptoris.com/	e1/attachment/jsp/ajax_u	upload_attachments	.jsp?_eps_=Y&OWNER_TYPE=5	5&OWNER_ID=2093670) 🔒 🛛
CCS eSourcing					2 4
			Attachmen	ts	
Please enter attachment inform	ation. (Max allowed uplo	oad file size 20 MB)			
Name [*]	Location	Description	Attach Content	*	
AW5.2 Price schedule	Local Drives	✓ 🗐+	C:\Documents and Settin	Browse	
Google		✓ ₫+	www.google.co.uk		
	Local Drives	✓ 🗐+		Browse	
	Local Drives	✓ 🗐+		Browse	
	Local Drives	✓		Browse	
	(Save	Add More		

When you have completed a questionnaire and added all the relevant attachments you <u>MUST</u> click on the 'save' button.

After saving the question level icon will show the number of attachments uploaded against each specific question. Bidders must check their attachments have been correctly uploaded and embedded in the questionnaire response.

You will then see a message which says 'changes saved successfully' at the top of the page.

vn Commercial S	Service eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox.e	emptoris.com/e1/detail_response.jsp?_eps_=Y&jspAction=6&_it_id=1713850&_bid_r_param=true	
Bidder Guidand	ce - The Bidder shall answer yes or no.	
Yes - Pass No - Fail		
Scoring Criter	ria - Mandatory Pass/Fail	
		Question Level 🖉 (0)
Please Select		
*AW7.2 Please	e provide details of the make and model of the proposed boiler.	
Bidder Guidanc	ce - Please complete the table and add an attachment as an URL link detailing the specification.	
Scoring Criter	ria - For Information Only	
		Question Level (0)
	Response	
Make of boiler	Bexi	
Model of boiler		
*AW7.3 Please	e confirm you can improve on the delivery date of 13/12/13.	
Scoring Criter	ria - Maximum Marks 59	10
29/11/13 - 05/1		Question Level 🖉 (0)
* Required Field	[Save][Close]	
vn Commercial S	Service eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox.e	emptoris.com/e1/detail_response.jsp	
S eSourcing		2
sesourcing		
	Create Response	
Changes Sav	ved Successfully.	
Contract		
	S Supply of new boiler FM120051	
	lame: SECTION 6 - LEAD TIME	
questionnaire De		
Create Respons		

Bidder Guidance - The Bidder shall answer yes or no.

If Bidders do not fill in the entire form you will receive a message which says:

Message	e from webpage 🛛 🔀
⚠	There are one or more required fields on this form. Please fill in any field that has a red (*) next to it.
	ОК

Bidders should find the missing field and provide an answer otherwise all the answers will not be saved.

When complete save and close the questionnaire.

On the questionnaires page you will see the 'Respond' field has now gone green, but answers can still be modified until you submit the draft responses.

SCription; UK Shared Business Services Invitation to Quote De Type: RFI Contact Information <i>P</i> REx_Attachnemis (13) <u>Run RFI Report</u> uyerUser2 UKSBS <u>RFx Messages (1)</u>			Submit all Draft Responses >	C Open Time: 20/08/2014 Close Time: 23/08/2014 Close Time: 23/08/2014 Status: Open	13:57 BST
estionnaires (5)				Respond	Offline 🔒
Questionnaire / Question	Ø		Respond	View History	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	<mark>(0)</mark>	Revise Response	View History	DB (1)
SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (1)

Once all questionnaires are completed you can submit them.

7. RAISING CLARIFICATIONS

Clarifications can be raised easily in two ways, irrespective of the approach taken it is **<u>crucial</u>** that Bidders cross reference their clarification to the relevant question number.

Clarification at questionnaire level.

