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| Helitune LtdHatchmoor Industrial Estate Torrington, Devon EX387HPUK | Defence Equipment & SupportWalnut 3A #1335MOD Abbey WoodBristol BS34 8JHDate: 03 November 2019 |
| FAO: '''''''''''' '''''''''''''''''' | Our Reference: 700004328 |  |

Dear Sirs,

**Offer Of Contract 70004328 for the Supply of Maintenance and Repair of rotor, track and balance (RTB) equipment**

1. You are hereby informed of the Department’s requirement and you are invited to accept the Offer of Contract, detailed in the attached Schedule 2 (Schedule of Requirements). The Schedule describes the requirements and sets out the Contract Conditions which will take effect on acceptance by you of the Department’s offer.
2. If you wish to accept this offer, please complete and sign both copies of the DEFFORM 10 (SC2) returning one copy to me at the address shown above by post within 10 working days of the date of this Offer. Your acceptance of the Department’s offer must be unqualified. If you do not accept the Department’s offer within the period specified, then the Department’s offer will lapse.
3. No contract will come into existence until you have accepted the Department’s offer in accordance with paragraph 2 above. Accordingly, prior to your unconditional acceptance of this offer, the Department shall not be responsible in any way whatsoever for any :
4. work undertaken by you; or
5. incurred by you.
6. When you have accepted the Department’s offer in accordance with paragraph 2 above, you must proceed with the performance of the Contract.
7. Nothing contained in this Offer and in the attached Schedule shall be construed as notifying or implying acceptance by the Department of any estimated or suggested price or of any condition of contract which may have been referred to orally or in writing in any previous discussion or correspondence.

Yours faithfully

*(Signed Electronically)*

''''''''''''''''''''''' '''''''''''''''''''''''''

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# Standardised Contracting Terms

**SC2**

**GENERAL CONDITIONS**

## 1. General

a. The defined terms in the Contract shall be as set out in Schedule 1.

b. The Contractor shall comply with all applicable Legislation, whether specifically referenced in this Contract or not.

c. The Contractor warrants and represents, that:

i. it has the full capacity and authority to enter into, and to exercise its rights and perform its obligations under, the Contract;

ii. from the Effective Date of Contract and for so long as the Contract remains in force it shall give the Authority Notice of any litigation, arbitration (unless expressly prohibited from doing so in accordance with the terms of the arbitration), administrative or adjudication or mediation proceedings before any court, tribunal, arbitrator, administrator or adjudicator or mediator or relevant authority against itself or a Subcontractor which would adversely affect the Contractor's ability to perform its obligations under the Contract;

iii. as at the Effective Date of Contract no proceedings or other steps have been taken and not discharged (nor, to the best of the knowledge of the Contractor, threatened) for its winding-up or dissolution or for the appointment of a receiver, administrative receiver, administrator, liquidator, trustee or similar officer in relation to any of its assets or revenues;

iv. for so long as the Contract remains in force it shall give the Authority Notice of any proceedings or other steps that have been taken but not discharged (nor to the best of the knowledge of the Contractor, threatened) for its winding-up or dissolution or for the appointment of a receiver, administrator, liquidator, trustee or similar officer in relation to any of its assets or revenues.

d. Unless the context otherwise requires:

i. The singular includes the plural and vice versa, and the masculine includes the feminine and vice versa.

ii. The words “include”, “includes”, “including” and “included” are to be construed as if they were immediately followed by the words “without limitation”, except where explicitly stated otherwise.

iii. The expression “person” means any individual, firm, body corporate, unincorporated association or partnership, government, state or agency of a state or joint venture.

iv. References to any statute, enactment, order, regulation, or other similar instrument shall be construed as a reference to the statute, enactment, order, regulation, or instrument as amended, supplemented, replaced or consolidated by any subsequent statute, enactment, order, regulation, or instrument.

v. The heading to any Contract provision shall not affect the interpretation of that provision.

vi. Any decision, act or thing which the Authority is required or authorised to take or do under the Contract may be taken or done only by the person (or their nominated deputy) authorised in Schedule 3 (Contract Data Sheet) to take or do that decision, act, or thing on behalf of the Authority.

vii. Unless excluded within the Conditions of the Contract or required by law, references to submission of documents in writing shall include electronic submission.

## 2. Duration of Contract

This Contract comes into effect on the Effective Date of Contract and will expire automatically on the date identified in Schedule 3 (Contract Data Sheet) unless it is otherwise terminated in accordance with the provisions of the Contract, or otherwise lawfully terminated.

## 3. Entire Agreement

This Contract constitutes the entire agreement between the Parties relating to the subject matter of the Contract. The Contract supersedes, and neither Party has relied upon, any prior negotiations, representations and undertakings, whether written or oral, except that this condition shall not exclude liability in respect of any fraudulent misrepresentation.

## 4. Governing Law

a. Subject to clause 4.d, the Contract shall be considered as a contract made in England and subject to English Law.

b. Subject to clause 4.d and 40 (Dispute Resolution) and without prejudice to the dispute resolution process set out therein, each Party submits and agrees to the exclusive jurisdiction of the Courts of England to resolve, and the laws of England to govern, any actions proceedings, controversy or claim of whatever nature arising out of or relating to the Contract or breach thereof.

c. Subject to clause 4.d any dispute arising out of or in connection with the Contract shall be determined within the English jurisdiction and to the exclusion of all other jurisdictions save that other jurisdictions may apply solely for the purpose of giving effect to this condition 4 and for the enforcement of any judgment, order or award given under English jurisdiction.

d. If the Parties agree pursuant to the Contract that Scots Law should apply then the following amendments shall apply to the Contract:

i. Clause 4.a, 4.b and 4.c shall be amended to read:

a. The Contract shall be considered as a contract made in Scotland and subject to Scots Law.

b. Subject to condition 40 (Dispute Resolution) and without prejudice to the dispute resolution process set out therein, each Party submits and agrees to the exclusive jurisdiction of the Courts of Scotland to resolve, and the laws of Scotland to govern, any actions, proceedings, controversy or claim of whatever nature arising out of or relating to the Contract or breach thereof.

c. Any dispute arising out of or in connection with the Contract shall be determined within the Scottish jurisdiction and to the exclusion of all other jurisdictions save that other jurisdictions may apply solely for the purpose of giving effect to this condition 4 and for the enforcement of any judgment, order or award given under Scottish jurisdiction.”

ii. Clause 40.b shall be amended to read:

“In the event that the dispute or claim is not resolved pursuant to clause 40.a the dispute shall be referred to arbitration. Unless otherwise agreed in writing by the Parties, the arbitration and this clause 40.b shall be governed by the Arbitration (Scotland) Act 2010. The seat of the arbitration shall be Scotland. For the avoidance of doubt, for the purpose of arbitration the tribunal shall have the power to make provisional awards pursuant to Rule 53 of the Scottish Arbitration Rules, as set out in Schedule 1 to the Arbitration (Scotland) Act 2010.”

e. Each Party warrants to each other that entry into the Contract does not, and the performance of the Contract will not, in any way violate or conflict with any provision of law, statute, rule, regulation, judgement, writ, injunction, decree or order applicable to it. Each Party also warrants that the Contract does not conflict with or result in a breach or termination of any provision of, or constitute a default under, any mortgage, contract or other liability, charge or encumbrance upon any of its properties or other assets.

f. Each Party agrees with each other Party that the provisions of this condition 4 shall survive any termination of the Contract for any reason whatsoever and shall remain fully enforceable as between the Parties notwithstanding such a termination.

g. Where the Contractor’s place of business is not in England or Wales (or Scotland where the Parties agree pursuant to this Contract that Scots Law should apply), the Contractor irrevocably appoints the solicitors or other persons in England and Wales (or Scotland where the Parties agree pursuant to the Contract that Scots Law should apply) detailed in Schedule 3 (Contract Data Sheet) as its agents to accept on its behalf service of all process and other documents of whatever description to be served on the Contractor in connection with any litigation or arbitration within the English jurisdiction (or Scottish jurisdiction where the Parties agree pursuant to this Contract that Scots Law should apply) arising out of or relating to the Contract or any issue connected therewith.

## 5. Precedence

a. If there is any inconsistency between the different provisions of the Contract the inconsistency shall be resolved according to the following descending order of precedence:

i. Conditions 1 - 44 (and 45 - 47, if included in this Contract) of the Conditions of the Contract shall be given equal precedence with Schedule 1 (Definitions of Contract) and Schedule 3 (Contract Data Sheet);

ii. Schedule 2 (Schedule of Requirements) and Schedule 8 (Acceptance Procedure);

iii. the remaining Schedules; and

iv. any other documents expressly referred to in the Contract.

b. If either Party becomes aware of any inconsistency within or between the documents referred to in clause 5.a such Party shall notify the other Party forthwith and the Parties will seek to resolve that inconsistency on the basis of the order of precedence set out in clause 5.a. Where the Parties fail to reach agreement, and if either Party considers the inconsistency to be material to its rights and obligations under the Contract, then the matter will be referred to the dispute resolution procedure in accordance with condition 40 (Dispute Resolution).

## 6. Amendments to Contract

a. Except as provided in condition 31 all amendments to this Contract shall be serially numbered, in writing, issued only by the Authority’s Representative (Commercial), and agreed by both Parties.

b. Where the Authority or the Contractor wishes to introduce a change which is not minor or which is likely to involve a change to the Contract Price, the provisions of Schedule 4 (Contract Change Control Procedure) shall apply. The Contractor shall not carry out any work until any necessary change to the Contract Price has been agreed and a written amendment in accordance with clause 6.a above has been issued.

## 7. Variations to Specification

a. The Authority’s Representative may, by Notice (following consultation with the Contractor as necessary), alter the Specification as from a date agreed by both Parties and to the extent specified by the Authority, provided that any such variations shall be limited to the extent that they do not alter the fit, form, function or characteristics of the Contractor Deliverables to be supplied under the Contract. The Contractor shall ensure that the Contractor Deliverables take account of any such variations. Such variations shall not require formal amendment of the Contract in accordance with the process set out in condition 6 (Amendments to Contract) and shall be implemented upon receipt, or at the date specified in the Authority’s Notice, unless otherwise specified.

b. Any variations that cause a change to:

i. fit, form, function or characteristics of the Contractor Deliverables;

ii. the cost;

iii. Delivery Dates;

iv. the period required for the production or completion; or

v. other work caused by the alteration,

shall be the subject to condition 6 (Amendments to Contract). Each amendment under condition 6 shall be classed as a formal change.

## 8. Authority Representatives

a. Any reference to the Authority in respect of:

i. the giving of consent;

ii. the delivering of any Notices; or

iii. the doing of any other thing that may reasonably be undertaken by an individual acting on behalf of the Authority, shall be deemed to be references to the Authority's Representatives in accordance with this condition 8.

b. The Authority’s Representatives detailed in Schedule 3 (Contract Data Sheet) (or their nominated deputy) shall have full authority to act on behalf of the Authority for all purposes of the Contract. Unless notified in writing before such act or instruction, the Contractor shall be entitled to treat any act of the Authority’s Representatives which is authorised by the Contract as being expressly authorised by the Authority and the Contractor shall not be required to determine whether authority has in fact been given.

c. In the event of any change to the identity of the Authority’s Representatives, the Authority shall provide written confirmation to the Contractor, and shall update Schedule 3 (Contract Data Sheet) in accordance with condition 6 (Amendments to Contract).

## 9. Severability

a. If any provision of the Contract is held to be invalid, illegal or unenforceable to any extent then:

i. such provision shall (to the extent that it is invalid, illegal or unenforceable) be given no effect and shall be deemed not to be included in the Contract but without invalidating any of the remaining provisions of the Contract; and

ii. the Parties shall use all reasonable endeavours to replace the invalid, illegal or unenforceable provision by a valid, legal and enforceable substitute provision the effect of which is as close as possible to the intended effect of the invalid, illegal or unenforceable provision.

## 10. Waiver

a. No act or omission of either Party shall by itself amount to a waiver of any right or remedy unless expressly stated by that Party in writing. In particular, no reasonable delay in exercising any right or remedy shall by itself constitute a waiver of that right or remedy.

b. No waiver in respect of any right or remedy shall operate as a waiver in respect of any other right or remedy.

## 11. Assignment of Contract

Neither Party shall be entitled to assign the Contract (or any part thereof) without the prior written consent of the other Party.

## 12. Third Party Rights

Notwithstanding anything to the contrary elsewhere in the Contract, no right is granted to any person who is not a Party to the Contract to enforce any term of the Contract in its own right and the Parties to the Contract declare that they have no intention to grant any such right.

## 13. Transparency

a. Subject to clause 13.b but notwithstanding condition 14 (Disclosure of Information), the Contractor understands that the Authority may publish the Transparency Information to the general public. The Contractor shall assist and cooperate with the Authority to enable the Authority to publish the Transparency Information.

b. Before publishing the Transparency Information to the general public in accordance with clause 13.a, the Authority shall redact any Information that would be exempt from disclosure if it was the subject of a request for Information under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004, and any Information which has been acknowledged by the Authority at Schedule 5 – Contractor’s Commercially Sensitive Information.

c. The Authority may consult with the Contractor before redacting any Information from the Transparency Information in accordance with clause 13.b. The Contractor acknowledges and accepts that its representations on redactions during consultation may not be determinative and that the decision whether to redact Information is a matter in which the Authority shall exercise its own discretion, subject always to the provisions of the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.

d. For the avoidance of doubt, nothing in this condition 13 shall affect the Contractor’s rights at law.

## 14. Disclosure of Information

a. Subject to clauses 14.d, 14.e, 14.h and condition 13 each Party:

i. shall treat in confidence all Information it receives from the other;

ii. shall not disclose any of that Information to any third party without the prior written consent of the other Party, which consent shall not unreasonably be withheld, except that the Contractor may disclose Information in confidence, without prior consent, to such persons and to such extent as may be necessary for the performance of the Contract;

iii. shall not use any of that Information otherwise than for the purpose of the Contract; and

iv. shall not copy any of that Information except to the extent necessary for the purpose of exercising its rights of use and disclosure under the Contract.

b. The Contractor shall take all reasonable precautions necessary to ensure that all Information disclosed to the Contractor by or on behalf of the Authority under or in connection with the Contract:

i. is disclosed to its employees and Subcontractors, only to the extent necessary for the performance of the Contract; and

ii. is treated in confidence by them and not disclosed except with the prior written consent of the Authority or used otherwise than for the purpose of performing work or having work performed for the Authority under the Contract or any subcontract.

c. The Contractor shall ensure that its employees are aware of the Contractor’s arrangements for discharging the obligations at clauses 14.a and 14.b before receiving Information and shall take such steps as may be reasonably practical to enforce such arrangements.

d. Clauses 14.a and 14.b shall not apply to any Information to the extent that either Party:

i. exercises rights of use or disclosure granted otherwise than in consequence of, or under, the Contract;

ii. has the right to use or disclose the Information in accordance with other Conditions of the Contract; or

iii. can show:

a. that the Information was or has become published or publicly available for use otherwise than in breach of any provision of the Contract or any other agreement between the Parties;

b. that the Information was already known to it (without restrictions on disclosure or use) prior to receiving the Information under or in connection with the Contract;

c. that the Information was received without restriction on further disclosure from a third party which lawfully acquired the Information without any restriction on disclosure; or

d. from its records that the same Information was derived independently of that received under or in connection with the Contract; provided that the relationship to any other Information is not revealed.

e. Neither Party shall be in breach of this condition where it can show that any disclosure of Information was made solely and to the extent necessary to comply with a statutory, judicial or parliamentary obligation. Where such a disclosure is made, the Party making the disclosure shall ensure that the recipient of the Information is made aware of and asked to respect its confidentiality. Such disclosure shall in no way diminish the obligations of the Parties under this condition.

f. The Authority may disclose the Information:

i. on a confidential basis to any Central Government Body for any proper purpose of the Authority or of the relevant Central Government Body, which shall include: disclosure to the Cabinet Office and/or HM Treasury for the purpose of ensuring effective cross-Government procurement processes, including value for money and related purposes;

ii. to Parliament and Parliamentary Committees or if required by any Parliamentary reporting requirement;

iii. to the extent that the Authority (acting reasonably) deems disclosure necessary or appropriate in the course of carrying out its public functions;

iv. on a confidential basis to a professional adviser, consultant or other person engaged by any of the entities defined in Schedule 1 (including benchmarking organisations) for any purpose relating to or connected with this Contract;

v. on a confidential basis for the purpose of the exercise of its rights under the Contract; or

vi. on a confidential basis to a proposed body in connection with any assignment, novation or disposal of any of its rights, obligations or liabilities under the Contract;

and for the purposes of the foregoing, references to disclosure on a confidential basis shall mean disclosure subject to a confidentiality agreement or arrangement containing terms no less stringent than those placed on the Authority under this condition.

g. Before sharing any Information in accordance with clause 14.f, the Authority may redact the Information. Any decision to redact Information made by the Authority shall be final.

h. The Authority shall not be in breach of the Contract where disclosure of Information is made solely and to the extent necessary to comply with the Freedom of Information Act 2000 (the “Act”) or the Environmental Information Regulations 2004 (the “Regulations”). To the extent permitted by the time for compliance under the Act or the Regulations, the Authority shall consult the Contractor where the Authority is considering the disclosure of Information under the Act or the Regulations and, in any event, shall provide prior notification to the Contractor of any decision to disclose the Information. The Contractor acknowledges and accepts that its representations on disclosure during consultation may not be determinative and that the decision whether to disclose Information in order to comply with the Act or the Regulations is a matter in which the Authority shall exercise its own discretion, subject always to the provisions of the Act or the Regulations.

i. Nothing in this condition shall affect the Parties' obligations of confidentiality where Information is disclosed orally in confidence.

## 15. Publicity and Communications with the Media

The Contractor shall not and shall ensure that any employee or Subcontractor shall not communicate with representatives of the press, television, radio or other media on any matter concerning the Contract unless the Authority has given its prior written consent.

## 16. Change of Control of Contractor

a. The Contractor shall notify the Representative of the Authority at the address given in clause 16.b, as soon as practicable, in writing of any intended, planned or actual change in control of the Contractor. The Contractor shall not be required to submit any notice which is unlawful or is in breach of either any pre-existing non-disclosure agreement or any regulations governing the conduct of the Contractor in the UK or other jurisdictions where the Contractor may be subject to legal sanction arising from issuing such a notice.

b. Each notice of change of control shall be taken to apply to all contracts with the Authority. Notices shall be submitted to:

Mergers & Acquisitions Section

Strategic Supplier Management Team

Spruce 3b # 1301

MOD Abbey Wood,

Bristol, BS34 8JH

The Representative of the Authority shall consider the notice of change of control and advise the Contractor in writing of any concerns the Authority may have. Such concerns may include but are not limited to potential threats to national security, the ability of the Authority to comply with its statutory obligations or matters covered by the declarations made by the Contractor prior to Contract Award.

c. The Authority may terminate the Contract by giving written notice to the Contractor within six months of the Authority being notified in accordance with clause 16.a. The Authority shall act reasonably in exercising its right of termination under this condition.

d. If the Authority exercises its right to terminate in accordance with clause 16.c the Contractor shall be entitled to request the Authority to consider making a payment representing any commitments, liabilities or expenditure incurred by the Contractor in connection with the Contract up to the point of termination. Such commitments, liabilities or expenditure shall be reasonably and properly chargeable by the Contractor, and shall otherwise represent an unavoidable loss by the Contractor by reason of the termination of the Contract. Any payment under this clause 16.d must be fully supported by documentary evidence. The decision whether to make such a payment shall be at the Authority’s sole discretion.

e. Notification by the Contractor of any intended, planned or actual change of control shall not prejudice the existing rights of the Authority or the Contractor under the Contract nor create or imply any rights of either the Contractor or the Authority additional to the Authority’s rights set out in this condition.

## 17. Environmental Requirements

The Contractor shall in all its operations to perform the Contract, adopt a sound proactive environmental approach that identifies, considers, and where possible, mitigates the environmental impacts of its supply chain. The Contractor shall provide evidence of so doing to the Authority on demand.

## 18. Contractor’s Records

a. The Contractor shall maintain all records in connection with the Contract (expressly or otherwise), and without prejudice to condition 14 (Disclosure of Information), make them available to be examined or copied, by or on behalf of the Authority, as the Authority may require. These records shall be retained for a period of at least six (6) years from:

i. the end of the Contract term;

ii. termination of the Contract; or

iii. the final payment

whichever occurs latest.

## 19. Notices

a. A Notice served under the Contract shall be:

i. in writing in the English Language;

ii. authenticated by signature or such other method as may be agreed between the Parties;

iii. sent for the attention of the other Party’s Representative, and to the address set out in Schedule 3 (Contract Data Sheet);

iv. marked with the number of the Contract; and

v. delivered by hand, prepaid post (or airmail), facsimile transmission or, if agreed in Schedule 3 (Contract Data Sheet), by electronic mail.

b. Notices shall be deemed to have been received:

i. if delivered by hand, on the day of delivery if it is a Business Day in the place of receipt, and otherwise on the first Business Day in the place of receipt following the day of delivery;

ii. if sent by prepaid post, on the fourth Business Day (or the tenth Business Day in the case of airmail) after the day of posting;

iii. if sent by facsimile or electronic means:

a. if transmitted between 09:00 and 17:00 hours on a Business Day (recipient’s time) on completion of receipt by the sender of verification of the transmission from the receiving instrument; or

b. if transmitted at any other time, at 09:00 on the first Business Day (recipient’s time) following the completion of receipt by the sender of verification of transmission from the receiving instrument.

## 20. Progress Monitoring, Meetings and Reports

a. The Contractor shall attend progress meetings at the frequency or times (if any) specified in Schedule 3 (Contract Data Sheet) and shall ensure that its Contractor’s Representatives are suitably qualified to attend such meetings.

b. The Contractor shall submit progress reports to the Authority’s Representatives at the times and in the format (if any) specified in Schedule 3 (Contract Data Sheet). The reports shall detail as a minimum:

i. performance/Delivery of the Contractor Deliverables;

ii. risks and opportunities;

iii. any other information specified in Schedule 3 (Contract Data Sheet); and

iv. any other information reasonably requested by the Authority.

**SUPPLY OF CONTRACTOR DELIVERABLES**

## 21. Supply of Contractor Deliverables and Quality Assurance

a. The Contractor shall provide the Contractor Deliverables to the Authority, in accordance with the Schedule of Requirements and the Specification, and shall allocate sufficient resource to the provision of the Contractor Deliverables to enable it to comply with this obligation.

b. The Contractor shall:

i. comply with any applicable quality assurance requirements specified in Schedule 3 (Contract Data Sheet) in providing the Contractor Deliverables; and

ii. discharge its obligations under the Contract with all due skill, care, diligence and operating practice by appropriately experienced, qualified and trained personnel.

c. The provisions of clause 21.b. shall survive any performance, acceptance or payment pursuant to the Contract and shall extend to any remedial services provided by the Contractor.

d. The Contractor shall:

i. observe, and ensure that the Contractor’s Team observe, all health and safety rules and regulations and any other security requirements that apply at any of the Authority’s premises;

ii. notify the Authority as soon as it becomes aware of any health and safety hazards or issues which arise in relation to the Contractor Deliverables; and

iii. before the date on which the Contractor Deliverables are to start, obtain, and at all times maintain, all necessary licences and consents in relation to the Contractor Deliverables.

## 22. Marking of Contractor Deliverables

a. The Contractor shall ensure that each Contractor Deliverable is marked clearly and indelibly:

i. in accordance with the requirements specified in Schedule 3 (Contract Data Sheet), or if no such requirement is specified, with the MOD stock reference number, NATO Stock Number (NSN) or alternative reference number specified in Schedule 2 (Schedule of Requirements);

ii. where the Contractor Deliverable has a limited shelf life, the marking shall include: the expiry date / date of manufacture, expressed as specified in Schedule 3 (Contract Data Sheet), or in the absence of such requirement they shall be marked as month (letters) and year (last two figures); and

iii. ensure that any marking method used does not have a detrimental effect on the strength, serviceability or corrosion resistance of the Contractor Deliverables.

b. Where it is not possible to mark a Contractor Deliverable with the required particulars, these should be included on the package in which the Contractor Deliverable is packed, in accordance with condition 23 (Packaging and Labelling (excluding Contractor Deliverables containing Munitions)).

