

Framework Schedule RM6217 (Order Form and Call-Off Schedules - Direct Award)

Order Form - The Secretary of State for the Home Department (Home Office)

CALL-OFF REFERENCE: **C23773**

THE BUYER: **The Secretary of State for the Home Department (Home Office)**

BUYER ADDRESS **REDACTED TEXT**

THE SUPPLIER: **Calder Conferences**

SUPPLIER ADDRESS: **REDACTED TEXT**

REGISTRATION NUMBER: 3702902

DUNS NUMBER 2.37077883

SID4GOV ID: 237077883

CALL-OFF START DATE: 27th Feruary 2023

CALL-OFF EXPIRY DATE: 25th February 2028

CALL-OFF INITIAL PERIOD: 3 years. (26th February 2026)

CALL-OFF OPTIONAL EXTENSION PERIOD- 1: 1 year (26th February 2027)
CALL OFF OPTIONAL EXTENSION PERIOD 2: 1 year (26th February 2028)

GO-LIVE DATE: **REDACTED TEXT**

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Deliverables and dated 22/02/2023

This Order Form is issued under the Framework Contract with the reference number RM6217 for the provision of Travel and Venue Solutions.

CALL-OFF LOT(S) AND APPLICABLE SCHEDULE 20 (CALL-OFF SPECIFICATION) TERMS:

Column 1		Column 2
LOT NUMBER AND DESCRIPTION	Tick as applicable	SCHEDULE 20 (CALL-OFF SPECIFICATION) APPLICABLE PARAGRAPHS
Lot 1: Booking Solutions UK Points of Sale - Low Touch.	<input type="checkbox"/>	Paragraph 3 (Mandatory Service Requirements All Lots) Paragraph 4 (Mandatory Service Requirements: Lots 1-3) Paragraph 5 (Lot 1: Booking Solutions UK Points of Sale - Low Touch)
Lot 2: Booking Solutions UK & Overseas Points of Sale- High Touch	<input type="checkbox"/>	Paragraph 3 (Mandatory Service Requirements All Lots) Paragraph 4 (Mandatory Service Requirements: Lots 1-3) Paragraph 6 (Lot 2: Booking Solutions UK & Overseas Points of Sale- High Touch)
Lot 3: Booking Solutions Specialist Needs	<input type="checkbox"/>	Paragraph 3 (Mandatory Service Requirements All Lots) Paragraph 4 (Mandatory Service Requirements: Lots 1-3) Paragraph 7 (Lot 3: Booking Solutions Special Needs)
Lot 4: Booking Solutions Venues & Events	X	Paragraph 3 (Mandatory Service Requirements All Lots) Paragraph 8 (Lot 4: Booking Solutions Venues & Events)

Only those paragraphs of Schedule 20 (Call-Off Specification) listed in "column 2" of the above table (which, for the avoidance of doubt apply to the Call-Off Lot(s) selected by the Buyer) shall be incorporated into the Call-Off Contract, and those which do not apply to the Call-Off Lots(s) selected by the Buyer, shall not be incorporated into the Call-Off Contract.

The Buyer must comply with its obligations set out in Schedule 20 (Call-Off Specification).

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into the Call-Off Contract. Where Schedule numbers are missing, this is intentional as they do not apply to the Call-Off Contract. If the documents conflict, the following order of precedence applies:

- 1: This Order Form including the Call-Off Special Terms.
2. Joint Schedule 1 (Definitions and Interpretation) RM6217.
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
 - i. Joint Schedules for RM6217:
 - i. Joint Schedule 1 (Definitions)
 - ii. Joint Schedule 2 (Variation Form)
 - iii. Joint Schedule 3 (Insurance Requirements)
 - iv. Joint Schedule 6 (Key Subcontractors)
 - v. Joint Schedule 7 (Financial Difficulties)
 - vi. Joint Schedule 10 (Rectification Plan)
 - vii. Joint Schedule 11 (Processing Data)

viii. Joint Schedule 12 (Supply Chain Visibility).

ii. Call-Off Schedules for RM6217:

- i. Call-Off Schedule 1 (Transparency Reports)
- ii. Call-Off Schedule 3 (Continuous Improvement)
- iii. Call-Off Schedule 5 (Pricing Details)
- iv. Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
- v. Call-Off Schedule 9A (Security) PART A
- vi. Call-Off Schedule 10 (Exit Management)
- vii. Call-Off Schedule 12 (Clustering)
- viii. Call-Off Schedule 14 (Service Levels)
- ix. Call-Off Schedule 15 (Call-Off Contract Management)
- x. Call-Off Schedule 18 (Background Checks)
- xi. Call-Off Schedule 20 (Call-Off Specification)

5. The Core Terms (version 3.0.11)

6. Joint Schedule 5 (Corporate Social Responsibility) RM6217

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery/performance.