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Edit Yiew Favorites Iools Help						
Favorites 🛛 👍 🙋 Emp sand UKSBSBuyer2 🥫	Emp live UKSBSBuyerUser1 🔜 Dun & Bradstreet UK 👩 UK SBS Webn	nail				
Crown Commercial Service eSourcing				🙆 • 🕤	🖃 🌐 🝷 Page 🖌 Safety -	• T <u>o</u> ols • 🔞
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x(s) > UK SBS Supply of new boil					Remaining Time: 2h	nr 33m 54s
cription: UK Shared Business Services Invitation to					Open Time: 20/08/2014 Close Time: 23/08/2014	
	hments (13) Run RFI Report			Submit all Draft Responses 2		
				Subline an Drate Kesponses 2	otatao. open	
ontact Information @ RFx Attac nyerUser2 UKSBS				Sublint all Draft Kesponses /		
					Respond	l Offline 淙
yerUser2 UK\$B\$		Ø		Respond		I Offline
rerUser2 UKSBS RFx Mess	ses(1)	@ @ (0)	<u> </u>		Respond	
erUser2 UKSBS 🔤 RFx.Mess	ses(1)			Respond	Respond View History	(1)
stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes	azes.(1) Questionnaire / Question 🗣	Ø (0)	(0)	Respond Revise Response	Respond View History View History	DB (1)
Stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 9 - COMMERCIAL QUESTIONNAIRE	ses(1)	@ (0) @ (0)	(0)	Respond Revise Response Revise Response	Respond View History View History View History	
stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 0 - COMMERCIAL QUESTIONNAIRE SECTION 0 - PRICE QUESTIONNAIRE	auestionnaire / Question♥ Click on relevant	@ (0) @ (0) @ (0)		Respond Revise Response Revise Response Revise Response	Respond View History View History View History	00 (1) 01 (1) 02 (1)
stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 0 - COMMERCIAL QUESTIONNAIRE SECTION 0 - PRICE QUESTIONNAIRE SECTION 0 - QUALITY QUESTIONNAIRE	azes.(1) Questionnaire / Question 🗣	(0) (0) (0) (0) (0)	(0) (0) (0) (0)	Respond Revise Response Revise Response Revise Response Place Response	Respond Vew History View History View History View History	DB (1)

You will always see a screen like this with messages in (questionnaire messages), your messages (sent messages) and system messages (broadcast message).

Crown Commercial Service eSourci	ng - Windows Internet	Explorer provided by ITC			
bttps://ukgps-sandbox.emptoris.com/en/fra	ames_message_popup.jsp?OW	/NER_TYPE=3&OWNER_ID=1713700&msgViewContext=2	SISPOPUP_PARAM=1	1	
CCS eSourcing				2	4
Questionnaire Messages(0)	Sent Messages	View by Questionr Broadcast Messages		reate	<u>-</u>
Status	From	Date BST	Subject	0	_
NO DATA AVAILABLE		Close			

To raise a clarification click on 'Create'

You will now be able to upload your message and any attachments.

Always send to 'All hosts'.

Remember to cross reference to the question number and to 'send' the document.

Crow	n Commerci	al Service eSourcing - Windows Internet Explorer provided by ITC	
🥖 https:,	//ukgps-sandb	ox. emptoris.com /e1/detail_message_create.jsp?_eps_=Y&jspAction=6&msgViewOrgConte	xt=28msgViewC 🔒 🔯
CCS	Sourcing		
		Create Message	
	Context	Questionnaire SECTION 6 - PRICE QUESTIONNAIRE	Link to 'All hosts'
	То	All Hosts Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred	
	Subject	AW1.1	Add question no from the questionnaire
	Message	Please can you clarify the date you intend to award contracts?	
4	Attachment	▶ Attachments(0)	

Bidders can view the question in the sent messages.

They can also filter against all questions, last 30 days, 10 days or last day

Crown Commercial Service eSourcing - Wind	dows Internet Explorer pro	vided by ITC			
lend https://ukgps-sandbox.emptoris.com/en/frames_messa	ge_popup.jsp?OWNER_TYPE=38	OWNER_ID=17137008	msgViewContext=28ISPOPUP_PARA	\M=1	🔒 🙆
CCS eSourcing					24
		——View b	Messa y Questionnaire	ges	
Questionnaire Messages Sent Me	essages(1) Broadcast M	essages		last 10 da	ay(s) 🗸 🚺 Create 📇
From		То	Date BST⊽	Subject	Ø
UKSBS14 - Stokes, Katle	ltem - Host	Close	23/06/2014 11:34	AW1.1	Ø (0)

Alternatively Bidders can raise clarifications through RFxmessages:

	Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC					- 7 🛛
	COO V Dhttps://ukgps-sandbox.emptoris.com/e1/index.jsp?_eps_=V			🛛 🔒 🗟 😽 🗙 🚺 Li	ive Search	P -
	Eile Edit View Favorites Tools Help					
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	Crown Commercial Service eSourcing			🙆 • 🖻 ·	🖃 🖶 🔹 Page 🔹 Safety 🔹	T <u>o</u> ols • 🕢 *
	CCS eSourcing My Profile Bids Messages Utilities				🔎 🖉 🌾 I	2 🔏 🔳
	RFx(s) > UK SBS Supply of new boil				Remaining Time: 2h	
RFx me	Description: UK Sha SSAGES V Ex Atachments (1) V Rev Atachments (1) V Rev Atachments (1) V Rev Messages (1) V Rev Messages (1)			Submit all Draft Responses >:	Close Time: 23/06/2014	
	Questionnaires (5)				Respond	Offline 🔠 🔒
	Questionnaire / Question 🚔	0		Respond	View History	
	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
	SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DE (1)
	B SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DE (1)
	B SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
	B SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (1)

In RFx messages the process is similar to the questionnaire clarifications. Click on 'create' to send a new message.