## 23. Packaging and Labelling (excluding Contractor Deliverables containing Munitions)

a. Packaging responsibilities are as follows:

i. The Contractor shall be responsible for providing Packaging which fully complies with the requirements of the Contract.

ii. The Authority shall indicate in the Contract the standard or level of Packaging required for each Contractor Deliverable, including the PPQ. If a standard or level of Packaging (including the PPQ) is not indicated in the Contract, the Contractor shall request such instructions from the Authority before proceeding further.

iii. The Contractor shall ensure all relevant information necessary for the effective performance of the Contract is made available to all subcontractors.

iv. Where the Contractor or any of their subcontractors have concerns relating to the appropriateness of the Packaging design and or MPL prior to manufacture or supply of the Contractor Deliverables they shall use DEFFORM 129B to feedback these concerns to the Contractor or Authority, as appropriate.

b. The Contractor shall supply Commercial Packaging meeting the standards and requirements of Def Stan 81-041 (Part 1). In addition the following requirements apply:

i. The Contractor shall provide Packaging which:

a. will ensure that each Contractor Deliverable may be transported and delivered to the consignee named in the Contract in an undamaged and serviceable condition; and

b. is labelled to enable the contents to be identified without need to breach the package; and

c. is compliant with statutory requirements and this Condition.

ii. The Packaging used by the Contractor to supply identical or similar Contractor Deliverables to commercial customers or to the general public (i.e. point of sale packaging) will be acceptable, provided that it complies with the following criteria:

a. reference in the Contract to a PPQ means the quantity of a Contractor Deliverable to be contained in an individual package, which has been selected as being the most suitable for issue(s) to the ultimate user;

b. Robust Contractor Deliverables, which by their nature require minimal or no packaging for commercial deliveries, shall be regarded as "PPQ packages" and shall be marked in accordance with Clauses 23.i to 23.l. References to "PPQ packages" in subsequent text shall be taken to include Robust Contractor Deliverables; and

c. for ease of handling, transportation and delivery, packages which contain identical Contractor Deliverables may be bulked and overpacked, in accordance with clauses 23.i to 23.k.

c. The Contractor shall ascertain whether the Contractor Deliverables being supplied are, or contain, Dangerous Goods, and shall supply the Dangerous Goods in accordance with:

i. The Health and Safety At Work Act 1974 (as amended);

ii. The Classification Hazard Information and Packaging for Supply Regulations (CHIP4) 2009 (as amended);

iii. The REACH Regulations 2007 (as amended); and

iv. The Classification, Labelling and Packaging Regulations (CLP) 2009 (as amended).

d. The Contractor shall package the Dangerous Goods as limited quantities, excepted quantities or similar derogations, for UK or worldwide shipment by all modes of transport in accordance with the regulations relating to the Dangerous Goods and:

i. The Safety Of Lives At Sea Regulations (SOLAS) 1974 (as amended); and

ii. The Air Navigation Order.

e. As soon as possible, and in any event no later than one month before delivery is due, the Contractor shall provide a Safety Data Sheet in respect of each Dangerous Good in accordance with the REACH Regulations 2007 (as amended) and the Health and Safety At Work Act 1974 (as amended) and in accordance with condition 24 (Supply of Hazardous Materials or Substances in Contractor Deliverables).

f. The Contractor shall comply with the requirements for the design of MLP which include clauses 23.f and 23.g as follows:

i. Where there is a requirement to design UK or NATO MLP, the work shall be undertaken by an MPAS registered organisation, or one that although non-registered is able to demonstrate to the Authority that its quality systems and military package design expertise are of an equivalent standard.

a. The MPAS certification (for individual designers) and registration (for organisations) scheme details are available from:

 DES SEOC SCP-SptEng-Pkg

MOD Abbey Wood

Bristol, BS34 8JH

Tel. +44(0)30679-35353

DESSEOCSCP-SptEng-PKg@mod.uk

b. The MPAS Documentation is also available on the DStan website.

ii. MLP shall be designed to comply with the relevant requirements of Def Stan 81-041, and be capable of meeting the appropriate test requirements of Def Stan 81-041 (Part 3).

 Packaging designs shall be prepared on a SPIS, in accordance with Def Stan 81-041 (Part 4).

iii. The Contractor shall ensure a search of the SPIS index (the ‘SPIN’) is carried out to establish the SPIS status of each requirement (using DEFFORM 129a ‘Application for Packaging Designs or their Status’).

iv. New designs shall not be made where there is an existing usable SPIS, or one that may be easily modified.

v. Where there is a usable SFS, it shall be used in place of a SPIS design unless otherwise stated by the Contract. When an SFS is used or replaces a SPIS design, the Contractor shall upload this information on to SPIN in Adobe PDF.

vi. All SPIS, new or modified (and associated documentation), shall, on completion, be uploaded by the Contractor on to SPIN. The format shall be Adobe PDF.

vii. Where it is necessary to use an existing SPIS design, the Contractor shall ensure the Packaging manufacturer is a registered organisation in accordance with clause 23.f(1) above, or if un-registered, is compliant with MPAS ANNEX A Supplement (Code) M. The Contractor shall ensure, as far as possible, that the SPIS is up to date.

viii. The documents supplied under clause 23.f(6) shall be considered as a contract data requirement and be subject to the terms of DEFCON 15 and DEFCON 21.

g. Unless otherwise stated in the Contract, one of the following procedures for the production of new or modified SPIS designs shall be applied:

i. If the Contractor or their subcontractor is the PDA they shall:

a. On receipt of instructions received from the Authority’s representative nominated in Box 2 of DEFFORM 111 at Annex A to Schedule 3 (Contract Data Sheet), prepare the required package design in accordance with clause 23.f.

b. Where the Contractor or their subcontractor is registered they shall, on completion of any design work, provide the Authority with the following documents electronically:

i. a list of all SPIS which have been prepared or revised against the Contract; and

ii. a copy of all new / revised SPIS, complete with all continuation sheets and associated drawings, where applicable, to be uploaded onto SPIN.

c. Where the PDA is not a registered organisation, then they shall obtain approval for their design from a registered organisation before proceeding, then follow clause 23.g(1)(b).

ii. Where the Contractor or their subcontractor is not the PDA and is un-registered, they shall not produce, modify, or update SPIS designs. They shall obtain current SPIS design(s) from the Authority or a registered organisation before proceeding with manufacture of Packaging. To allow designs to be provided in ample time, they should apply for SPIS designs as soon as practicable.

iii. Where the Contractor or their subcontractor is un-registered and has been given authority to produce, modify, and update SPIS designs by the Contract, he shall obtain approval for their design from a registered organisation using DEFFORM 129a before proceeding, then follow clause 23.g(1)(b).

iv. Where the Contractor or their subcontractor is not a PDA but is registered, he shall follow clauses 23.g(1)(a) and 23.g(1)(b).

h. If special jigs, tooling etc., are required for the production of MLP, the Contractor shall obtain written approval from the Commercial Officer before providing them. Any approval given will be subject to the terms of DEFCON 23 (SC2) or equivalent condition, as appropriate.

i. In addition to any marking required by international or national legislation or regulations, the following package labelling and marking requirements apply:

i. If the Contract specifies UK or NATO MPL, labelling and marking of the packages shall be in accordance with Def Stan 81-041 (Part 6) and this Condition as follows:

a. Labels giving the mass of the package, in kilograms, shall be placed such that they may be clearly seen when the items are stacked during storage.

b. Each consignment package shall be marked with details as follows:

a. name and address of consignor;

b. name and address of consignee (as stated in the Contract or order);

c. destination where it differs from the consignee's address, normally either:

i. delivery destination / address; or

ii. transit destination, where delivery address is a point for aggregation / disaggregation and / or onward shipment elsewhere, e.g. railway station, where that mode of transport is used;

d. the unique order identifiers and the CP&F Delivery Label / Form which shall be prepared in accordance with DEFFORM 129J.

i. If aggregated packages are used, their consignment marking and identification requirements are stated at clause 23.l.

ii. If the Contract specifies Commercial Packaging, an external surface of each PPQ package and each consignment package, if it contains identical PPQ packages, shall be marked, using details of the Contractor Deliverables as shown in the Contract schedule, to state the following:

a. description of the Contractor Deliverable;

b. the full thirteen digit NATO Stock Number (NSN);

c. the PPQ;

d. maker's part / catalogue, serial and / or batch number, as appropriate;

e. the Contract and order number when applicable;

f. the words “Trade Package” in bold lettering, marked in BLUE in respect of trade packages, and BLACK in respect of export trade packages;

g. shelf life of item where applicable;

h. for rubber items or items containing rubber, the quarter and year of vulcanisation or manufacture of the rubber product or component (marked in accordance with Def Stan 81-041);

i. any statutory hazard markings and any handling markings, including the mass of any package which exceeds 3kg gross; and

j. any additional markings specified in the Contract.

j. Bar code marking shall be applied to the external surface of each consignment package and to each PPQ package contained therein. The default symbology shall be as specified in Def Stan 81-041 (Part 6). As a minimum the following information shall be marked on packages:

i. the full 13-digit NSN;

ii. denomination of quantity (D of Q);

iii. actual quantity (quantity in package);

iv. manufacturer's serial number and / or batch number, if one has been allocated; and

v. the CP&F-generated unique order identifier.

k. Requirements for positioning bar codes in relation to related text, as well as positioning on package etc., are defined in Def Stan 81-041 (Part 6). If size of the bar code does not allow a label to be directly attached, then a tag may be used. Any difficulties over size or positioning of barcode markings shall initially be referred to the organisation nominated in Box 3 of DEFFORM 111 at Annex A to Schedule 3 (Contract Data Sheet).

l. The requirements for the consignment of aggregated packages are as follows:

i. With the exception of packages containing Dangerous Goods, over-packing for delivery to the consignee shown in the Contract may be used by the consignor to aggregate a number of packages to different Packaging levels, provided that the package contains Contractor Deliverables of only one NSN or class group. Over-packing shall be in the cheapest commercial form consistent with ease of handling and protection of over-packed items.

ii. Two adjacent sides of the outer container shall be clearly marked to show the following:

a. class group number;

b. name and address of consignor;

c. name and address of consignee (as stated on the Contract or Order);

d. destination if it differs from the consignee's address, normally either:

i. delivery destination / address; or

ii. transit destination, if the delivery address is a point of aggregation / disaggregation and / or onward shipment e.g. railway station, where that mode of transport is used;

e. where applicable, the reference number of the delivery note produced by CP&F relating to the contents. The consignee's copy of each delivery note shall be placed in the case / container. If the Contractor Deliverables listed in the delivery note are packed in several cases, the consignee's copy shall be placed in the first case and a separate list detailing the contents shall be prepared for each case after the first and placed in the case to which it relates. Each case is to be numbered to indicate both the number of the case and the total number of cases concerned e.g. 1/3, 2/3, 3/3;

f. the CP&F-generated shipping label; and

g. any statutory hazard markings and any handling markings.

m. Authorisation of the Contractor to undertake Packaging design, or to use a packaging design, that was not part of the original requirement under the Contract, shall be considered as an alteration to the specification in accordance with condition 7 (Variations to Specification).

n. The Contractor shall ensure that timber and wood-containing products supplied under the Contract comply with the provisions of condition 25 (Timber and Wood-Derived Products) and Annex I and Annex II of the International Standards for Phytosanitary Measures, "Guidelines for Regulating Wood Packaging Material in International Trade", Publication No 15 (ISPM 15).

o. All Packaging shall meet the requirements of the Packaging (Essential Requirements) Regulations 2003 (as amended) where applicable.

p. In any design work the Contractor shall comply with the Producer Responsibility Obligations (Packaging Waste) Regulations 2007 (as amended) or equivalent legislation. Evidence of compliance shall be a contractor record in accordance with condition 18 (Contractor’s Records).

q. This Condition is concerned with the supply of Packaging suitable to protect and ease handling, transport and storage of specified items. Where there is a failure of suitable Packaging (a design failure), or Packaging fails and this is attributed to the Packaging supplier, then the supplier shall be liable for the cost of replacing the Packaging.

r. Liability for other losses resulting from Packaging failure or resulting from damage to Packaging, (such as damage to the packaged item etc.), shall be specified elsewhere in the Contract.

s. General requirements for service Packaging, including details of UK and NATO MLP and Commercial Packaging descriptions, are contained in Def Stan 81-041 (Part 1) "Packaging of Defence Materiel". Def Stans, NATO Standardisation Agreements (STANAGs), and further information are available from the DStan internet site at: https://www.dstan.mod.uk/

t. Unless specifically stated otherwise in the invitation to tender or the Contract, reference to any standard including Def Stans or STANAGs in any invitation to tender or Contract document means the edition and all amendments extant at the date of such tender or Contract.

u. In the event of conflict between the Contract and Def Stan 81-041, the Contract shall take precedence.

## 24. Supply of Hazardous Materials or Substances in Contractor Deliverables

a. The Contractor shall provide to the Authority:

i. for each hazardous material or substance supplied, a Safety Data Sheet (SDS) in accordance with the extant Chemicals (Hazard Information and Packaging for Supply) Regulations (CHIP) and / or the Classification, Labelling and Packaging (CLP) Regulation 1272/2008 (whichever is applicable), and

ii. for each Contractor Deliverable containing hazardous materials or substances, safety information as required by the Health and Safety at Work, etc Act 1974, at the time of supply.

Nothing in this Condition shall reduce or limit any statutory duty or legal obligation of the Authority or the Contractor.

b. If the Contractor Deliverable contains hazardous materials or substances, or is a substance falling within the scope of the REACH Regulation (EC) No 1907/2006:

i. the Contractor shall provide to the Authority an SDS for the substance in accordance with the Regulation. If the Contractor becomes aware of new information which may affect the risk management measures or new information on the hazard, the Contractor shall update the SDS and forward it to the Authority and to the address listed in clause 24.h below, and

ii. the Authority, if it becomes aware of new information regarding the hazardous properties of the substance, or any other information that might call into question the appropriateness of the risk management measures identified in the SDS supplied, shall report this information in writing to the Contractor.

c. If the Contractor is required, under, or in connection with the contract, to supply Contractor Deliverables or components of Contractor Deliverables that, in the course of their use, maintenance, disposal, or in the event of an accident, may release hazardous materials or substances, they shall provide to the Authority a list of those hazardous materials or substances, and for each hazardous material or substance listed, provide an SDS.

d. The Contractor shall provide to the Authority a completed Schedule 6 (Hazardous Contractor Deliverables, Materials or Substances Supplied under the Contract: Data Requirements) in accordance with Schedule 3 (Contract Data Sheet).

e. If the Contractor Deliverables, materials or substances are ordnance, munitions or explosives, in addition to the requirements of CHIP and / or the CLP Regulation 1272/2008 (whichever is applicable) and REACH the Contractor shall comply with hazard reporting requirements of DEF STAN 07-085 Design Requirements for Weapons and Associated Systems.

f. If the Contractor Deliverables, materials or substances are or contain or embody a radioactive substance as defined in the Ionising Radiation Regulations SI 1999/3232, the Contractor shall additionally provide details of:

i. activity;

g. If the Contractor Deliverables, materials or substances have magnetic properties, the Contractor shall additionally provide details of the magnetic flux density at a defined distance, for the condition in which it is packed.

h. Any SDS to be provided in accordance with this Condition, including any related information to be supplied in compliance with the Contractor’s statutory duties under Clause 24.a, any information arising from the provisions of Clauses 24.e, 24.f and 24.g and the completed Schedule 6, shall be sent directly to the Authority’s Representative (Commercial) as soon as practicable, and no later than one (1) month prior to the Contract delivery date, unless otherwise stated in Schedule 3 (Contract Data Sheet). In addition, so that the safety information can reach users without delay, a copy shall be sent preferably as an email with attachment(s) in Adobe PDF or MS WORD format, or, if only hardcopy is available, to the addresses below:

iii. Hard copies to be sent to:

Hazardous Stores Information System (HSIS)

Defence Safety Authority (DSA)

Movement Transport Safety Regulator (MTSR)

Hazel Building Level 1, #H019

MOD Abbey Wood (North)

Bristol, BS34 8QW

iv. Emails to be sent to:

DSA-DLSR-MovTpt-DGHSIS@mod.uk

i. Failure by the Contractor to comply with the requirements of this Condition shall be grounds for rejecting the affected Contractor Deliverables. Any withholding of information concerning hazardous Contractor Deliverables, materials or substances shall be regarded as a material breach of Contract under Condition 43 (Material Breach) for which the Authority reserves the right to require the Contractor to rectify the breach immediately at no additional cost to the Authority or to terminate the Contract in accordance with Condition 43.

## 25. Timber and Wood-Derived Products

a. All Timber and Wood-Derived Products supplied by the Contractor under the Contract:

i. shall comply with the Contract Specification; and

ii. must originate either:

a. from a Legal and Sustainable source; or

b. from a FLEGT-licensed or equivalent source.

b. In addition to the requirements of clause 25.a, all Timber and Wood-Derived Products supplied by the Contractor under the Contract shall originate from a forest source where management of the forest has full regard for:

i. identification, documentation and respect of legal, customary and traditional tenure and use rights related to the forest;

ii. mechanisms for resolving grievances and disputes including those relating to tenure and use rights, to forest management practices and to work conditions; and

iii. safeguarding the basic labour rights and health and safety of forest workers.

c. If requested by the Authority, the Contractor shall provide to the Authority Evidence that the Timber and Wood-Derived Products supplied to the Authority under the Contract comply with the requirements of clause 25.a or 25.b or both.

d. The Authority reserves the right at any time during the execution of the Contract and for a period of five (5) years from final Delivery under the Contract to require the Contractor to produce the Evidence required for the Authority’s inspection within fourteen (14) days of the Authority’s request.

e. If the Contractor has already provided the Authority with the Evidence required under clause 25.c, the Contractor may satisfy these requirements by giving details of the previous notification and confirming the Evidence remains valid and satisfies the provisions of clauses 25.a or 25.b or both.

f. The Contractor shall maintain records of all Timber and Wood-Derived Products delivered to and accepted by the Authority, in accordance with condition 18 (Contractor’s Records).

g. Notwithstanding clause 25.c, if exceptional circumstances render it strictly impractical for the Contractor to record Evidence of proof of timber origin for previously used Recycled Timber, the Contractor shall support the use of this Recycled Timber with:

i. a record tracing the Recycled Timber to its previous end use as a standalone object or as part of a structure; and

ii. an explanation of the circumstances that rendered it impractical to record Evidence of proof of timber origin.

h. The Authority may disclose the Information:

i. The Authority reserves the right to decide, except where in the Authority’s opinion the timber supplied is incidental to the requirement and from a low risk source, whether the Evidence submitted to it demonstrates compliance with clause 25.a or 25.b, or both. In the event that the Authority is not satisfied, the Contractor shall commission and meet the costs of an Independent Verification and resulting report that will:

ii. verify the forest source of the timber or wood; and

iii. assess whether the source meets the relevant criteria of clause 25.b.

i. The statistical reporting requirement at clause 25.j applies to all Timber and Wood-Derived Products delivered under the Contract. The Authority reserves the right to amend the requirement for statistical reporting, in the event that the UK Government changes the requirement for reporting compliance with the Government Timber Procurement Policy. Amendments to the statistical reporting requirement will be made in accordance with condition 6 (Amendments to Contract).

j. The Contractor shall provide to the Authority, a completed Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements), the data or Information the Authority requires in respect of Timber and Wood-Derived Products delivered to the Authority under the Contract, or in respect of each Order in the case of a Framework Agreement, or at such other frequency as stated in the Contract. The Contractor shall send all completed Schedule 7s (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements), including Nil Returns where appropriate, to the Authority’s Representative (Commercial).

k. The Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements) may be amended by the Authority from time to time, in accordance with condition 6 (Amendments to Contract).

l. The Contractor shall obtain any wood, other than processed wood, used in Packaging from:

i. companies that have a full registered status under the Forestry Commission and Timber Packaging and Pallet Confederation’s UK Wood Packaging Material Marking Programme (more detailed information can be accessed at www.forestry.gov.uk) and all such wood shall be treated for the elimination of raw wood pests and marked in accordance with that Programme; or

ii. sources supplying wood treated and marked so as to conform to Annex I and Annex II of the International Standard for Phytosanitary Measures, “Guidelines for Regulating Wood Packaging Material in International Trade”, Publication No 15 published by the Food and Agricultural Organisation of the United Nations (ISPM15) (more detailed information can be accessed at www.fao.org).

## 26. Certificate of Conformity

a. Where required in Schedule 3 (Contract Data Sheet) the Contractor shall provide a Certificate of Conformity (CofC) in accordance with Schedule 2 (Schedule of Requirements) and any applicable Quality Plan. One copy of the CofC shall be sent to the Authority’s Representative (Commercial) upon Delivery, and one copy shall be provided to the Consignee upon Delivery.

b. The Contractor shall consider the CofC to be a record in accordance with condition 18 (Contractor’s Records).

c. The Information provided on the CofC shall include:

i. Contractor’s name and address;

ii. Contractor unique CofC number;

iii. Contract number and where applicable Contract amendment number;

iv. details of any approved concessions;

v. acquirer name and organisation;

vi. Delivery address;

vii. Contract Item Number from Schedule 2 (Schedule of Requirements);

viii. description of Contractor Deliverable, including part number, specification and configuration status;

ix. identification marks, batch and serial numbers in accordance with the Specification;

x. quantities;

xi. a signed and dated statement by the Contractor that the Contractor Deliverables comply with the requirements of the Contract and approved concessions.

Exceptions or additions to the above are to be documented.

d. Where Schedule 2 (Schedule of Requirements) and any applicable Quality Plan require demonstration of traceability and design provenance through the supply chain the Contractor shall include in any relevant subcontract the requirement for the Information called for at clause 26.c. The Contractor shall ensure that this Information is available to the Authority through the supply chain upon request in accordance with condition 18 (Contractor Records).

## 27. Access to Contractor’s Premises

a. The Contractor shall provide to the Authority’s Representatives following reasonable Notice, relevant accommodation/facilities, at no direct cost to the Authority, and all reasonable access to its premises for the purpose of monitoring the Contractor’s progress and quality standards in performing the Contract.

b. As far as reasonably practical, the Contractor shall ensure that the provisions of clause 1 are included in their subcontracts with those suppliers identified in the Contract. The Authority, through the Contractor, shall arrange access to such subcontractors.

## 28. Delivery / Collection

a. Schedule 3 (Contract Data Sheet) shall specify whether the Contractor Deliverables are to be Delivered to the Consignee by the Contractor or Collected from the Consignor by the Authority.

b. Where the Contractor Deliverables are to be Delivered by the Contractor (or a third party acting on behalf of the Contractor), the Contractor shall, unless otherwise stated in writing:

i. contact the Authority’s Representative as detailed in Schedule 3 (Contract Data Sheet) in advance of the Delivery Date in order to agree administrative arrangements for Delivery and provide any Information pertinent to Delivery requested;

ii. comply with any special instructions for arranging Delivery in Schedule 3 (Contract Data Sheet);

iii. ensure that each consignment of the Contractor Deliverables is accompanied by, (as specified in Schedule 3 (Contract Data Sheet)), a DEFFORM 129J in accordance with the instructions;

iv. be responsible for all costs of Delivery; and

v. Deliver the Contractor Deliverables to the Consignee at the address stated in Schedule 2 (Schedule of Requirements) by the Delivery Date between the hours agreed by the Parties.

c. Where the Contractor Deliverables are to be Collected by the Authority (or a third party acting on behalf of the Authority), the Contractor shall, unless otherwise stated in writing:

i. contact the Authority’s Representative (Transport) as detailed in box 10 of DEFFORM 111 at Annex A to Schedule 3 (Contract Data Sheet) in advance of the Delivery Date in order to agree specific arrangements for Collection and provide any Information pertinent to the Collection requested;

ii. comply with any special instructions for arranging Collection in Schedule 3 (Contract Data Sheet);

iii. ensure that each consignment of the Contractor Deliverables is accompanied by, (as specified in Schedule 3 (Contract Data Sheet)), a DEFFORM 129J in accordance with the instructions;

iv. ensure that the Contractor Deliverables are available for Collection by the Authority from the Consignor (as specified in Schedule 3 (Contract Data Sheet)) by the Delivery Date between the hours agreed by the Parties; and

v. in the case of Overseas consignments, ensure that the Contractor Deliverables are accompanied by the necessary transit documentation. All Customs clearance shall be the responsibility of the Authority’s Representative (Transport).

d. Title and risk in the Contractor Deliverables shall only pass from the Contractor to the Authority:

i. on the Delivery of the Contractor Deliverables by the Contractor to the Consignee in accordance with clause 28.b; or

ii. on the Collection of the Contractor Deliverables from the Consignor by the Authority once they have been made available for Collection by the Contractor in accordance with clause 28.c.

