

**RM6098 Framework Schedule 6 (Order Form Template and Call-Off Schedules)**  
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# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## Order Form

CALL-OFF REFERENCE: **C376144**

THE BUYER: **NHS England**

BUYER ADDRESS **The Leeds Government Hub,  
7-8 Wellington Place,  
Leeds,  
LS1 4AP**

THE SUPPLIER: **TRUSTMARQUE SOLUTIONS LIMITED**

SUPPLIER ADDRESS: **Marlborough House Westminster Place,  
York Business Park,  
YO26 6RW**

REGISTRATION NUMBER: **02183240**

DUNS NUMBER: **[REDACTED]**

SID4GOV ID: **UNKNOWN**

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 1<sup>st</sup> August 2025

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service.

CALL-OFF LOT(S):

Lot 3 Software

### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

Framework Ref: RM6098  
Project Version: v2.0  
Model Version: v3.8

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1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6098
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)

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  - Joint Schedule 10 (Rectification Plan)
  - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM6098
  - Call-Off Schedule 6 (ICT Services) including Annexes A to E
5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
6. Joint Schedule 5 (Corporate Social Responsibility) RM6098

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

**CALL-OFF SPECIAL TERMS**

The following Special Terms are incorporated into this Call-Off Contract:

**Special Term 1: Cyber Security Requirements**

The following wording shall be included as a new Clause 3.4 of the Core Terms of the Call-Off Contract:

The Supplier warrants and represents that it has complied with and throughout the Contract Period will continue to comply with the Cyber Security Requirements. The “**Cyber Security Requirements**” means:

- a) compliance with the data security and protection toolkit (DSP Toolkit), an online self-assessment tool that allows organisations to measure their performance against the National Data Guardian’s 10 data security standards and supports key requirements of the UK GDPR, which can be accessed from <https://www.dsptoolkit.nhs.uk/>, as may be amended or replaced by the Buyer or the Department of Health and Social Care from time to time;
- b) such requirements as are identified by the Buyer in its Security Policy (if applicable); and
- c) any other cyber security requirements relating to the Services notified to the Supplier by the Buyer from time to time;

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### **Special Term 2: Supplier Staff**

The following wording shall be included as a new Clause 7.6 of the Core Terms of the Call-Off Contract:

- 7.6 Notwithstanding that Call-Off Schedule 9 (Security) has not been incorporated into this Order Form under the section headed “CALL-OFF INCORPORATED TERMS”, paragraph 3.4.3 of Part B of Call-Off Schedule 9 (Security) shall apply to this Order Form in any event.

### **Special Term 3: Intellectual Property Rights (IPRs)**

Clause 9.1 of the Core Terms of the Call-Off Contract – Delete this Clause and replace with:

- 9.1. Each Party keeps ownership of its own Existing IPRs. The Supplier gives the Buyer a non-exclusive, royalty-free, transferable worldwide licence to use, and sub-license the Supplier’s Existing IPR to enable it to:
- receive and use the Deliverables
  - make use of the deliverables provided by a Replacement Supplier during the Call-Off Initial Period

Delete Clause 9.2 in its entirety.

### **Special Term 4: Joint Schedule 6 (Key Sub-contractors)**

Delete paragraph 1.6 of Joint Schedule 6 (Key Sub-contractors).

### **Special Term 5: Schedule 6 (ICT Services) & COTS terms**

The Buyer’s use of the Read&Write software shall be subject to the end user licence terms that can be found at: Annex B to Call-Off Schedule 6.

The parties agree that paragraphs 3, 4, 7, 9.3 and 9.7 shall apply to this Call-Off Contract.

### **Special Term 4: Execution and Counterparts**

The following wording shall be included as new Clause 36 of the Core Terms of the Call-Off Contract:

### **36 Execution and Counterparts**

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36.1 This Call-Off Contract may be executed in any number of counterparts (including by electronic transmission), each of which when executed shall constitute an original but all counterparts together shall constitute one and the same instrument.

