



Department
for Environment
Food & Rural Affairs

T: 03459 335577
helpline@defra.gov.uk
www.gov.uk/defra

C22115
03/04/24

Dear [REDACTED]

Award of contract for the supply Contract for the supply of 2x Electric Buggies on behalf of the Animal and Plant Health Agency

Following your tender/proposal for the supply of two electric buggies to the Animal and Plant Health Agency we are pleased to award this contract to you.

This letter (Award Letter) and its Annexes set out the terms of the Agreement between the Animal and Plant Health Agency as the Authority and Farol Ltd as the Supplier for the provision of the Goods. Unless the context otherwise requires, capitalised expressions used in this Award Letter have the same meanings as in the terms and conditions of contract set out in Annex 1 to this Award Letter (the “**Conditions**”). In the event of any conflict between this Award Letter and the Conditions, this Award Letter shall prevail. [Please do not attach any Supplier terms and conditions to this Award Letter as they will not be accepted by the Authority and may delay conclusion of the Agreement.

For the purposes of the Agreement, the Authority and the Supplier agree as follows:

1. The Goods shall be Delivered in accordance with the following instructions:

Delivery Address

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Delivery between 10:00 and 16:00.

Delivery Contact Details: [REDACTED]

Date of Delivery

As soon as available.

2. The charges for the Goods shall be as set out in the Supplier's tender/Annex 2 dated 10/03/24.
3. The specification of the Goods to be Delivered is as set out in the Supplier's tender/Annex 2 dated 10/03/24.
4. The address for notices of the Parties are:

Authority	Supplier
Animal and Plant Health Agency	[REDACTED]
[REDACTED]	[REDACTED]

<div>██████████</div> <div>██████████</div> <div>██████████</div> <div>Attention: ██████████</div> <div>Email: ████████████████████</div>	<div>██████████████████</div> <div>██████████████</div> <div>██████████</div> <div>██████████</div> <div>██████████</div> <div>Attention: ██████████</div> <div>Email: ████████████████████</div>
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- The Authority may require the Supplier to ensure that any person employed in the supply of the Goods has undertaken a Disclosure and Barring Service check. The Supplier shall ensure that no person who discloses that he/she has a conviction that is relevant to the nature of the Agreement, relevant to the work of the Authority, or is of a type otherwise advised by the Authority (each such conviction a “**Relevant Conviction**”), or is found by the Supplier to have a Relevant Conviction (whether as a result of a police check, a Disclosure and Barring Service check or otherwise) is employed or engaged in the provision of any part of the supply of the Goods.

Payment

Our preference is for all invoices to be sent electronically, quoting a valid purchase order number (PO Number), to APinvoices-APH-U@gov.sscl.com. Within 10 working days of receipt of your countersigned copy of this letter, we will send you a unique PO Number. You must be in receipt of a valid PO Number before submitting an invoice.

To avoid delay in payment it is important that the invoice is compliant and that it includes a valid PO Number, PO Number item number (if applicable) and the details (name and telephone number) of your Authority contact (i.e. Contract Manager). Non-compliant invoices will be sent back to you, which may lead to a delay in payment. If you have a query regarding an outstanding payment, please contact our Accounts Payable section either by email to accounts-payable.aph@gov.sscl.com or by telephone number 03456037262 between 09:00-17:00 Monday to Friday.

Liaison

For general liaison your contact will continue to be [REDACTED] [REDACTED] via [REDACTED] or, in their absence, [REDACTED] [REDACTED] at [REDACTED].

We thank you for your co-operation to date and look forward to forging a successful working relationship resulting in a smooth and successful supply of the Goods. The Animal and Plant Health Agency would be grateful if you could arrange the contract to be executed, by way of electronic signature, on behalf of Farol Ltd. and within 7 days.

relating to this contract.

