

**FRAMEWORK AGREEMENT  
NO: QC0033**

**ROUTE AGREEMENT  
NO: QC83702**

**ROUTE: 417**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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**ROUTE: 417**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 417 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:   BRIXTON (BN)  
                          Streatham Hill  
                          London  
                          SW2 4TB

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 417: Crystal Palace - Clapham Common**

**Date of Service Change:** 19 August 2023.

**Reason for Change:** New Contract.

### **STREETS TRAVERSED**

**Towards Clapham Common:** Crystal Palace Bus Station East Side, Crystal Palace Parade, Church Road, Westow Street, Central Hill, Crown Dale, Crown Lane, Leigham Court Road, Streatham High Road, Streatham Hill, Streatham Place, Atkins Road, Kings Avenue, Clapham Park Road, Clapham Common South Side, Long Road, Rookery Road, Clapham Common North Side

**Towards Clapham Common:** Crown Lane, Leigham Court Road, Streatham High Road, Streatham Hill, Streatham Place, Atkins Road, Kings Avenue, Clapham Park Road, Clapham Common South Side, Long Road, Rookery Road, Clapham Common North Side

**Towards Crystal Palace:** Old Town, The Pavement, Clapham Park Road, Kings Avenue, Atkins Road, Streatham Place, Streatham Hill, Leigham Court Road, Crown Lane, Crown Dale, Central Hill, Westow Hill, Crystal Palace Parade

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Crystal Palace Bus Station**

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Buses proceed from Crystal Palace Parade direct to stand.

Set down in Crystal Palace Parade, at Stop C (940 - Crystal Palace Parade) and pick up in Crystal Palace Bus Station, at Stop D (BP2418 - Crystal Palace Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 417 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Crystal Palace.

### **Norwood, Beulah Hill (from Clapham Common, Old Town)**

Public stand for one bus on west side of Beulah Hill commencing opposite the southern kerbline of the northern arm of Grecian Crescent, and extending 13 metres south.

Buses proceed from Crown Lane, Beulah Hill, Grecian Crescent (northern Arm), Grecian Crescent, Grecian Crescent (southern Arm), Beulah Hill to stand, departing via Beulah Hill to Crown Lane.

Set down in Crown Lane, at Stop CK (1851 - Crown Lane / Crown Point) and pick up in Crown Lane, at Stop CT (13184 - Crown Point).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Norwood, Crown Point.

### **Norwood, Beulah Hill (from Crystal Palace Bus Station)**

Public stand for one bus on west side of Beulah Hill commencing opposite the southern kerbline of the northern arm of Grecian Crescent, and extending 13 metres south.

Buses proceed from Crown Dale, Beulah Hill, Grecian Crescent (northern Arm), Grecian Crescent, Grecian Crescent (southern Arm), Beulah Hill to stand, departing via Beulah Hill to Crown Dale.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Crown Dale, Norwood School.

### **Streatham Hill Station (from Crystal Palace Bus Station)**

#### **From Crystal Palace Bus Station**

Buses proceed from Leigham Court Road, Drewstead Road, Bridge To Sternhold Avenue, Sternhold Avenue departing to Leigham Court Road.

Set down in Leigham Court Road, at stop G (12908 - Leigham Court Rd / Streatham Hill Stn) and pick up in Leigham Court Road, at stop H (12909 - Leigham Court Rd / Streatham Hill Stn).

#### **From CLAPHAM COMMON, OLD TOWN**

Buses proceed from Streatham Hill, departing to Streatham Hill.

Set down in Streatham Hill, D (29450 - Streatham Hill Stn / Streatham Hill) and pick up in Streatham Hill, B (R0421 - Streatham Hill Stn / Streatham Hill).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Streatham Hill Station.

### **Brixton Bus Garage (from Crystal Palace Bus Station)**

Private stand in Arriva's Brixton Bus Garage on east side of Streatham Hill opposite Telford Avenue.

#### **From Crystal Palace Bus Station**

Buses proceed from Streatham Hill direct to stand.

Set down in Streatham Hill, at Stop TA (R0420 - Telford Avenue) and pick up in Streatham Hill, at Stop W (27495 - Telford Avenue).

#### **From CLAPHAM COMMON, OLD TOWN**

Buses proceed from Streatham Hill direct to stand.

Set down in Streatham Hill, at Stop BH (R0417 - Streatham Hill / Christchurch Road) and pick up in Streatham Hill, at Stop TA (R0420 - Telford Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Streatham Hill, Telford Avenue.

### **Clapham Park, Atkins Road (from Crystal Palace Bus Station)**

Offside public stand on the north side of Atkins Road immediately west of the junction with Kings Avenue and extending 50 metres west.

Buses proceed from Atkins Road direct to stand.

Set down in Atkins Road, at Stop H (12758 - Atkins Road / New Park Road) and pick up in Atkins Road, at Stop E (12757 - Atkins Road / New Park Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Clapham Park, Atkins Road.

### **Clapham Common, Old Town**

Private dead stand for up to four buses standing abreast in bus parking area at junction of Old Town and Clapham Common North Side.