## 29. Acceptance

a. If no acceptance procedure is so specified acceptance shall occur when either:

i. the Authority does any act in relation to the Contractor Deliverable which is inconsistent with the Contractor’s ownership; or

ii. the time limit in which to reject the Contractor Deliverables defined in clause 30.b has elapsed.

## 30. Rejection

a. If any of the Contractor Deliverables Delivered to the Authority do not conform to the Specification or any other terms of this Contract, then (without limiting any other right or remedy that the Authority may have) the Authority may reject the Contractor Deliverables (in whole or in part). The Authority shall return these Contractor Deliverables to the Contractor at the Contractor’s risk and cost.

b. Rejection of any of the Contractor Deliverables under clause 30.a shall take place by the time limit for rejection specified in Schedule 3 (Contract Data Sheet), or if no such period is specified within thirty (30) Business Days.

## 31. Diversion Orders

a. The Authority shall notify the Contractor at the earliest practicable opportunity if it becomes aware that a Contractor Deliverable is likely to be subject to a Diversion Order.

b. The Authority may issue a Diversion Order for the urgent delivery of the Contractor Deliverables identified in it. These Contractor Deliverables are to be delivered by the Contractor using the quickest means available as agreed by the Authority.

c. The Authority reserves the right to cancel the Diversion Order.

d. If the terms of the Diversion Order are unclear, the Contractor shall immediately contact the Representative of the Authority who issued it for clarification and/or further instruction.

e. If the Diversion Order increases the quantity of Contractor Deliverables beyond the scope of the Contract, it is to be returned immediately to the Authority’s Commercial Officer with an appropriate explanation.

f. The Contractor shall be entitled to reasonable additional delivery and packaging costs incurred in complying with the Diversion Order or cancellation. Claims are to be submitted by the Contractor to the Authority’s Commercial Officer together with applicable receipts and agreed as an amendment to the Contract in accordance with condition 6 (Amendments to Contract). The Contractor shall comply with the requirements of the Diversion Order upon receipt of the Diversion Order.

## 32. Self-to-Self Delivery

Where it is stated in Schedule 3 (Contract Data Sheet) that any Contractor Deliverable is to be Delivered by the Contractor to its own premises, or to those of a Subcontractor (‘self-to-self delivery’), the risk in such a Contractor Deliverable shall remain vested in the Contractor until such time as it is handed over to the Authority.

**LICENCES AND INTELLECTUAL PROPERTY**

## 33. Import and Export Licences

a. If, in the performance of the Contract, the Contractor needs to import into the UK or export out of the UK anything not supplied by or on behalf of the Authority and for which a UK import or export licence is required, the responsibility for applying for the licence shall rest with the Contractor. The Authority shall provide the Contractor with sufficient information, certification, documentation and other reasonable assistance in obtaining any necessary UK import or export licence.

b. When an export licence or import licence or authorisation either singularly or in combination is required from a foreign government for the performance of the Contract, the Contractor shall as soon as reasonably practicable consult with the Authority on the licence requirements. Where the Contractor is the applicant for the licence or authorisation the Contractor shall:

i. ensure that when end use or end user restrictions, or both, apply to all or part of any Contractor Deliverable (which for the purposes of this Condition shall also include information, technical data and software), the Contractor, unless otherwise agreed with the Authority, shall identify in the application:

a. the end user as: Her Britannic Majesty’s Government of the United Kingdom of Great Britain and Northern Ireland (hereinafter “HM Government”); and

b. the end use as: For the Purposes of HM Government; and

ii. include in the submission for the licence or authorisation a statement that "information on the status of processing this application may be shared with the Ministry of Defence of the United Kingdom".

c. If the Contractor or any subcontractor in the performance of the Contract needs to export materiel not previously supplied by or on behalf of the Authority for which an export licence or import licence or authorisation from a foreign government is required, the responsibility for instituting expeditious action to apply for and obtain the licence shall rest with the Contractor or that subcontractor. For the purposes of this Condition materiel shall mean information, technical data and items, including Contractor Deliverables, components of Contractor Deliverables and software.

d. Where the Contract performance requires the export of materiel for which a foreign export licence or import licence or authorisation is required, the Contractor shall include the dependencies for the export licence or import licence or authorisation application, grant and maintenance in the Contract risk register and in the risk management plan for the Contract, with appropriate review points. Where there is no requirement under the Contract for a risk management plan the Contractor shall submit this information to the Authority’s representative.

e. During the term of the Contract and for a period of up to 2 years from completion of the Contract, the Authority may make a written request to the Contractor to seek a variation to the conditions to a foreign export licence or import licence or authorisation to enable the Authority to re-export or re-transfer a licensed or authorised item or licensed or authorised information from the UK to a non-licensed or unauthorised third party. If the Authority makes such a request it will consult with the Contractor before making a determination of whether the Authority or the Contractor is best placed in all the circumstance to make the request. Where, subsequent to such consultation the Authority notifies the Contractor that the Contractor is best placed to make such request:

i. the Contractor shall, or procure that the Contractor’s subcontractor shall, expeditiously consider whether or not there is any reason why it should object to making the request and, where it has no objection, file an application to seek a variation of the applicable export licence or import licence or authorisation in accordance with the procedures of the licensing authority. Where the contractor has an objection, the Parties shall meet within five (5) working days to resolve the issue and should they fail the matter shall be escalated to an appropriate level within both Parties’ organisations, to include their respective export licensing subject matter experts; and#

ii. the Authority shall provide sufficient information, certification, documentation and other reasonable assistance as may be necessary to support the application for the requested variation.

f. Where the Authority determines that it is best placed to make such request the Contractor shall provide sufficient information, certification, documentation and other reasonable assistance as may be necessary to support the Authority to make the application for the requested variation.

g. Where the Authority invokes clause 33.e or 33.f the Authority will pay the Contractor a fair and reasonable charge for this service based on the cost of providing it.

h. Where the Contractor subcontracts work under the Contract, which is likely to be subject to foreign export control, import control or both the Contractor shall use reasonable endeavours to incorporate in each subcontract equivalent obligations to those set out in this Condition. Where it is not possible to include equivalent terms to those set out in this Condition, the Contractor shall report that fact and the circumstances to the Authority.

i. Without prejudice to HM Government's position on the validity of any claim by a foreign government to extra-territoriality, the Authority shall provide the Contractor with sufficient information, certification, documentation and other reasonable assistance to facilitate the granting of export licences or import licences or authorisations by a foreign Government in respect of the performance of the Contract.

j. The Authority shall provide such assistance as the Contractor may reasonably require in obtaining any UK export licences necessary for the performance of the Contract.

k. The Contractor shall use reasonable endeavours to identify whether any Contractor Deliverable is subject to:

i. a non-UK export licence, authorisation or exemption; or

ii. any other related transfer or export control,

that imposes or will impose end use, end user or re-transfer or re-export restrictions, or restrictions on disclosure to individuals based upon their nationality. This does not include the Intellectual Property-specific restrictions of the type referred to in condition 34 (Third Party Intellectual Property – Rights and Restrictions).

l. If at any time during the term of the Contract the Contractor becomes aware that all or any part of the Contractor Deliverables are subject to Clause 33.k(1) or 33.k(2), it shall notify the Authority of this as soon as reasonably practicable by providing details in the DEFFORM 528 or other mutually agreed alternative format. Such notification shall be no later than thirty (30) days of knowledge of any affected Contractor Deliverable and in any event such notification shall be not less than thirty (30) days prior to delivery of the Contractor Deliverables.

m. If the information to be provided under Clause 33.l has been provided previously to the Authority by the Contractor under the Contract, the Contractor may satisfy these requirements by giving details of the previous notification and confirming they remain valid and satisfy the provisions of Clause 33.l.

n. During the term of the Contract, the Contractor shall notify the Authority as soon as reasonably practicable of any changes in the information notified previously under clauses 33.l or 33.m of which it becomes or is aware that would affect the Authority’s ability to use, disclose, re-transfer or re-export an item or part of it as is referred to in those Clauses by issuing an updated DEFFORM 528 to the Authority.

o. For a period of up to 2 years from completion of the Contract and in response to a specific request by the Authority, the Contractor shall notify the Authority as soon as reasonably practicable of any changes in the information notified previously under Clause 33.l or 33.m of which it becomes aware that would affect the Authority’s ability to use, disclose, re-transfer or re-export an item or part of it as is referred to in those Clauses by issuing an updated DEFFORM 528 to the Authority.

p. Where following receipt of materiel from a subcontractor or any of its other suppliers restrictions are notified to the Contractor by that subcontractor, supplier or other third party or are identified by the Contractor, the Contractor shall immediately inform the Authority by issuing an updated DEFFORM 528. Within 30 business days of such notification, the Contractor shall propose to the Authority actions to mitigate the impact of such restrictions. Such proposals may include, where appropriate, mutually supported attempts to obtain removal or modification to the restrictions or to obtain appropriate authorisations from the relevant foreign government. The Authority shall notify the contractor within 30 business days of receipt of a proposal whether it is acceptable and where appropriate the Contract shall be modified in accordance with its terms to implement the proposal.

q. If the restrictions prevent the Contractor from performing its obligations under the Contract and have not been removed, modified or otherwise satisfactorily managed within a reasonable time, the Authority may at its absolute discretion elect to amend the contract in accordance with condition 6 or 7 or as otherwise may be provided by the Contract, or to terminate the Contract. Except as set out in clause 33.r, in the event of termination in these circumstances termination shall be on fair and reasonable terms having regard to all the circumstances including payments already made and that would otherwise be due under the Contract, costs incurred by the Contractor and benefits received by the Authority. The Parties, acting in good faith, will use all reasonable endeavours to agree such fair and reasonable terms failing which either Party may refer the matter to dispute resolution in accordance with the provisions in the Contract.

r. In the event that the restrictions notified to the Authority pursuant to Clause 33.l were known or ought reasonably have been known by the Contractor (but were not disclosed) at contract award or if restrictions notified to the Authority pursuant to clauses 33.n or 33.p were known or ought reasonably to have been known by the Contractor at the date of submission of the most recent DEFFORM 528 submitted to the Authority in accordance with Clause 33.l, termination under Clause 33.t will be in accordance with condition 43 (Material Breach) and the provisions of clause 33.v will not apply.

s. The Authority shall use reasonable endeavours to identify any export control restrictions applying to materiel to be provided to the Contractor as Government Furnished Assets (GFA). Where the Authority is to provide materiel necessary to enable the Contractor to perform the Contract or in respect of which the Services are to be provided, and that materiel is subject to a non-UK export licence, authorisation, exemption or other related transfer or export control as described in the provisions of Clause 33.k, the Authority shall provide a completed DEFFORM 528 or will provide a new or updated DEFFORM 528 to the Contractor within thirty (30) days of the date of knowledge and in any case not later than thirty (30) days prior to the delivery of such materiel to the Contractor.

t. In the event that the Authority becomes aware that the DEFFORM 528 disclosure was incomplete or inaccurate or in the event additional such materiel is identified then the Authority shall provide, as soon as reasonably practicable a new or revised DEFFORM 528. In the event that the Authority becomes aware that a prior disclosure included in DEFFORM 528 submitted to the Contractor was incomplete or inaccurate less than thirty (30) days prior to the delivery to the Contractor of any material to which the updated or new disclosure relates, the Parties will meet as soon as reasonably practicable to discuss how to mitigate the impact of the incomplete or inaccurate disclosure.

u. Where:

i. restrictions are advised by the Authority to the Contractor in a DEFFORM 528 provided pursuant to Clauses 33.s or 33.t or both; or

ii. any of the information provided by the Authority in any DEFFORM 528 proves to be incorrect or inaccurate;

the Authority and the Contractor shall act promptly to mitigate the impact of such restrictions or incorrect or inaccurate information. Such mitigation shall include, where appropriate, mutually supported attempts to obtain removal or modification to the restrictions or to obtain appropriate authorisations from the relevant foreign government. If the restrictions or incorrect or inaccurate information adversely affect the ability of the Contractor to perform its obligations under the Contract, the matter shall be handled under the terms of condition 6 (Amendments to Contract) or condition 7 (Variations to Specification) or as may otherwise be provided by the Contract as appropriate and if no alternative solution satisfies the essential terms of the Contract and the restrictions have not been removed, modified or otherwise satisfactorily managed within a reasonable time the Authority may terminate the Contract. Termination under these circumstances will be under the terms of condition 42 (Termination for Convenience) and as referenced in the Contract.

v. Pending agreement of any amendment of the Contract as set out in clause 33.q or 33.u, provided the Contractor takes such steps as are reasonable to mitigate the impact, the Contractor shall be relieved from its obligations to perform those elements of the Contract directly affected by the restrictions or provision of incorrect or incomplete information.

## 34. Third Party Intellectual Property – Rights and Restrictions

a. The Contractor and, where applicable any Subcontractor, shall promptly notify the Authority as soon as they become aware of:

i. any invention or design the subject of patent or registered Design Rights (or application thereof) owned by a third party which appears to be relevant to the performance of the Contract or to use by the Authority of anything required to be done or delivered under the Contract;

ii. any restriction as to disclosure or use, or obligation to make payments in respect of any other intellectual property (including technical Information) required for the purposes of the Contract or subsequent use by the Authority of anything delivered under the Contract and, where appropriate, the notification shall include such Information as is required by Section 2 of the Defence Contracts Act 1958;

iii. any allegation of infringement of intellectual property rights made against the Contractor and which pertains to the performance of the Contract or subsequent use by the Authority of anything required to be done or delivered under the Contract.

Clause 34.a does not apply in respect of Contractor Deliverables normally available from the Contractor as a Commercial Off The Shelf (COTS) item or service.

b. If the Information required under clause 34.a has been notified previously, the Contractor may meet its obligations by giving details of the previous notification.

c. For COTS Contractor Deliverables patents and registered designs in the UK, in respect of any question arising (by way of an allegation made to the Authority or Contractor, or otherwise) that the manufacture or provision under the Contract of Contractor Deliverables normally available from the Contractor as a COTS item or service is an infringement of a UK patent or registered design not owned or controlled by the Contractor or the Authority, the Contractor shall, subject to the agreement of the third party owning such patent or registered design, be given exclusive conduct of any and all negotiations for the settlement of any claim or the conduct of any litigation arising out of such question. The Contractor shall indemnify the Authority, its officers, agents and employees against any liability and cost arising from such allegation. This condition shall not apply if:

i. the Authority has made or makes an admission of any sort relevant to such question;

ii. the Authority has entered or enters into any discussions on such question with any third party without the prior written agreement of the Contractor;

iii. the Authority has entered or enters into negotiations in respect of any relevant claim for compensation in respect of Crown Use under Section 55 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1977;

iv. legal proceedings have been commenced against the Authority or the Contractor in respect of Crown Use, but only to the extent of such Crown Use that has been properly authorised.

e. The indemnity in clause 34.c does not extend to use by the Authority of anything supplied under the Contract where that use was not reasonably foreseeable at the time of the Contract.

f. In the event that the Authority has entered into negotiation in respect of a claim for compensation, or legal proceedings in respect of the Crown Use have commenced, the Authority shall forthwith authorise the Contractor for the purposes of performing the Contract (but not otherwise) to utilise a relevant invention or design in accordance with Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949 and to use any model, document or information relating to any such invention or design which may be required for that purpose.

g. For all other Contractor Deliverables patents and registered designs in the UK, if a relevant invention or design has been notified to the Authority by the Contractor prior to the Effective Date of Contract, then unless it has been otherwise agreed, under the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949, the Contractor is hereby authorised to utilise that invention or design, notwithstanding the fact that it is the subject of a UK Patent or UK Registered Design, for the purpose of performing the Contract.

h. If, under clause 34.a, a relevant invention or design is notified to the Authority by the Contractor after the Effective Date of Contract, then:

i. if the owner (or its exclusive licensee) takes or threatens in writing to take any relevant action against the Contractor, the Authority shall issue to the Contractor a written authorisation in accordance with the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949, and

ii. in any event, unless the Contractor and the Authority can agree an alternative course of action, the Authority shall not unreasonably delay the issue of a written authorisation in accordance with the provisions of Sections 55 and 56 of the Patents Act 1977 or Section 12 of the Registered Designs Act 1949.

i. The Authority shall assume all liability and shall indemnify the Contractor, its officers, agents and employees against liability, including the Contractor’s costs, as a result of infringement by the Contractor or their suppliers of any patent, utility model, registered design or like protection outside the United Kingdom in the performance of the Contract when such infringement arises from or is incurred by reason of the Contractor following any specification, statement of work or instruction in the Contract or using, keeping or disposing of any item given by the Authority for the purpose of the Contract in accordance with the Contract.

j. The Contractor shall assume all liability and shall indemnify the Authority, its officers, agents and employees against liability, including the Authority’s costs, as a result of infringement by the Contractor or their suppliers of any patent, utility model, registered design or like protection outside the UK in the performance of the Contract when such infringement arises from or is incurred otherwise than by reason of the Contractor following any specification, statement of work or instruction in the Contract or using, keeping or disposing of any item given by the Authority for the purpose of the Contract in accordance with the Contract.

k. The Contractor shall not be entitled to any reimbursement of any royalty, licence fee or similar expense incurred in respect of anything to be done under the Contract, where:

i. a relevant discharge has been given under Section 2 of the Defence Contracts Act 1958, or relevant authorisation in accordance with Sections 55 or 57 of the Patents Act 1977, Section 12 of the Registered Designs Act 1949 or Section 240 of the Copyright, Designs and Patents Act 1988 in respect of any intellectual property; or

ii. any obligation to make payments for intellectual property has not been promptly notified to the Authority under clause 34.a.

l. Where authorisation is given by the Authority under clause 34.e, 34.f or 34.g, to the extent permitted by Section 57 of the Patents Act 1977, Section 12 of the Registered Designs Act 1949 or Section 240 of the Copyright, Designs and Patents Act 1988, the Contractor shall also be:

i. released from payment whether by way of royalties, licence fees or similar expenses in respect of the Contractor's use of the relevant invention or design, or the use of any relevant model, document or information for the purpose of performing the Contract; and

ii. authorised to use any model, document or information relating to any such invention or design which may be required for that purpose.

m. The Contractor shall assume all liability and indemnify the Authority and its officers, agents and employees against liability, including costs as a result of:

i. infringement or alleged infringement by the Contractor or their suppliers of any copyright, database right, Design Right or the like protection in any part of the world in respect of any item to be supplied under the Contract or otherwise in the performance of the Contract;

ii. misuse of any confidential information, trade secret or the like by the Contractor in performing the Contract;

iii. provision to the Authority of any Information or material which the Contractor does not have the right to provide for the purpose of the Contract.

n. The Authority shall assume all liability and indemnify the Contractor, its officers, agents and employees against liability, including costs as a result of:

i. infringement or alleged infringement by the Contractor or their suppliers of any copyright, database right, Design Right or the like protection in any part of the world in respect of any item provided by the Authority for the purpose of the Contract but only to the extent that the item is used for the purpose of the Contract;

ii. alleged misuse of any confidential Information, trade secret or the like by the Contractor as a result of use of Information provided by the Authority for the purposes of the Contract, but only to the extent that Contractor’s use of that Information is for the purposes intended when it was disclosed by the Authority.

o. The general authorisation and indemnity is:

i. clauses 34.a – 34.m represents the total liability of each Party to the other under the Contract in respect of any infringement or alleged infringement of patent or other Intellectual Property Right (IPR) owned by a third party;

ii. neither Party shall be liable, one to the other, for any consequential loss or damage arising as a result, directly or indirectly, of a claim for infringement or alleged infringement of any patent or other IPR owned by a third party;

iii. a Party against whom a claim is made or action brought, shall promptly notify the other Party in writing if such claim or action appears to relate to an infringement which is the subject of an indemnity or authorisation given under this Condition by such other Party. The notification shall include particulars of the demands, damages and liabilities claimed or made of which the notifying Party has notice;

iv. the party benefiting from the indemnity or authorisation shall allow the other Party, at its own expense, to conduct any negotiations for the settlement of the same, and any litigation that may arise therefrom and shall provide such information as the other Party may reasonably require;

v. following a notification, the Party notified shall advise the other Party in writing within thirty (30) Business Days whether or not it is assuming conduct of the negotiations or litigation. In that case the Party against whom a claim is made or action brought shall not make any statement which might be prejudicial to the settlement or defence of such a claim without the written consent of the other Party;

vi. the Party conducting negotiations for the settlement of a claim or any related litigation shall, if requested, keep the other Party fully informed of the conduct and progress of such negotiations.

p. If at any time a claim or allegation of infringement arises in respect of copyright, database right, Design Right or breach of confidence as a result of the provision of any Contractor Deliverable by the Contractor to the Authority, the Contractor may at its own expense replace the item with an item of equivalent functionality and performance so as to avoid infringement or breach. The Parties will co-operate with one another to mitigate any claim or damage which may arise from use of third party IPR.

q. Nothing in condition 34 shall be taken as an authorisation or promise of an authorisation under Section 240 of the Copyright, Designs and Patents Act 1988.

PRICING AND PAYMENT

## 35. Contract Price

a. The Contractor shall provide the Contractor Deliverables to the Authority at the Contract Price. The Contract Price shall be a Firm Price unless otherwise stated in Schedule 9

b. Subject to condition 35.a the Contract Price shall be inclusive of any UK custom and excise or other duty payable. The Contractor shall not make any claim for drawback of UK import duty on any part of the Contract Deliverables supplied which may be for shipment outside of the UK.

## 36. Payment and Recovery of Sums Due

a. Payment for Contractor Deliverables will be made by electronic transfer and prior to submitting any claims for payment under clause 36b the Contractor will be required to register their details (Supplier on-boarding) on the Contracting, Purchasing and Finance (CP&F) electronic procurement tool.

b. Where the Contractor submits an invoice to the Authority in accordance with clause 36a, the Authority will consider and verify that invoice in a timely fashion.

c. The Authority shall pay the Contractor any sums due under such an invoice no later than a period of 30 days from the date on which the Authority has determined that the invoice is valid and undisputed.

d. Where the Authority fails to comply with clause 36a and there is undue delay in considering and verifying the invoice, the invoice shall be regarded as valid and undisputed for the purpose of clause 36c after a reasonable time has passed.

e. The approval for payment of a valid and undisputed invoice by the Authority shall not be construed as acceptance by the Authority of the performance of the Contractor’s obligations nor as a waiver of its rights and remedies under this Contract.

f. Without prejudice to any other right or remedy, the Authority reserves the right to set off any amount owing at any time from the Contractor to the Authority against any amount payable by the Authority to the Contractor under the Contract or under any other contract with the Authority, or with any other Government Department.