S eSourcing					2
				View by RFx	
Received	d Messages(1)	Sent Messages	Broadcast Messages	last 10 day(s)	V 🚺 Create 👔
Received		Sent Messages From	Broadcast Messages		Create

Version: 2.1

Bidders can upload their clarifications, remembering to send to 'All hosts' and including the question number (if relevant) in the subject.

	ve1/detail_message_create.jsp?_eps_=Y&jspAction=6&msgViewOrgContext=1&msgViewContext=1&OWNER_ID=41880&OWNER_TYPE=4
Sourcing	Messages
	Create Message
Contex	an on sole sply of new boiler FM120051
L	
То	Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS
	Crown Commercial Service - James Aldred
Subject	Timescales
	Can I have an extension of 10 working days please?
	A Bidder
Message	
	v.
	62 characters. (max allowed - 5000)
Attachment	Attachments(0)
	Send

In this example it is a general clarification and not associated to a specific question. Remember Bidders can add attachments and must always 'send' the clarification

The clarification can now be viewed in the sent messages folder.

Note the previous clarification raised at questionnaire level is also available to view.

The filtering of messages against 1, 10, 30 days or all is still available in this view.

		-View by RFx		
Received Messages	(3) Broadcast Messages		last 10 day(s)	V 🊧 Create
From	То	Date GMT⊽	Subject	
UKSBS Test Supplier 2 - Test Supplier 2,	RFI - Host	08/11/2013 10:59	Timescales	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 10:38	AW1.1	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	08/11/2013 09:54	AW5.7	Ø (0)

8. RECEIVING CLARIFICATIONS

Regularly check the RFX attachments folder for clarifications to the procurement.

There maybe associated messages also in RFx messages to review.

Note it is the Bidders responsibility to check for clarifications.

Co	Cription: UK Shared Business Se foes Invitation to Quote De ontaot Information yerUser2 UK SB S 2007 RPX Messages (1) 2007 RPX Messages (1)			Submit all Draft Responses >	 Remaining Time: 21 Open Time: 20:06/2014 Close Time: 20:06/2014 Status: Open 	13:57 BST
ue	stionnaires (5)			a	Respond	Offline 12
	Questionnaire / Question 🗬	Ø		Respond	View History	
•	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	08 (1
Ð	SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1
Ð	SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DE (
Ð	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
n -	SECTION 8 - LEAD TIME	Ø (0)	(O)	Revise Response	View History	DB (

Clarifications will generally be given a document name 'Clarifications'. Generally only the latest set of clarifications will be uploaded.

Crown	n Comr	mercial S	ervice eSourcing - Windows Inte	rnet Explorer provided by ITC							
🖉 https:/	//ukgps-	sandbox.er	nptoris.com/en/list_attachment_frame.js	p?OWNER_TYPE=4&OWNER_ID=418808	kattachmentsType=_supplier_Atta	chment 🔒 🔯					
CCS	Sour	rcing				2					
	Attachments										
Att	tachme	nts (13)				<u>^</u>					
L	.evel	Folder	Content	Attachment Name	Description	Organiza					
Eve	ent	Instructions	Bidder Training.pdf	Bidder Training		Crown Commer					
Eve	ent	Instructions	Clarifications of sourcing docxls	Clarifications to sourcing documents 23		Crown Commer					
Eve	ent	Instructions	ITQ Invitation to Quote.doc		ITQ sourcing document	Crown Commer					
Eve	ent	Instructions	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		Crown Commer					
Qu	estion	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid		Crown Commer					
Qu	estion	RFI	AW1.3 Certificate of Bona Fide Bid.doc	AW1.3 Certificate of Bona Fide Bid		Crown Commer					
Qu	estion	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		Crown Commer					
Qu	estion	RFI	AW5.2 Price schedule captivate video.xls	AW5.2 Price schedule	Price schedule of requirement.	Crown Commer					
Qu	estion	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		Crown Commer					
Qu	estion	RFI	AW5.5 Science Warehouse fact sheet.pdf	AW5.5 Science Warehouse Fact Sheet		Crown Commer					
Qu	estion	RFI	Area where new boiler will be installed	AW6.2 Plan	Image to support bidder response.	Crown Commer					
Re	sponse	RFI	AW5.2 Price schedule.xls	AW5.2 Price schedule		UKSBS14					
Re	sponse	RFI	http://www.google.co.uk	Google		UKSBS14					
<						>					
javascript:w	void 0			Ir 😜 Ir	ternet 🛛 🖓 🛨	🔍 100% 🔻 💡					

