

T: 03459 335577 helpline@defra.gov.uk www.gov.uk/defra

The Chartered Insitution of Water and Environmental Management 106-109 Saffron Hill London Ye EC1N 8QS O

Your ref: ecm\_66449 Our ref: 02/12/2022

Dear Sir/Madam

# - Water Industry Training and Certification for Regulatory

### Officers

I am pleased to inform you that the Environment Agency hereby accepts your proposal in respect of the above contract. The contract shall be carried out in accordance with:

- This contract award letter
- The Conditions of Contract for Services

The price for this contract is as follows:

Activity	Due Date	Cost (£GBP)
Delivery of training to EA Regualtory Officers	By 31 <sup>st</sup> March 2026	£147,302.90

The price will remain fixed for the duration of the contract.

The contract is awarded for an initial period of [3] [years], from 05/12/2022 to 31/03/2026.

The Purchase Order number for development costs will be placed once the contract is accepted. We will require you to quote this on all invoices to ensure timely payment. Invoices should be sent electronically to:

### accounts-payable.ea@gov.sscl.com

Invoices not containing the correct Purchase Order number will mean we are unable to process them and they will be returned to you.

This contract will be managed on behalf of the Environment Agency by **Example 1** The contract reference and title given above should be quoted on all correspondence.



The contract will be governed by the EA's terms and conditions as contained within the original request for quotation.

Please acknowledge receipt of this letter and confirm your acceptance by return.

Yours sincerely

Learning and Development Commercial Lead Defra group Commercial, Corporate Services, Workforce

T:

Receipt and acceptance of award for the above contract, as per the Environment Agency's award letter of 02/12/2022 acknowledged for supplier name by:

Name	Darren Eckford
Signature	Danbelt
Dated	17-01-2023



# **Conditions of Contract - Services**

Ret: «ecm 66449»

Title: «Water Industry Training and Certification for Regulatory Officers»

ПОСА		
	2	
J. ASSIGNMENT.		
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11. EXTENSIONS (	OF TIME	
13. TERMINATION.		
TO. LINIT OF CON	RACTOR'S LIABILITY	
	OF FRAUD AND CORRUPTION	
21 INVOICING AN		
ZZ. INTELLECTOR		
23. WARRANTY	EQUIREMENTS	
	T, SUSTAINABILITY AND DIVERSITY	
27. LAW		
30. ENEORCEARII	TY AND SURVIVORSHIP	
	INFORMATION	
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	Environment Agenc	<u>v 201</u> 8
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### 1. **DEFINITIONS**

In the Contract, unless the context otherwise requires the following words and 1.1. expressions shall have the following meanings assigned to them. Environment Agency, its successors and assigns. Agency Property made available for use by the Ag in connection with the Contract. The Appendix The Contract mese Conditions including the Appendix, any Special Conditions, on, Pricing Schedule, Contractor's tender, acceptance letter and any relevant documents agreeing modifications exchanged before the Contract is awarded, and any subsequent amendments or variations agreed in writing. supply the Services to the Agency as defined in the Contract. 1.1.6. **Contract Period** The time period stated in the Appendix or otherwise provided in the Contract, for the performance of the Services. **Contractor Personnel** directors, officers, employees, agents, consultants and contractors of the Contractor and/or of any sub-contractor engaged in the performance of its obligations under this Contract Contract Price 118 The price exclusive of VAT set out in the Contract for which the ontractor has agreed to supply the services. upervisor Any duly authorised representative of the Agency notified in writing o the contractor for all purposes connected with the Contract. Any given by or made to the Contract teken as given by or made to the Agency.

