



Crown
Commercial
Service

Digital Outcomes and Specialists 5 (RM1043.7)

Framework Schedule 6 (Order Form)

Version 2

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Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Order Form

Call-Off Reference: SR624144755

Call-Off Title: 1053-DPS Reporting & Dashboarding - SR624144755

Call-Off Contract Description:

HMRC has a large and complex legacy estate that requires transformation to assist in delivering our vision of being a trusted, modern tax and customs department. HMRC require a supplier to help design, build and support Reporting and Dashboarding services to capitalise on information available across all parts of the organisation and other government departments. Listed below are some of the activities expected to be required:

1. Impacting
2. Design Reports & Dashboards
3. Build new reports & Dashboards
4. Amend existing reports & Dashboards
5. Upgrade existing reports & Dashboards
6. Support Reports & Dashboards
7. Demand Management
8. Service / Application / Monitoring
9. Support the application of Hotfixes to the platforms
10. Tenant Support, including User Management
11. Licence Management
12. Incident Management
13. Change Management
14. Capacity and performance management
15. Out of Business hours deployment
16. 24/7 on-call support

The Buyer:

Her Majesty's Revenue and Customs (HMRC)
100 Parliament Street, London, SW1A 2BQ

The Supplier:

Capgemini UK plc

[REDACTED]

Registration Number: [REDACTED]

Applicable Framework Contract

This Order Form is for the provision of the Call-Off Deliverables and dated as per contract signature date.

It's issued under the Framework Contract with the reference number RM1043.7 for the provision of Digital Outcomes and Specialists Deliverables.

The Parties intend that this Call-Off Contract will not oblige the Buyer to buy or the Supplier to supply Deliverables.

The Parties agree that when a Buyer seeks further Deliverables from the Supplier under the Call-Off Contract, the Buyer and Supplier will agree and execute a further Statement of Work (in the form of the template set out in Annex 1 to this Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)).

Upon the execution of each Statement of Work it shall become incorporated into the Buyer and Supplier's Call-Off Contract.

Call-Off Lot 1: Digital Outcomes

Call-Off Incorporated Terms

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1 (Definitions) RM1043.7
- 3 Framework Special Terms
- 4 The following Schedules in equal order of precedence:
 - Joint Schedules for RM1043.7

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- Call-Off Schedules for RM1043.7

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- 5 CCS Core Terms (version 3.0.9)
- 6 Joint Schedule 5 (Corporate Social Responsibility) RM1043.7
- 7 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

[REDACTED]

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Call-Off Start Date: 20/04/2022

Call-Off Expiry Date: 19/04/2024

Call-Off Initial Period: 24 calendar months

Call-Off Optional Extension Period: not applicable

Minimum Notice Period for Extensions: not applicable

Call-Off Contract Value: [REDACTED]

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For and on behalf of the Buyer:

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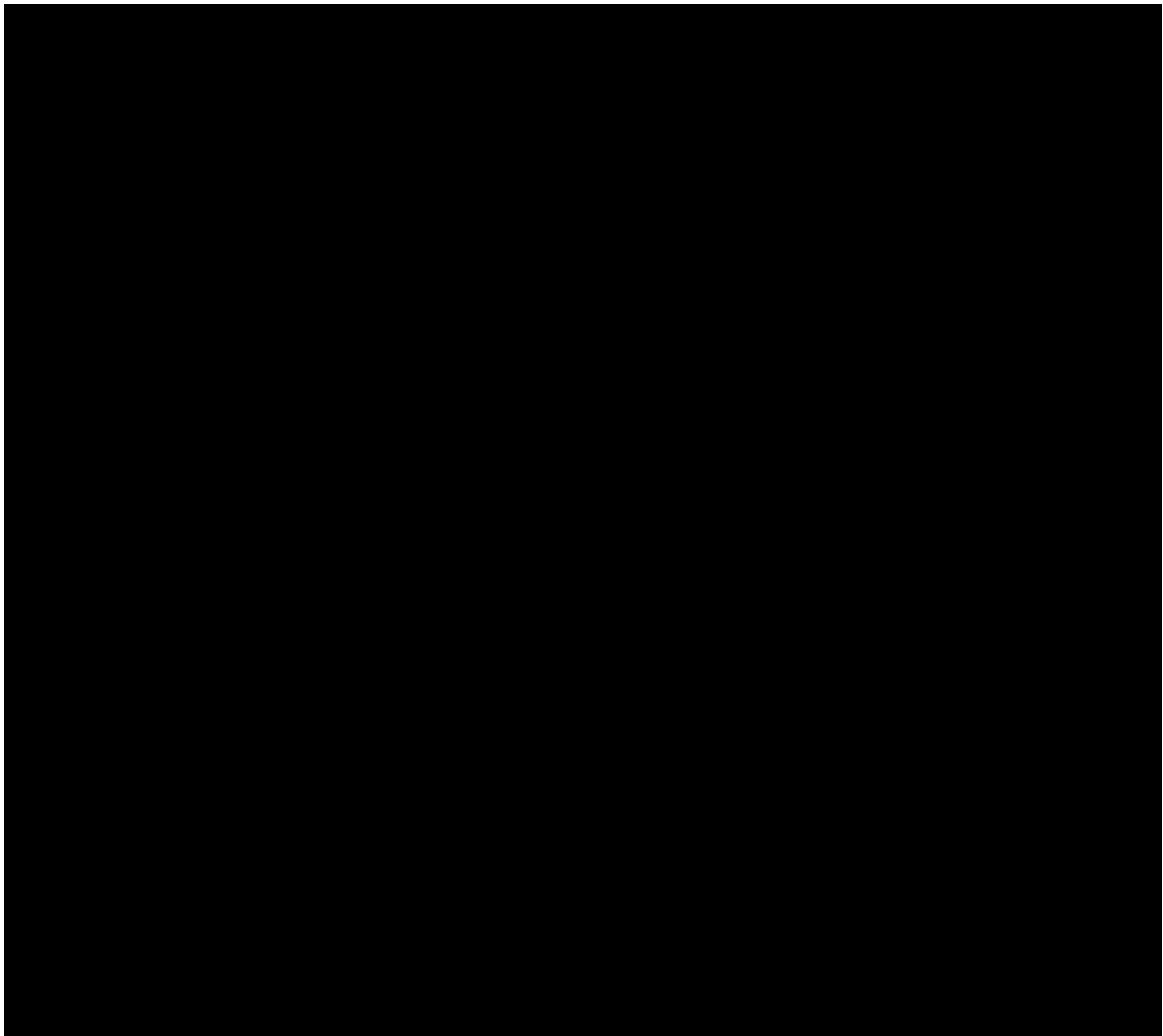
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CONTRACT REFERENCE: 1053-DPS Reporting & Dashboarding - SR624144755
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