Buses proceed from Clapham Common North Side direct to stand.

Pick up in Old Town, at stop TT (BP5868 - Wingate Square).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 417 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Clapham Common

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**ROUTE AGREEMENT**  
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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|                            | Working Timetable   |                |                | Number of Vehicles In Service |            |        |             | Daily Scheduled In Service Miles          | Number of Days | Scheduled in Service Mileage |
|----------------------------|---------------------|----------------|----------------|-------------------------------|------------|--------|-------------|---|----------------|------------------------------|
|                            | Reference No.       | Effective Date | Vehicle Type** | AM PVR                        | Midday PVR | PM PVR | Evening PVR | Per Day                                   | Days           | Days                         |
| Mondays to Thursdays (SDO) | 417-60761-MTSc-SL-1 | 04/09/23       | A              | 11                            | 10         | 12     | 6           | 1,249.73                                  | 156            | 194,957.88                   |
| Fridays (SDO)              | 417-60761-FrSc-SL-1 | 08/09/23       | A              | 11                            | 10         | 12     | 6           | 1,249.73                                  | 39             | 48,739.47                    |
| Mondays to Thursdays (NSD) | 417-60761-MTHo-SL-1 | 21/08/23       | A              | 11                            | 10         | 12     | 6           | 1,245.20                                  | 43             | 53,543.60                    |
| Fridays (NSD)              | 417-60761-FrHo-SL-1 | 25/08/23       | A              | 11                            | 10         | 12     | 6           | 1,245.20                                  | 12             | 14,942.40                    |
| Saturdays & Good Friday    | 417-60761-Sa-SL-1   | 19/08/23       | A              | N/A                           | 11         | N/A    | 6           | 1,132.00                                  | 56             | 63,392.00                    |
| Sundays & Public Holidays* | 417-60761-Su-SL-1   | 20/08/23       | A              | N/A                           | 7          | N/A    | 5           | 866.22                                    | 58             | 50,240.76                    |
|                            |                     |                |                |                               |            |        |             | <b>Total Scheduled In Service Mileage</b> | <b>364</b>     | <b>425,816.11</b>            |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**TfL RESTRICTED**



**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |  |                   |
|----|--|-------------------|
| 1. | Early Termination Date<br>(clause 27.9)  | 13 August<br>2027 |
| 2. | Sponsored Route<br>(clause 27.10)  | No                |
| 3. | Multiple Termination<br>Clause 27.11 to apply  | No                |
| 4. | Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes               |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes *             |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 417.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

**FRAMEWORK AGREEMENT  
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**ROUTE AGREEMENT  
NO: QC83801**

**ROUTE: 64/N64**

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|   |  |
|---|--|
| Minimum Operated Mileage Standard   | 98%  |
| Route Categorisation  | High Frequency Route                         |
| Initial Minimum Performance Standard<br>(16 September 2023 to 21 June 2024) | 0.92 minutes Excess Wait Time                |
| Minimum Performance Standard  | 0.90 minutes Excess Wait Time                |
| Method of monitoring QSI Performance  | Full iBus                                    |
| QSI Coverage Locations  | See attached list of Full iBus QSI Locations |
| QSI Threshold   | Not Applicable                               |

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**SCHEDULE ID – ATTACHMENT**

**OUT  
DIRECTION**  
**Timing Point  
Code**

**Stop Name**

CPALBS      Crystal Palace Bus Station

NORWCP      Crown Point

SMHLSN      Leigham Court Rd / Streatham Hill  
Stn

CLMPKT      Thorncliffe Road

**BACK  
DIRECTION**  
**Timing Point  
Code**

**Stop Name**

CCOMOT      Wingate Square

CLMPKT      Thorncliffe Road

SMHLSN      Leigham Court Rd / Streatham Hill  
Stn

NORWCP      Crown Lane / Crown Point

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

|        |                     |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used      |

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|                                     | Vehicle Type A                    |
|-------------------------------------|-----------------------------------|
| Chassis Manufacturer and Type       | Wrightbus StreetDeck Electroliner |
| Body Manufacturer and Type          | Wrightbus StreetDeck Electroliner |
| Single /Double Deck or Articulated  | Double Deck                       |
| Upper Deck Air Cooling System       | Yes                               |
| Minimum Seating Capacity            | 62 + 1 wheelchair space           |
| Maximum Standing Capacity           | 25                                |
| Maximum Length                      | 10,600mm                          |
| Maximum Width                       | 2,520mm                           |
| Number of Doors                     | Two                               |
| Year of Manufacture                 | 2023                              |
| Engine Type (Including Euro Rating) | Electric                          |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**ROUTE: 417**

**VERSION NO: 00**

**EFFECTIVE DATE: 19 AUGUST 2023**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 3,508,000.00 per annum |
| 2. | Period Contract Payment  | £269,846.15              |
| 3. | Scheduled In Service Mileage   | 425,816.11 miles p.a.    |
| 4. | Deduction Figure   | £8.24 per mile           |
| 5. | Date of Tender   | 26 August 2022           |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 4 (Quarter 2) and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.  |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). |                          |