Yours faithfully,

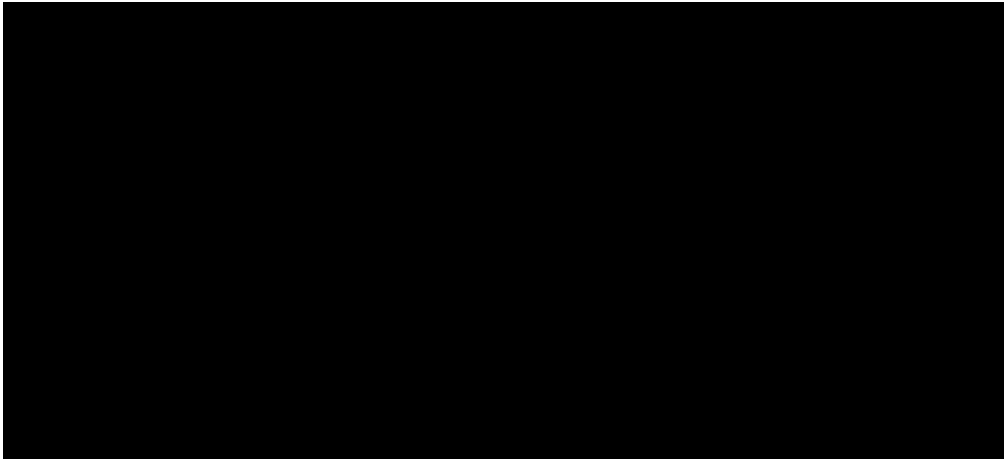
[REDACTED]

Execution of this award notification letter is carried out in accordance with EU Directive 99/93 (Community framework for electronic signatures) and the Electronic Communications Act 2000. The Contract will be formed on the date on which both Parties communicate acceptance of its terms on the Authority's eSourcing System.

Signed for and on behalf of the Animal and Plant Health Agency

Name: [REDACTED]

Buyer Signature:



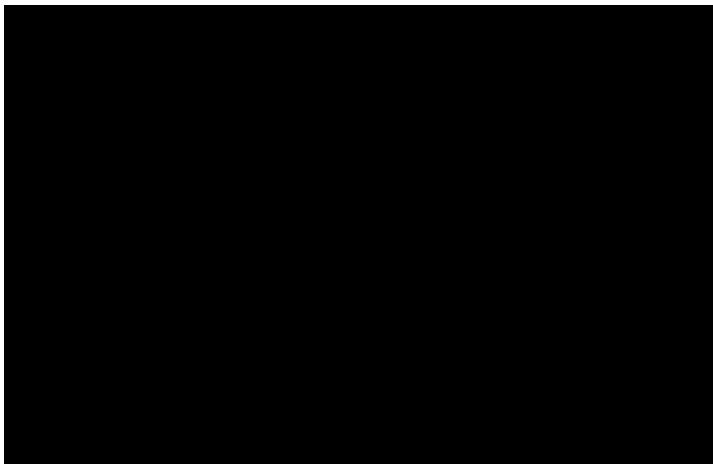
Date:

We accept the terms set out in this Award Letter and the annexed Conditions

Signed for and on behalf of Farol Limited


Supplier Contact

Supplier Signature:



Date:

Annex 1 - Terms and Conditions of Contract for Purchase

Call-Off Contract – Purchase: Lot 1

1. “Parties” to this agreement:

1.0. Animal and Plant Health Agency (Customer”)

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

And;

1.2. [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

2. Definitions

In these terms and conditions:

“Agreement”	means this call-off contract under the Framework between the Customer and the Supplier constituted by the Supplier’s acceptance of any Purchase Order issued by the Customer and includes the Purchase Order in its entirety;
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“Commencement Date”	Means the commencement or start of this Agreement for the supply of Equipment by the Supplier to the Customer. The commencement date is 04/04/24;
“Confidential Information”	means all information, whether written or oral (however recorded), provided by the disclosing Party to the receiving Party and which (i) is known by the receiving Party to be confidential; (ii) is marked as or stated to be confidential; or (iii) ought reasonably to be considered by the receiving Party to be confidential;
“Controller, Processor, Data Subject, Personal Data, Personal Data Breach, Data Protection Office”	have the meaning given in the UK GDPR;
“Customer”	means the organisation identified as the Customer in 1.1. A Customer must be a member of The Procurement Partnership Limited’s buying club;
“Data Loss Event”	means any event that results, or may result, in unauthorised access to Personal Data held by the Supplier under this Agreement, and/or actual or potential loss and/or destruction of Personal Data in breach of this Agreement, including any Personal Data Breach;
“Data Protection Impact Assessment”	means an assessment by the Controller of the impact of the envisaged processing on the protection of Personal Data;
“Data Subject Access Request”	means a request made by, or on behalf of, a Data Subject in accordance with rights granted pursuant to the Data Protection Legislation to access their Personal Data;
“Date of Delivery”	means the date and time by which the Equipment must be Delivered to the Customer, as specified in the Purchase Order;
“Deliver”	means the handover of Equipment to the Customer at the location and on the date and time specified in the Purchase Order. This may also be used in the context of the Customer collecting from the