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1.1.10. Contracting Authority
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Agency) as defined in regulation 2 of the Public Contract Regulations 2015 (SI 2015/102) (as amended).

ns: (i) the General Data Protection Regulation (Regulation (EU) CDPP\_the Law Enforcement Directive (Directive (EU) , and any applicable national implementing as amended from time to time (ii) the Data Protection Act 1998 ("DPA ta Protection Act 2018 ("DPA 20 it relates to processing of personal data and privacy; (iii) all applicable I aw about the processing of personal data and privacy will comply with the Data Protection Legislation. Rights tual Property Rights including without limitation, patents, patent applications, design rights, registered designs, utility models, trade and service marks and applications for same, copyright knowemi-conductor chip topograp er protectable at law or not, and if protectable, whether an has been made for such protection or not and all similar industrial, commercial, monopoly or other intellectual property rights

### whether present or rature, vested or contingent wherever protected.

### 1.1.14. Law

means any law, subordinate legislation within the meaning of Section 21(1) of the Interpretation Act 1978, bye-law, enforceable right within the meaning of Section 2 of the European Communities Act 1972, regulation, order, regulatory policy, mandatory guidance or code of practice judgment of a relevant court of law, or directives or requirements with which the Contractor is bound to comply

- Any written instruction or notice given to the Contractor by the Contractor, delivered by:
  - fax, or hand delivery to the Contractor's registered office or other address notified for the purposes of the Contract and deemed to have been served at the date and time of delivery;

deemed to have been served 48 hours after posting.

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1.	1.	16.	Results

All things produced in performing the Services including maps, plans, photographs, drawings, tapes, statistical data, experimental results, field data, analysis of results, published and unpublished results and reports, inventions, computer programmes and user documentation.

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• P1	icing Scheaule,	
	boditione:	
	tract including App	endix, Data Protection Schedule and
	they shall have the following orde	r of precedence:
	tent that the following documents fo	rm the Contract, in the case of conflict
	ence to the definition in the Shorte	a Oxiora English Dictionary.
		Contract. Any dispute as to the s and expressions shall be settled by
	•	are to be given their normal English
	sequent modifications.	a statutory provision will include all
		a statutory provision will include all
	teadings in these conditions are to	rease or reference only, and shall not
sha	U be interpreted in accordance with	
	amended.	ata Protection Schedule, the Contract
		Regulations 2015 (SI 2015/102) as
	substitutions as may be reque	sted by the Contract Supervisor.
	-	pecification including any additions or
		nung beiore the act being permitted.
11	18 Permission	
	others in the performance of th	ne Services or otherwise resulting from
		and contractor, whether alone of with
1.1		ts in the Results that are originated,



2	CONTRACT SUPERVISOR
	The Contractor shall strictly comply with any instruction given by the Contract Supervisor concerning or about the Contract provided such instructions are
	verbal neurons shall be in writing. The Contractor is not obliged to comply with any verbal neuron from the Contract Supervisor that is not confirmed in writing within a working days.

ne contractor shan provide an stan, equipment, materials and any other erformance of the Contract using reasonable

### bervisor.

ploy in the execution and superintendence of the
ho are suitable and appropriately skilled and experienced.
The Contract Supervisor shall be at liberty to object to and require the
Contractor to remove any person employed in or about the Contract who is
anounces, moconcust himself, is incompetent
f his duties or persists in conduct which could endanger the
health or safety of others. Such persons shall not be employed again on the
Contract without the Permission of the Contract Supervisor.

### ASSIGNMENT 5.

ner service line	incident hotline	floodline
		riations,) and/or Condition 11
		es within the time stated in the Appendix,
bene	ent or any right to enforce any t	term of the Contract.
	tract confers o	r purports to confer on any third party any
	i or any or this obligations	or duties under the Contract.
5.2. Anv		contract entered into, shall not relieve the
	contractor shall not assign, tra	ansfer or sub-contract the Contract, or any the Contract Supervisor.
8		

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.1. All property issued by the Agency to the Contractor in connection with the Contract shall remain the property of the Agency, and shall be used in the execution of the Contract, and for no other purpose whateoever without the

prior approval of the Contract Supervisor.

contained, set aside and clearly marked as the property of the Agency.

