

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	C24800
THE BUYER:	The Secretary of State for the Home Department (acting through the Home Office)
BUYER ADDRESS	The Secretary of State for the Home Department 2 Marsham Street London SW1P 4DF
THE SUPPLIER:	Phoenix
SUPPLIER ADDRESS:	Blenheim House, Pocklington, York, YO42 1NS
REGISTRATION NUMBER:	2548628
DUNS NUMBER:	GB755349015
SID4GOV ID:	2548628

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 22/03/2023.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

- **Lot 3 Software & Associated Services**

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)

Framework Schedule 6

- Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 8 (Guarantee)
 - Joint Schedule 9 (Minimum Standards of Reliability)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 Supply Chain Visibility
 - Call-Off Schedules for C23798
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer) **Not Required**
 - Call-Off Schedule 3 (Continuous Improvement) **Not Required**
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part [A/B] **Not Required**
 - Call-Off Schedule 9 (Security) Part [A/B/C]
 - Call-Off Schedule 10 (Exit Management) Part [A/B]
 - Call-Off Schedule 11 (Installation Works)
 - Call-Off Schedule 12 (Clustering) **Not Required**
 - Call-Off Schedule 13 (Implementation Plan and Testing)
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 16 (Benchmarking)
 - Call-Off Schedule 17 (MOD Terms) **Not Required**
 - Call-Off Schedule 18 (Background Checks)
 - Call-Off Schedule 19 (Scottish Law) **Not Required**
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-Off Schedule 21 (Northern Ireland Law) **Not Required**
 - Call-Off Schedule 22 (Lease Terms) **Not Required**
 - Call-Off Schedule 23 (Optional Provisions) Part [A/B] **Not Required**
- 4 CCS Core Terms (version 3.0.6) as amended by the Framework Award Form
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068

- 6 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
- 7 Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE: 30/03/2023

CALL-OFF EXPIRY DATE: 29/03/2024

CALL-OFF INITIAL PERIOD: 12 months

CALL-OFF OPTIONAL EXTENSION PERIOD 12 months

CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

LOCATION FOR DELIVERY

[REDACTED]

DATES FOR DELIVERY OF THE DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

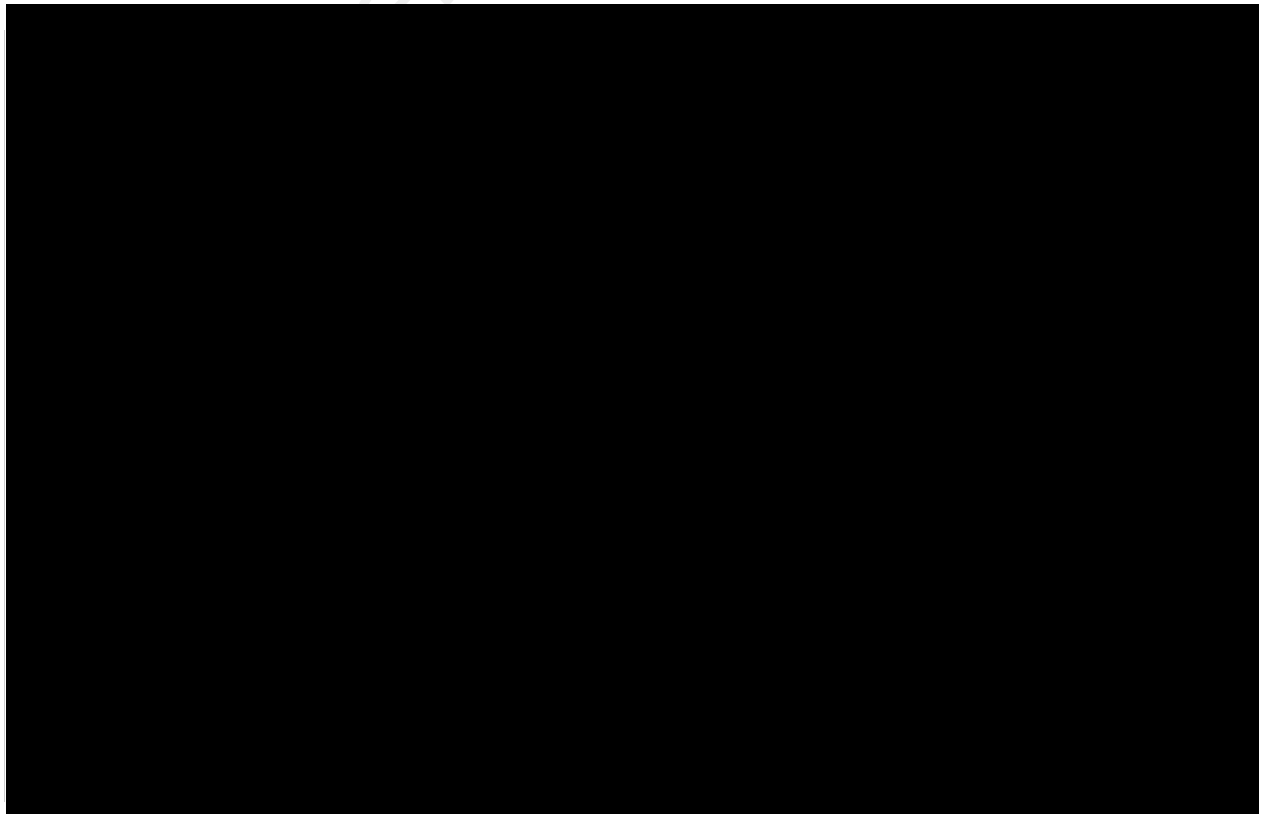
The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be minimum 90 days.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £292,288.06. The call-off contract value is £584,576.12, which covers a 2nd year optional extension, the Year 1 charges are the only guaranteed spend.

CALL-OFF CHARGES



Phoenix -
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REIMBURSABLE EXPENSES

None

PAYMENT METHOD

[Redacted]

[Redacted]

[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]

[Redacted]

BUYER’S INVOICE ADDRESS:

[Redacted]

BUYER’S AUTHORISED REPRESENTATIVE

[Redacted]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

HMG Draft Environmental Policy

[Draft environmental principles policy statement - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/draft-environmental-principles-policy-statement)

BUYER'S SECURITY POLICY

HMG Security Policy Framework

<https://www.gov.uk/government/publications/security-policy-framework/hmg-security-policy-framework>

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

PROGRESS REPORT FREQUENCY

Not applicable

PROGRESS MEETING FREQUENCY

Not applicable

KEY STAFF

Not applicable

KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

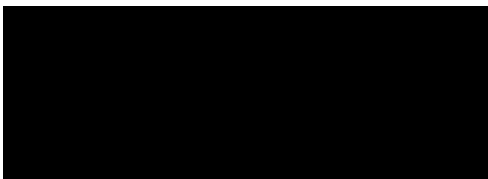
GUARANTEE

Not applicable

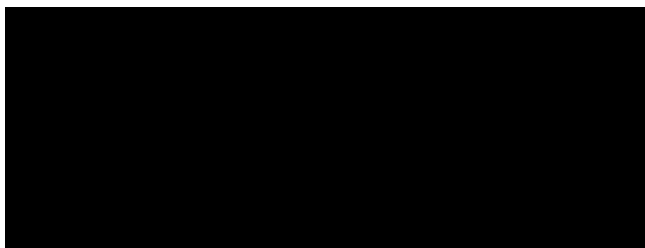
SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)

For and on behalf of the Supplier:



Date: 23/03/23



Date: 22/03/2023

Confidential
Confidential
Confidential