

# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## Order Form Template

CALL-OFF REFERENCE:	<b>TBI</b>
THE BUYER:	<b>COMPETITION AND MARKETS AUTHORITY</b>
BUYER ADDRESS	<b>The Cabot, 25 Cabot Square, LONDON, E14 4QZ</b>
SUPPLIER REFERENCE	
THE SUPPLIER:	<b>Virgin Media Business Limited</b>
SUPPLIER ADDRESS:	<b>500 Brook Drive, Reading, RG2 6UU</b>
REGISTRATION NUMBER:	<b>01785381</b>
DUNS NUMBER:	<b>289824328</b>
SID4GOV ID:	<b>Not applicable</b>

## APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated as per the final signature date on the last page of this Order Form.

It's issued under the Framework Contract with the reference number RM6116 for the provision of Network Services.

**CALL-OFF LOT(S): Lot 1a**

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.

2. Joint Schedule 1 (Definitions and Interpretation) RM6116
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6116
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
  - Call-Off Schedules for RM6116
    - Call-Off Schedule 1 (Transparency Reports)
    - Call-Off Schedule 2 (Staff Transfer)
    - Call-Off Schedule 3 (Continuous Improvement)
    - Call-Off Schedule 9 (Security) Part A applies
    - Call-Off Schedule 14 (Service Levels)
5. CCS Core Terms (version 3.0.11)
6. Joint Schedule 5 (Corporate Social Responsibility) RM6116
7. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

### **CALL-OFF SPECIAL TERMS**

The following Special Terms are incorporated into this Call-Off Contract:

#### **Not Applicable**

CALL-OFF START DATE: **03/03/2025**

CALL-OFF EXPIRY DATE: **02/03/2026**

CALL-OFF INITIAL PERIOD: **12 Months**

CALL-OFF OPTIONAL EXTENSION PERIOD **Not Applicable**

[REDACTED]

[REDACTED]

[REDACTED]

## **CALL-OFF DELIVERABLES VIA DIRECT AWARD**

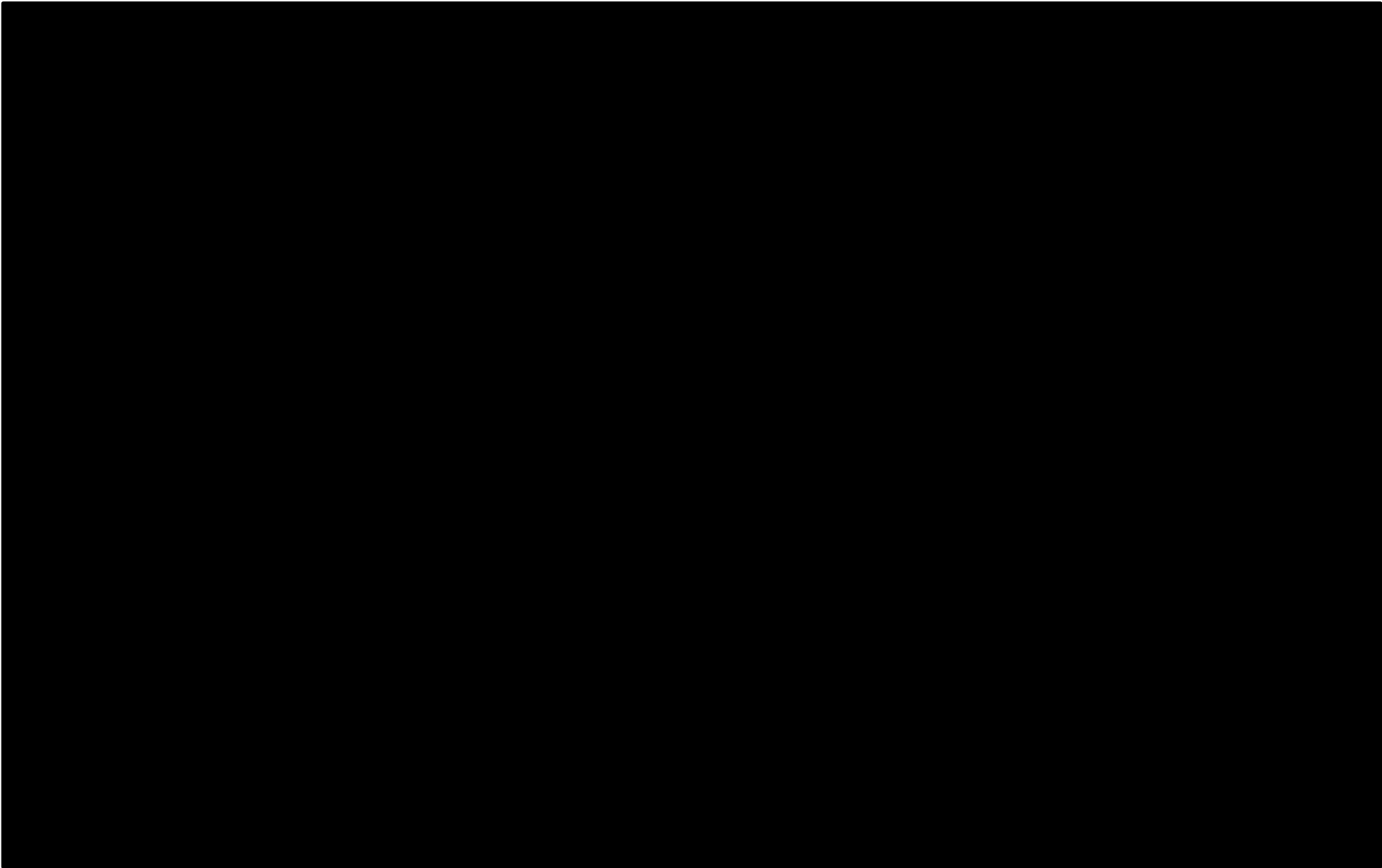
Option A: Please refer to the table below under Call Off Charges.