## 37. Value Added Tax

a. The Contract Price excludes any UK output Value Added Tax (VAT) and any similar EU (or non-EU) taxes chargeable on the supply of Contractor Deliverables by the Contractor to the Authority.

b. If the Contractor is required by UK VAT law to be registered for UK VAT (or has registered voluntarily) in respect of his business activities at the time of any supply, and the circumstances of any supply are such that the Contractor is liable to pay the tax due to HM Revenue and Customs (HMRC), the Authority shall pay to the Contractor in addition to the Contract Price (or any other sum due to the Contractor) a sum equal to the output VAT chargeable on the tax value of the supply of Contractor Deliverables, and all other payments under the Contract according to the law at the relevant tax point.

c. The Contractor is responsible for the determination of VAT liability. The Contractor shall consult its Client Relationship Manager or the HMRC Enquiries Desk (and not the Authority’s Representative (Commercial)) in cases of doubt. The Contractor shall notify the Authority’s Representative (Commercial) of the Authority’s VAT liability under the Contract, and any changes to it, within twenty (20) Business Days of becoming aware the liability is other than at the standard rate of VAT. In the event of any doubt about the applicability of the tax in such cases, the Authority may require the Contractor to obtain, and pass to the Authority, a formal ruling from HMRC. The Contractor shall comply promptly with any such requirement. Where the Contractor obtains a ruling from HMRC, it shall supply a copy to the Authority within three (3) Business Days of receiving that ruling unless it proposes to challenge the ruling. Where the Contractor challenges the ruling it shall supply to the Authority a copy of any final decisions issued by HMRC on completion of the challenge within three (3) Business Days of receiving the decision.

d. Where supply of Contractor Deliverables comes within the scope of UK VAT, but the Contractor is not required by UK VAT law to be registered for UK VAT (and has not registered voluntarily), the Authority shall be responsible for assessing and paying over directly to HMRC any UK output VAT due in respect of the Contractor Deliverables. The Contractor shall be responsible for ensuring it takes into account any changes in VAT law regarding registration.

e. Where Contractor Deliverables are deemed to be supplied to the Authority outside the UK, the Contractor may be required by the laws of the country where the supply takes place to register there for EU (or non-EU) turnover or similar tax. In that event, the Authority shall pay to the Contractor in addition to the Contract Price (and any other sum due to the Contractor under the Contract) a sum equal to the tax the Contractor is liable to pay to the tax authorities of the country in question in relation to the Contractor Deliverables within thirty (30) calendar days of a written request for payment of any such sum by the Contractor.

f. In relation to the Contractor Deliverables supplied under the Contract the Authority shall not be required to pay any sum in respect of the Contractor’s input VAT (or similar EU or non-EU or both input taxes). However, these input taxes will be allowed where it is established that, despite the Contractor having taken all reasonable steps to recover them, it has not been possible to do so. Where there is any doubt that the Contractor has complied with this requirement the matter shall be resolved in accordance with condition 40 (Dispute Resolution).

g. Should HMRC decide that the Contractor has incorrectly determined the VAT liability, in accordance with clause 37.b above, the Authority will pay the VAT assessed by HMRC. In the event that HMRC so determines, the Contractor shall pay any interest charged on any assessment or penalties or both directly to HMRC. Such interest or penalties or both shall not be recoverable from the Authority under this Contract or any other contract. The Contractor shall supply the Authority with a copy of all correspondence between HMRC and the Contractor’s advisors regarding the VAT assessment within three (3) Business Days of a written request from the Authority for such correspondence.

## 38. Debt Factoring

a. Subject to the Contractor obtaining the prior written consent of the Authority in accordance with condition 11 (Assignment of Contract), the Contractor may assign to a third Party (“the Assignee”) the right to receive payment of the Contract Price or any part thereof due to the Contractor under the Contract (including interest which the Authority incurred through late payment under the Late Payment of Commercial Debts (Interest) Act 1998 (“the Act”)). Any assignment of the right to receive payment of the Contract Price (or any part thereof) under this condition 38 shall be subject to:

i. reduction of any sums in respect of which the Authority exercises its right of recovery under clause 36.f

ii. all related rights of the Authority under the Contract in relation to the recovery of sums due but unpaid; and

iii. the Authority receiving notification under both clauses 38.b and 38.c(2).

b. In the event that the Contractor obtains from the Authority the consent to assign the right to receive the Contract Price (or any part thereof) under clause 38.a, the Contractor shall notify the Authority in writing of the assignment and the date upon which the assignment becomes effective.

c. The Contractor shall ensure that the Assignee:

i. is made aware of the Authority’s continuing rights under clauses 38.a(1) and 38.a(2); and

ii. notifies the Authority of the Assignee’s contact Information and bank account details to which the Authority shall make payment, subject to any reduction made by the Authority in accordance with clauses 38.a(1) and 38.a(2).

d. The provisions of condition 36 (Payment and Recovery of Sums Due) shall continue to apply in all other respects after the assignment and shall not be amended without the prior approval of the Authority.

## 39. Subcontracting and Prompt Payment

a. Subcontracting any part of the Contract shall not relieve the Contractor of any of the Contractor’s obligations, duties or liabilities under the Contract.

b. Where the Contractor enters into a Subcontract he shall cause a term to be included in such Subcontract:

i. providing that where the Subcontractor submits an invoice to the Contractor, the Contractor will consider and verify that invoice in a timely fashion;

ii. providing that the Contractor shall pay the Subcontractor any sums due under such an invoice no later than a period of thirty (30) days from the date on which the Contractor has determined that the invoice is valid and undisputed;

iii. providing that where the Contractor fails to comply with clause 39.b(1) above, and there is an undue delay in considering and verifying the invoice, that the invoice shall be regarded as valid and undisputed for the purposes of clause 39.b(2) after a reasonable time has passed; and

iv. requiring the counterparty to that Subcontract to include in any Subcontract which it awards, provisions having the same effect as clauses 39.b(1) to 39.b(4).

**TERMINATION**

## 40. Dispute Resolution

a. The Parties will attempt in good faith to resolve any dispute or claim arising out of or relating to the Contract through negotiations between the respective representatives of the Parties having authority to settle the matter, which attempts may include the use of any alternative dispute resolution procedure on which the Parties may agree.

b. In the event that the dispute or claim is not resolved pursuant to clause 40.a the dispute shall be referred to arbitration. Unless otherwise agreed in writing by the Parties, the arbitration and this clause 40.b shall be governed by the Arbitration Act 1996. For the purposes of the arbitration, the arbitrator shall have the power to make provisional awards pursuant to Section 39 of the Arbitration Act 1996.

c. For the avoidance of doubt, anything said, done or produced in or in relation to the arbitration process (including any awards) shall be confidential between the Parties, except as may be lawfully required in judicial proceedings relating to the arbitration or otherwise.

## 41. Termination for Insolvency or Corrupt Gifts

**Insolvency:**

a. The Authority may terminate the Contract, without paying compensation to the Contractor, by giving written Notice of such termination to the Contractor at any time after any of the following events:

Where the Contractor is an individual or a firm:

i. the application by the individual or, in the case of a firm constituted under English law, any partner of the firm to the court for an interim order pursuant to Section 253 of the Insolvency Act 1986; or

ii. the court making an interim order pursuant to Section 252 of the Insolvency Act 1986; or

iii. the individual, the firm or, in the case of a firm constituted under English law, any partner of the firm making a composition or a scheme of arrangement with his or its creditors; or

iv. the presentation of a petition for bankruptcy order against the individual or, in the case of a firm constituted under English law, any partner of the firm unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or

v. the court making a bankruptcy order in respect of the individual or, in the case of a firm constituted under English law, any partner of the firm; or

vi. where the Contractor is either unable to pay his debts as they fall due or has no reasonable prospect of being able to pay debts which are not immediately payable. The Authority shall regard the Contractor as being unable to pay his debts if:

a. he has failed to comply with or to set aside a Statutory demand under Section 268 of the Insolvency Act 1986 within twenty-one (21) days of service of the Statutory Demand on him; or

b. execution or other process to enforce a debt due under a judgement or order of the court has been returned unsatisfied in whole or in part.

vii. the presentation of a petition for sequestration in relation to the Contractor's estates unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or

viii. the court making an award of sequestration in relation to the Contractor’s estates.

Where the Contractor is a company registered in England:

ix. the presentation of a petition for the appointment of an administrator; unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or

x. the court making an administration order in relation to the company; or

xi. the presentation of a petition for the winding-up of the company unless it is withdrawn within three (3) Business Days from the date on which the Contractor is notified of the presentation; or

xii. the company passing a resolution that the company shall be wound-up; or

xiii. the court making an order that the company shall be wound-up; or

xiv. the appointment of a Receiver or manager or administrative Receiver.

Where the Contractor is a company registered other than in England, events occur or are carried out which, within the jurisdiction to which it is subject, are similar in nature or effect to those specified in clauses 41.a(9) to 41.a(14) inclusive above.

b. Such termination shall be without prejudice to and shall not affect any right of action or remedy which shall have accrued or shall accrue thereafter to the Authority and the Contractor.

**Corrupt Gifts:**

c. The Contractor shall not do, and warrants that in entering the Contract it has not done any of the following (hereafter referred to as 'prohibited acts'):

i. offer, promise or give to any Crown servant any gift or financial or other advantage of any kind as an inducement or reward;

1. for doing or not doing (or for having done or not having done) any act in relation to the obtaining or execution of this or any other contract with the Crown; or

2. for showing or not showing favour or disfavour to any person in relation to this or any other Contract with the Crown.

ii. enter into this or any other Contract with the Crown in connection with which commission has been paid or has been agreed to be paid by it or on its behalf, or to its knowledge, unless before the Contract is made particulars of any such commission and of the terms and conditions of any such agreement for the payment thereof have been disclosed in writing to the Authority.

d. If the Contractor, its employees, agents or any subcontractor (or anyone acting on its behalf or any of its or their employees) does any of the prohibited acts or commits any offence under the Bribery Act 2010 with or without the knowledge or authority of the Contractor in relation to this Contract or any other contract with the Crown, the Authority shall be entitled:

iii. to terminate the Contract and recover from the Contractor the amount of any loss resulting from the termination;

iv. to recover from the Contractor the amount or value of any such gift, consideration or commission; and

v. to recover from the Contractor any other loss sustained in consequence of any breach of this condition, where the Contract has not been terminated.

e. In exercising its rights or remedies under this condition, the Authority shall:

vi. act in a reasonable and proportionate manner having regard to such matters as the gravity of, and the identity of the person performing, the prohibited act;

vii. give all due consideration, where appropriate, to action other than termination of the Contract, including (without being limited to):

a. requiring the Contractor to procure the termination of a subcontract where the prohibited act is that of a Subcontractor or anyone acting on its or their behalf;

b. requiring the Contractor to procure the dismissal of an employee (whether its own or that of a Subcontractor or anyone acting on its behalf) where the prohibited act is that of such employee.

f. Recovery action taken against any person in Her Majesty's service shall be without prejudice to any recovery action taken against the Contractor pursuant to this Condition.

## 42. Termination for Convenience

a. The Authority shall have the right to terminate the Contract in whole or in part at any time by giving the Contractor at least six (6) months written notice (or such other period as may be stated in Schedule 3 (Contract Data Sheet)). Upon expiry of the notice period the Contract, or relevant part thereof, shall terminate without prejudice to the rights of the parties already accrued up to the date of termination. Where only part of the Contract is being terminated, the Authority and the Contractor shall owe each other no further obligations in respect of the part of the Contract being terminated, but will continue to fulfil their respective obligations on all other parts of the Contract not being terminated.

b. Following the above notification the Authority shall be entitled to exercise any of the following rights in relation to the Contract (or part being terminated) to direct the Contractor to:

i. not start work on any element of the Contractor Deliverables not yet started;

ii. complete in accordance with the Contract the provision of any element of the Contractor Deliverables;

iii. as soon as may be reasonably practicable take such steps to ensure that the production rate of the Contractor Deliverables is reduced as quickly as possible;

iv. terminate on the best possible terms any subcontracts in support of the Contractor Deliverables that have not been completed, taking into account any direction given under clauses 42.b(2) and 42.b(3) of this condition.

c. Where this condition applies (and subject always to the Contractor’s compliance with any direction given by the Authority under clause 42.b):

i. The Authority shall take over from the Contractor at a fair and reasonable price all unused and undamaged materiel and any Contractor Deliverables in the course of manufacture that are:

a. in the possession of the Contractor at the date of termination; and

b. provided by or supplied to the Contractor for the performance of the Contract,

except such materiel and Contractor Deliverables in the course of manufacture as the Contractor shall, with the agreement of the Authority, choose to retain;

ii. the Contractor shall deliver to the Authority within an agreed period, or in absence of such agreement within a period as the Authority may specify, a list of:

a. all such unused and undamaged materiel; and

b. Contractor Deliverables in the course of manufacture,

that are liable to be taken over by, or previously belonging to the Authority, and shall deliver such materiel and Contractor Deliverables in accordance with the directions of the Authority;

iii. in respect of Services, the Authority shall pay the Contractor fair and reasonable prices for each Service performed, or partially performed, in accordance with the Contract.

d. The Authority shall (subject to clause 42.e below and to the Contractor’s compliance with any direction given by the Authority in clause 42.b above) indemnify the Contractor against any commitments, liabilities or expenditure which would otherwise represent an unavoidable loss by the Contractor by reason of the termination of the Contract, subject to:

i. the Contractor taking all reasonable steps to mitigate such loss; and

ii. the Contractor submitting a fully itemised and costed list of such loss, with supporting evidence, reasonably and actually incurred by the Contractor as a result of the termination of the Contract or relevant part.

e. The Authority’s total liability under the provisions of this Condition shall be limited to the total price of the Contractor Deliverables payable under the contract (or relevant part), including any sums paid, due or becoming due to the Contractor at the date of termination.

f. The Contractor shall include in any subcontract over £250,000 which it may enter into for the purpose of the Contract, the right to terminate the subcontract under the terms of clauses 42.a to 42.e except that:

i. the name of the Contractor shall be substituted for the Authority except in clause 42.c(1);

ii. the notice period for termination shall be as specified in the subcontract, or if no period is specified twenty (20) business days; and

iii. the Contractor’s right to terminate the subcontract shall not be exercised unless the main Contract, or relevant part, has been terminated by the Authority in accordance with the provisions of this condition 42.

g. Claims for payment under this condition shall be submitted in accordance with the Authority’s direction.

## 43. Material Breach

a. In addition to any other rights and remedies, the Authority shall have the right to terminate the Contract (in whole or in part) with immediate effect by giving written Notice to the Contractor where the Contractor is in material breach of its obligations under the Contract.

b. Where the Authority has terminated the Contract under clause 43.a the Authority shall have the right to claim such damages as may have been sustained as a result of the Contractor’s material breach of the Contract, including but not limited to any costs and expenses incurred by the Authority in:

i. carrying out any work that may be required to make the Contractor Deliverables comply with the Contract; or

ii. obtaining the Contractor Deliverable in substitution from another supplier.

## 44. Consequences of Termination

The termination of the Contract, however arising, shall be without prejudice to the rights and duties of either Party accrued prior to termination. The Conditions that expressly or by implication have effect after termination shall continue to be enforceable even after termination.

## 45 Project specific DEFCONs and DEFCON SC variants that apply to this contract

DEFCON 117 (SC2) (Edn. 11/17) - Supply Of Information For NATO Codification And Defence Inventory Introduction

DEFCON 601 (SC) (Edn. 03/15) - Redundant Material

DEFCON 602A (Edn 12/17) - Quality Assurance (With Deliverable Quality Plan)

DEFCON 605 (SC2) (Edn. 11/17) - Financial Reports

DEFCON 611 (SC2) (Edn. 02/16) – Issued Property

DEFCON 627 (Edn. 12/10) - Quality Assurance - Requirement for a Certificate of Conformity

DEFCON 643 (SC2) (Edn. 11/17) - Price Fixing (Non-qualifying contracts)

DEFCON 654 (Edn. 10/98) - Government Reciprocal Audit Arrangements

DEFCON 658 (SC2) (Edn. 11/17) - Cyber

DEFCON 660 (Edn. 12/15) - Official-Sensitive Security Requirements

DEFCON 694 (SC2) (Edn. 08/18) - Accounting For Property of the Authority

DEFCON 647 (SC2) (Edn. 11/17) - Financial Management Information

### Intellectual Property Rights

DEFCON 14 (Edn. 11/05) - Inventions And Designs Crown Rights And Ownership Of Patents And Registered Designs

DEFCON 90 (Edn 11/06) - Copyright

DEFCON 632 (Edn 08/12) - Third Party Intellectual Property - Rights and Restrictions

**For all reports on the calibration and on the state of repair of the components:**

DEFCON 703 (Edn 08/13) - Intellectual Property Rights - Vesting In The Authority

### Special Indemnity Conditions

DEFCON 684 (Edn. 01/04) - Limitation Upon Claims In Respect Of Aviation Products

# Earned Value Management Requirements

1. Planning, Scheduling and Budgeting

a. The Contractors are not required to produce a detailed master schedule but shall provide a single page plan that reflects the scope of work and time frame required to complete delivery to the Authority. A table of milestones based on payment milestones may be agreeable with the Authority.

2. Analysis and Reporting

b. The Contractor shall provide annually spending forecast and shall indicate to the Authority within five business days if at any time the Contractor expects that the funds required to complete the contract will exceed the agreed contract value. Additionally, if the funds required within any fiscal year are expected to exceed the amount authorised by the Authority, the Contractor shall notify the Authority within no more than five business days.

# General Conditions

DEFCON 532B (Edn. 05/18) - Protection Of Personal Data (Where Personal Data is being processed on behalf of the Authority)

|  |  |
| --- | --- |
| DEFFORM 532 Personal Data Particulars | DEFFORM 532Edn 05/18 |

This Form forms part of the Contract and must be completed and attached to each Contract containing DEFCON 532B.

|  |  |
| --- | --- |
| **Data Controller** | The Data Controller is the Secretary of State for Defence (the Authority).The Personal Data will be provided by:*Mark Taylor* |
| **Data Processor** | The Data Processor is the Contractor.The Personal Data will be processed at: *Abbeywood and Helitune premises* |
| **Data Subjects** | The Personal Data to be processed under the Contract concern the following Data Subjects or categories of Data Subjects: *[please specify]**Helitune Ltd**Rebecca Colbourne, MoD**Mark Taylor, MoD**Jon Perrins, MoD* |
| **Categories of Data**  | The Personal Data to be processed under the Contract concern the following categories of data: *[please specify]**N/A* |
| **Special Categories of data (if appropriate)** | The Personal Data to be processed under the Contract concern the following Special Categories of data: *[please specify] N/A* |
| **Subject matter of the processing** | The processing activities to be performed under the contract are as follows: *[please specify]* *Contact Details* |
| **Nature and the purposes of the Processing**  | The Personal Data to be processed under the Contract will be processed as follows: *[please specify]**Collection.The purpose might include: employment processing, statutory obligation,*  |
| **Technical and organisational measures** | The following technical and organisational measures to safeguard the Personal Data are required for the performance of this Contract: *[please specify]* *N/A* |
| **Instructions for disposal of Personal Data**  | The disposal instructions for the Personal Data to be processed under the Contract are as follows (where Disposal Instructions are available at the commencement of Contract): *[please specify]**Data will be destroyed at the end of this Contract* |
| **Date from which Personal Data is to be processed** | Where the date from which the Personal Data will be processed is different from the Contract commencement date this should be specified here: *[please specify] N/A* |

The capitalised terms used in this form shall have the same meanings as in the General Data Protection Regulations.

# Schedule 1 - Definitions of Contract

**Schedule 1 - Definitions of Contract**

|  |  |
| --- | --- |
| **Articles** | means the Contractor Deliverables (goods and/or the services), including Packaging (and Certificate(s) of Conformity and supplied in accordance with any QA requirements if specified) which the Contractor is required to provide under the Contract in accordance with Schedule 2 (Schedule of Requirements), but excluding incidentals outside Schedule 2 (Schedule of Requirements) such as progress reports. (**This definition only applies when DEFCONs are added to these Conditions**); |
| **Authority** | means the Secretary of State for Defence acting on behalf of the Crown; |
| **Authority’s Representative(s)** | shall be those person(s) defined in Schedule 3 (Contract Data Sheet) who will act as the Authority’s Representative(s) in connection with the Contract. Where the term “Authority’s Representative(s)” in the Conditions is immediately followed by a functional description in brackets, the appropriate Authority’s Representative(s) shall be the designated person(s) for the purposes of condition 8; |
| **Business Day** | means 09:00 to 17:00 Monday to Friday, excluding public and statutory holidays; |
| **Central Government Body** | a body listed in one of the following sub-categories of the Central Government classification of the Public Sector Classification Guide, as published and amended from time to time by the Office for National Statistics:a. Government Department;b. Non-Departmental Public Body or Assembly Sponsored Public Body (advisory, executive, or tribunal);c. Non-Ministerial Department; orExecutive Agency; |
| **Collect** | means pick up the Contractor Deliverables from the Consignor. This shall include loading, and any other specific arrangements, agreed in accordance with clause 28.c and Collected and Collection shall be construed accordingly; |
| **Commercial Packaging** | means commercial Packaging for military use as described in Def Stan 81-041 (Part 1) |
| **Conditions** | means the terms and conditions set out in this document; |
| **Consignee** | means that part of the Authority identified in Schedule 3 (Contract Data Sheet) to whom the Contractor Deliverables are to be Delivered or on whose behalf they are to be Collected at the address specified in Schedule 3 (Contract Data Sheet) or such other part of the Authority as may be instructed by the Authority by means of a Diversion Order; |
| **Consignor** | means the name and address specified in Schedule 3 (Contract Data Sheet) from whom the Contractor Deliverables will be dispatched or Collected; |
| **Contract** | means the Contract including its Schedules and any amendments agreed by the Parties in accordance with condition 6 (Amendments to Contract); |
| **Contract Price** | means the amount set out in Schedule 2 (Schedule of Requirements) to be paid (inclusive of Packaging and exclusive of any applicable VAT) by the Authority to the Contractor, for the full and proper performance by the Contractor of its obligations under the Contract. |
| **Contractor** | means the person who, by the Contract, undertakes to supply the Contractor Deliverables, for the Authority as is provided by the Contract. Where the Contractor is an individual or a partnership, the expression shall include the personal representatives of the individual or of the partners, as the case may be, and the expression shall also include any person to whom the benefit of the Contract may be assigned by the Contractor with the consent of the Authority; |
| **Contractor Commercially Sensitive Information** | means the Information listed in the completed Schedule 5 (Contractor’s Commercially Sensitive Information Form), which is Information notified by the Contractor to the Authority, which is acknowledged by the Authority as being commercially sensitive; |
| **Contractor Deliverables** | means the goods and/or the services, including Packaging (and Certificate(s) of Conformity and supplied in accordance with any QA requirements if specified) which the Contractor is required to provide under the Contract; |
| **Control** | means the power of a person to secure that the affairs of the Contractor are conducted in accordance with the wishes of that person:a. by means of the holding of shares, or the possession of voting powers in, or in relation to, the Contractor; orb. by virtue of any powers conferred by the constitutional or corporate documents, or any other document, regulating the Contractor;and a change of Control occurs if a person who Controls the Contractor ceases to do so or if another person acquires Control of the Contractor; |
| **CPET** | means the UK Government’s Central Point of Expertise on Timber, which provides a free telephone helpline and website to support implementation of the UK Government timber procurement policy; |
| **Crown Use** | in relation to a patent means the doing of anything by virtue of Sections 55 to 57 of the Patents Act 1977 which otherwise would be an infringement of the patent and in relation to a Registered Design has the meaning given in paragraph 2A(6) of the First Schedule to the Registered Designs Act 1949;  |
| **Dangerous Goods** | means those substances, preparations and articles that are capable of posing a risk to health, safety, property or the environment which are prohibited by regulation, or classified and authorised only under the conditions prescribed by the:a. Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2009 (CDG) (as amended 2011);b. European Agreement Concerning the International Carriage of Dangerous Goods by Road (ADR);c. Regulations Concerning the International Carriage of Dangerous Goods by Rail (RID);d. International Maritime Dangerous Goods (IMDG) Code;e. International Civil Aviation Organisation (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air;f. International Air Transport Association (IATA) Dangerous Goods Regulations. |
| **DBS Finance** | means Defence Business Services Finance, at the address stated in Schedule 3 (Contract Data Sheet); |
| **DEFFORM** | means the MOD DEFFORM series which can be found at https://www.aof.mod.uk; |
| **DEF STAN** | means Defence Standards which can be accessed at https://www.dstan.mod.uk; |
| **Deliver** | means hand over the Contractor Deliverables to the Consignee. This shall include unloading, and any other specific arrangements, agreed in accordance with condition 28 and Delivered and Delivery shall be construed accordingly; |
| **Delivery Date** | means the date as specified in Schedule 2 (Schedule of Requirements) on which the Contractor Deliverables or the relevant portion of them are to be Delivered or made available for Collection; |
| **Denomination of Quantity (D of Q)** | means the quantity or measure by which an item of material is managed; |
| **Design Right(s)** | has the meaning ascribed to it by Section 213 of the Copyright, Designs and Patents Act 1988; |
| **Diversion Order** | means the Authority’s written instruction (typically given by MOD Form 199) for urgent Delivery of specified quantities of Contractor Deliverables to a Consignee other than the Consignee stated in Schedule 3 (Contract Data Sheet); |
| **Effective Date of Contract** | means the date specified on the Authority’s acceptance letter; |
| **Evidence** | means either:a. an invoice or delivery note from the timber supplier or Subcontractor to the Contractor specifying that the product supplied to the Authority is FSC or PEFC certified; orb. other robust Evidence of sustainability or FLEGT licensed origin, as advised by CPET; |
| **Firm Price** | means a price (excluding VAT) which is not subject to variation; |
| **FLEGT** | means the Forest Law Enforcement, Governance and Trade initiative by the European Union to use the power of timber-consuming countries to reduce the extent of illegal logging; |
| **Government Furnished Assets (GFA)** | is a generic term for any MOD asset such as equipment, information or resources issued or made available to the Contractor in connection with the Contract by or on behalf of the Authority; |
| **Hazardous Contractor Deliverable** | means a Contractor Deliverable or a component of a Contractor Deliverable that is itself a hazardous material or substance or that may in the course of its use, maintenance, disposal, or in the event of an accident, release one or more hazardous materials or substances and each material or substance that may be so released; |
| **Independent Verification** | means that an evaluation is undertaken and reported by an individual or body whose organisation, systems and procedures conform to “ISO Guide 65:1996 (EN 45011:1998) General requirements for bodies operating product certification systems or equivalent”, and who is accredited to audit against forest management standards by a body whose organisation, systems and procedures conform to “ISO 17011: 2004 General Requirements for Providing Assessment and Accreditation of Conformity Assessment Bodies or equivalent”; |
| **Information** | means any Information in any written or other tangible form disclosed to one Party by or on behalf of the other Party under or in connection with the Contract; |
| **Issued Property** | means any item of Government Furnished Assets (GFA), including any materiel issued or otherwise furnished to the Contractor in connection with the Contract by or on behalf of the Authority; |
| **Legal and Sustainable** | means production and process methods, also referred to as timber production standards, as defined by the document titled “UK Government Timber Production Policy: Definition of legal and sustainable for timber procurement". The edition current on the day the Contract documents are issued by the Authority shall apply; |
| **Legislation** | means in relation to the United Kingdom any Act of Parliament, any subordinate legislation within the meaning of section 21 of the Interpretation Act 1978, any exercise of Royal Prerogative or any enforceable community right within the meaning of Section 2 of the European Communities Act 1972; |
| **Military Level Packaging (MLP)** | means Packaging that provides enhanced protection in accordance with Def Stan 81-041 (Part 1), beyond that which Commercial Packaging normally provides for the military supply chain; |
| **Military Packager Approval Scheme (MPAS)** | is a MOD sponsored scheme to certify military Packaging designers and register organisations, as capable of producing acceptable Services Packaging Instruction Sheet (SPIS) designs in accordance with Defence Standard (Def Stan) 81-041 (Part 4); |
| **Military Packaging Level (MPL)** | shall have the meaning described in Def Stan 81-041 (Part 1); |
| **MPAS Registered Organisation** | is a packaging organisation having one or more MPAS Certificated Designers capable of Military Level designs. A company capable of both Military Level and commercial Packaging designs including MOD labelling requirements; |
| **MPAS Certificated Designer** | shall mean an experienced Packaging designer trained and certified to MPAS requirements; |
| **NATO** | means the North Atlantic Treaty Organisation which is an inter-governmental military alliance based on the North Atlantic Treaty which was signed on 4 April 1949; |
| **Notices** | shall mean all Notices, orders, or other forms of communication required to be given in writing under or in connection with the Contract; |
| **Overseas** | shall mean non UK or foreign; |
| **Packaging** | Verb. The operations involved in the preparation of materiel for; transportation, handling, storage and Delivery to the user; Noun. The materials and components used for the preparation of the Contractor Deliverables for transportation and storage in accordance with the Contract; |
| **Packaging Design Authority (PDA)** | shall mean the organisation that is responsible for the original design of the Packaging except where transferred by agreement. The PDA shall be identified in the Contract, see Annex A to Schedule 3 (Appendix – Addresses and Other Information), Box 3; |
| **Parties** | means the Contractor and the Authority, and Party shall be construed accordingly; |
| **Primary Packaging Quantity(PPQ)** | means the quantity of an item of material to be contained in an individual package, which has been selected as being the most suitable for issue(s) to the ultimate user, as described in Def Stan 81-041 (Part 1); |
| **Recycled Timber** | means recovered wood that prior to being supplied to the Authority had an end use as a standalone object or as part of a structure. Recycled Timber covers:a. pre-consumer reclaimed wood and wood fibre and industrial by-products; b. post-consumer reclaimed wood and wood fibre, and driftwood; c. reclaimed timber abandoned or confiscated at least ten years previously;it excludes sawmill co-products; |
| **Safety Data Sheet** | has the meaning as defined in the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) Regulations 2007 (as amended); |
| **Schedule of Requirements** | means Schedule 2 (Schedule of Requirements), which identifies, either directly or by reference, Contractor Deliverables to be provided, the quantities and dates involved and the price or pricing terms in relation to each Contractor Deliverable; |
| **Short-Rotation Coppice** | means a specific management regime whereby the poles of trees are cut every one to two years and which is aimed at producing biomass for energy. It is exempt from the UK Government timber procurement policy. For avoidance of doubt, Short-Rotation Coppice is not conventional coppice, which is subject to the timber policy; |
| **Specification** | means the description of the Contractor Deliverables, including any specifications, drawings, samples and / or patterns, referred to in Schedule 2 (Schedule of Requirements); |
| **STANAG4329** | means the publication NATO Standard Bar Code Symbologies which can be sourced at https://www.dstan.mod.uk/faqs.html; |
| **Subcontractor** | means any subcontractor engaged by the Contractor or by any other subcontractor of the Contractor at any level of subcontracting to provide Contractor Deliverables wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of this Contract and ‘Subcontract’ shall be interpreted accordingly; |
| **Timber and Wood-Derived Products** | means timber (including Recycled Timber and Virgin Timber but excluding Short-Rotation Coppice) and any products that contain wood or wood fibre derived from those timbers. Such products range from solid wood to those where the manufacturing processes obscure the wood element; |
| **Transparency Information** | means the content of this Contract in its entirety, including from time to time agreed changes to the Contract, and details of any payments made by the Authority to the Contractor under the Contract; |
| **Virgin Timber** | means Timber and Wood-Derived Products that do not include Recycled Timber. |