Simply click on the content for the relevant file to download it.

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CCS eSourcing	
	Attachments
File	Clarifications of sourcing docxls
Status	Passed
Download	Cancel

Bidders should see a document like this now, detailing all the clarifications received. This document is available to all Bidders at all times, irrespective of when they requested access to the procurement:

4	А	В	С	D	E	F	G	Н
	Sourc	ing Docume	ent Clarific	ations				
	8							
	SOURCIN	G REFERENCE:				Purchase	of new boiler	
5	SOURCIN	G DOCUMENT TIT	ILE:			FN	1120051	
7								
3	No.	Section of sourcing document	Questionnaire	Question No.	Issue raised by Bidder for clarification	Date raised	Issue responded to by UK SBS	Date responder
	1	General			Can I have an extension of 10 working days	17/06/14	No extensions will be accepted on this project	17/06/14
5	2	6	Quality	AW6.2	Can a Bidder upload two attachments in response to this question a plan and a drawing?	17/06/14	Only one attachment will be accepted, if you submit more than one attachment only the first attachment will be considered. You can combine the image and the plan into a single attachment if you wish.	17/06/14
	3	6	Lead time	AW7.1	If a Bidder cannot meet the pass / fail date for the lead time, but puts forward a aggressive price will they be considered?	17/06/14	No - it is a pass / fail question and the bid will not be considered whatever the price	17/06/14
2	4	6	Commercial	AW1.1	Please confirm when you intend to award contracts	23/06/14	We intend to award by 1/7/14	23/06/14
3	5							
4	6							

9. SUBMITTING YOUR BID

Once you have answered all required (*) questions and uploaded all your attachments you can submit your draft response.

If you fail to submit all draft responses before the closing date your bid cannot be received and considered.

RF) Desi Co Buy 0	My Profile Bids Messages Utilities (5) > UK SBS Supply of new boil Bidders MUST click on the second seco	ses		Submit all Draft Responses >>	Remaining Time: 2/ Time: 20/06/2014 Classification Time: 23/06/2014	4 13:57 BST 4 14:00 BST
QUC	Questionnaire / Question 🚔	0		Respond	View History	
Ð	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
•	SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 8- PRICE All required questionnaire	Ø (0)	<mark>(0)</mark>	Revise Response	View History	DB (1)
Ð	SECTION 8- QUAL responses must be	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION & LEAR completed and shaded	Ø (0)	(0)	Revise Response	View History	DE (1)

🖉 Submit Drafts - Windows Internet Explorer provided 🔳 🗖 🔀
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Are you sure that you want to submit this Response Package?
😜 Internet 🦓 🕶 🍕 100% 👻 🏢

Questionnaire responses can be updated at any time up to the closing date; however each time you update the questionnaire responses **YOU MUST RESUBMIT YOUR RESPONSE.**

10. DOWNLOADING YOUR RESPONSE

You can download your text responses to the questionnaire by simply clicking on 'Respond offline':