Comparing or corlier termination of the Contract the Contractor shall, if so required either surrender such property to the Agency or otherwise dispose interaction of the Contract Supervisor.

ALS

bnsible for establishing his own sources of supply for the reasonable for ensuring the reasonable and proper conduct by his suppliers and staff whilst on the Agency's premises.

L. The contractor chain not place, or cause to be planning there incur liabilities in the name of the Agency or any

### 9. SECURITY

9.1. The Contractor shall be responsible for the security of all goods and equipment belonging to the Agency and used by the Contractor in the provision of the Services, belonging to the Contractor, or Contractors staff, or sub-sectractors whilst on Agency premises.

union snall not prejudice the Agency's rights under Condition 15.

IU. VARIATIONS

otherwise modifying the Services to be supplied, by written order to the Contractor provided such variations are reasonable and consistent with the Nature, seepe and value of the Contract.

Condition 10.3. shall be determined by reference to the rates contained in the Final states contained in the Final states contained in the Final states are not covered in the

he Contract Supervisor and the Contractor.

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customer service line 03708 506 506	incident hotline 0800 80 70 60	floodline 03459 88 11 88	
	xtension of time.		
	reasonable, having regard	which the Agency is not the cause, may extension of time, as in his opinion is without limitation, to any other delays or have occurred or been granted under the	
	shall first have given the	the Contractor, and provided that the Contract Supervisor written notice within ware that such delay was likely to occur, fied that this Condition applies:	
	ntracting Authority shall not affe	he Agency such that it ceases to be a ct the validity of the Contract. In such bind and inure to the benefit of any	
10		ch substantially performs the functions of any such assignment, novation of other ne burden of the contractor stobligations	
10		by the Crown or under statute in order of the functions that had previously been	
	gations under the Contract or any		
with	ion is	invalidating the Contract, or placing the reasonably consistent with Agency may vary the Contract to comply a change will be effected by the Contract writing.	
	ation shall take effect unless a	greed and confirmed in writing by the	
the	10.3 Where a variation is the result of some default or breach of the Contract by the Contractor or some other cause for which he is solely responsible, any additional cost attributable to the variation shall be borne by the Contractor.		



		which the Agency is the cause, shall grant e extension of time to take account of the
	Contractor has failed to use reason	d where in the opinion of the Agency the able endeavours to avoid or reduce the
		der this Condition shall not affect the rmine the Contract under Contract
	e Contractor shall be in default if h	ne:
	e Contra	act with due skill, care, diligence and
	12.1.2. refuses or neglects to comp	ly with any reasonable written instruction
	12.1.3 is in breach of the Contract	
t	-	a Notice giving at least five working days
	ay, without prejudice to any other also ever for as such a period as is no part of the Contract and make othe	a such a Notice the Contract Supervisor rights or remedies under the Contract, ecessary the performance of the relevant er arrangements for its completion. Any vill be paid by the Contractor or deducted
	emergies under the Contract, termi totice in writing to the Contractor, Re ct may become v	nout prejudice to any other rights and nate all or any part of the Contract by eceiver, Liquidator or to any other person rested, if the Contractor:
		many a redice under Condition 12.2.
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13.1.2.	becomes bankrupt or insolvent, or has a receiving order made
	against him, or makes and arrangement with his creditors or (being
	a corporation) commences to be wound up, not being a voluntary
	winding up for the purpose of reconstruction or amalgamation, or has
	a receiver, administrator, or administrative receiver appointed by a

the Regulations'
1.5.2. The Adency may terminate the Contract on written Notice to the Contractor in.
hew procurement procedure pursuant to regulation 72(9)
including as a result of the application of regulation 57(2), and should therefore have been excluded from the procurement procedure which resulted in its award of the Contract; or
12.2.3. The Contract should not have been awarded to the Contractor in view of a serious infringement of the obligations under the Treaties and the Regulations that has been declared by the ean Union in a procedure under Article 258 of the TFEU.
14. DETERMINATION
14.1. Without prejudice to any other rights or remedies under the Contract, the Agency reserves the right to determine the Contract at any time by giving not less than one month's Notice, (or such other time period as may be appropriate).
14.2 The Agency shall pay the Contractor such amounts as may be necessary to