# Schedule 2 - Schedule of Requirements

|  |  |  |
| --- | --- | --- |
| ITEM NO | ITEM DETAILS | PRICE EX VAT (TOTAL) |
| 1 | Activity 1:  Project Management -as defined in Appendix A - Statement of Requirement | PER QUARTER | TOTAL |
|  See Annex B - Pricing Schedule |  See Annex B - Pricing Schedule |
| 2a | Activity 2a:  Calibration, Upgrades and Repairs – Spares exclusive - as defined in Appendix A - Statement of Requirement |  See Annex B - Pricing Schedule |
| 2b | Activity 2b: Purchase of Spares to support Calibration, Upgrades and Repairs. To be held as GFX at the Contractor’s premises. | See Annex B – Pricing Schedule |
| 2c | Activity 2c: Upgrade of Avion Universal Static Balance Fixture | See Annex B – Pricing Schedule |
| 3 | Activity 3:  Core Post Design Service (PDS) support, including obsolescence management. - as defined in Appendix A - Statement of Requirement |  See Annex B - Pricing Schedule |
| 4 | Activity 4: Ad hoc tasking - as defined in Appendix A - Statement of Requirement | See Annex B - Pricing Schedule |
|  |

# Schedule 3 - Contract Data Sheet

**Schedule 3 - Contract Data Sheet**

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| **General Conditions** |
| **Condition 2 – Duration of Contract:**        The Contract expiry date shall be: Three (3) years from commencement/signature.**Options** a. The Contractor hereby grants to the Authority in consideration of the award of this Contract an irrevocable option to extend the provision of some or all the Articles and/or Services set out at Line Items 1-4 of the Schedule of Requirements, in accordance with the Terms and Conditions of the Contract, it being agreed that the Authority has no obligation to exercise such options. b.  Any extension of services the Contract shall be in one (1) year increments and shall not exceed two (2) years in total.  c. Further to para b above, all Option periods will be Fixed Priced, subject to Variation of Price (VOP) in accordance with Schedule 9 - Pricing and Payment below. d. The Authority shall have the right to exercise the options within the time specified below: i. Where the Authority invokes the option under any of the Line items 1-4, it will do so by giving the Contractor written notice no later than three (3) calendar months prior to the expiry date at condition 2. e. The Authority reserves the right to seek competitive tenders, where appropriate, for the option requirements detailed in Condition 2 of this Contract. In such event, the Contractor shall not relinquish any of his obligations to supply the option requirement(s) detailed in Condition 2, nor shall the Authority waive any of its rights under said Condition. |
| **Condition 4 – Governing Law:**Contract to be governed and construed in accordance with: English LawSolicitors or other persons based in England and Wales (or Scotland if Scots Law applies) irrevocably appointed for Contractors without a place of business in England (or Scotland, if Scots Law applies) in accordance with clause 4.g (if applicable) are as follows:n/a |
| **Condition 8 – Authority’s Representatives:**        The Authority’s Representatives for the Contract are as follows:Commercial: *(as per DEFFORM 111)*Project Manager: *(as per DEFFORM 111)* |
| **Condition 19 – Notices:**        Notices served under the Contract shall be sent to the following address:Authority: *(as per DEFFORM 111)* Contractor: Hatchmoor Industrial Estate Torrington, Devon EX387HPUK Notices can be sent by electronic mail |
| **Condition 20.a – Progress Meetings:**The Contractor shall be required to attend the following meetings:See Annex A- SoR |
| **Condition 20.b – Progress Reports:**The Contractor is required to submit the following Reports:See Annex A- SoRReports shall be Delivered to the following address:As per deform 111 |

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| **Supply of Contractor Deliverables** |
| **Condition 21 – Quality Assurance:**Is a Deliverable Quality Plan required for this Contract? YesIf required, the Deliverable Quality Plan must be set out as defined in AQAP 2105 and delivered to the Authority (Quality) within three (3) months of Contract Award. Once agreed by the Authority the Quality Plan shall be incorporated into the Contract. The Contractor shall remain at all times solely responsible for the accuracy, suitability and applicability of the Deliverable Quality Plan. |
| **Condition 22 – Marking of Contractor Deliverables:**Special Marking requirements: See Annex A- SoR |
| **Condition 24 - Supply of Data for Hazardous Contractor Deliverables, Materials and Substances:**A completed Schedule 6 (Hazardous Contractor Deliverables, Materials or Substance Statement), and if applicable, Safety Data Sheet(s) are to be provided by e-mail with attachments in Adobe PDF or MS WORD format to:a) The Authority’s Representative (Commercial)b) Defence Safety Authority – DSA-DLSR-MovTpt-DGHSIS@mod.ukto be Delivered no later than one (1) month prior to the Delivery Date for the Contract Deliverable or by the following date:  |
| **Condition 25 – Timber and Wood-Derived Products:**                A completed Schedule 7 (Timber and Wood-Derived Products Supplied under the Contract: Data Requirements) is to be provided by e-mail with attachments in Adobe PDF or MS WORD format to the Authority’s Representative (Commercial)to be Delivered by the following date: 06/01/19 |
| **Condition 26 – Certificate of Conformity:**Is a Certificate of Conformity required for this Contract? YesApplicable to Line Items: 2, 3 and 4If required, does the Contractor Deliverables require traceability throughout the supply chain? Yes Applicable to Line Items: 2, 3 and 4 |
| **Condition 28.b – Delivery by the Contractor:**The following Line Items are to be Delivered by the Contractor: Applicable to Line Items: 2         Special Delivery Instructions:Each consignment is to be accompanied by a DEFFORM 129J. |
| **Condition 28.c - Collection by the Authority:**The following Line Items are to be Collected by the Authority:N/A |
| **Condition 30 – Rejection:**The default time limit for rejection of the Contractor Deliverables is thirty (30) days unless otherwise specified here: |
| **Condition 32 – Self-to-Self Delivery:**Self-to-Self Delivery required?       Yes If required, Delivery address applicable: |

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| **Pricing and Payment** |
| **Condition 35 – Contract Price:**All Schedule 2 line items shall be FIRM Price other than those stated below:Line Items 2 and 3 are fixed for Options Years 4-5. Please see Schedule 9             |

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| **Termination** |
| **Condition 42 – Termination for Convenience**:The Notice period for terminating the Contract shall be six (6) months unless otherwise specified here: |

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| **Other Addresses and Other Information** *(forms and publications addresses and official use information)* |
| See Annex A to Schedule 3 (DEFFORM 111) |

# Schedule 4 - Contract Change Control Procedure (i.a.w. Clause 6b)

**Schedule 4 - Contract Change Control Procedure (i.a.w. Clause 6b)**

**Contract No: 700004328**

**1.** **Authority Changes**

Subject always to Condition 6 (Amendments to Contract), the Authority shall be entitled, acting reasonably, to require changes to the Contractor Deliverables (a " Change") in accordance with this Schedule 4.

**2.** **Notice of Change**

a. If the Authority requires a Change, it shall serve a Notice (an "Authority Notice of Change") on the Contractor.

b. The Authority Notice of Change shall set out the change required to the Contractor Deliverables in sufficient detail to enable the Contractor to provide a written proposal (a "Contractor Change Proposal") in accordance with clause 3 below.

**3. Contractor Change Proposal**

a. As soon as practicable, and in any event within fifteen (15) Business Days (or such other period as the Parties may agree) after having received the Authority Notice of Change, the Contractor shall deliver to the Authority a Contractor Change Proposal.

b. The Contractor Change Proposal shall include:

1. the effect of the Change on the Contractor’s obligations under the Contract;

2. a detailed breakdown of any costs which result from the Change;

3. the programme for implementing the Change;

4. any amendment required to this Contract as a result of the Change, including, where appropriate, to the Contract Price; and

5. such other information as the Authority may reasonably require.

c. The price for any Change shall be based on the prices (including all rates) already agreed for the Contract and shall include, without double recovery, only such charges that are fairly and properly attributable to the Change.

**4. Contractor Change Proposal – Process and Implementation**

a. As soon as practicable after the Authority receives a Contractor Change Proposal, the Authority shall:

1. evaluate the Contractor Change Proposal;

2. where necessary, discuss with the Contractor any issues arising and following such discussions the Authority may modify the Authority Notice of Change and the Contractor shall as soon as practicable, and in any event not more than ten (10) Business Days (or such other period as the Parties may agree) after receipt of such modification, submit an amended Contractor Change Proposal.

b. As soon as practicable after the Authority has evaluated the Contractor Change Proposal (amended as necessary) the Authority shall:

1. indicate its acceptance of the Change Proposal by issuing an amendment to the Contract in accordance with Condition 6 (Amendments to Contract); or

2. serve a Notice on the Contractor rejecting the Contractor Change Proposal and withdrawing (where issued) the Authority Notice of Change.

c. If the Authority rejects the Change Proposal it shall not be obliged to give its reasons for such rejection.

d. The Authority shall not be liable to the Contractor for any additional work undertaken or expense incurred unless a Contractor Change Proposal has been accepted in accordance with Clause 4b.(1) above.

**5. Contractor Changes**

If the Contractor wishes to propose a Change, it shall serve a Contractor Change Proposal on the Authority, which shall include all of the information required by Clause 3b above, and the process at Clause 4 above shall apply.

# Schedule 5 - Contractor's Commercial Sensitive Information Form

**Schedule 5 - Contractor's Commercial Sensitive Information Form (i.a.w. condition 13)**

**Contract No:  700004328**

|  |
| --- |
| Contract No:       Not Provided by Contractor |
| Description of Contractor’s Commercially Sensitive Information:       |
| Cross Reference(s) to location of sensitive information:       |
| Explanation of Sensitivity:       |
| Details of potential harm resulting from disclosure:       |
| Period of Confidence (if applicable):       |
| Contact Details for Transparency / Freedom of Information matters:Name:      Position:      Address:      Telephone Number:      Email Address:       |

# Schedule 6 - Hazardous Contractor Deliverables, Materials or Substances Supplied

**Schedule 6 - Hazardous Contractor Deliverables, Materials or Substances Supplied under the Contract**

**Data Requirements for Contract No:  700004328**

**Hazardous Contractor Deliverables, Materials or Substances**

**Statement by the Contractor**

Contract No:   700004328

Contract Title:   Maintenance and Repair of rotor, track and balance (RTB) equipment

Contractor:

Date of Contract:

\* To the best of our knowledge there are no hazardous Contractor Deliverables, materials or substances to be supplied.

\* To the best of our knowledge the hazards associated with materials or substances to be supplied under the Contract are identified in the Safety Data Sheets (Qty:     ) attached in accordance with condition 24.

Contractor’s Signature:

Name:

Job Title:

Date:

\* check box () as appropriate

To be completed by the Authority

Domestic Management Code (DMC):

NATO Stock Number:

Contact Name:

Contact Address:

Copy to be forwarded to:

Hazardous Stores Information System (HSIS)

Defence Safety Authority (DSA)

Movement Transport Safety Regulator (MTSR)

Hazel Building Level 1, #H019

MOD Abbey Wood (North)

Bristol BS34 8QW

# Schedule 7 - Timber and Wood- Derived Products Supplied under the Contract

**Schedule 7 - Timber and Wood- Derived Products Supplied under the Contract**

**Data Requirements for Contract No:**

The following information is provided in respect of condition 25 (Timber and Wood-Derived Products):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Schedule of Requirements item and timber product type** | **Volume of timber Delivered to the Authority with FSC, PEFC or equivalent evidence** | **Volume of timber Delivered to the Authority with other evidence** | **Volume (as Delivered to the Authority) of timber without evidence of compliance with Government Timber Procurement Policy** | **Total volume of timber Delivered to the Authority under the Contract** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

# Schedule 8 - Quality Assurance Conditions

* 1. **Quality Assurance Representative (QAR)**
1. All reference to the QAR in documents which form part of this Contract shall be read as referring to the Authority specified in Box 7 of DEFFORM 111.

1. **Quality Assurance Requirements**

1. The Contractor shall hold and maintain his ISO 9001:2015 or AS9100 Rev D accreditation throughout the life of the Contract. In the event that the accreditation lapses or is not renewed this shall be reported immediately to the Authority's Project Manager with an explanation of the reasons for the lapse/non-renewal and mitigation proposals.

1. In addition to any quality requirements or standards referenced elsewhere in this Contract, the Contractor shall comply with the following requirements:

AQAP 2310 Edition B Version 1 NATO Quality Assurance Requirements for Aviation, Space and Defence Suppliers

AQAP 2210 Edition A Version 2 NATO Supplementary Software Quality Assurance Requirement to AQAP 2310 shall apply.

AQAP 2105 Edition C Version 1 NATO Requirements for Quality Plans.

Unless otherwise notified, the quality plan shall be delivered to the Quality Assurance Representative within 3 months of contract award.

Concessions shall be managed with DEFSTAN 05-061 Part 1, Issue 6- Quality Assurance Procedural Requirements – Concessions.

Where GQA is performed against this contract it will be in accordance with AQAP 2070 Edition B Version 3.

DEFSTAN 05-061 Pt 4 Issue 3 - Quality Assurance Procedural Requirements - Contractor Working Parties

DEFSTAN 05-135 – Issue 1 - Avoidance of Counterfeit materiel

DEFSTAN 05-57 Issue 7 Configuration of Defence Materiel.

1. **Independent Safety and Quality Auditors, Advisors, and Assessors**
2. The Contractor shall provide access to, including Sub-Contractors', premises and records for contract purposes; to enable the MOD appointed Independent Safety Auditor and Defence Quality Assurance Field Force (DQAFF) to carry out safety audits and other assessment activities to meet MOD safety requirements.
3. **MAA Regulatory Requirements**

1. The Contractor shall comply with the following MAA Regulatory Accreditations issued by the Military Aviation Authority (“the Regulator”):

i. MAA approved Design Approved Organisation Scheme (DAOS)

1. The Contractor shall comply with the following MAA Regulatory Articles issued the Military Aviation Authority (“the Regulator”):

MAA Regulatory

MAA 01, 02 03 Overarching  + MAP-01

RA 1014          Design Organization Airworthiness Responsibilities

RA 1018          Production Organization Airworthiness Responsibilities

RA 1200          Defence Air Safety Management

RA 1230          Design Safety Targets

RA 1310          Air Systems Document Set

RA 1410          Occurrence Reporting

RA 1420          Service Inquiries (SI) – Air Accident and Significant Occurrence Investigation

RA 4150           Training and Competence (DSAT)

RA 4204           Lifeing of Aerospace Components

RA 4303           Logistic Information Systems

RA 4350           Through Life Management of Technical Information

RA 4351           Production and Maintenance of Maintenance Schedules

RA 4700 Military Air Environment Quality Policy

RA 5103 Certificate of Design

RA 5203 Materiel Specifications

RA 5206 Sampling Procedure for In-Service Materiel

RA 5207 Identification under the NATO Codification System

RA 5209 Relationship between Service Units, MOD and Contractors in the Development of Materiel

RA 5301 Control of Designs

RA 5303 Local Technical Committee

RA 5304 Configuration Control Board

RA 5305 Modification Classification

RA 5306 Draft Modification Leaflets

RA 5307 Identification and Recording of Design and Modification States of Materiel

RA 5312 In-Service Design Changes

RA 5313 Design Modifications

RA 5401 Provision of Service Technical Publications

RA 5404 Fault Reporting and Investigation

RA 5405 Special Instructions (Technical)

RA 5820 Changes in Type Design (MRP 21 Subpart D)

RA 5850 Military Design Approved Organization (MRP21 Subpart J)

RA 5855 Parts and Appliances (MRP 21 Subpart K)

RA 5865 Repairs (MRP 21 Subpart M)

RA 5885 Identification of Products, Parts and Appliances (MRP 21 Subpart Q)

1. The Contractor shall comply with the Regulations set out in the above RA by following:
2. the acceptable means of compliance (“AMC”) prescribed therein;

1. where there is more than one AMC, an AMC or AMCs agreed by the Contractor with the Regulator; or

1. other alternative means as may be agreed by the Contractor with the Regulator.
2. Complying with the MRP does not reduce or limit any statutory or legal obligation of the Contractor.
3. **Retention of Quality Control / Inspection Records**

* 1. Unless otherwise directed in the Contract, the Contractor shall retain as per Condition 18 the Quality Control/Inspection Records or such of those records as may be agreed by the QAR for a period of six years from completion of all contract work and shall make them accessible to the Authority on request. At the end of this retention period, the Contractor shall seek advice from the QAR regarding the disposal/continued retention of the Quality Control/Inspection Records, and the Contractor shall not dispose of such records without the written authority of the QAR.
	2. Exceptionally, when requested by the Contractor, earlier disposal may be authorised in writing by the QAR.

1. **Counterfeit Goods**

The Contractor shall ensure that Counterfeit Goods are not supplied in the Contract. In the event that the Contractor detects any such Counterfeit Goods he shall immediately quarantine the Article(s) and inform the Authority by writing to the Project Manager as detailed in Box 2 of DEFFORM 111. The Contractor shall then await further instructions from the Authority.

1. **Full Lot Traceability**

In addition to DEFCON 627, Condition 18 and the Quality Assurance requirements detailed in Clause 2 above, the Contractor shall, when required by the Authority’s Project Manager, provide Traceability for the Articles supplied under the Contract.  Traceability and certification requirements are enumerated in MAA RA 5400 Series and Def Stan 00-970 Part 1 Section 4 Issue 14 (Design and Construction). For further advice, the QA Representative nominated in the DEFFORM 111 should be contacted.

9. **Second Hand Material**

The Contractor shall not meet any of the requirements of this Contract by the supply or incorporation of materiel which is second hand or has previously been used in any application, without prior approval by the Authority of the refurbishment and re-use plan for the materiel.

# Schedule 9 – Pricing and Payment

**Pricing per line**

1. PRICING

**Schedule of Requirements (SOR) Line Item 1: PROJECT MANAGEMENT**

a.        The prices set out at ANNEX B - Pricing, for SOR Line Item 1 - Project Management shall be Firm (not subject to variation of any kind) for the duration of the Contract.