36.2 Execution of this Call-Off Contract may be carried out in accordance with the Electronic Identification and Trust Services for Electronic Transactions Regulations 2016 (SI 2016/696) and the Electronic Communications Act 2000. In the event each Party agrees to sign this Call-Off Contract by electronic signature (whatever form the electronic signature takes) it is confirmed that this method of signature is as conclusive of each Party's intention to be bound by this Call-Off Contract as if signed by each Party's manuscript signature. In such situation, this Call-Off Contract shall be formed on the date on which both Parties have electronically signed the Call-Off Contract as recorded in the Buyer's electronic contract management system.

CALL-OFF START DATE: **31<sup>st</sup> August 2025**

CALL-OFF EXPIRY DATE: **30<sup>th</sup> August 2026**

CALL-OFF INITIAL PERIOD: **1 Year**

CALL-OFF OPTIONAL EXTENSION PERIOD **Not Applicable**

**CALL-OFF DELIVERABLES**

Quantity	Description	Term
1	Read&Write Enterprise License: <b>[REDACTED] Seats</b> <ul style="list-style-type: none"> <li>Free for families</li> <li>Autocorrect</li> </ul>	31/08/2025 – 30/08/2026

**LOCATION FOR DELIVERY**

[england.contractandsupplierngmt.technology@nhs.net](mailto:england.contractandsupplierngmt.technology@nhs.net)

**DATES FOR DELIVERY**

Electronic delivery required within 1 week of the purchase order being issued to the Supplier.

**TESTING OF DELIVERABLES**

None

**WARRANTY PERIOD**

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The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days.

**MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms with the following amendment: remove the text "[REDACTED]"; and replace "[REDACTED]" with "[REDACTED]", which shall therefore set the limitation of liability at [REDACTED]% of the Estimated Yearly Charges only.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **£29,100.00**

**CALL-OFF CHARGES**

1 year initial term	Year 1			Bidder Notes
	Unit Price	Quantity	Total	
<b>Full access user Licences</b> <i>Read&amp;Write</i> <i>Enterprise Licence</i>  ●Free for families ●Autocorrect  <i>Per annum costs</i>				
	£ [REDACTED]	[REDACTED]	£29,100.00	Read&Write Group Licence [REDACTED] Seats 31/08/2025 - 31/08/2026
<b>Annual Cost</b>			£29,100.00	
<b>Total Cost (excluding VAT)</b>			£29,100.00	

**REIMBURSABLE EXPENSES**

None

**PAYMENT METHOD**

Payment to be made via BACS

**BUYER'S INVOICE ADDRESS:**

Any queries regarding outstanding payments should be directed to NHS England's Accounts Payable section by email at [financialaccounts@nhs.net](mailto:financialaccounts@nhs.net)

Invoices should clearly quote the purchase order number, be addressed to NHS England, X24 Payables K005, PO Box 312, LEEDS LS11 1HP and be sent as a PDF attachment by email to the following email address; [sbs.apinvoicing@nhs.net](mailto:sbs.apinvoicing@nhs.net) (one invoice per PDF) and emails must not exceed 10Mb

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and quote, 'X24 Invoice Scanning' in subject line or alternatively invoices can be sent via post to the above address.

**BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

[REDACTED]

[REDACTED]@nhs.net

7-8 Wellington Place, Leeds, LS1 4AP

**BUYER'S ENVIRONMENTAL POLICY**

NHS England Social Value Charter available online at: [NHS England Social value charter](#)

&

NHS England's [Sustainable development management plan: summary report](#)

**SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

[REDACTED]

[REDACTED]@trustmarque.com

Marlborough House, Westminster Place, York Business Park, York, YO26 6RW

**SUPPLIER'S CONTRACT MANAGER**

[REDACTED]

[REDACTED]

[REDACTED]@trustmarque.com

Marlborough House, Westminster Place, York Business Park, York, YO26 6RW

**PROGRESS REPORT FREQUENCY**

**Not Applicable**

**PROGRESS MEETING FREQUENCY**

**Not Applicable**

**KEY SUBCONTRACTOR(S)**

[REDACTED]