	Supplier's location (if applicable). This shall include unloading and any other specific handover arrangements agreed in accordance within a Purchase Order. Delivered and Delivery shall be construed accordingly;
"DPA"	means the Data Protection Act 2018 or any superseding Legislation;
"Equipment"	means grounds maintenance equipment, plant and handheld tools including electrical and mechanical items. It also means all other associated miscellaneous machinery, extra products, activities and services including spare parts/maintenance that are likely and reasonable to be required by Members or Contracting Authorities under a Call-off Contract pursuant to the nature of this Agreement;
"FOIA"	means the Freedom of Information Act 2000;
"Framework"	means the overarching NEPO and The Procurement Partnership framework agreement (Find a Tender Service Contract Notice reference 2021/S for supply of Grounds Maintenance and Plant Equipment under which this Agreement is awarded;
"Information"	has the meaning given under section 84 of the FOIA;
"Information Commissioner's Office"	means the United Kingdom's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals (https://ico.org.uk/);
"Intellectual Property Rights"	<p>means</p> <ul style="list-style-type: none"> a) copyright, rights related to or affording protection similar to copyright, rights in databases, patents and rights in inventions, semi-conductor topography rights, trade marks, rights in Internet domain names and website addresses and other rights in trade names, designs, know-how, trade secrets and other rights in Confidential Information; b) applications for registration, and the right to apply for registration, for any of the rights listed at (a) that are capable of being registered in any country or jurisdiction; and

	c) all other rights having equivalent or similar effect in any country or jurisdiction;
“LED”	means the Law Enforcement Directive (Directive (EU) 2016/680);
“Mini-Competition”	means the process of reopening competition under the Framework for the purpose of identifying a Supplier with whom a Purchase Order is to be placed;
“Party”	means the Supplier or the Customer (as appropriate) and “Parties” shall mean both of them;
“PCR 2015”	means the Public Contracts Regulations 2015 (as amended);
“Price”	means the cost of Purchase for Equipment from the Supplier, identifiable from the Framework or through Mini-Competition;
“Protective Measures”	means appropriate technical and organisational measures which may include: pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the effectiveness of the such measures adopted by it;
“Purchase”	means the Purchase of Equipment and any ancillary service from the Supplier;
“Purchase Order”	<p>means a Customer’s notification to the Supplier of an order for the Purchase of Equipment. This may be issued by phone, email, facsimile or electronically via a system(s) based interface, this may be a bespoke web-based solution. For the purposes of this Agreement a Purchase Order shall include:</p> <ul style="list-style-type: none"> a) Customer details, including name, registered address and full contact details b) The required Delivery location; c) The date and time required for Delivery; d) The agreed invoicing schedule;

	<p>e) The Equipment required and the volume.</p> <p>The Purchase Order may include:</p> <ul style="list-style-type: none"> f) A Purchase Order Number or other unique customer reference; g) Any additional specification(s) or requirement(s) that the Customer may reasonably require from the Supplier pursuant to this Agreement; h) A long-term commitment to purchase Equipment, e.g. for 12 months or longer; <p>Any other necessary information, including additional terms and conditions supplementary to this Agreement;</p>
"Purchase Order Number"	means the Customer's unique number relating to an order for Equipment to be supplied by the Supplier to the Customer in accordance with the terms of this Agreement;
"Request for Information"	has the meaning set out in the FOIA or the Environmental Information Regulations 2004 as relevant (where the meaning set out for the term "request" shall apply);
"Service Level"	means any minimum expected Service Levels associated with the supply of Equipment identified by the Customer;
"Staff"	means all directors, officers, employees, agents, consultants and contractors of the Supplier and/or of any sub-contractor of the Supplier engaged in the performance of the Supplier's obligations under the Agreement;
"Staff Vetting Procedures"	means vetting procedures that accord with good industry practice or, where applicable, the Customer's procedures for the vetting of personnel as provided by the Supplier from time to time;
"Sub-processor"	means any third Party appointed to process Personal Data on behalf of the Supplier related to this Agreement;

“Supplier”	means the person named as Supplier in clause Error! Reference source not found. of this Agreement;
“UK GDPR”	means the retained UK Law version of the General Data Protection Regulation as set out in Regulation (EC) 2016/679 brought into effect by the Data Protection, Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2019 (SI: 2019 419).
“VAT”	means value added tax in accordance with the provisions of the Value Added Tax Act 1994;
“Working Day”	means a day (other than a Saturday or Sunday) on which banks are open for business in the City of London.