14.3. The Agency will not pay for any costs or commitments that the Contractor is ligate and shall only pay those costs that the Agency has validated to its setisfaction. The Agency's total liability under this Condition shall not in any sireumstances, exceed the Contract Price that would have been payable tor the Services in the Contract had not been determined.

ssarily and solely incurred in properly performing the Contract prior to

shall fully indemnify the Agency and its staff against any legally

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enforceable and re	easonably	mitigated	liability,	loss,	costs,	expenses,	claims
or procoodings in r	respect of:						

15	5.1.1. death or injury to any perso	on;
	- 1 2 loss or domage to only pror	porty ovoluding indirect and concernation
		quence of the actions or negligence of the
	ontractor, his statt or agents in the	
	eie Condition shall not apply when	
	F CONTRACTOR'S LIABILITY	
10.1. 1	h or personal in	for each and every claim by the Agency, jury, whether by way of indemnity or by tutory duty, or by reason of any tort shall
	um stated in the Ap	pendix [DRAFTING NOTE – INSERT
10	6.1.2. if no sum is stated, the whichever is the greater.	Contract Price or five million pounds
17. INSUR	ANCE	
	<b>Extende</b> t for the network of the ne	aintain insurance against liabilities under nanner and to the values listed in the sum is stated, the value insured shall be
	specifically required by the Agen int names of the Contractor and th	cy, nominated insurances shall be in the le Agency.
to		st, produce to the Contract Supervisor rances required are fully paid up and valid
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### 18. PREVENTION OF FRAUD AND CORRUPTION

18.1. The Contractor shall not offer, give, or agree to give anything, to any person an inducement or reward for doing, refraining from doing, or for having done or refrained from doing, any act in relation to the obtaining or execution of the on in relation to the Contract. reastry practice, to prevent fraud by the Contractor's staff and the Contractor embers and directors) in connect notify the Agency immediately if it has reason to suspect that any fraud has occurred or is occurring or is likely to occur 's staff engages in conduct prohibited by this h the Crown (including the Agency) the Agency may: act and recover from the Contractor the amount s suffered by the Agency resulting from the termination, including the cost reasonably incurred by the Agency of making other arrangements for the supply of the Goods and any additional rred by the Agency througho act; or recover in full from the contractor any other loss sustained by they in consequence of any preash of this t 18.4. The Contractor shall not, directly or indirectly through intermediaries commit any offence under the Bribery Act 2010 (as amended), in any of its dealings much the Agency. MONITORING AND AUDIT 19. Contract Supervisor may inspect and examine the Services being carried premises, or elsewhere at any reasonable time. Where the services are being performed on other than the Agency's premises, to inspect shall be given to the Contractor. The Contractor all such facilities as the Contract Supervisor may reasonably require for such inspection and examination. entract Price will be paid by the Agency to the Contractor as amended -condition to (Variations). customer service line incident hotline floodline