CALL-OFF SPECIAL TERMS

The clauses in the Core Terms shall be amended in accordance with the following Call-Off Special Terms which shall be incorporated into the Call-Off Contract:

Clause 2.4 shall be deleted and replaced with the following wording:

"If the Buyer decides to buy Deliverables under the Framework Contract it must use Framework Schedule 7 (Call-Off Award Procedure) and must state its requirements using either Framework Schedule 6A (Order Form Template and Call-Off Schedules - Direct Award) or Framework Schedule 6B (Order Form Template and Call-Off Schedules- Further Competition). If allowed by the Regulations, the Buyer can:

- (a) make changes to the Order Form Template;*
- (b) create new Call-Off Schedules;*
- (c) exclude optional template Call-Off Schedules; and/or*
- (d) use Special Terms in the Order Form to add or change terms."*

Clause 3.1.2 does not apply to the Call-Off Contract;

Clause 3.2 does not apply to the Call-Off Contract;

Clause 4.3(a) shall be deleted and replaced with the following wording:

"exclude VAT (and any other similar or equivalent taxes, duties, fees and levies imposed from time to time by any government or other authority), which is payable in addition to the Charges and the Management Charge in the manner and at the rate prescribed by

applicable law, in the jurisdiction in which the relevant supply takes place, from time to time, subject to the provision of a valid VAT invoice (or its local equivalent) as prescribed by local law or practice"

Clause 7.5 shall be amended by the inclusion of the following wording at the end of Clause 7.5: *"including arising out of or in connection with the termination of their employment and/or the exercise of the Buyer's right under Clause 7.2";*

Clause 10.6.3(b)" shall be amended so that the words "in the Contract Year in which termination occurs" will be added before the words "if the Contract" in the second sub-clause of Clause 10.6.3(b);

Clause 10.6.5 shall be amended so that the cross-reference "3.2.10" is deleted;

Clause 14.4 shall be amended by the inclusion of the words *"(including, but not limited to, the Supplier System)"* after the words "Supplier system;

Clause 14.8(c), shall be deleted and replaced with the following wording: *"must securely (i) destroy a-ll Storage Media that has held Government Data at the end of life of that media, or (ii) erase all Government Data from all Storage Media prior to any sale, gift or other transfer of that media, in each case using Good Industry Practice";*

A new Clause 15.8 shall be added at the end of Clause 15 as follows:

"15.8 Nothing in this Clause 15 shall prevent a Recipient Party from using any techniques, ideas or Know-How which the Recipient Party has gained during the performance of the Contract in the course of its normal business to the extent.that this use does not result in a disclosure of the Disclosing Party's Confidential Information or an infringement of its Intellectual Property Rights."

CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification).

Overseas Points of Sale

Not Applicable **MAXIMUM**

LIABILITY

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £ 5;500,000 (pass through spend)

CALL-OFF CHARGES

Free of charge

See details in Call-Off Schedule 5 (Pricing Details)

CALL-OFF CONTRACT ANTICIPATED POTENTIAL VALUE

The total anticipated potential value of the Call-Off Contract is in the following potential range £30,000,000 - £45,000,000 (pass through spend).

Notwithstanding anything to the contrary contained in the Call-Off Contract, the total anticipated potential value set out above does not create a commitment of any kind from the Buyer in relation (or bind the Buyer in any way) to any minimum committed spend, volume or otherwise and such anticipated potential value will not be taken into account when calculating any reasonable committed and unavoidable Losses under Clause 10.6.3(b) of the Core Terms.

REIMBURSABLE EXPENSES

Not applicable

PAYMENT METHOD

Invoice Option: Monthly consolidated invoice - 30 day settlement

The Supplier will provide multi payment options including the option to facilitate payment by Government Procurement Card without additional fees.

The Supplier must facilitate payment by the Buyer of the Charges under a Call-Off Contract under any method agreed with the Buyer in the Order Form.

The Supplier must facilitate a change of payment method during the term of any Call-Off Contract.

The Supplier shall not charge the Buyer for a change in payment method during the term of the Call-off Contract

BUYER'S INVOICE ADDRESS:

For all customers except DBS:

Home Office Shared Service Centre

REDACTED TEXT

For Disclosure and Barring Service:

Disclosure & Barring Service

Framework Ref: RM6217

Project Version: v1.0

Model Version: v3.8

REDACTED TEXT

BUYER AUTHORISED REPRESENTATIVE

REDACTED TEXT

BUYER'S ENVIRONMENTAL POLICY

Dated 9th April 2013 and 1st May 2013 available online at
Assessing environmental impact: guidance - GOV.UK (www.gov.uk)
<https://www.gov.uk/government/publications/greening-government-commitments-targets>

BUYER'S SECURITY POLICY

Available online at
<https://www.gov.uk/government/publications/security-policy-framework>

Appended at Call-Off Schedule 9A

ICT POLICY

Not applicable- this is not an online solution

SUPPLIER AUTHORISED REPRESENTATIVE

REDACTED TEXT

Framework Ref: RM6217
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SUPPLIER'S CONTRACT MANAGER
REDACTED TEXT

PROGRESS REPORT FREQUENCY

On the first Working Day of the month on a monthly basis

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each
quarter or other, as agreed with

REDACTED TEXT

QUALITY PLANS

See details in Call-Off Schedule 14 (Service Levels)

KEY STAFF

REDACTED TEXT

KEY SUBCONTRACTOR(\$)

REDACTED TEXT

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Service Credits will accrue in accordance with Call-Off Schedule 14 (Service Levels).

The Service Credit Cap is: Uncapped

The Service Period is: One Month

A Critical Service Level Failure is: (e.g.)

- Supplier inability to provide venue/end supplier options
- Supplier being unavailable for offline contact

ADDITIONAL INSURANCES

Not applicable

Insurances required in accordance with Joint Schedule 3 (Insurance Requirements)

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 3 (Continuous Improvement)

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	REDACTED TEXT	Signature:	REDACTED TEXT
Name:	REDACTED TEXT	Name:	REDACTED TEXT
Role:	Operations Director	Role:	Commercial Lead
Date:	23 rd February 2023	Date:	23 rd February 2023

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Project Version: v1.0