3. Interpretation

3.1. In these terms and conditions, unless the context otherwise requires:

- 3.1.1. A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality) and that person’s personal representatives, successors or permitted assigns.
- 3.1.2. A reference to a company shall include any company, corporation or other body corporate, wherever and however incorporated or established.
- 3.1.3. A reference to a party shall be to a party to this Agreement and the expression parties shall be construed accordingly.
- 3.1.4. Words in the singular shall include the plural and vice versa.
- 3.1.5. A reference to one gender shall include a reference to the other genders.
- 3.1.6. A reference to any statute, statutory provision, subordinate legislation, code or guideline ("legislation") shall, unless the context otherwise requires, be construed as a reference to such legislation as the same may from time to time be amended, consolidated, modified, extended, re-enacted, replaced, superseded or substituted.
- 3.1.7. A reference to a statute or statutory provision shall include any subordinate legislation made from time to time under that statute or statutory provision.
- 3.1.8. A reference to writing or written includes e-mail.
- 3.1.9. A reference to a clause in any Part shall, unless otherwise expressly provided, be to a clause within that Part.

3.1.10. Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

4. Duration

- 4.1. This Agreement begins on the Commencement Date and will continue for a period of 12 months, or until all Equipment is Delivered, unless otherwise terminated in accordance with the terms of this Agreement, specifically Clause 21.

5. Basis of Agreement

- 5.1. The Purchase Order constitutes an offer by the Customer to Purchase the Equipment subject to and in accordance with the terms and conditions of this Agreement, the Purchase Order and the Framework.
- 5.2. The Customer in accessing the Framework to place a Purchase Order acknowledges their responsibility to ensure no breach of PCR 2015 or any other relevant statutory obligations.
- 5.3. The Customer by issuing a Purchase Order pursuant to this Agreement agrees that should the Customer breach PCR 2015 or any other statutory obligations, whether by intent or otherwise, the Framework and any parties associated with it shall not be held accountable, responsible or liable in any way.
- 5.4. The offer comprised in the Purchase Order shall be deemed to be accepted by the Supplier on receipt by the Customer from the Supplier written notification of acceptance within two (2) working days of the date of the Purchase Order.
- 5.5. In the event of a conflict or any inconsistency in the terms and conditions of this Agreement, the following order of precedence shall apply:
- 5.5.1. Main body (clauses 1 to 28) and any Annexes or Schedules associated of this Agreement;
 - 5.5.2. The Framework;
 - 5.5.3. For the avoidance of doubt any terms and conditions of sale issued by the Supplier shall not be applicable.

6. Purchase of Equipment

- 6.1. In consideration of the Customer's agreement to pay the Price, the Supplier shall Deliver the Equipment to the Customer subject to and in accordance with the terms and conditions of the Agreement.
- 6.2. In Delivering the Equipment, the Supplier shall co-operate with the Customer in all matters relating to the supply of the Equipment and comply with all reasonable Customer instructions.
- 6.3. The Supplier shall provide the Equipment in accordance with the Purchase Order. The Supplier warrants, represents, undertakes and guarantees that the Equipment supplied under the Agreement shall:
- 6.3.1. be free from defects (manifest or latent), in materials and workmanship and remain so for a reasonable duration of use;

- 6.3.2. be fit for any purpose held out by the Supplier or made known to the Supplier by the Customer expressly or by implication, and in this respect the Customer relies on the Supplier's skill and judgement; and
- 6.3.3. and the Supplier itself shall, comply with all applicable laws.

7. Customer Responsibilities

- 7.1. The Customer must inspect upon Delivery, the Equipment and any accessories provided, before accepting the Equipment. If the condition of the Equipment does not meet agreed standards the Supplier must be immediately notified.
- 7.2. If the Supplier has agreed to Deliver the Equipment at an address provided by the Customer, the Customer will be responsible for the Equipment from the time the Supplier Delivers the Equipment, following any agreed inspections.