UPDATED MAY 2018

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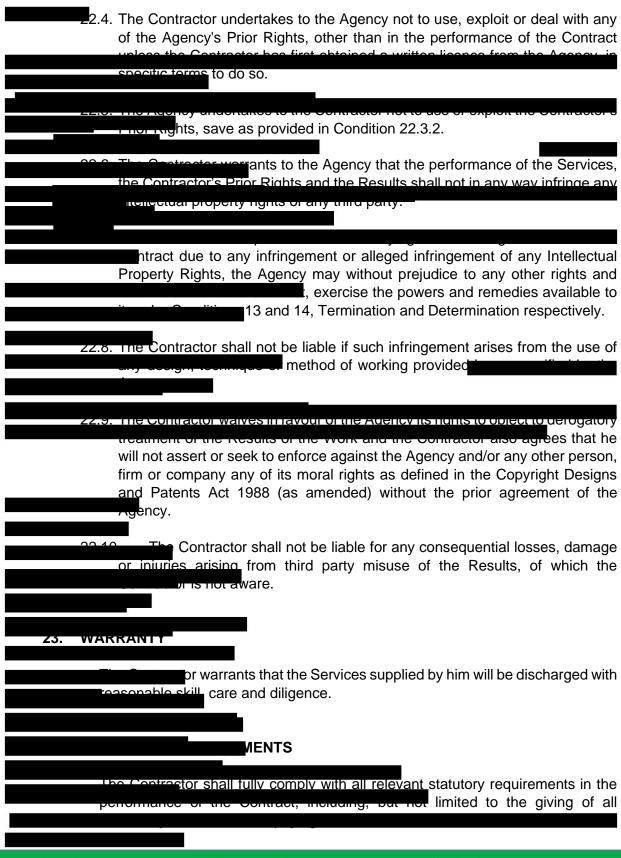


20.2. In addition to the C	Contract Price, th	ne Agency	will pay to	the Contracto	r such
Value Added Tax (	f any) as may pr	operly be o	chargeable	at rates ruling	at the
time of invoice.	8				

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	uso) irrovosoblo rovoltv fr	ssor body's normal business
		clusive, non-transferable (save for the organisation or transfer to a successor
	the Agency all Res	sulting Rights
	ess otherwise agreed in writing be contractor hereby:	tween the Contractor and the Agency,
	in the name of the Agency.	
	uch patent or other protection sh	esults. The Agency's intention to apply all be notified to the Contractor. Such ered intellectual property rights shall be
time	uld it so wish to apply at its own e	and any interim results shall, from the Agency and the Agency shall be free, xpense for patent or other protection in
	Results shall be the property of the	•
	ne Prior Right Schedule to this cont	
		nue Services snairremain une property
invo		
	ct which re	equires payment to be made of all sums in 30 days from the receipt of a valid
2		ntract with a supplier for the purpose of ontract, it shall ensure that a provision
		et or otherwise, it will be deducted from
<u>21.2_lf a</u>		tract by the Contractor to the Agency.
	-	ement to payment. Such invoices will be
	vege chait only be submitted for wo	rk already satisfactorily completed, and



respect of all the Contractor's Prior Rights necessary in order for the	
Agoney to use or exploit the Resulting Rights.	



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### 25 ENVIRONMENT SUSTAINABILITY AND DIVERSITY

25.1. The Contractor in the performance of this Contract should adopt a sound proactive environmental approach, designed to minimise harm to the
reduce waste and phase out the use of single-use plastic, ozone depleting substances and minimise the release of greenhouse gases, volatile organic
and be able to provide proof of so doing to the Agency on demand.
OF 0 The Among is committed to ensuring that workers employed within its supply chains are treated fairly humanely and equitably. The Agency expects the contractor to share this commitment and to understand any areas of hisk nsure they are meeting International Labour
pply chain:
visions of the Modern Slavery Act 2015;
25.2.2. pay staff fair wages (and pays its staff in the UK not less than the Foundation Living Wage Rate ); and
shifts, adequate rest breaks and reasonable shift length, and other best bractices for stan weitare and performance.
25.3. The Contractor should support the Agency to achieve its Public Sector Equality Duty by complying with the Agency's policies (as amended from time to time) on Equality, Diversity and Inclusion (EDI). This includes ensuring that the Contractor (and their sub-contractors) in the delivery of its obligations hder this Contract:
25.3.1 eliminates discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
protected characteristic and those who do not; and
characteristic and those who do not.
the Contractor shall not advertise or publicly announce that he is supplying

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### 26. LAW

This Contract shall be governed and construed in accordance with the Law, and subject to the jurisdiction of the courts of England.