**Schedule of Requirements (SOR) Line Item 2: Calibration, Upgrades and Repairs – Spares Exclusive (SOR Line Item 2a), Purchase of Spares (SOR Line Item 2b) and Upgrade of Avion Universal Static Balance System (SOR Line Item 2c)**

b.        The prices set out at ANNEX B - Pricing, for SOR Line Item 2 - Calibration, Upgrades and Repairs – Spares Exclusive (SOR Line Item 2a), Purchase of Spares (SOR Line Item 2b) and Upgrade of Avion Universal Static Balance System (SOR Line Item 2c)shall be Firm (not subject to variation of any kind) for Contract Years 1 - 3.

c.        The prices set out in ANNEX B - Pricing, SOR Line Item 2 - Calibration, Upgrades and Repairs – Spares Exclusive (SOR Line Item 2a), Purchase of Spares (SOR Line Item 2b) for Option Years 4 - 5 shall be Fixed, subject to Variation of Price using the Variation of Price Indices detailed at paragraph 2 below.

**Schedule of Requirements (SOR) Line Item 3: Core Post Design Service (PDS) support, including obsolescence management**

d. The prices set out at ANNEX B - Pricing, for SOR Line Item 3- Core Post Design Service (PDS) support, including obsolescence management shall be Firm (not subject to variation of any kind) for Contract Years 1 - 3.

e. The prices set out in ANNEX B - Pricing, for SOR Line Item 3 – Core Post Design Service (PDS) support, including obsolescence management for Option Years 4 – 5 shall be Fixed, subject to Variation of Price using the Variation of Price Indices detailed at paragraph 2 below.

**Schedule of Requirements Line Item 4 – Adhoc tasking**

f.        The prices set out at ANNEX B - Pricing, for SOR Line Item 4 – Ad hoc tasking shall be Firm (not subject to variation of any kind) for Contract Years 1 - 5.

2. VARIATION OF FIXED PRICES

a. The prices for Activity 2 and 3 for Option years 4-5 are Fixed Prices which shall be varied using the following variation of price Indices:

|  |  |
| --- | --- |
|                                 Item | VOP Indices |
| SOR Line Item 2: Calibration, Upgrades and Repairs – Spares Exclusive (SOR Line Item 2a), Purchase of Spares (SOR Line Item 2b)  | K386 - Fabricated metal products, except machinery and equipment |
| SOR Line Item 3: Core Post Design Service (PDS) support, including obsolescence management | K8ZU - Top Level Service Producer Price Index (SPPI) |

**V = P (a+b(Oi/O0))-P**

Where:

V represents the variation of price.

P represents the fixed price at base date conditions.

O represents the index K386 or K8ZU

Oo represents the 12-month average value of the index for the base date period.

Oi represents the 12-month average value of the index for the payment date period.

a represents the Non- Variable Element (NVE) which shall be 0.1 (10%).

b represents the Variable Element which shall be 0.9 (90%).

a+b=1

b. For the purposes of this Contract a variation modifier can be derived by completing the operation (Oi/O0). This variation modifier shall then be applied to SOR Line item 2 and 3 Firm Price each (the first repair delivery) in ANNEX B hereto to calculate prices for Years 4 to 5 of the Contract.

c. The Index referred to in Clause 2a above shall be taken from the following Table:  Output Producer Price Indices - K386 for SOR Line item 2 and K8ZU for SOR Line item 3

d. For the purposes of this Contract a variation modifier can be derived by completing the operation (Oi/O0). This variation modifier shall then be applied to each Year 1 Firm Price in ANNEX B hereto to calculate prices for Years 4 to 5 of the Contract.

e. Indices published with a ‘B’ or ‘F’ marker, or a suppressed value, in the last 3 years are not valid for Variation of Price clauses and shall not be used. Where the price index has an ‘F’ marker or suppression applied to it during the Term of the Contract, the Authority and the Contractor shall agree an appropriate replacement index or indices. The replacement index or indices shall cover, to the maximum extent possible, the same economic activities as the original index or indices.

f. In the event that any material changes are made to the indices (e.g. a revised statistical base date) during the period of the Contract and before final adjustment of the final Contract price, then the re-basing methodology outlined by the Office for National Statistics (ONS, the series providers) to match the original index to the new series shall be applied.

g. In the event the agreed index or indices cease to be published (e.g. because of a change in the Standard Industrial Classification) the Authority and the Contractor shall agree an appropriate replacement index or indices, which shall cover to the maximum extent possible the same economic activities as the original index or indices. The methodology outlined by the Office for National Statistics used for rebasing indices shall then be applied.

h. Notwithstanding the above, any extant index / indices agreed in the Contract shall continue to be used as long as it is / they are available and subject to ONS revisions policy. Payments calculated using the extant index / indices during its / their currency shall not be amended retrospectively as a result of any change to the index or indices.

i.
The Contractor shall notify the Authority of any significant changes in the purchasing / manufacturing plan on the basis of which these provisions were drawn up and agreed, or of any other factor having a material bearing on the operation of these provisions such as to cause a significant divergence from their intended purpose, in order that both Parties may consider whether any change in this provision would be appropriate.

j. Prices shall be adjusted taking into account the effect of the above formula as soon as possible after publication of the relevant indices or at a later date if so agreed between the Authority and the Contractor. Where an index value is subsequently amended, the Authority and the Contractor shall agree a fair and reasonable adjustment to the price, as necessary.

**Payment**

3. PAYMENT

**Schedule of Requirements (SOR) Line Item 1 – Project Management**

a.        Claims for payment in respect of work carried out under SOR Line Item 1 shall be made quarterly in arrears upon successful completion of all obligations under SOR Line Item 1. Claims shall be submitted by the Contractor in accordance with Condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

b.        The Authority reserves the right to withhold payment under SOR Line Item 1 until all deliverables per order have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

**Schedule of Requirements (SOR) Line Item 2a – Calibration, Upgrades and Repairs – Spares exclusive**

c.        Claims for payment in respect of work carried out under SOR Line Item 2a shall be made quarterly in arrears upon satisfactory delivery of the work and service ordered. Claims shall be submitted by the Contractor in accordance with condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

d.        The Authority reserves the right to withhold payment under Line Item 2a until all deliverables have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

**Schedule of Requirements (SOR) Line Item 2b – Purchase of Spares**

e. Claims for payment in respect of work carried out under SOR Line Item 2b shall be made upon satisfactory delivery of the work and service ordered. Claims shall be submitted by the Contractor in accordance with condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

f.        The Authority reserves the right to withhold payment under Line Item 2b until all deliverables have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

g. The contractor shall submit any request for delivery and payment of part orders to the Authority which will be agreed on a case-by-case basis.

**Schedule of Requirements (SOR) Line Item 2c – Upgrade of Avion Universal Static Balance System**

h. Claims for payment in respect of work carried out under SOR Line Item 2c shall be made upon satisfactory delivery of the work and service ordered against the milestones listed below. Claims shall be submitted by the Contractor in accordance with condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

 i.

|  |  |  |  |
| --- | --- | --- | --- |
| Milestone | Description | ''''''''''''''' | Lead Time |
| 1 | Following Factory Acceptance Test (FAT) for Qty 6 Upgrades | ''''''''''''''''''''''''''''''' | 18 Weeks from Contract Award |
| 2 | Following Delivery of Qty 6 Upgrades | ''''''''''''''''''''''''''''' | 26 Weeks from Contract Award |
| 3 | Following Commissioning, including set-up and training of Qty 6 Upgrades | ''''''''''''''''''''''''''' | 30 Weeks from Contract Award |

i.        The Authority reserves the right to withhold payment under Line Item 2c until all deliverables have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

**Schedule of Requirements (SOR) Line Item 3 – Core Post Design Service (PDS) support, including obsolescence management.**

j.        Claims for payment in respect of work carried out under SOR Line Item 3 shall be made upon satisfactory delivery of the core post design service and support. Claims shall be submitted by the Contractor in accordance with condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

k.        The Authority reserves the right to withhold payment under Line Item 3 until all deliverables have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

**Schedule of Requirements (SOR) Line Item 4 – Ad hoc Tasking**

l.        Claims for payment in respect of work carried out under SOR Line Item 4 shall be made upon satisfactory completion of tasks. Claims shall be submitted by the Contractor in accordance with condition 36. Payment will be authorised by the MoD Project Manager or his authorised deputy, identified at Box 2 of DEFFORM 111 (Appendix – Addresses and other Information) and made via the CP&F system.

m.        The Authority reserves the right to withhold payment under Line Item 4 until all deliverables have been received and accepted by the Authority Project Manager as detailed in Box 2 of DEFFORM 111 - Appendix to Contract.

**Government Furnished Equipment**

4. GOVERNMENT FURNISHED EQUIPMENT

a. The Spares purchased under SOR Line 2b by the Authority will be held at the Contractor’s premises as Government Furnished Equipment. The 6-12 month holding is listed at Annex C to the contract, and will be replenished by the Authority as appropriate in accordance with the Statement of Requirement at Annex A. The Contractor shall use these items for activity under SOR Line Item 2a, and will provide reports to the Authority on a monthly basis to determine stock levels.

 Deliverables

**Negotiation Deliverables**

All Negotiation Deliverables

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Description | Due | Responsible Party |
| Cyber security assessment |  | Due 15 days after Quote Received | Supplier Organization |
| Statement of Good Standing |  | Due 1 day after Quote Received | Supplier Organization |

**Supplier Contractual Deliverables**

Supplier Contractual Deliverables

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Description | Due | Responsible Party |
| Obligation DEFCON 21 ( Edn 10/04) Clause - 3a - Maintenance of Deliverables (reminder) | To maintain at least one copy of all deliverable information to which DEFCON 21 applies during the period of the Contract and for at least two years after the Contract, or period as may be specified in the contract. |  | Supplier Organization |
| Obligation DEFCON 91 ( Edn 11/06) Clause - 5b - Software as required | A copy of the Software as is required for performance of obligations to be retained. |  | Supplier Organization |
| Obligation Condition 1.c.(2) - Notification of litigation  | Notification of; Litigation, arbitration, administrative, adjudication or mediation proceedings against itself or a Subcontractor |  | Supplier Organization |
| Obligation Condition 1.c.(4) - Notification of Winding-up  | Notice of any proceedings or steps taken for its winding-up or dissolution or for the appointment of a receiver, administrator, liquidator, |  | Supplier Organization |
| Obligation Condition 5.b - Notice of inconsistency between contract documents | If either Party becomes aware of any inconsistency within or between Contractual documents they shall notify the other Party forthwith |  | Supplier Organization |
| Obligation Condition 16.a - Change of Control of Contractor | Written Notification of any intended, planned or actual change in control of the Contractor, including any Sub-contractors. |  | Supplier Organization |
| Obligation Condition 16.b - Notification of Concern due to Change of Control | advise the Contractor in writing of any concerns due to Change of Control |  | Supplier Organization |
| Obligation Condition 18.a - Contractors Records (reminder) | maintain all records in connection with the Contract for a period of at least six (6) years |  | Supplier Organization |
| Obligation Condition 23.e, 24.a, and 24.c - Safety Data Sheet | provide a Safety Data Sheet in respect of each Dangerous/Hazardous Material or substance supplied or deliverable containing such. |  | Supplier Organization |
| Obligation Condition 23.f.(6) And Condition 23.g.(1).(b) - Documents relating to design of new MLP Packaging | "All SPIS, new or modified, shall be uploaded by the on to SPIN.where the Supplier is the PDA and registered a list of all SPIS which have been prepared or revised against the Contract; anda copy of all new / revised SPIS, complete with all continuation sheets and associated drawings shall be provided for upload" |  | Supplier Organization |
| Obligation Condition 24.d - Schedule 6 hazardous Contractor Deliverables, Materials or Substances Supplied under the Contract: Data Requirements | a completed Schedule 6 (Hazardous Contractor Deliverables, Materials or Substances Supplied under the Contract: Data Requirements) |  | Supplier Organization |
| Obligation Condition - Compliance with hazard reporting requirements for materials or substances are ordnance, munitions or explosives | in addition to the requirements of CHIP and / or the CLP Regulation 1272/2008 and REACH the Contractor shall comply with hazard reporting requirements of DEF STAN 07-085 Design Requirements for Weapons and Associated Systems. |  | Supplier Organization |
| Obligation Condition 25.c - Source of Timber and Wood | If requested Evidence that the Timber and Wood-Derived Products supplied to the Authority comply with the requirements of clause 25.a or 25.b or both. |  | Supplier Organization |
| Obligation Condition 26.a - Certificate of Conformity | Provide a Certificate of Conformity and any applicable Quality Plan |  | Supplier Organization |
| Obligation Condition 36.c - Payment | no later than 30 days from receipt of valid undisputed invoice |  | Supplier Organization |
| Obligation Condition 37.c - Notification of applicable VAT | Notification of VAT liability or changes to it |  | Supplier Organization |
| Obligation Condition 42.c.(2) - Post notification of Termination | List of Unused and undamaged materiel; contractor deliverables in the course of manufacture. |  | Supplier Organization |
| Obligation Clause Condition 42.f - Subcontract Termination | inclusion of Termination clause in subcontracts over £250,000 |  | Supplier Organization |
| Obligation Condition 20.a - Attendance at Progress Meetings | attend progress meetings at the frequency or times specified in the contract |  | Supplier Organization |
| Obligation Condition 20.b - Progress Reports | submit progress reports at the times and in the format specified in the contract |  | Supplier Organization |

**Buyer Contractual Deliverables**

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Description | Due | Responsible Party |
| Obligation Condition 5.b - Notice of inconsistancy between contract documents | If either Party becomes aware of any inconsistency within or between Contractual documents they shall notify the other Party forthwith |  | Buyer Organization |
| Obligation Condition 8.c - Change in Authority Representatives | Written confirmation of any change to the Authorities Representatives |  | Buyer Organization |
| Obligation Condition 14.f.(6) - Use of confidentiality agreement | Disclosure of Information on a confidential basis shall be subject to a confidentiality agreement containing terms no less stringent than those placed on the Authority |  | Buyer Organization |
| Obligation Condition 33.a 33.i - Import Export Licence Information | sufficient information, certification, documentation and other reasonable assistance to obtain necessary UK import/export licence or to facilitate the granting of export/import licences or authorisations by a foreign Government |  | Buyer Organization |
| Obligation Condition 33.l - Notification of restrictions in use due to non-UK licence  | If all or any part of the Contractor Deliverables are subject to Clause 33.k(1) or 33.k(2), it shall notify the Authority of this as soon as reasonably practicable |  | Buyer Organization |
| Obligation Condition 36.a - Register on CP&F | provide details for registration on CP&F |  | Buyer Organization |
| Obligation Condition 42.a - Termination | Written notice of Termination of part or whole of contract |  | Buyer Organization |

# DEFFORM 111

**DEFFORM 111**

**Appendix - Addresses and Other Information**

**1. Commercial Officer**

Name: '''''''''''''' ''''''''''''''''''''''''

Address: Walnut 3C | Mail Point #1335 | MoD Abbey Wood
Bristol | BS34 8JH

Email: '''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''

''''''''''''''''''' ''''''''''''''''

**2. Project Manager, Equipment Support Manager or PT Leader** (from whom technical information is available)

Name: ''''''''''' '''''''''''''

Address: Walnut 3C | Mail Point #1335 | MoD Abbey Wood
Bristol | BS34 8JH

Email: '''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''''

 '''''''''''''''' ''''''''''''''''''''

**3. Packaging Design Authority** Organisation & point of contact:

(Where no address is shown please contact the Project Team in Box 2)



**4. (a) Supply / Support Management Branch or Order Manager:**

**Branch/Name:** Selina Fudgell

030 679 81769

**(b) U.I.N.**

**5. Drawings/Specifications are available from**

**6.** **Intentionally Blank**

**7.** **Quality Assurance Representative:**

Commercial staff are reminded that all Quality Assurance requirements should be listed under the General Contract Conditions.

**8**. **AQAPS** and **DEF STANs** are available from UK Defence Standardization, for access to the documents and details of the helpdesk visit http://dstan.uwh.diif.r.mil.uk/  [intranet] or https://www.dstan.mod.uk/ [extranet, registration needed].

**9. Consignment Instructions** The items are to be consigned as follows:

**10. Transport.** The appropriate Ministry of Defence Transport Offices are:

**A. DSCOM**, DE&S, DSCOM, MoD Abbey Wood, Cedar 3c, Mail Point 3351, BRISTOL BS34 8JH

Air Freight Centre

IMPORTS  030 679 81113 / 81114 Fax 0117 913 8943

EXPORTS  030 679 81113 / 81114 Fax 0117 913 8943

Surface Freight Centre

IMPORTS  030 679 81129 / 81133 / 81138 Fax 0117 913 8946

EXPORTS  030 679 81129 / 81133 / 81138 Fax 0117 913 8946

**B.JSCS**

JSCS Helpdesk No. 01869 256052 (select option 2, then option 3)

JSCS Fax No. 01869 256837

www.freightcollection.com

**11. The Invoice Paying Authority**

Ministry of Defence, DBS Finance, Walker House, Exchange Flags Liverpool, L2 3YL

 0151-242-2000 Fax: 0151-242-2809

**Website is:** https://www.gov.uk/government/organisations/ministry-of-defence/about/procurement#invoice-processing

**12. Forms and Documentation are available through \*:**

Ministry of Defence, Forms and Pubs Commodity Management PO Box 2, Building C16, C Site, Lower Arncott, Bicester, OX25 1LP (Tel. 01869 256197 Fax: 01869 256824)

**Applications via fax or email:** DESLCSLS-OpsFormsandPubs@mod.uk

**\* NOTE**

**1.** Many **DEFCONs** and **DEFFORMs** can be obtained from the MOD Internet Site: https://www.aof.mod.uk/aofcontent/tactical/toolkit/index.htm

DEFCONS: https://www.aof.mod.uk/aofcontent/tactical/toolkit/content/defcons/defcon.htm

Archived DEFCONS: https://www.aof.mod.uk/aofcontent/tactical/toolkit/content/defcons/archive.htm

DEFFORMS: https://www.aof.mod.uk/aofcontent/tactical/toolkit/content/defforms/defelec.htm

Archived DEFFORMS: https://www.aof.mod.uk/aofcontent/tactical/toolkit/content/defforms/defelec\_archive.htm

SC1A http://aof.uwh.diif.r.mil.uk/aofcontent/tactical/toolkit/content/stancon/template1a.htm

SC1B http://aof.uwh.diif.r.mil.uk/aofcontent/tactical/toolkit/content/stancon/template1b.htm

SC2 http://aof.uwh.diif.r.mil.uk/aofcontent/tactical/toolkit/content/stancon/template2.htm

2. If the required forms or documentation are not available on the MOD Internet site requests should be submitted through the Commercial Officer named in Section 1.

# Annex A- STATEMENT OF REQUIREMENT

Rotor, Track and Balance (RTB) equipment

Air Commodities Team

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List of Abbreviations

|  |  |
| --- | --- |
| ACMP | Allied Configuration Management Publications |
| ACR | As Received Condition Report |
| ACT | Air Commodities Team |
| AoG | Aircraft on Ground |
| AP | Air Publication |
| ART | As Received Test |
| BER | Beyond Economic Repair |
| CCM | Configuration and Change Management |
| CCMP | Configuration and Change Management Plan |
| CDDL | Contract Deliverable Document List |
| CDR | Critical Design Review |
| CI | Configuration Items |
| CMM | Component Maintenance Manual |
| COTS | Commercial Off The Shelf |
| CSR | Configuration Status Report |
| CWBS | Contractor Work Breakdown Structure |
| DAOS | Design Approved Organisation Scheme |
| Def Stan | Defence Standard |
| DEFCON | Defence Contract |
| DEFFORM | Defence Form |
| DF | Delivery Forecast |
| DID | Data Item Description |
| DLF | Defence Logistics Framework |
| DMS | Data Management System |
| DO | Design Organisation |
| DofQ | Denomination of Quantity |
| DSA | Disposal Services Authority |
| FOC | Full Operating Capability |
| EVM | Earned Value Management |
| GFX | Government Furnished Equipment |
| ILS | Integrated Logistic Support |
| ISD | In Service Date |
| ISP | Integrated Support Plan |
| ISS | Installation System Specification |
| ITAR | International Traffic in Arms Regulations |
| JSP | Joint Service Publication |
| LIN | Liquid Nitrogen |
| LOX | Liquid Oxygen |
| LTC | Local Technical Committee |
| MAA | Military Aviation Authority |
| MOD | Ministry of Defence |
| MRI | Master Records Index |
| MRP | MAA Regulatory Publications |
| NFF | No Fault Found |
| OEM | Original Equipment Manufacturer |
| OMP | Obsolescence Management Plan |
| OM | Operations Manager |
| PDR | Preliminary Design Review |
| PDS | Post Design Services |
| PDS | Post Design Service |
| PM | Project Manager |
| PRM | Progress Review Meeting |
| POEMS | Project Orientated Environmental Management Systems |
| POSMS | Project Orientated Safety Management System |
| PPQ | Primary Packaging Quantity |
| PS | Project Schedule |
| QA | Quality Assurance |
| R4SR | Readiness for Service Review |
| RA | Regulatory Articles |
| RCA | Root Cause Analysis |
| ROMP | Risk and Opportunity Management Plan |
| RTB | Rotor, Track and Balance |
| SA | Supportability Analysis |
| SBF | Static Balance Fixtures |
| SDM | Service Delivery Manager |
| SDP | Service Delivery Plan |
| SEMP | Safety and Environmental Management Plan |
| SOR | Statement of Requirement |
| SQEP | Suitably Qualified and Experienced Person |
| SST | Strip and Survey Test |
| STC | Special to Type Container |
| TAAF | Task Authorisation and Agreement Form |
| TOR | Terms of Reference |
| V&V | Verification and Validation |
| WIP | Work in Progress |

**Introduction**

1. This Statement of Requirement sets out the activities the Contractor is to undertake, in order to deliver the requirements of the Contract. The Authority’s Operations Manager (OM) will be responsible for the day to day management of the Contract on behalf of the Authority. The details of the OM are detailed in Box 2 of DEFFORM 111- Addresses and Other Information.
	1. Short introduction to equipment – The range of equipment is detailed at appendix 3, in brief a selection of Aircraft Integrity Monitoring Equipment (AIME), which is used for rotor, track and balancing (RTB) of aircraft and associated training aids.
2. The Contractor shall be required to deliver all the requirements in accordance with the following line items:
	1. Line Item 1 – Project management.
	2. Line Item 2 – Calibration, Upgrades and Repairs – Spares exclusive, including purchase of spares and the Upgrade of Avion Universal Static Balance Fixture.
	3. Line Item 3 – Core Post Design Service (PDS) support, including obsolescence management.
	4. Line Item 4 – Adhoc tasking.
3. The requirement is split into the following:
	1. Fixed Services. The fixed services are those activities which represent a fixed level of support to the Authority; charges for these services shall be fixed for the duration of the contract. The following are the fixed services under this Statement of Requirement:
		1. Line Item 1 – Project management.
		2. Line Item 2 – Calibration, Upgrades and Repairs – Spares exclusive.
		3. Line Item 3 – Core Post Design Service (PDS) support, including obsolescence management.
	2. Variable Services. The variable services are those which are varied in frequency and or value and will be tasked on a case–by-case basis in accordance with of the Terms and Conditions of Contract:
		1. Line Item 4 – Adhoc tasking.