8. Price, Payment and Recovery of Sums Due

- 8.1. The Price for Equipment shall be as set out in the Purchase Order and shall be the full and exclusive remuneration of the Supplier in respect of the Purchase of Equipment.
- 8.2. Unless otherwise agreed in writing by the Customer, the Price shall be calculated in accordance with the Framework or the result of a Mini-Competition conducted under the Framework.
- 8.3. Pricing for Equipment under this Agreement may only vary in accordance with any terms covering price variation stated on the Purchase Order or Mini-Competition documentation.
 - 8.3.1. For the avoidance of doubt if the Purchase Order, and/or any Mini-Competition documents are silent on the matters of price variation then the Price shall not be amended or varied by any terms issued by the Supplier unless agreed by the Customer in writing.
- 8.4. All amounts stated are exclusive of VAT which shall be charged at the prevailing rate. The Customer shall, following the receipt of a valid VAT invoice, pay to the Supplier a sum equal to the VAT chargeable in respect of the Equipment Purchased.
- 8.5. The Supplier shall invoice the Customer on the basis agreed in the Purchase Order. Each invoice shall include such supporting information required by the Customer to verify the accuracy of the invoice, including the relevant Purchase Order Number (if applicable) and a breakdown of the Equipment Purchased in the invoice period.
- 8.6. The Customer shall pay the Supplier the invoiced amounts no later than 30 days after verifying that the invoice is valid and undisputed and, if necessary, includes a valid Purchase Order Number.
- 8.7. If the Customer fails to consider and verify an invoice in a timely fashion the invoice shall be regarded as valid and undisputed for the purpose of paragraph 8.6 after a reasonable time has passed.
- 8.8. If there is a dispute between the Parties as to the amount invoiced, the Customer shall pay the undisputed amount. The Supplier shall not suspend the supply of Equipment unless the Supplier is entitled to terminate the Agreement for a failure to pay undisputed sums in accordance with clause 21. Any disputed amounts shall be resolved through the dispute resolution procedure detailed in clause 25.

- 8.9. If a payment of an undisputed amount is not made by the Customer by the due date, then the Customer shall pay the Supplier interest at the interest rate specified in the Late Payment of Commercial Debts (Interest) Act 1998.
- 8.10. Where the Supplier enters into a sub-contract, the Supplier shall include in that sub-contract:
- 8.10.1. provisions having the same effects as clauses 8.5 to 8.9 of this Agreement; and
 - 8.10.2. a provision requiring the counterparty to that sub-contract to include in any sub-contract which it awards provisions having the same effects as 8.5 to 8.10 of this Agreement.
 - 8.10.3. In this clause 8.10, "sub-contract" means a contract between two or more suppliers, at any stage of remoteness from the Customer in a subcontracting chain, made wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of this Agreement.

9. Cancellation

- 9.1. The Customer shall have the right to cancel a Purchase Order for Equipment, or any part of a Purchase Order which have not yet been Delivered to the Customer. The cancellation shall be made in writing. Without prejudice to the generality of the foregoing, the Customer shall pay such Price or that part of the Price for Equipment which have been Delivered to the Customer or, on the deemed date of service of the notice of cancellation, are already in transit and the reasonable costs the Supplier has incurred to fulfil the Purchase Order.
- 9.1.1. For the avoidance of doubt the Customer shall not be liable for any loss of anticipated profits or any consequential loss.

10. Delivery

- 10.1. The Supplier shall Deliver the Equipment to the Customer on or by the Date of Delivery. Unless otherwise agreed in writing by the Customer, Delivery shall be on the date and time to the address specified in the Purchase Order. Delivery of the Equipment shall be completed once the completion of Delivery (including any unloading required) at the stated address has taken place and the Customer has signed for the Delivery following handover and inspection.
- 10.2. Any access to the Customer's premises and any labour and equipment that may be provided by the Customer in connection with Delivery of the Equipment shall be provided without acceptance by the Customer of any liability in respect of any actions, claims, costs and expenses incurred by the Supplier or other third parties for any loss of damages to the extent that such loss or damage is not attributable to the negligence or other wrongful act of the Customer or its servant or agent. The Supplier shall indemnify the Customer in respect of any actions, suits, claims, demands, losses, charges, costs and expenses, which the Customer may suffer or incur as a result of or in connection with any damage or injury (whether fatal or otherwise) occurring in the course of Delivery to the extent that any such damage or injury is attributable to any act or omission of the Supplier or any of their sub-contractors.
- 10.3. Delivery of Equipment shall be accompanied by a delivery or collection note which shows the Purchase Order Number (if applicable) and the type and quantity of the Equipment and, in the case of part Delivery, the outstanding balance remaining to be Delivered.