27 W/A	VER
	the dolar, hogical of forsearchies by the rights in onlocally provision of the contract shall be deemed to be a waiver, or in any other way prejudice the Contract.
- 28.2	No waiver by the Agency shall be effective unless made in writing
	ach of the Contract shall constitute a waiver
	ORSHIP
29 1	If any part of the Contract is found by a court of competent jurisdiction or other competent authority to be invalid or legally unenforceable, that part will be contract which will contract which which will contract which which will contract which which will contract which wh
29.2	

17, 10, 22, 20, 27, 21, 20, 00,

### 30. DISPUTE RESOLUTION

as to submission to the mediation but not as to its outcome. Accordingly all

put prejudice to the rights of the parties in any future legal

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proceedings. Except for any party's right to seek interlocutory relief in the
courts, no party may commence other legal proceedings under the jurisdiction
of the courts or any other form of arbitration until forty five days after the
appointment of the mediator.

20 F	If with the	oppipt	2000	of th	o modi	otor 1	ho no	rtion roc	ob_	o oottlo	mont ouch
	sattlamant	shall b	pi pi	it in	writing	and,	once	signed	by	a duly	authorised
			•		•			•	•	-	
	roprocontat				antie	S, Sha		ain dinu	ing	on the p	barties.

e.o. The parties shall bear their own legal costs of this dispute resolution expenses of mediation shall be be

prejudice the right of either party to proceed

31.1 Neither party to the Contract will be liable to the other for any delay in performing or failing to perform its obligations (other than a payment being and) and the time for performance of the affected obligation will be extended by a reasonable period.

31.2. The Contract contains the whole agreement between the parties and supersedes all previous communications, representations and arrangements, written or oral. It is accepted that the Contract has not been entered into on the basis of any representations that are not expressly contained in the ontract.

# 

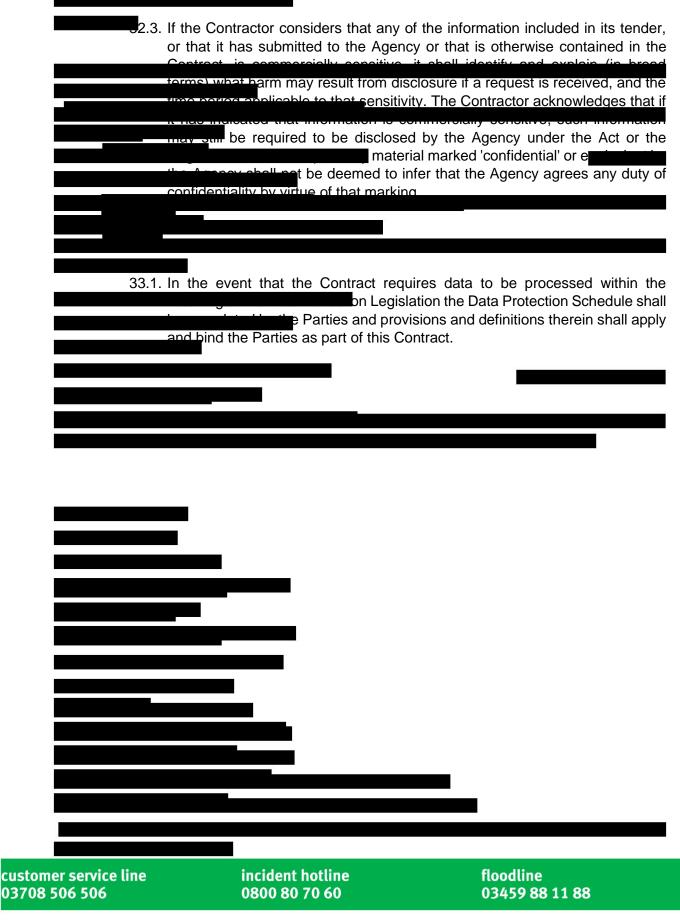
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the Contract, including from time to time agreed changes to the Contract to the public.