**Line Item 1 – Project Management (Service Delivery Management)**

1. The Contractor shall provide project management (Service Delivery) that shall include but not be limited to the following:
	1. Monitoring/Reporting including Contract Performance.
		1. The Contractor must submit a Quarterly Progress Review Report, to the Authority’s OM, detailing the following information:
			1. Repair Progress Report to the Authority’s OM – To include; completed deliveries and parts usage information.
			2. Core PDS and PDS Adhoc Progress Report – To include; current tasks in progress with forecast completion dates, tasks completed.
	2. Safety and Quality requirements.
		1. The Contractor must maintain the following approvals requirements (and any legal requirements that would pertain to Line Items 2, 3, and 4) to provide assurance of competence to deliver the following Line Items:

|  |  |
| --- | --- |
| **Line Item** | **Approvals** |
| 2 – Calibration, Upgrades and Repairs - Spares Inclusive  | BS/EN/ISO Quality Management System (9001:2015)  |
| 3 - Core Post Design Service Tasking  | BS/EN/ISO Quality Management System (9001:2015)  |
| 4 - Post Design Service Ad Hoc Tasking  | BS/EN/ISO Quality Management System (9001:2015) where design changes to equipment configuration are not authorised.  |

* + 1. The Contractor shall produce and deliver written auditable Safety and Environmental Case documentation, and develop and maintain, a Safety and Environmental Case throughout the life of the Contract that demonstrates how safety & environmental aspects will be achieved and maintained, for the equipment listed at Appendix 3. To be delivered within 2 months of contract let and thereafter carry out an annual review to provide an updated safety case to the Authority, in accordance with Def Stan 00-56.
		2. The Safety and Environmental Case shall clearly describe the evidence and arguments used to justify the safety of the system and its use, so that agreement can be reached on the validity of the conclusions. It shall be structured hierarchically, and the safety justification summarised in an Equipment Safety Case Report. Each Safety and Environmental Case shall include a statement that the equipment is fit for purpose (or limitation imposed) and be signed and dated by a suitably qualified engineer.
		3. The Contractor shall be required to update the Safety & Environmental Cases in accordance with the frequency identified in MAA RA 1220(3) or at the request of the Authority.
		4. If the Contractor (the Original Equipment Manufacturer (OEM)) or the equipment Design Organisation (DO) recommends to the Authority that a Design Modification is required, the Authority shall be responsible for the acceptance or rejection of such a recommendation. If the Authority accepts that a Design Modification is required, the Contractor shall be responsible for coordinating and facilitating all activities between the Contractor and the Authority to achieve the Design Modification. The Authority shall be responsible for ensuring that the Design Modification is approved and authorised in accordance with MAA RA 5820 prior to the release of any Design Modification. The Contractor are OEM and DO for RT-5JS+ and associated The Contractor equipment only. The Contractor will share recommendations from other equipment OEMs as received.
	1. Attendance at Contract Meetings.
		1. The Contractor must attend twice-yearly Progress Review Meetings (PRM) in support of the Contract. Meetings shall be held at the Contractor’s premises or Abbey Wood. The Contractor shall provide the agenda for PRM and the Contractor shall carry out secretarial activities including the preparation of minutes for agreement by the Authority within twenty (20) working days. The standing PRM agenda will include but is not limited to the format at Appendix 1.
		2. The Contractor must attend Biannual Local Technical Committee Meetings (LTC) to agree and carry out actions detailed at Line Items 2 and 3 in support of the equipment listed at Appendix 3. Meetings shall be held at either the Contractor’s premises or Abbey Wood. The Contractor shall provide the Agenda for LTC meeting and the Contractor shall carry out secretarial activities including the preparation of minutes for agreement by the Authority within twenty working days. The standing LTC agenda will include but is not limited to the format at Appendix 2. LTC meetings will be held concurrently with PRM meetings as required.
		3. The PRM and LTC will be held concurrently as required over a one year period (twice yearly), unless prior agreement has been granted by the Authority. Any issues that cannot be resolved at any of the meetings held between the Contractor and the Authority shall be escalated in accordance with the Terms and Conditions of the Contract.
	2. Storage Facility.
	3. The Contractor must store all unserviceable Repairable Articles, detailed at Appendix 3 sent for repair / investigation or reference by the Authority in a dry facility at their premises to ensure no on-site degradation.

* 1. Project Management Reporting.
		1. The following table highlights information which shall be provided to the Authority, their content and the frequency to be issued:

|  |  |  |
| --- | --- | --- |
|  | Comment  | Frequency  |
| Repair Progress Review Report  | To be issued to the Authority’s OM no later than 5 working days after the last day of the reporting calendar Month.  | Quarterly |
| Progress Review Meeting  | To be held Biannually at the Contractor’s premises.  | Biannual  |
| Agenda and Minutes of Progress Review Meetings  | The Contractor shall issue to the Authority’s OM an agenda at least 5 working days before each meeting. Post meeting, the Contractor shall provide a draft set of minutes within 10 working days, and an approved set of minutes to the Authority’s OM within 20 working days.  | Biannual  |
| Local Technical Committee Meeting  | To be held Biannual at the Contractor’s premises.  | Biannual  |
| Agenda and Minutes of LTC Meetings  | The Contractor shall issue to the Authority’s OM an agenda at least 5 working days before each meeting. Post meeting, the Contractor shall provide a draft set of minutes within 10 working days, and an approved set of minutes to the Authority’s OM within 20 working days.  | Biannual  |

* 1. System Reliability.
		1. The Contractor shall demonstrate how they have managed a closed loop Data Reporting, Analysis and Corrective Action System (DRACAS) or equivalent internal operating procedures in accordance with the Availability, Reliability & Maintainability Plan on the existing equipment range. This system shall track failures throughout the duration of the new Contract. Any non-conformance will be reported as part of the quarterly reporting in 4.6.1.
	2. Safety & Environmental Management.
		1. The Contractor shall support the Implementation of Safety and Environmental Management activities defined in the Safety & Environmental Management Plan (SEMP).
		2. The Contractor will store and retain the required equipment which supports the design, development, qualification and production, for the required period following the expiration of the Contract. The Contractor will act as Prime Contractor and work with Avion task to ensure materials are stored at OEM facilities and as required to obtain the required materials if requested.
		No safety artefacts, design or development materials are in existence for the training models.
	3. Safety & Environmental Management Plan.
		1. The Contractor shall deliver a Safety & Environment Management Plan (SEMP). The SEMP shall also include the Safety & Environmental Case, the Hazard & Accident Log and the Legislation Register.
		2. The Contractor shall comply with the Safety Management Requirements for Defence Equipment contained in the Defence Standard 00-56 Part 1.
		3. The Contractor shall ensure an auditable Safety Management System (SMS) is implemented that directs and controls activities necessary to ensure safety throughout the lifecycle of the Contract.
		4. The Contractor shall implement, conduct and manage all Safety and Environmental Management activities in accordance with the SEMP delivered to the Authority.
	4. Quality Management Plan.
		1. The Contractor shall implement, conduct and manage all Quality Management (QM) activities in accordance with both the Quality Management Plan (QMP), the requirements of which are defined in AQAP 2105, and in accordance with the Quality Management requirements in the Contract. This shall include, but not be limited to, vendor quality approval, and surveillance of Sub Contractors and Suppliers.
		2. The Contractor shall maintain the Quality Management System (QMS) in accordance with AS9100 and it shall fulfil ACT compliance to RA4700 for the life of the contract.
		3. The Contractor shall ensure Quality Management is controlled in accordance with DEF STAN 05-61 Pt 1, DEF STAN 05-61 Part 4 and DEF STAN 05-61 Part 9.
		4. Throughout the Contract the Contractor shall annually review, update and formally re-issue the QMP.

**Line Item 2 – Calibration, Upgrade and Repairs – Spares exclusive**

1. The Contractor must provide the following service:
	1. - Calibration and Repair Availability Service for Helitune Rotortuner equipment as follows:
		1. Annual maintenance and calibration (Spares exclusive).
		2. Repair (Spares exclusive).
		3. Asset management; management of a pool stock.
	2. Upgrade of Avion USBF.
		1. Upgrade of x6 Universal Static Balance Fixtures to latest Version of Windows including ancillary equipment.
	3. Annual survey and recommendation reports for Avion USBF and aircraft training models.
	4. The contractor must provide a written scheme of works, for the repair and certification, of the equipment listed at Appendix 3 in accordance with the pricing in Annex B. The scheme of works shall include minimum acceptable pre-recertification receipt condition, a list of all routinely replaced components, final testing / acceptance criteria and recommended article in-use and any shelf life. For Helitune equipment - there are no routinely replaced components other than lifed batteries - items are replaced on condition. For Avion USBF and aircraft training models - there are no routinely replaced components - items are replaced on condition.
	5. The contractor must provide transportation of the equipment within Appendix 3 back to the return address or Unit Identification Number or as otherwise requested by the Authority. The Contractor will hold responsibility for transportation of RT-5JS+ and associated Helitune equipment only. Transportation of such equipment is only provided to and from The Contractor premises in Torrington to agreed UK MoD sites, or Purple Gate as required. Transportation of Avion systems (excluding that covered under warranty follow completion of system upgrades) and ATOM training models to be provided on a case-by-case basis covered under Adhoc Tasking Line Item 4.
	6. The contract will not be spares inclusive.
	7. The Contractor will complete any necessary repairs under license utilising MoD stockholding (held at The Contractor), up to the BER value of the equipment as defined within the contract. Any repairs identified that cannot be completed utilising MoD stock or are likely to exceed the defined BER value of the equipment will be subject to quotation, issued by the Contractor to the Authority Project Manager, and subsequent order, on a case-by-case basis through ad-hoc tasking. MoD stockholding to be replenished on a monthly basis using Manual Order 6625 process.
	8. The Contractor will supply all OEM spares and materials necessary for the repair of Helitune equipment as covered by the contract.
	The Contractor will use all reasonable endeavours to supply OEM spares and materials necessary for the support of all other equipment covered by the contract, subject to parts availability from equipment OEMs. Certificates of Conformity may be requested by the Authority’s OM at any time during the Contract as per Terms and Conditions
	9. If the ART identifies a ’No Fault Found’ (NFF) Article, then the Contractor shall inform the Authority’s OM at Box 2 of the DEFFORM 111. The Authority’s OM may either request the Contractor to undertake further investigation or process the Article in accordance with the Agreed maintenance publication and return the Article as Serviceable or undertake a Strip and Survey Test (SST). If the Authority agrees that there is a NFF Article, then the Contractor shall claim payment for an ART in accordance with the Terms and Conditions of Contract. If, after further investigation, a NFF Article is subsequently deemed to have a fault, the Contractor shall repair the equipment in accordance with paragraph 5.4 and 5.5 above. If The Contractor equipment is returned as "Failure in Field", and subsequently identified as "No Fault Found", The Contractor will claim payment for No Fault Found Investigation, costs for which are detailed in the tender response.
	10. BER value of all equipment covered by the contract is 75% of its' replacement cost. Any repairs identified that are likely to exceed the defined BER value of the equipment will be subject to quotation, issued by the Contractor to the Authority Project Manager, and subsequent order, on a case-by-case basis. If the SST identifies that the Article is BER, the Contractor shall inform the Authority’s OM at Box 2 of the DEFFORM 111. All Articles declared BER shall be segregated by the Contractor and retained as such until further instructions are given by the Authority’s OM. The Authority reserves the right to inspect/audit BER stock holdings at the Contractor’s premises at any time throughout the duration of the Contract. If the Authority agrees the Article is BER, the Authority’s OM shall issue instructions for disposal. No work shall be carried out on any Article which, after superficial examination, is considered to be BER unless authorised by the Authority’s OM. The Authority OM’s decision regarding BER Articles shall be final.
	11. Where the Authority’s OM agrees that an Article is BER, the Contractor may be instructed to dismantle the Article if serviceable or repairable parts can be recovered and such action is economical or prudent due to spares availability issues. Details of any parts recovered are to be notified to the Authority. Such serviceable parts are to be brought onto the Authority Stores Account (assumed to be MoD stockholding held at The Contractor) in accordance with the Terms and Conditions of the Contract, where these repairable parts are to be segregated and accounted for separately. Where an Article is agreed by the Authority’s OM as being BER, the Contractor shall claim payment for a SST in accordance with the Terms and Conditions of the Contract.
	12. For RT5JS+ and associated Helitune equipment only, the Authority must be responsible for all packaging of equipment for transport to the contractor’s location. The Contractor shall be responsible for all packaging between their premises and distribution to the Authority’s sites. All equipment listed at Appendix 3 shall be packaged in accordance with DEFCON 129 (Edn 04/19) with any Articles identified as requiring a Special to Type Container (STC) must be delivered in the STC. Any non-compliance with DEFCON 129 (Edn 04/19) or any damage resulting from incorrect packaging shall be assessed on a case–by-case basis utilising the MOD Form 760 process. The Contractor shall notify the Authority’s OM of any Articles received that have a designated STC, where the Articles have been delivered to the Contractor without the STC. Packaging of Avion systems (excluding that covered under warranty follow completion of system upgrades) and ATOM training models to be provided on a case-by-case basis covered under Adhoc Tasking Line Item 4.
	13. Transportation of RT5JS+ and associated Helitune equipment between the Contractor and the Authority’s sites carried out by the Contractor in accordance with DEFCON 621B (Edn 10/04). Transportation of all equipment to be as per 5.5.
	14. Loss of or damage to the articles in accordance with DEFCON 612 (Edn 10/98).
	15. Urgent Requirements.
		1. Demands for Repair - Spares exclusive to meet Aircraft on Ground (AoG) priority or cases of special urgency will be submitted direct to the Contractor via email from the Authority’s OM. The Contractor is required to deal with these orders as a matter of urgency within a timescale agreed with the Authority on a task by task basis. In such circumstances, the Authority may decide on the most appropriate mode of transport to ensure timely delivery.
	16. Disposal of Redundant Parts, Materials, Etc.
		1. All parts, materials etc arising from the Articles issued to the Contractor for repair, whether serviceable or not, shall remain the property of the Authority, and any such parts or materials not used in the repair of the Articles shall be disposed of as follows:
		2. Serviceable and economically repairable parts are to be brought onto the Public Stores Account (MoD stockholding held at The Contractor) in accordance with the Terms and Conditions of the Contract, where these repairable parts are to be segregated and accounted for separately.
		3. Any parts not deemed to be Serviceable or have been classed as BER are to be disposed of. The Contractor is to contact the Authority’s OM for disposal instructions in accordance with the MOD policy, utilising the Disposal Services Authority (DSA). When it is deemed not to be value for money to return the scrap items back to the Authority, they are to be disposed of at the Contractors premises using MOD Form 650A (Appendix 6).
	17. Marking of Repaired / Re-certified Articles.
		1. Articles repaired under the Contract must have a data label, fitted in a prominent position to the outer packaging containing the Authority’s PO Number, the Article’s serial number, NSN, date of repair / re-certification, and the contract number. A second label shall be included (where appropriate) within the package accompanied by relevant test documents, component log cards and Certificates of Conformity. Repaired and calibrated Helitune equipment will be provided with a Certificate of Conformity and Certificate of Calibration, where appropriate, only. Certificate of Conformity will detail the Authority's PO number (if applicable), serial numbers, NSN and contract number where appropriate and necessary. Repairs of USBF and aircraft training models will be managed on a case-by-case basis if required and may be subject to incremental cost under Line Item 4.
	18. Tests.
		1. In agreement with the Authority’s OM, each repaired article must be subject to passing the tests defined by Common Law, industry best practice and the OEM current Specification. On satisfactory completion of testing a Test Certificate is to be issued, a copy of which shall be attached to the completed Article in a weatherproof bag and a further copy to be retained and safely stored by the contractor for the test life of the component. The Contractor Certificate of Conformity and/or Calibration will be issued with each repaired Article (RT-5JS+ and associated The Contractor equipment only). Testing and repairs of USBF and aircraft training models will be managed on a case-by-case basis if required and may be subject to incremental cost under Line Item 4.
		2. Any additional work required as a result of unsatisfactory results is to be reviewed, discussed and agreed between the Authority and The Contractor on a case-by-case basis.

**Line Item 3 – Core Post Design Service (PDS) Support including Obsolescence Management.**

1. Core PDS involves all engineering activities to preserve equipment capabilities at the expected performance levels e.g. compliance with legislative requirements and receipt of spares within anticipated lead times. Core PDS may be used to identify and authorise minor enhancements or for reducing in-service support costs. The Contractor is approved to perform changes to the configuration or design of legacy equipment in accordance this Statement of Requirement.
	1. Reasonable Technical Support for RT-5JS+ and associated Helitune equipment will be provided under Line Item 3.
	Technical Support for Avion and ATOM equipment will be provided where possible, in the event The Contractor are unable to provide the required support The Contractor will act as intermediary with OEM as required (this may be subject to incremental costs for tasking under Line Item 4).
	2. The Contractor shall manage all Core PDS activities under Line Item 3 for the equipment detailed at Appendix 3. The Core PDS shall include the following:
		1. Maintenance of Master Equipment Documentation Set and Design Custodian. Note: No Master Equipment Documentation Set is in existence for aircraft training models - see further details in Proposal HEL03701/PJH. The Contractor will act as Prime Contractor for USBF and work with Avion Avtask to ensure Maintenance of Master Equipment Documentation Set and Design Custodian is completed by OEM (Avion Avtask).
		2. Design Organisation Continuity where The Contractor will act as Design Organisation for RT-5JS+ and associated Helitune equipment only.
		As Prime Contractor, The Contractor will work with Avion Avtask to ensure Design Organisation Continuity is maintained by OEM.
		Note: Not applicable to aircraft training models - see further details in Proposal HEL03701/PJH.
		3. Obsolescence Management.
		4. Technical Support Service.
		5. Preparation and attendance at PDS meetings.
		6. Battle of Britain Memorial Flight (BBMF) RT-5JS+ and Associated Equipment Support Service
	3. Maintenance of Master Equipment Documentation Set and Design Custodian.
		1. The Contractor shall maintain the Master Equipment Document Set for each item detailed at Appendix 3. This shall involve maintaining the Equipment Drawing Set, CMM, test specifications, equipment manuals, reference documentation and publications to the latest issue standard, and provide drawings as requested by the Authority. The Equipment Document Set shall also include:
			1. Packing Instructions Sheets and Certificates.
			2. Responsibility Lists, Master Design Indexes and Modification Record Indexes.
			3. Equipment Lifeing Register.
			4. Master Equipment Technical Publications Air Publications (AP’S).
		2. The Contractor shall provide updated AP’s to the military format in accordance with the Defence Technical Documentation Guidance subject to granted access to TDOL. Existing AP’s may be refreshed if deemed appropriate by the contractor. When requested AP’s shall be delivered to the authority within 3 months of contract let. No new documentation will be provided as part of the contract.
		3. The responsibility of maintaining the AP suite, including all volumes – 1,2,3 and 5F is that of the contractor. The contractor shall ensure that the documentation is current by undertaking a full review, updating Tech Docs On-Line (TDOL) as necessary and provide the OM with a conformation statement annually.
		4. Any amendments to existing documentation requested by the Authority shall be on a task by task basis under Line Item 4 in accordance with the Terms and Conditions of the Contract. The Contractor shall be responsible for amending documentation as required by the Authority in accordance with the Approvals Process of this SOR and shall maintain a record of all changes to the Equipment Document Set.
		5. The Contractor shall maintain a Master Equipment Document Set of reproducible documents for Rotortuner-5JS+ equipment listed at Appendix 3 to the standard of design and build currently in service. The Contractor shall keep a contingency copy of the Master Equipment Document Set at a safe site removed from the Master Equipment Document Set.
	4. Design Organisation Continuity
		1. The Contractor shall ensure Quality Management is controlled in accordance with DEF STAN 05-61 Pt 1, DEF STAN 05-61 Part 4 and DEF STAN 05-61 Part 9.
		2. The Contractor will maintain the appropriate capability and tools to facilitate on-going support and development relating to the products within the scope of equipment, including test, maintenance and calibration of equipment, for the equipment listed at Appendix 3.
	5. Obsolescence Management
		1. The Contractor shall support the management of Obsolescence/Obsolete equipment through early identification of and informing the Authority of potential issues. The Contractor shall submit an Obsolescence Management Plan annually (unless directed by the Authority). The Contractor shall notify the Authority of any impacts caused by Obsolescence issues.

* + 1. The Contractor shall manage obsolescence and the corrective actions to ensure the continuing availability of spares and ability to repair the Contractor supplied products throughout the contract. Obsolescence Management shall be conducted using an agreed and recognised obsolescence monitoring methodology. Obsolescence Risk will be the responsibility of the Authority, subject to the Contractor complying with all parts of 6.5 to this SOR.
			1. Cannibalisation. In cases of equipment or parts that are or become obsolescent as notified by the Contractor to the Authority, the Contractor may propose the cannibalisation of assets held to continue the support to the provision of serviceable assets.
		2. Where items are at risk of becoming obsolete the contractor may propose that the authority forward buy sufficient stock to cover the anticipated time required to introduce an alternative part, such a forward buy shall be by negotiation with the OM and would not normally cover a period of more than 6 months.
		3. Alternative parts. In cases of obsolescence the contractor may recommend to the OM an alternative part, alternative parts shall provide the same fit and function and be of equivalent quality.
		4. Regulatory obsolescence. Where a change in regulation results in obsolescence the cost of design / component change may be borne by the authority. The Contractor shall submit an annually Obsolescence Management Plan at the PDS meetings, in accordance with agenda item 7 of Appendix 1. The annually Obsolescence Management Plan will identify any items at risk of obsolescence issues due to regulation change and recommend one of the following solutions:
			1. A ‘Life of Type’ buy.
			2. An Accredited Alternative.
			3. Configuration Change
		5. A ‘Life of Type’ buy is the term used to describe the pre-ordering of sufficient quantities of equipment’s or components to cover any potential periods of time when, due to an impending obsolescence issue, availability of the afore mentioned equipment or component will be unaffected until an Accredited Alternative can be supplied. Where the recommendation is a Life of Type Buy, the Contractor shall supply the items as per the contract where available. The Contractor will also investigate an Accredited Alternative replacement item to satisfy the future requirement.
		6. Where the recommendation is an Accredited Alternative, the Contractor shall provide the Authority’s OM with a FIRM price quotation for the Accredited Alternative item if it is different from the original price. The Contractor shall make all reasonable endeavours to ensure Accredited Alternative item price shall be no more than an additional 25% of the original item price. The contractor will seek approval from the Authority’s OM prior to the purchase of the Accredited Alternative item, due to the restrictions imposed on Design Changes of this Statement of Requirement. The Contractor will not guarantee pricing for non-Contractor equipment.
		7. The Contractor shall support the management of Obsolescent/Obsolete equipment through the early identification of and informing the Authority of potential issues, but no later than at a Biannual PRM as required by Line Item 1. The Contractor shall notify the Authority of any impacts on the satisfaction of Repairs under Line Item 2 caused by any Obsolescence issue. The Contractor will notify the Authority of any obsolescence issues as they become known and no later than at a Biannual PRM.
	1. PDS Support including Obsolescence Management reporting.
		1. The following table highlights information which shall be provided to the Authority, their content and the frequency to be issued:

|  |  |  |
| --- | --- | --- |
| Deliverable | Comment | Frequency |
| Obsolescence Management Plan | To be submitted to the Authority’s OM on an annual basis within 10 working days of the end of a Contract quarter. | annually |

* 1. Technical Support Service.
		1. The Contractor shall provide Technical Support service for work carried out.
	2. PDS Meetings.
		1. The Contractor shall host PDS meetings as required, providing technical expertise and secretarial services, to be held at the Contractors premises.
	3. Technical Publications.
		1. The Contractor shall manage all activities relating to the Technical Publications in accordance with the Technical Documents Management Plan.
		2. The Contractor shall be responsible for the maintenance of all activities relating to the Technical Publications.
		3. Where the Contractor submits updated Technical Publications, the Authority shall have one calendar month to review the Technical Publications and shall provide comment and feedback at the relevant PRM. If the Contractor is to provide additional information and amend/re-write the document for re-submission, the Authority shall have 10 working days to review the updated Technical Documents.
		4. The Contractor shall investigate and update (D)AP’s either in response to Form 765 “Unsatisfactory Feature Report (UFR) on Air Publication” or in response to a MOD Form 760 “Narrative Fault Report”.
		5. The Contractor shall respond to Service Modification (SMs) by producing a Design Modification that complies with MAA policy.
		6. The Contractor shall return updated Technical Documentation within timescales provided below in accordance with 6.9.9 with the priority stated by the authority for each tasking.
		7. The Authority shall notify the contractor if any change is made to Technical Documentation by the Authority for which the contractor is responsible.
		8. Maintenance of technical information in accordance with timescales provided in 6.9.9 below via MOD Form 765.



* + 1. TAAs and Commodity DTLs should establish contracts with investigation agencies and prioritize investigations to achieve closure of Air Safety fault investigations within 12-months from receipt of the fault report.
	1. BBMF RT-5JS+and Associated Equipment Support Service
		1. The Contractor shall provide BBMF onsite RT-5JS+ and associated equipment support for 5 working days prior to the BBMF display season and 5 working days post the BBMF display season.  Dates to be agreed between BBMF and the Contractor.  Where further BBMF onsite support is required this shall be chargeable and approved in advance using the TAF system.
		2. The Contractor shall provide specialist RT-5JS+ and associated equipment technical support specific to the requirements of the BBMF operators.  This includes but is not limited to:
* Telephone Support
* Data Archive facility at the Contractor’s premises
* Annual data review to include a report

Where further specialist technical support is required this shall be chargeable and approved in advance using the TAF system.