Image: state of the state of			💌 🔒 😣 🦘 🗙 💶	ive Search	
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Ex(6) > UK SBS Supply of new boil Scription: UK Shared Business Services Invitation to Quote De Type: Contact Information	RFI		Submit all Draft Responses >	Remaining Time: 2h Open Time: 20/06/2014 Close Time: 23/06/2014 Status: Open	13:57 BST
Scription: UK Shared Business Services Invitation to Quote De Type: Contact Information Image: Research (13) wyerUser2 UKSBS Image: Research (13) PEx Messaces (5)				C Open Time: 20:08/2014 Close Time: 20:08/2014 Status: Open Respond	13:57 BST 14:00 BST
Contact Information	RFI		Submit all Draft Responses > Respond	Copen Time: 20:08/2014 Close Time: 23:08/2014 Status: Open Respond View history	13:57 BST 14:00 BST
Scription: UK Shared Business Services Invitation to Quote De Type: Contact Information Image: Research (13) wyerUser2 UKSBS Image: Research (13) PEx Messaces (5)		X (0)		Copen Time: 20:08/2014 Close Time: 23:08/2014 Status: Open Respond View history	13:57 BST 14:00 BST
Cortpoint: UK Shared Business Services Invitation to Quote De Type: Contact Information P Ex.Attachments (13) werUser2 UKSBS RFx Messaces (6) estionnaires (5) Questionnaire / Question	Ø		Respond	Close Time: 2308/2014 Close Time: 2308/2014 Status: Open Respond View History	13:57 BST 14:00 BST
Contract Information W Shareo Business Services Invitation to Quote De Type: Ontact Information W EFX.Attachments (13) P Run RFI Report Westionnaires (5) Cuestionnaire / Question SECTION 1, 2, 3, 5 and 7 - Guidance Notes	@ @ (0)	(0)	Respond Revise Response	Copen Time 2009/2014 Copen Time 2009/2014 Status: Open Respond View History	13:57 BST 14:00 BST Offline espond Offline E (1)
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Then click on 'download offline bidding template' and OK

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What offline response action would you	I like to perform?
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O Export line item information to view whe (NOTE: Line item export is for informational importing bids)	-
	ose

Note it is not permitted for Bidders to use this functionality to import bids.

And export in your required format:

Crown Commercial	Service eSourcing - Windows Internet Explor 🔳 🗖 🔀
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Zip File	
	Export Close
* Required Field The XLS / XLSX Microsoft Excel.	file type usually works best if you plan to complete the template in
Virus scanning is infected files.	enabled for attachments. The export job will fail if it contains any

From here you will see the Data Manager, refresh the page after a few seconds and you should be able to click through to your report. Repeat this process if the Data Manageris showing 'pending' or 'running' status.

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Once complete you can download the report.

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Stokes, K	124	Integrati	Export	Done - Click here to download results.	23/08/201		23/06/201		

Bidders should now be able to open a document which provides their text and table based responses as below. Note the report has three tabs.

	A1 🔹 🏂 Header Section										×
	A	В	С	D	E	F		G	H		
1	Header Section										
2	Organization Unique ID : CCS Procurement										
3	RFx Name : UK SBS Supply of new boiler FM120051	RFx Type : RFI				Open Date Ti	me : 2014-0	5-20 13:57:58	BST		
4	RFx Unique ID : FM120051	Round Name :				Close Date Time : 2014-06-23 14:00:00 BST					
5							100				
6	Question Information And Response Section	ANSWERED 17 / 17									
7	Questionnaires - Questions	Response	Response Comments								
	SECTION 6 - QUALITY QUESTIONNAIRE										_
	*AW6.1 - Please confirm your compliance to the requirements										
	of Section 4 Specification										
	Bidder guidance - The Bidder shall answer Yes or No										
	Yes - Pass										
	No - Fail										
24	Scoring criteriaEMandatory Pass / Fail	Yes		ANSWERED							
	*AW6.2 Provide a method statement for the installation of the										
	boiler.										
	Support your method statement with a project plan for the										
	delivery and installation.										
	Bidder guidance - Scoring will be based on 0-100 scoring										
	methodology										
	One attachment for the project plan is required.										
	Maximum character count (images can be provided) - 4096										
-	characters per method statement			ANSWERED							
	Scoring criteria - Maximum Marks 10% SECTION 6 - LEAD TIME	xx		ANSWERED							
26	*AW7.1 Please confirm you can meet a delivery date of										
	13/12/13.										
	15/12/15.										-
	Bidder Guidance - The Bidder shall answer yes or no.										
	bidder cardance inte bidder shan answer yes of no.										
	Yes - Pass										
	No - Fail										
27	Scoring Criteria - Mandatory Pass/Fail	Yes		ANSWERED							
	*AW7.2 Please provide details of the make and model of the										
	proposed boiler.										
	Bidder Guidance - Please complete the table and add an										
	attack										
14	() Intersting Outsting Demonstry (Table Demo	197									
_	Instructions Question Response Table Response	nse / tu								U.	
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In using these training materials the Bidder commits that UK Shared Business Services Ltd shall be in no way liable should the Bidder be unable to complete any or all of their Bid or Response submission.

TEMPLATE VERSION CONTROL

Version	Date	Author(s)	Comment
1.0	05/12/2013	James Aldred	Final Version
1.1	23/06/2014	James Aldred	Updated with CCS branding.