# Appendix to Conditions Services

	Condition
Address: «Too Too camon Hill» «EC1N 8OS»	d Environmental Management»
Contract Start Date	«05 December 2022»
Contract End Date	«31 March 2026» 11
Aggress:- Nationwide	
9	17
Drofoccional Indomnity Min Cove	r £ <mark>5</mark> million
Cover	£5 million
Dublic Liebility Min. Cover	£5 million
	16
	nillion



### **APPENDIX 1 – SPECIFICATION**

f goo	od practice. The training will	consist of;
		ess training programme the conter of operation and regulation to provi
'Training'		
	•	ainst. This will increase competend uality monitoring across industry.
		orm the set of industry competence
ne nietustien te tles inst	able the CIWEM grade.	e delegate to apply for profession
		iver competence and confidence nable officers to achieve an indus
	position on a Royal Char	torod Institution we will create
olian the enpression through individual cer	to monitoring and regula	tion across industry and regulate
		ning and certification programme to ge of Wastewater management of
	In to achieve this leve	el of technical understanding.
for our staff that analy	les them to achieve this leve	



## commissioned in conjunction with certification program

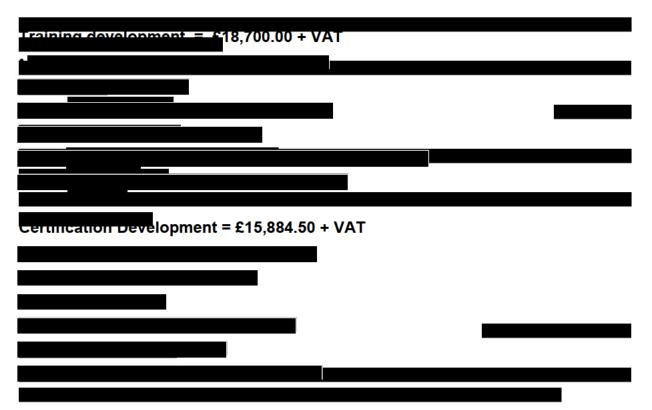
IPR	l year. Rights to the course content b of Water and Environmental M	elong to the Environment Agency. utput (Results) of the project for the Management (CIWEM) to use (non- Licence. This can be arranged with
IPR	Rights to the course content b methods and encing to the O of Water and Environmental M ple on an Open Government	elong to the Environment Agency. utput (Results) of the project for the Management (CIWEM) to use (non-
IPR	Rights to the course content b methods and encing to the O of Water and Environmental M ple on an Open Government	elong to the Environment Agency. utput (Results) of the project for the Management (CIWEM) to use (non-
IPR	Rights to the course content b methods and encing to the O of Water and Environmental M ple on an Open Government	elong to the Environment Agency. utput (Results) of the project for the Management (CIWEM) to use (non-
IPR	Rights to the course content b methods and encing to the O of Water and Environmental M ple on an Open Government	elong to the Environment Agency. utput (Results) of the project for the Management (CIWEM) to use (non-
IPR	Rights to the course content b	elong to the Environment Agency. utput (Results) of the project for the
to run each financial	l year.	
to run each financial		
		to conditio of the delegated per condition
	to feedback and any required on the second to the second terms of the second terms and the second terms are the second terms and the second terms are terms	changes to be made. vo cohorts of 16 delegates per cohort
Once the programm	ne is fully developed the first	cohort of delivery will run as a pilot,
	gates penormanee across all	assessments.
me delegate learnin		will end with assessors submitting a
work environment in	irougn	0 11
Accompante will be	aummative and formative on	nd will ensure learning is applied to a
le l	, VEM i	in partnership with WRC.
oonfielen oo oonoo in		
This will be a set of	competencies from which a d	elegate can be 'certified' against and

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### **APPENIX 2 – PRICING**

The break down of costs are:



Training delivery / cohort = £18,786.40 + VAT





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Certification per person – year two onwards = 144.00 + VAT