**Line Item 4 – Adhoc Tasking.**

1. The Contractor shall provide a PDS Ad-Hoc Tasking service for the duration of the Contract, to support the items contained in Appendix 3.
	1. All PDS Ad-Hoc Tasking provisioned under Line Item 4 shall be on a task by task basis. Any requests from the Authority to the Contractor for a PDS Ad-Hoc Tasking will follow the PDS Ad-Hoc Tasking Process Map at Appendix 4 using the Air Commodities Team PDS Task Authorisation and Agreement Form (TAAF) at Appendix 5.
	2. PDS Ad-Hoc tasks raised under Line Item 4 of this contract may include but are not be limited to the following activities:
		1. During the term of the contract the Authority may request the Contractor to modify items of equipment. These requests can be as a result of a submission by the users of the equipment or by the Project Manager. In these circumstances the contractor will be expected to provide a full assessment on the proposed modification. This assessment will provide the necessary assurance that the modification is safe to introduce. When a modification is proposed that the contractor or considers to be unsafe, impractical or will not be VFM they are to inform the authority in writing of their opinion.
		2. If the Contractor identifies a potential issue that may result in a modification being required, they are to inform the Authority in writing. If the Authority accepts the recommendation the Contractor is to provide a fully costed proposal that will include the equipment effected, the timescale for the modification to be introduced and increase in future support costs that may arise.
		3. Ad-Hoc Meetings to resolve specific issues to deliver the Contract as required by the Authority’s OM (as identified at Box 2 of DEFFORM 111). The Contractor shall provide sufficient and appropriate representation to the meetings to enable reviews to be conducted. The Contractor shall be responsible for providing all administration and secretariat services unless otherwise stated by the Authority. If appropriate meetings may be held at MOD Abbey Wood, Bristol.
		4. The provision of Investigative Engineering and Engineering Support against PDS tasks authorised by the Project Manager and work arising from Form 760 “Narrative Fault Report” and Form 761 “Fault Reports” including provision of ART and SST reports for equipment returned from the user for investigation within agreed timescales. The timescale set will be dependent on the complexity of the investigation required, if it relates to a safety issue the response time will set by the OM.
		5. In providing a response to a Form 760 the Contractor is providing assurance to the authority that the equipment in question remains safe to use and poses no risk when being used. If as the result of an investigation the Contractor identifies an issue that needs to be addressed the Project Manager is to be provided with an action plan that will resolve the issue in such a way that the equipment remains safe to use.
		6. The provision of investigation and updating of AP’s in response to Form 765 “Unsatisfactory Feature Report on Air Publication”.
		7. Special Instructions (Technical) - The Contractor will be fully involved in the Special Instruction process. For any type of instruction issued they will be required as part of the approval process to provide their agreement in writing confirming that it can be issued.
		8. Where the Project Team requires an instruction to undertake a work package to identify, repair or prevent the occurrence or re-occurrence of a potential fault, the instruction shall be one of the following.
			1. An STI when Design Organisation (DO) input is required and remedial action is non-recurrent.
			2. An SI when DO input is required and remedial action is recurrent.
			3. An UTI when DO input is not required and remedial action is necessary within 14 days/25 flying hours.
			4. An RTI when DO input is not required and remedial action is not necessary within 14 days/25 flying hours.
		9. Preparation of amendments to the Master Equipment Document Set, Repair Manuals, Operator manuals and Maintenance manuals for authorisation by the Authority OM.
		10. The maintenance of the Master Records Index (MRI).
		11. Supply on demand, of the Master Equipment Document Set (including Drawings, Specifications and Reference Material), Repair, Operator and Maintenance manuals for the equipment at Appendix 3.
		12. The design and development of modifications, including trial installations, in accordance with the provisions of DEF-STAN 05-57.
		13. Attendance at equipment trials when requested by the OM. The Contractor will be expected to provide technical advice on the suitability of their equipment for the task that is to be trialled. The advice provided is to clearly highlight any risks that may be present if the equipment is connected to an aircraft. The ultimate decision to proceed with any trial will rest with the equipment Project Team.
		14. The update of Equipment Packaging and the preparation of Prototype Packaging Specifications as required by the Project Manager.
		15. Preparation and Supply of Amendments to Publications, Initial Provisioning Lists (IPL’s) and Modification Spares Provisioning Lists (MSPL’s) to the requirements of the Project Manager.
		16. Any other associated tasks authorised by the Authority’s OM to be agreed on a case by case basis.
		17. The following table highlights information which shall be provided to the Authority, their content and the frequency to be issued:

|  |  |  |
| --- | --- | --- |
|  | Comment | Frequency |
| Supply of Technical Documentation | To be submitted on an ad-hoc basis to the Authority’s OM within 20 working days of request. | Ad-hoc |
| List of Ad-Hoc Tasks Completed | To be completed and submitted to the Authority OM. | Quarterly |

Appendix 1 – PROGRESS REVIEW MEETING (PRM) AGENDA FORMAT

|  |  |  |
| --- | --- | --- |
| Insert Contractor Header | NamePostContractorAddressTel: GTN: Email:  |  |
| See Distribution: |  | Date:  |

**AGENDA FOR THE AIR COMMODITIES PROGRESS REVIEW MEETING TO BE HELD AT (CONTRACTOR), AT (LOCATION), ON (DATE) AT (TIME)**

The PRM is to be chaired by the Contractors OM for the contract. The purpose of the PRM is to provide a forum for the Authority’s Engineering Authority and the Contractor to discuss the performance of the contract.

|  |  |  |
| --- | --- | --- |
| Item No | Item | Lead |
| 1 | Introductions and Apologies. | Contractor |
| 2 | Review of the Minutes from the previous PRM and actions therein.  | Contractor |
| 3 | Performance Review – Review of deliverables and agreement on any alleviation. | Contractor |
| 4 | **Commercial Review**  |  |
|  | - Invoicing and Payments | AC Comm |
|  | - Contract Amendments  | AC Comm |
|  | - Commercial Issues | AC Comm |
| 5 | **Repair Review**  |  |
|  | - Review of WIP | AC OM |
|  | - Review of delivery forecasts, agree and amend where appropriate variations in the repair program | AC OM |
| 6 | **Spares Review**  |  |
|  | - Review of outstanding RFQs | AC Logs |
|  | - Review of Orders placed and current delivery forecasts | AC Logs |
|  | - Critical item review | AC Logs |
| 7 | **PDS Review** |  |
|  | - Review of PDS tasks in progress and forecast completion dates | ACT OM |
|  | - Review of Obsolescence issues | ACT OM |
| 14 | AOB. | Contractor |
| 15 | Date of next meeting. | Contractor |

|  |  |  |
| --- | --- | --- |
| Distribution: | Defence Equipment & Support:Afd 1 – Operations Manager (OM)Afd 1 – Engineering Manager Afd 1 – Inventory ManagerAC- Eng QA- Quality Assurance EngineerAC Comm – Commercial OfficerContractor – Technical ManagerContractor – Contract Lead  | Info only:Afd Lead – Operations Manager AC Safety(Air) – Head of SafetyAC Comm – Commercial Officer |
|  |  |  |

Appendix 2 – Local Technical Committee (LTC) Agenda Format:

|  |  |  |
| --- | --- | --- |
| MOD_CMYK_AW | Airfield 1Engineering ManagerDefence Equipment and SupportAir Commodities Team (AC Team),Walnut 3C #1333, MOD Abbey Wood,BRISTOL, BS34 8JHTel: 030 679 (\*\*\*\*\*\*)Email:  | logo |
| See Distribution: |  | Date:  |

**AGENDA FOR THE AIR COMMODITIES LTC MEETING TO BE HELD AT (CONTRACTOR), AT (LOCATION), ON (DATE) AT (TIME)**

The LTC is to be chaired by the Authority OM for the contract in their capacity as the MOD EA. The purpose of the LTC is to provide a forum for the EA and the DO to deal with technical and associated matters. The meeting is also used to verify the configuration control status of equipment, classify and approve any configuration changes and manage the performance of the contract.

|  |  |  |
| --- | --- | --- |
| Item No | Item | Lead |
| 1 | Introductions and Apologies. | ACT SDM |
| 2 | Review of the Minutes from the previous PRM and actions therein.  | ACT SDM |
| 3 | Configuration Status Report (CSR) review of all products supplied to ACT. | Contractor |
| 4 | Proposed configuration changes or modifications. | Contractor |
| 5 | Maintenance Policy and Technical Document Status – APs / CMMs. | Contractor |
| 6 | ACT Safety Assessment Reports and Equipment Lifeing. | ACT SDM |
| 7 | Obsolescence Management Log. | Contractor |
| 8 | PDS TAFFs and forecast completion dates. | ACT SDM |
| 9 | Regulatory Issues. | ACT SDM |
| 10 | Contract quality performance. | ACT SDM |
| 11 | Contract logistics performance. | ACT SDM |
| 12 | MOD Ac Fleets Out of Service Dates. | ACT SDM |
| 13 | Commercial Issues, Warranties and Core / Ad-Hoc Charges. | AC Comm |
| 14 | AOB. | AC SDM |
| 15 | Date of next meeting. | AC SDM |

|  |  |  |
| --- | --- | --- |
| Distribution: | Defence Equipment & Support:Afd 1 – Operations Manager (OM)Afd 1 – Engineering Manager Afd 1 – Inventory ManagerAC Comm – Commercial OfficerContractor – Technical ManagerContractor – Contract Lead  | Info only:Afd Lead – Operations Manager AC Safety(Air) – Head of SafetyAC Comm – Commercial Officer |
|  |  |  |

Appendix 3 – Range of equipment

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Description** | **Qty** | **NSN** | **Air Publication** | **Previous Contractor details** |
| Rotortuner 5JS+ |  | 4XV/4290-99-7461062 | DAP 119A-20720-1 | Helitune Ltd |
| Universal Static Balance Fixture  |  | 4GB/4920-01-4832113 | DAP 119A-20721-1 | Avion Manufacturing (USA) |
| Virtual Master Static Balance Fixture |  | 4GB/4920-01-5324250 | DAP 119A-20722-1 | Avion Manufacturing (USA) |
| Vibration Training Model – Aero Engine Simulator (RAF Wyton) | 1 | Nil | Nil | ATOM Ltd |
| Vibration Training Model – Fixed Wing Propeller (RAF Wyton) | 1 | Nil | Nil | ATOM Ltd |
| Vibration Training Model – Sea King (HMNB Portsmouth) | 1 | Nil | Nil | ATOM Ltd |
| Vibration Training Model – Merlin (HMNB Portsmouth) | 1 | Nil | Nil | ATOM Ltd |
| Vibration Training Model – Puma (HMNB Portsmouth) | 1 | Nil | Nil | ATOM Ltd |

Appendix 4 – Ad-Hoc Tasking Process Map



Appendix 5 – Task Authorisation and Agreement Form (TAAF)

|  |  |
| --- | --- |
| **PDS TASK AUTHORISATION AND AGREEMENT FORM (TAAF)** |  |

**WORK / TASK AUTHORISATION FORM (WAF / TAF)**

The Contractor shall undertake the work detailed at Part 1 of the WAF/TAF, the Contractor shall submit a firm price quotation, exclusive of VAT. The Contractor shall submit to the Project Manager a WAF, completed at Parts 1 & 2. Work shall not commence until authorised by the Project Manager at Part 3 and the Commercial Manager at Part 4. Where appropriate, the price shall include the update of all drawings, documents or publications that are affected by changes in design.

PART 1 - AUTHORISATION REQUEST

|  |  |  |
| --- | --- | --- |
| **Contractor** | **Project/Equipment Support Manager:** | **Title of Contract:** |
|  | AC Team AFD 1, Mailpoint #1335,Walnut 3C NH1,MOD Abbey Wood, Bristol, BS34 8JH03067982364 | Rotor Track and Balance  |
| **Contract No:** | **700004328** | **WAF / TAF No:** |  |
| **Contract Schedule Item No:** |  | **Financial Period:** |  |
| DESCRIPTION OF WORK REQUIRED |
|  |
| **PEC No:** |  | SAC No: |  | **UIN:** | **D6472C** | **Required Completion Date** |  |
| Post: | Airfield 1 | Name: |  | **Signature:** |  | **Date** |  |

PART 2 – CONTRACTOR’S QUOTATION FOR WORK

|  |  |
| --- | --- |
| **CONTRACTOR’S USE ONLY** | **QUOTATION FOR TASK REQUIRED (VAT Ex)** |
| Firm Price Quotation to be calculated using the agreed Inspection, Charging & T&S rates agreed in the contract |
| a. | Call outs (s)  | Qty  |  | Miles @ £  |  |  |  Total £ |  |  |
| b | Subsistence  | Qty |  | Nights @ £ |  |  |  Total £ |  |  |
| c. Labour Hours (inclusive of Overheads and Profit) |
| Engineer |  |  Hrs @ £ |  | Per Hour | Sub Total £ |  |  |
| M & S Assy/Service Technician |  |  Hrs @ £ |  | Per Hour | Sub Total £ |  |  |
| Total Labour Costs | Total £ |  |  |
|  |
| d. Parts supplied (a full breakdown of Parts and Bought-Out costs is attached: see overleaf) | Total £ |  |  |
|  |
|  Quotation for this work (i.e. Total of (a) + (b) + (c)+(d) (above:) | **Grand Total £** |  |  |
| **NOTE:** Where the pricing information cannot be fitted into the space provided, a separate quotation should be attached. |
| **Inventory of Parts used to complete Task required at Part 1** |
| **Part Number** | **Description** | **Quantity** | **Firm Price £**  |
| Parts Issued |  |  |  |
| Parts used on Call-out |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Carriage Charges |  |
|  **Parts Only Grand Total**  |  |
| **Actual or Projected Work Completion Date:** |  | (Within Weeks From Date of Work Approval) |
| The quotation for the work as described above is submitted to the Project Manager, or his nominated representative, for authorisation. |
| **Date:** |  | **Appointment:** |  | **Signature:** |  | **Name:** |  |

**PART 3 - PROJECT MANAGER TASK / WORK AUTHORISATION**

(Completion Required for all TAFs / WAFs)

I certify that the Prices, Labour and Material Costs quoted above are commensurate with the work involved and that the Firm Prices, Charging & T&S rates agreed in the Contract have been used as the basis for the Contractor's quotation. Where appropriate, the Contractor is duly authorised to carry out the work described above at a Firm Price of £………………… and within the time-scales detailed in Part 2.

**CP&F INPUTTING DATA [THESE DETAILS MUST BE INSERTED PRIOR TO ISSUE OF THE SIGNED AUTHORISATION FORM TO THE CONTRACTOR]**

|  |  |
| --- | --- |
| **CP&F Purchase Order Number allocated to this WAF/TAF Task:** | N/A |
| **CP&F Purchase Order Date allocated to this WAF/TAF Task:** | N/A |
| **FCMRS Transaction Record No:** |  |
| **Details of Officer inputting this WAF/TAF Task on CP&F:** | Signature: |  | Name: |  |
|  |
| Date: |  | Appointment: |  | Signature: |  | Name: |  |

**PART 4 - COMMERCIAL MANAGER TASK / WORK AUTHORISATION**

(Completion Required for all TAFs / WAFs)

**£**

The Authority hereby agree to pay the Price of

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Date: |  | Appointment: |  | Signature: |  | Name: |  |

**PART 5 - CONFIRMATION BY PROJECT MANAGER OF TASK / WORK COMPLETION**

This is to certify that the work detailed in Part 1 has been completed to the satisfaction of the Project Manager and payment can now be authorised in accordance with the Contract Terms and Conditions.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Date: |  | Post: |  | Signature: |  | Name: |  |

**FOR OFFICIAL USE ONLY**

**Distribution:-**

|  |  |  |
| --- | --- | --- |
| Contractor (Original copy). | Commercial Branch (AC Comm2a) | DGFM FMSSC (Bill Paying Agency) |

Appendix 6 – Form 650A Disposal



Appendix 7 – Supply Support Plan

|  |
| --- |
| **DATA ITEM DESCRIPTION** |
| TITLE | NUMBER |
| Supply Support Plan | DID-RTB-001 |
| ISSUE | ISSUE DATE |
| **2.0** | **October 2017** |

1. **Background Information**
	1. The high-level support objectives of the project are to ensure that the solution is procured with due consideration of Whole Life Cost (WLC) and that the most effective and efficient support solution is implemented ensuring spares are available when and where required to meet the high level of availability required by the User.
	2. Initial Provisioning, Ranging & Scaling and NATO Codification activities undertaken as part of the acquisition process shall comply with the requirements of DEFSTAN 00-600 except where specific exclusions are detailed. Repair, invoicing and demands will be placed through the Contracts, Purchasing and Finance (CP&F) system.
	3. The SSP will cover the supply strategy for the equipment under the contract, from the date of authorship to the planned Out of Service Date (OSD).
	4. The SSP is related to the Through Life Management Plan

Reference Documents

* 1. The following reference documents are applicable to the Plan:
1. DEFSTAN 00-600 Integrated Logistic Support Requirements for MOD projects.
2. Defence Logistics Framework (Previously JSP 886) Volume 3 Supply Chain Management (now contained in the Defence Logistic Framework (DLF)).
3. Defence Logistics Framework (Previously JSP 886) Volume 4 Part 1 The Fundamentals of Materiel Accounting (now contained in the DLF).
4. Defence Logistics Framework (Previously JSP 886) Volume 7 Part 2 Integrated Logistic Support (now contained in the DLF).
5. Defence Logistics Framework (Previously JSP 886) Volume 7 Part 8.10 Supply Support (now contained in the DLF).
6. S2000M NATO Supply Support Standard.
	1. The SSP is designed to ensure the identification of documents, initial provisioning,
	NATO codification, re-provisioning and demand data and identify processes and the required range and scale to maintain equipment in accordance with the maintenance policy.
	2. Where practical and cost effective all Supply Support Procedures will conform to the requirements of DEFSTAN 00-600. Initial Provisioning Lists, Illustrated Parts Catalogues and Drawings shall be in electronic format.
7. Deliverable Document
	1. A **Supply Support Plan** for the project.
8. Document Requirements
	1. The Contractor is required to submit a Supply Support Plan in response to the ITT in order to demonstrate how they will plan, design, deliver and monitor supply support and will include, but is not limited to the following headings:
	2. General
9. Introduction
10. Principles
11. Aim
12. Scope
13. Supply Support Organisation
14. Departmental Responsibilities
15. General Strategy, e.g. proposed policy or options to be considered including the supply of any spares package to meet Contract KPI’s.
	1. Analysis & Modelling
16. Based on the full requirements of the Contract, the Contractor shall detail:
17. By the use of system modelling or through market research of equipment performance in the Commercial sector, demonstrate that the proposed spares support solution meets the stated platform operational and training availability requirements and provide a measure of confidence in the results.
18. Annual Contract Repairs by item, quantity and type, including costs and Turn Round Times (TRT) (Factory Gate-To-Factory Gate)
19. Annual Re-provisioning requirements for consumed spares by item, quantity and cost.
20. Stock levels of parts and consumable spares pre-positioned and maintained, throughout the support chain to support the SOR.
21. Identify supplier risks and proposed mitigation covering all consumables.
	1. Initial Provisioning
22. The Contractor is required to demonstrate how they will plan, design, deliver and monitor:
23. Initial Provisioning (IP) (also see DEFCON 82) - detailed requirements for:
24. Initial Provisioning List (IPL) compilation - the level of breakdown; the presentation, size and number of IPL; the management and interpretation of specific data elements; and parts data commonality.
25. The preparation, process, presentation and layout of IPLs
26. Updating of IP data - the management and administration of updates and corrections.
27. The generation, format and management of observations.
	1. NATO Codification
28. The Contractor is required to include the responsibilities for codification and definition of procedures and processes to be used to identify those that need codification. (DEFCON 117)
	1. Demand/Order Processes
29. The Contractor is required to detail the process for:
30. Submission of Demands. Including how the system works through MJDI and in the event of a demand of an uncodified item. (A process Map is recommended)
31. Special Instructions.
32. Rejection of Demands.
33. Referral of Demands
34. Demand Progress Enquiries
35. Cancellation/Amendment of Demands
	1. Issue of equipment or spares
36. The Contractor is required to detail the process for:
37. Contractor Issues
38. Overseas Issues
39. Part-Issues
40. Dues Out
	1. Relationships/Contingency
41. The Contractor is required to detail how they will manage:
42. Customer Focus
43. Sub-Contractors
44. Business Continuity
	1. Reverse Supply Chain
45. The Contractor is required to detail the process for:
46. Back Loading
47. Movement Priority
	1. Repairable Items
48. The Contractor is required to detail how they will manage and the process for:
49. Repair Plan
50. Management of Repairable Items
51. Hastening Overdue return of Repairable Items
52. Discrepancies
	1. Data Management
53. The Contractor is required to detail the process for:
54. Supply Support Information Exchange
55. Item Data Record Upkeep

Appendix 8 – SAFETY & ENVIRONMENTAL MANAGEMENT PLAN

|  |
| --- |
| **DATA ITEM DESCRIPTION** |
| TITLE | NUMBER |
| **safety & environmental management Plan** | **DID-RTB-002** |
|  | ISSUE | ISSUE DATE |
|  | **1.0** | **August 16** |

1. **Background Information**
	1. Effective Safety and Environmental Management will be one of the key factors which will ensure the Project’s success. Def Stan 00-56 and RA 1220 mandate the requirement for Safety Management Systems to be in place for all systems and equipment used in the Military Aviation Environment (MAE). The Acquisition Safety and Environmental Management System (ASEMS)[[1]](#footnote-2) and supporting Project Orientated Environmental Management Systems (POEMS), and Project Orientated Safety Management System (POSMS) mandate the requirement for equipment project Safety and Environmental Plans. The Authority therefore wishes to select a supplier who is proposing a proactive and robust approach to Safety and Environmental Management.
2. **Deliverable Document**
	1. A **Safety and Environmental Management Plan (SEMP)** documents the Contractor’s plan for managing Safety and Environmental considerations
3. **Document Requirements**
	1. The SEMP shall contain, but is not necessarily limited to, the following essential information in accordance with Def Stan 00-56:
4. Introduction: Provide a brief introduction to the SEMP outlining the aim and scope of the document.
5. Overview.
6. Safety and Environmental context.
7. Project Safety and Environmental Management:
8. State the reason for the production of the SEMP.
9. Identify the main objectives of the SEMP.
10. Describe the supplier’s organisation for Safety and Environmental Management.
11. Define the equipment Safety and Environmental Requirements, Targets and Assessment criteria. Safety and Environmental requirements shall include but are not limited to those identified in the Authority’s Safety and Environmental Management Plan, Part 1 Safety Case Report and the Statement of Requirement.
12. Outline a programme of Safety and Environmental Management activities for the Rotortuners Project, ensuring compliance with the Authority’s SEMP. The timing of activities shall ensure that they are able to influence the design, as well as demonstrate that the design is tolerably safe.
13. Detail how the Safety and Environmental activities will support Management Reviews and Performance Reporting.
14. Outline all Equipment Safety and Environmental Stakeholders involved at all stages of the project.

3.2 Safety and Environmental Requirements: Identification of all safety and environmental requirements and targets for the equipment which are expected to be met by the implementation of the plan including but not limited to:

1. Safety and environmental requirements arising from legislation.
2. MOD Certification requirements.
3. Acceptance criteria.
4. Safety and environmental requirements from the Requirement/Safety Targets.
5. Safety and environmental related standards to be applied e.g. British Standards, Defence Standards, International Standards or overseas standards and the guidance contained in Project Orientated Management System (POSMS) and Project Orientated Environmental Management Systems (POEMS)
6. The planning, co-ordination and means of collation of evidence of hazards at system and equipment levels.
7. Identification of Safety and Environmental Management documentation to be produced for each platform type prior to the initial trials fit to allow clearance for trial.
8. How evidence of safety and environmental assurance for existing or proprietary product will be provided.
9. An outline of all safety and environmental Stakeholders involved at all stages of the project.

3.3 Programme of Works: Identify the tasks that will enable the safety and environmental requirements to be met and develop this into a schedule of work on a Gantt or PERT chart linked to key stages in the Project lifecycle.

3.4 Safety Case Strategy: This strategy should support the programme of work above. It should give consideration to the types of analyses and testing to be carried out. It should define the scope of work of the safety and environmental cases and interfaces with associated equipment safety cases.

1. [↑](#footnote-ref-2)