

Engage & Referral



GC Engagement and Integration Officers (EIOs) proactively engage JCP offices and signposting organisations (e.g. Mersey Care) to promote IPES and share information including via engagement events for participants

On referral, participant record created on GC's Case Management System

Warm Handover meeting arranged

Warm Handover & Plan



3-way conference call (GC/JCP/Participant)

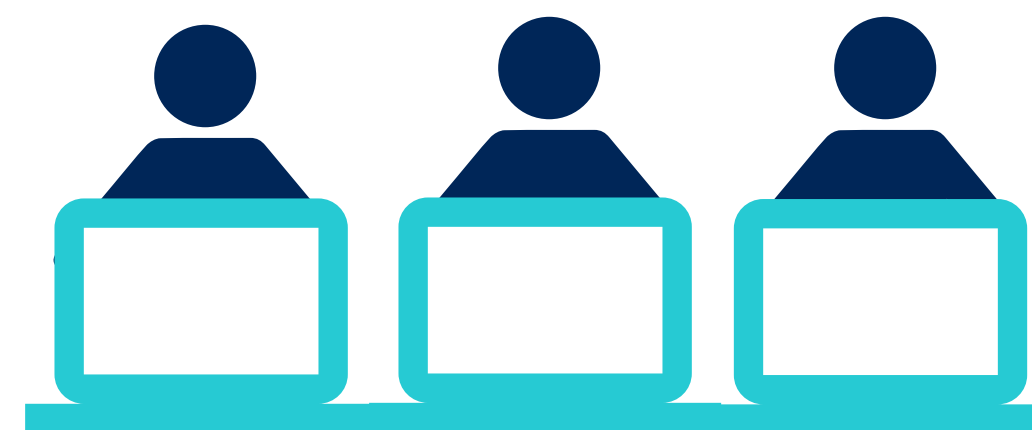
Key Worker (KW) assigned

First face to face meeting arranged (at outreach venue, fixed "Hub" or participant's home)

KW "ASSET" strength-based assessment of participant incl. condition-specific needs (e.g. GAD7)

Co-production of holistic, personalised Action Plan – sequenced to "right support at right time" including via support networks

Pre-Work Support



Intensive, Weekly KW contact; Specialist Partner support

Condition Management: e.g. Health Assured, CBT; CGL, addiction

Work Support: e.g CV; jobsearch; career planning (Abintegro)

Money/Better-off calculation: e.g. Financial Inclusion Officer, MAS

Work Experience/ Job sourcing: via GC Employer Team

Specialist Self-Employment Advice/Support

Build/Engage Support Networks

3-way Case conferences (GC/JCP/Participant)

Proactive Re-Engagement, if needed

Enter Work

Remain on Provision

In Work Support



KW/Specialist support to participant informed by IWS Assessment. E.g. risks (childcare); condition management; shadowing; skills; extra hours

Employer Support: e.g. disability awareness training (e.g. Henshaws Visual Impairment) , Access to Work

Warm Handback



3-way call (GC/JCP/Participant)

Progress Report

Exit Activity Plan