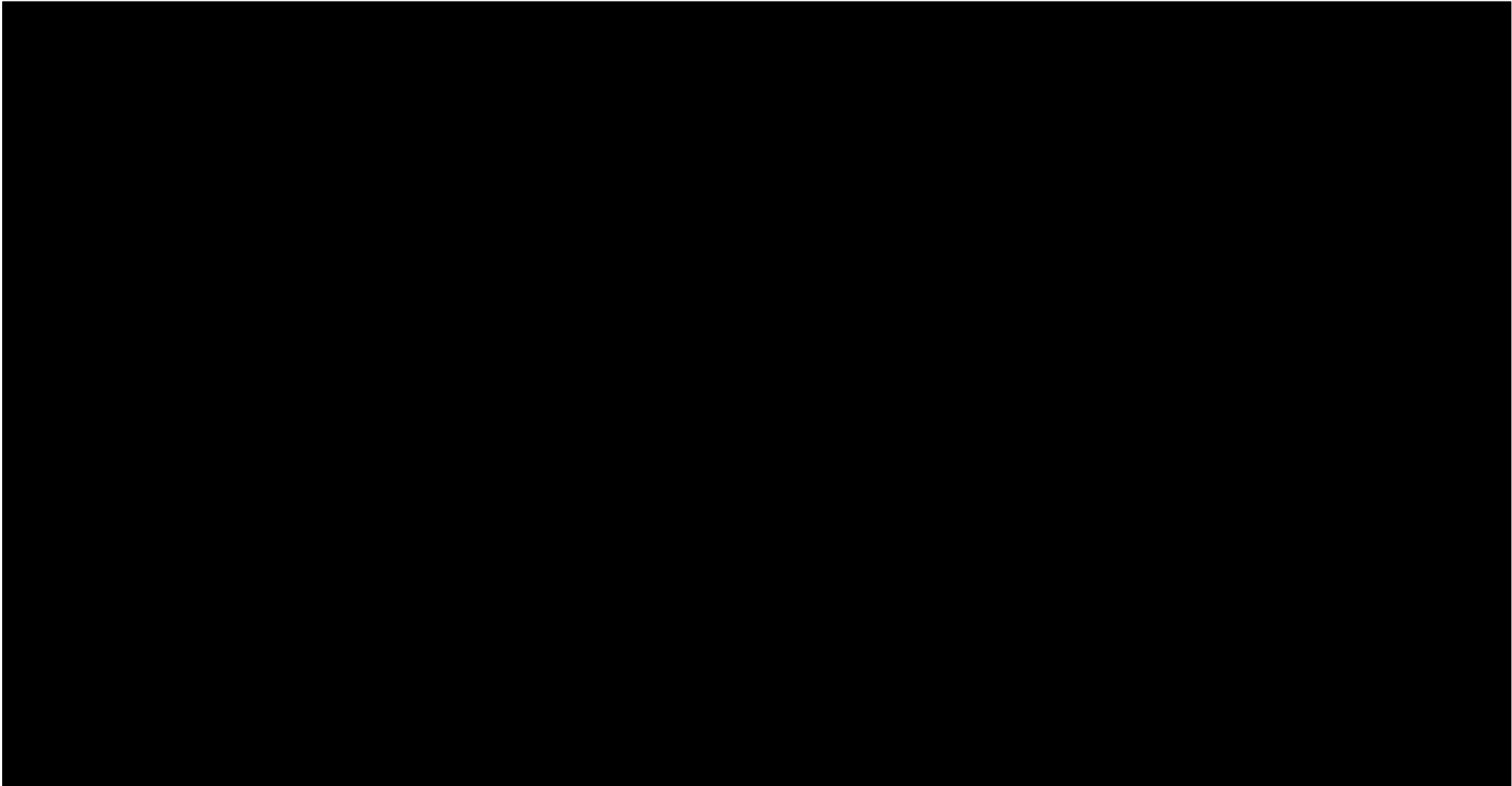
### **MAXIMUM LIABILITY**

