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**United Kingdom-Manchester: Repair and maintenance services of central heating
2020/S 034-081748**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Procure Plus Holdings Ltd
Postal address: Lancastrian Office Centre, Old Trafford
Town: Manchester
NUTS code: UK
Postal code: M32 0FP
Country: United Kingdom
E-mail: frameworks@procure-plus.com

Internet address(es):

Main address: www.procure-plus.com

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendermanagement.launchcontrol-systems.com/register/index/8fd3a1a9b8>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Framework Agreement for Heating Servicing and Repair

II.1.2) Main CPV code

50720000

II.1.3) Type of contract

Services

II.1.4) Short description:

Procure Plus are a value focused, not for profit, company that specialises in the procurement of goods and services related to both new build, repair and maintenance for a wide range of social housing. Originally focused in the North West, Procure Plus are now extending their offer with the aim of delivering a service across the UK. Procure Plus wishes to procure and enter into a framework agreement with multiple service providers for the service and repair of domestic and commercial heating appliances. The service required within the framework agreement will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. The scope of the framework agreement also includes the option to provide the service and maintenance of air source heat pumps and ground source heat pumps.

II.1.5) **Estimated total value**

Value excluding VAT: 375 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 3

Maximum number of lots that may be awarded to one tenderer: 3

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — North

Lot No: 1

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UK

NUTS code: UKC

NUTS code: UKD

NUTS code: UKD1

NUTS code: UKE

Main site or place of performance:

Predominantly in the North of England.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by lots 2-7. To encourage participation

from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 100 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 15 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — North West

Lot No: 2

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKD

Main site or place of performance:

Predominantly in the North West of England.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and

maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — Cumbria

Lot No: 3

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKD1

Main site or place of performance:

Predominantly in Cumbria.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 5 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — North Wales

Lot No: 4

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKL

NUTS code: UKL11

NUTS code: UKL23

NUTS code: UKL12

NUTS code: UKL13

Main site or place of performance:

Predominantly in North Wales.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by Lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 20 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — Yorkshire and Humberside

Lot No: 5

II.2.2) **Additional CPV code(s)**

50720000
50531200
50721000
50710000
50700000
50712000
45331100
45331110

II.2.3) **Place of performance**

NUTS code: UKE

Main site or place of performance:

Predominantly in Yorkshire and Humberside.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by Lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

- II.2.1) **Title:**
Heating Servicing and Repair — East Midlands
Lot No: 6
- II.2.2) **Additional CPV code(s)**
50720000
50531200
50721000
50710000
50700000
50712000
45331100
45331110
- II.2.3) **Place of performance**
NUTS code: UKF
Main site or place of performance:
Predominantly in the East Midlands.
- II.2.4) **Description of the procurement:**
The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.
Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
Value excluding VAT: 50 000 000.00 GBP
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: no
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: no
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: yes
Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Heating Servicing and Repair — West Midlands

Lot No: 7

II.2.2) **Additional CPV code(s)**

50720000

50531200

50721000

50710000

50700000

50712000

45331100

45331110

II.2.3) **Place of performance**

NUTS code: UKG

Main site or place of performance:

Predominantly in the West Midlands.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and repair of domestic heating appliances. The service will include a standard 3* comprehensive service and maintenance provision for gas fired central heating installations and miscellaneous gas appliances. Installation works may also be required. The servicing and maintenance of air source and ground source heating equipment may, subject to the customer's requirement, be included in the contracts awarded under this lot.

Bidders are advised of a restriction in the number of lots that can be tendered for. This restriction effects lot numbers 1-7 only and does not apply to lot 8. Procure Plus is actively seeking to encourage tenders from companies who deliver services in the regional geographies covered by lots 2-7. To encourage participation from a wider number of companies, bidders will be permitted to tender for lot 1 or a maximum of 2 lots from lot numbers 2-7.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes
Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

II.2) **Description**

II.2.1) **Title:**

Commercial Heating Servicing and Repair
Lot No: 8

II.2.2) **Additional CPV code(s)**

50720000
50531200
50721000
50710000
50700000
50712000
45331100
45331110

II.2.3) **Place of performance**

NUTS code: UK
NUTS code: UKC
NUTS code: UKD
NUTS code: UKD1
NUTS code: UKE
NUTS code: UKF
NUTS code: UKG
NUTS code: UKH
NUTS code: UKI
NUTS code: UKJ
NUTS code: UKK
NUTS code: UKL

Main site or place of performance:
Predominantly across the UK.

II.2.4) **Description of the procurement:**

The services within scope of the lot are the service and maintenance of commercial heating installations.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 50 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European Development Fund.

II.2.14) **Additional information**

A maximum of 10 service providers will be appointed to this lot.

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 85

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 16/03/2020

Local time: 17:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 16/03/2020

Local time: 17:01

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about electronic workflows

VI.3) Additional information:

Individual contracting authorities and organisations entitled to access the framework agreement will have the option to agree and award contracts to the appointed service providers at any point during the term of the framework agreement. Such contracting authorities are as follows:

Any customer of Procure Plus from time to time, which may include any social housing provider in the United Kingdom from time to time. 'Social Housing Provider' for this purpose means any provider of social housing and includes, without limitation, registered providers, local authorities and arm's length management organisations (ALMOs). A list of current social housing providers can be found by visiting <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing> A full list of Procure Plus's current customers is included within the procurement documentation.

Procure Plus reserves the right to cancel the procurement at any time and not to proceed with all or any part of the framework agreement. Procure Plus will not under any circumstance reimburse any expense incurred by bidders in preparing their submissions for the framework agreement.

VI.4) Procedures for review

VI.4.1) Review body

Official name: Royal Courts of Justice

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.2) Body responsible for mediation procedures

VI.4.3) Review procedure

VI.4.4) Service from which information about the review procedure may be obtained

Official name: Cabinet Office

Postal address: 70 Whitehall

Town: London

Postal code: SW1A 2AS

Country: United Kingdom

VI.5) **Date of dispatch of this notice:**
14/02/2020