**COMMERCIALLY SENSITIVE INFORMATION**

Breakdown of pricing and Supplier IPR

**SERVICE CREDITS**

**Not Applicable**

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**ADDITIONAL INSURANCES****Not Applicable****GUARANTEE****Not Applicable****SOCIAL VALUE COMMITMENT****Not Applicable****BUYER CORE GOODS AND/OR SERVICES REQUIREMENTS****Services**

- 1 The following requirements shall take priority above all terms, conditions and specifications set out in this Call-Off Contract (including without limitation any embedded documents and terms), and the Supplier shall ensure that the software licences meet and conform with the following requirements:
  - 1.1 The Buyer shall be entitled, free of charge, to sub licence the software to any contractor and/or sub-contractor of the Buyer who is working towards and/or is providing services to the Buyer.
  - 1.2 The Buyer's role as national information and technology partner to the NHS and social care bodies involves the Buyer buying services for or on behalf of the NHS and social care entities. Nothing in the licences for any of the software shall have the effect of restricting the Buyer from discharging its role as the national information and technology partner for the health and care system, which includes the ability of the Buyer to offer software and services to the NHS and social care entities. Specifically, any software licensing clause prohibiting 'white labelling', 'provision of outsourcing services' or similar, shall not be interpreted as prohibiting the Buyer's services.
  - 1.3 The Buyer shall be entitled to deploy the software at any location from which the Buyer and/or any contractor and/or sub-contractor of the Buyer is undertaking services pursuant to which the software is being licenced.
  - 1.4 Any software licenced to the Buyer on a named users basis shall permit the transfer from one user to another user, free of charge provided that the Supplier is notified of the same (including without limitation to a named user who is a contractor and/or Subcontractor of the Buyer).
  - 1.5 The Supplier shall ensure that the Buyer shall be entitled to assign or novate all or any of the software licences free of charge to any other central government entity, by giving the licensor prior written notice.
  - 1.6 The Supplier shall notify the Buyer in advance if any software or service permits the Supplier or any third party remote access to the software or systems of the Buyer.

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1.7 Where the Supplier is responsible for the calculation of the appropriate number of users for software, and it is later shown there is a shortfall of licences, the Supplier shall be responsible for all costs of the Buyer.

<b>For and on behalf of the Supplier:</b>	
<div>[REDACTED]</div>	
Full Name:	<div>[REDACTED]</div>
Job Title/Role:	<div>[REDACTED]</div>
Date Signed:	14 August 2025











  

<b>For and on behalf of the Buyer:</b>	
<div>[REDACTED]</div>	
Full Name:	<div>[REDACTED]</div>
Job Title/Role:	<div>[REDACTED]</div>
Date Signed:	14-8-25



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**Annex 1: Core Terms and Applicable Schedules**

<b>Document Name</b>	<b>Document</b>
CCS Core Terms (version 3.0.11)	 RM6098 Core terms v3.0.11.pdf
Joint Schedule 1 (Definitions and Interpretation)	 RM6098 Joint Schedule 1 - Definition
Joint Schedule 2 (Variation Form)	 RM6098 Joint Schedule 2 - Variation
Joint Schedule 3 (Insurance Requirements)	 RM6098 Joint Schedule 3 - Insurance
Joint Schedule 4 (Commercially Sensitive Information)	 RM6098 Joint Schedule 4 - Commercially Sensitive Information
Joint Schedule 5 (Corporate Social Responsibility)	 RM6098 Joint Schedule 5 - Corporate Social Responsibility
Joint Schedule 6 (Key Subcontractors)	 RM6098 Joint Schedule 6 - Key Subcontractors
Joint Schedule 10 (Rectification Plan)	 RM6098 Joint Schedule 10 - Rectification Plan
Joint Schedule 11 (Processing Data)	 C367708 - Read and Write Joint Schedule 1
Call-Off Schedule 6 (ICT Services)	 C367708 - Read and Write Call-Off Schedule 6