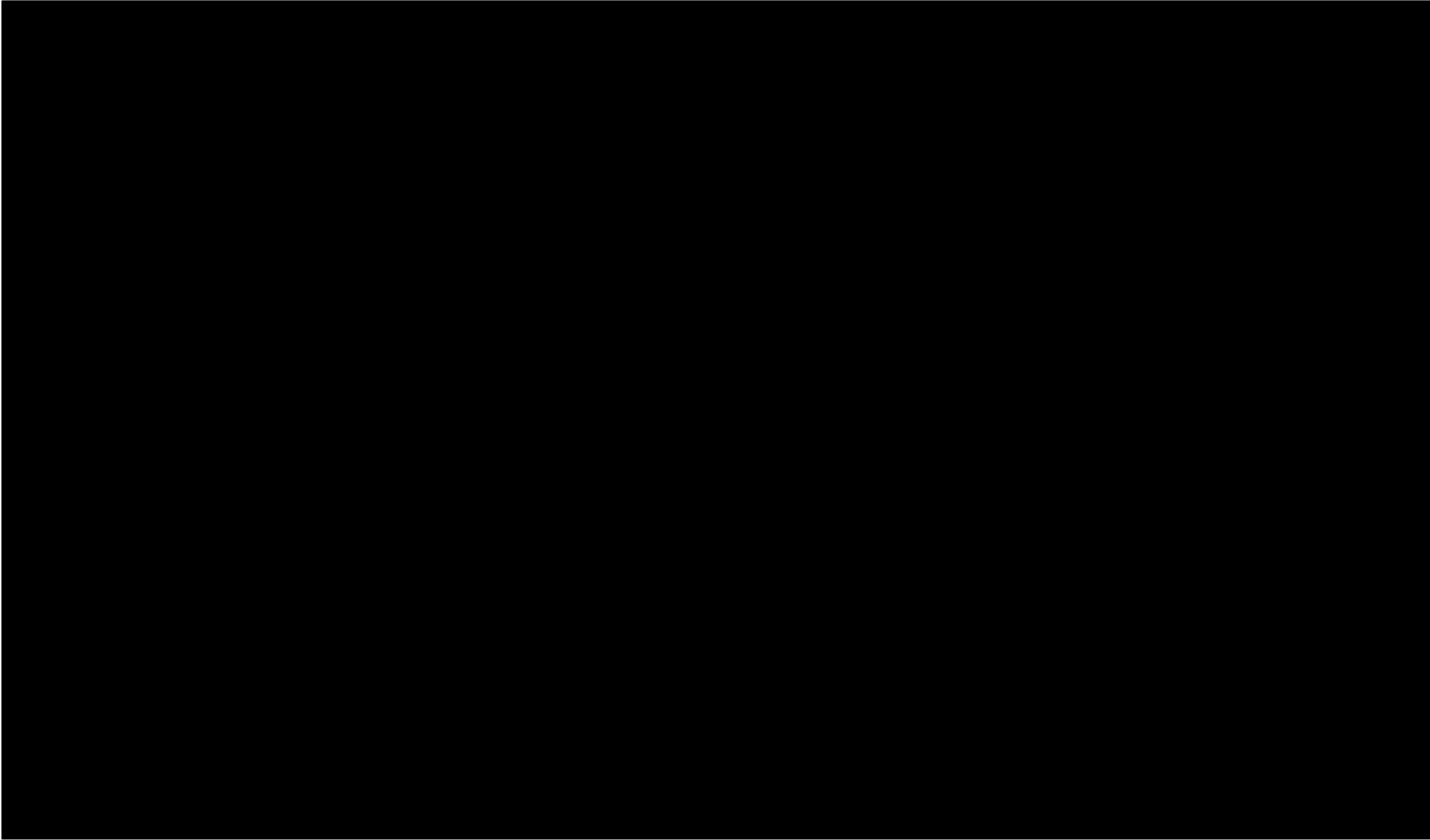
The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

