**Resilience Planning Services Ltd**

**Broomshaw Hill Farm**

**Willia Road**

**Haltwhistle**

**Northumberland**

**NE49 9NP**

Attn:  ***REDACTED***

***REDACTED*** Date: ***21st June 2021***

Contract ref: ***CCIS21A22***

Dear ***REDACTED***,

**Award of contract for the Provision of the ResilienceDirect Support Desk and Out of Hours Triage**

I am pleased to inform you that following a search on Digital Marketplace, your service listing (ID 266377968288942) was shortlisted for the above Procurement, on behalf of Cabinet Office (the “Authority”). I am pleased to inform you that following the Authority’s procurement activity we would like to award the contract to you.

The call-off contract shall commence 30th day of June 2021 and the Expiry Date will be 29th day of June 2023. There will be no option to extend. The total contract value shall not exceed £580,000.00 ex VAT.

This procurement activity was a Direct Award under Commercial Agreement RM1557.12 G-Cloud 12, Lot 3 Cloud Support and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions and forward to the Procurement Lead electronically via return email by 1pm GMT Thursday 24th June 2021.

A copy signed on behalf of the Contracting Authority will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

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| Signed for and on behalf of Cabinet Office | |
| Name: ***REDACTED*** ***REDACTED*** |  |
| Signature: ***REDACTED*** |  |
| Date: 21/06/2021 |  |