Order Form

CALL-OFF REFERENCE: SR2123127075 ITAM Software Discovery

Tooling

THE BUYER:

and Customs (HMRC)

The Commissioners for His Majesty's Revenue

BUYER ADDRESS

London, SW1A 2BQ

HM Revenue & Customs, 100 Parliament Street,

THE SUPPLIER: Softcat Ltd

SUPPLIER ADDRESS:

REGISTRATION NUMBER:

DUNS NUMBER:

SID4GOV ID:



APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated **22 August 2024**.

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Services.

CALL-OFF LOT(S):

Lot 3 Software

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

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- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM6098
- 3. Framework Special Terms
- 4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6098
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for RM6098
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 23 (HMRC Terms)
- 5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6098

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF START DATE: 22 August 2024

CALL-OFF EXPIRY DATE: 21 August 2025

CALL-OFF INITIAL PERIOD: 12 Months

CALL-OFF OPTIONAL EXENSION: None

CALL-OFF DELIVERABLES

- 135500 x Snow Spend Optimizer
- 80000 x Snow Optimizer for SAP
- 135500 x Snow ITSM Enhancer
- 135500 x Data Intelligence Service

LOCATION FOR DELIVERY

Physical location is not applicable, services will be delivered remotely across HMRC's estate.

DATES FOR DELIVERY TBC

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WARRANTY PERIOD

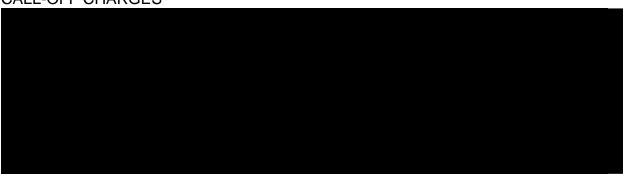
The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £384,445.00.

CALL-OFF CHARGES



The Charges will not be increased during the contract term. Pricing costs will remain in accordance with the pricing proposal submitted by the Supplier as part of the Further Competition.

PAYMENT METHOD

The Supplier must submit all invoices via SAP Ariba quoting the Purchase Order number. All Invoices must include the purchase order number (Buyer to provide) description and value.

The payment method for this Call-Off Contract will be as per Clause 4 of the Core Terms. The Buyer will pay the Supplier within thirty (30) calendar days upon receipt of a valid invoice submitted in accordance with the details in this 'Payment method' section.

BUYER'S INVOICE ADDRESS:



BUYER'S AUTHORISED REPRESENTATIVE



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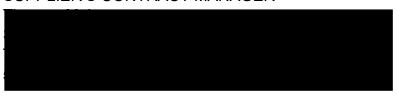
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SUPPLIER'S AUTHORISED REPRESENTATIVE



SUPPLIER'S CONTRACT MANAGER



KEY SUBCONTRACTOR(S) N/A

COMMERCIALLY SENSITIVE INFORMATION N/A

GUARANTEE

There's a guarantee of the Supplier's performance provided for all Call-Off Contracts entered under the Framework Contract

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Appendix 1.

SECURITY

The Supplier must comply with the requirement set out in their Security Questionnaire submitted at Further Competition, see Appendix 2. The Supplier must inform the Buyer within 10 working days if there are any changes.



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Appendix 1 – Social Value Response



Appendix 2 – Security Questionnaire



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