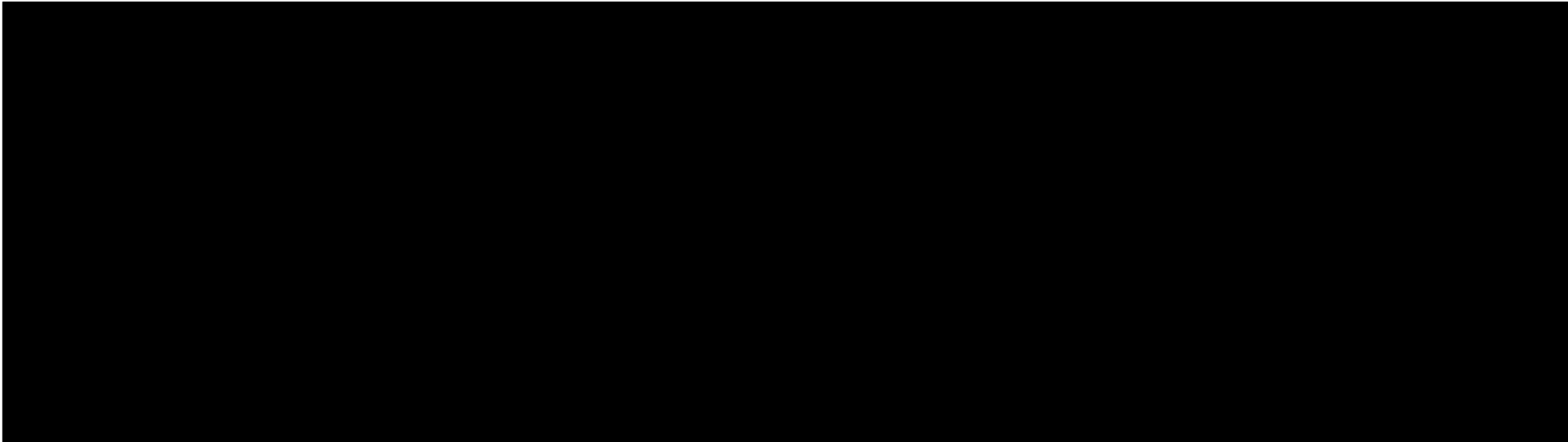
[REDACTED]

[REDACTED]









All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices)]

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law

#### **REIMBURSABLE EXPENSES**

None

#### **PAYMENT METHOD**

Payment is to be made by BACS.  
Details will be provided on the Supplier's invoice.

#### **BUYER'S INVOICE ADDRESS:**

THE COMPETITION AND MARKETS AUTHORITY

[REDACTED]

[REDACTED]

THE CABOT 25 CABOT SQUARE  
LONDON  
E14 4QZ

#### **BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

[REDACTED]

[REDACTED]

The Cabot, 25 Cabot Square, London, E14 4QZ

#### **BUYER'S ENVIRONMENTAL POLICY**

The Supplier will comply with its own Environmental Policy.

#### **BUYER'S SECURITY POLICY**

Not Applicable

#### **SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

[REDACTED]

[REDACTED]

#### **SUPPLIER'S CONTRACT MANAGER**

[REDACTED]

[REDACTED]

[REDACTED]



**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**

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Virgin Media Business  
Concord House  
Threapwood House  
Wythenshawe  
M22 0EY

**PROGRESS REPORT FREQUENCY**

Not Applicable

**PROGRESS MEETING FREQUENCY**

Not Applicable

**KEY STAFF**

Not Applicable

**KEY SUBCONTRACTOR(S)**

BT Group PLC 1 Braham Street London E1 8EE		
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Company Number: 04190816		
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**COMMERCIALLY SENSITIVE INFORMATION**

The following is the Supplier's Commercially Sensitive Information: Call-Off Order Form including Call-Off Schedule 4 (Call-Off Tender), Supplier's Security Management Plan and all Supplier's policies.

**SERVICE CREDITS**

Service Credits will accrue in accordance with Part B of Call-Off Schedule 14 (Service Levels).

The Service Credit Cap is: In the period from the Call-Off Start Date to the end of the first Call-Off Contract Year: [REDACTED]

The Service Period is: one (1) Month

A Critical Service Level Failure is: Refer to Call-Off Schedule 14 (Service Levels).

The required Service Maintenance Level for the Data Access Services is:

- For IPVPN and DIA Services:
  - Service Level Maintenance Level 4 for Services delivered on ethernet.
- Cloud Connect Services will benefit from the same Service Maintenance Level as the Data Access Service.

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- All IPVPN Services delivered on ethernet are subject to section 6.2.2 of the Service Offer.

The Service Credit Cap is in accordance with Call-Off Schedule 14 (Service Levels)

The Service Period is one (1) Month

**ADDITIONAL INSURANCES**

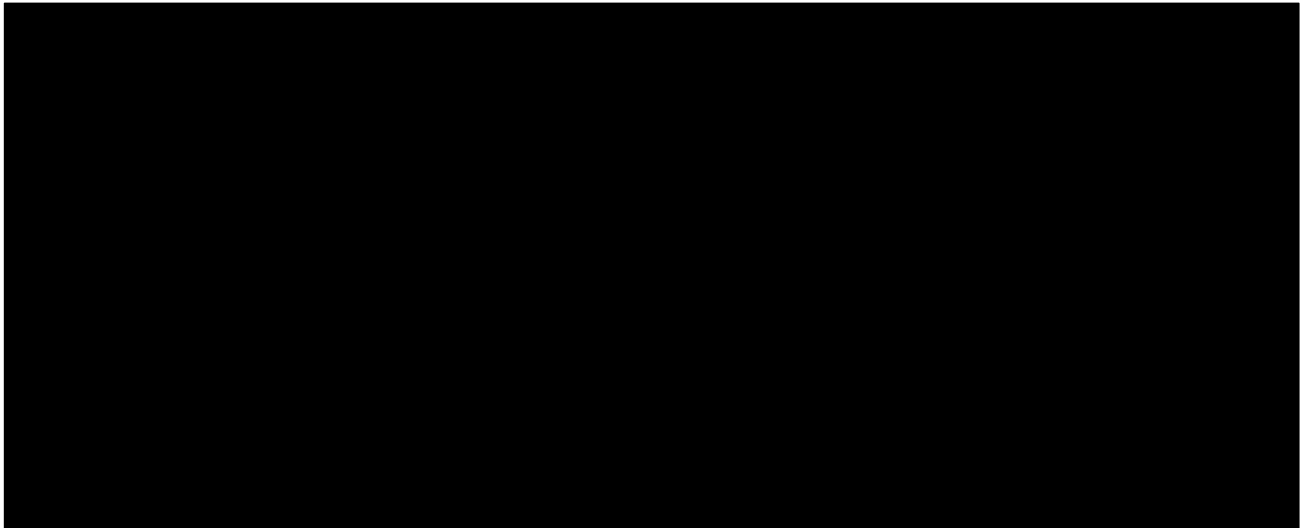
Not applicable

**GUARANTEE**

Not applicable

**SOCIAL VALUE COMMITMENT**

Not applicable



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