- 10.4. Unless otherwise stipulated by the Customer in the Purchase Order, Deliveries shall only be accepted by the Customer on Working Days and during normal business hours.
- 10.5. Where (i) the Supplier fails to Deliver the Equipment or part of the Equipment or (ii) the Equipment or part of the Equipment do not comply with the requirements of the Purchase Order, then without limiting any of its other rights or remedies implied by statute or common law, the Customer shall be entitled:
- 10.5.1. request the Supplier, free of charge, to deliver suitable substitute Equipment within the timescales specified by the Customer;
 - 10.5.2. to require the Supplier, replace the rejected Equipment, or to provide a full refund of the price of the rejected Equipment (if paid);
 - 10.5.3. to reject the Equipment (in whole or part) and return them to the Supplier at the Supplier's own risk and expense and the Customer shall be entitled to a full refund on those Equipment duly returned;
 - 10.5.4. to Purchase the same or similar Equipment from another supplier and to recover any reasonable expenses incurred in respect of Purchasing the Equipment from another supplier which shall include but not be limited to administration costs, chargeable staff time and extra delivery costs.

11. Ownership and Risk

- 11.1. The Supplier warrants that at the Date of Delivery of any Equipment it shall have full and unrestricted right, power and authority to supply and deliver the Equipment to the Customer.
- 11.2. Subject to Clause 11.3, risk in the Equipment shall, without prejudice to any other rights or remedies of the Customer, pass to the Customer at the time of Delivery following inspection and acceptance by the Customer.
- 11.2.1. Risk in the Equipment shall remain with the Supplier at all times until Delivery is accepted by the Customer. This includes any occasions when the Equipment is with an agreed third-party or sub-contractor.
- 11.3. Ownership in the Equipment shall, without prejudice to any other rights or remedies of the Customer, pass to the Customer at the time of final payment.

12. Staff

- 12.1. If the Customer reasonably believes that any of the Staff are unsuitable to undertake work in respect of the Agreement, it may, by giving written notice to the Supplier:
- 12.1.1. refuse admission to the relevant person(s) to the Customer's premises;
 - 12.1.2. direct the Supplier to end the involvement in the supply of Equipment of the relevant person(s); and/or
 - 12.1.3. require that the Supplier replace any person removed under this clause with another suitably qualified person and procure that any security pass issued by the Customer to the person removed is surrendered,

and the Supplier shall comply with any such notice.

- 12.2. The Supplier shall:

- 12.2.1. ensure, that if requested, it will comply with the Customer's Staff Vetting Procedures as supplied from time to time; and
- 12.2.2. procure that all Staff comply with any rules, regulations and requirements reasonably specified by the Customer.

13. Assignment and Sub-Contracting

- 13.1. The Supplier shall not without the written consent, which may not be unreasonably withheld, of the Customer assign, sub-contract, novate or in any way dispose of the benefit and/or the burden of the Agreement or any part of the Agreement. The Customer may, in the granting of such consent, provide for additional terms and conditions relating to such assignment, sub-contract, novation or disposal. The Supplier shall be responsible for the acts and omissions of its sub-contractors as though those acts and omissions were its own.
- 13.2. Where the Customer has consented to the placing of sub-contracts, the Supplier shall, at the request of the Customer, send copies of each sub-contract, to the Customer as soon as is reasonably practicable.
- 13.3. The Customer may nominate preferred sub-contractors for use by the Supplier, the Supplier may not unreasonably refuse to use any such nominated sub-contractor. The Supplier shall be responsible for the acts and omissions of nominated sub-contractors as though those acts and omissions were its own.
 - 13.3.1. Liability for Equipment remains the responsibility of the Supplier until Delivery, regardless of whether any sub-contractors are nominated by the Customer and Equipment is transferred to the nominated sub-contractor for works. This is unless agreed otherwise in writing between the Supplier and any sub-contractor, but at no point will the Customer have any liability for Equipment that have not been Delivered.
- 13.4. The Customer may assign, novate, or otherwise dispose of its rights and obligations under the Agreement without the consent of the Supplier provided that such assignment, novation or disposal shall not increase the burden of the Supplier's obligations under the Agreement.

14. Intellectual Property Rights and Indemnity

- 14.1. No Party to this Agreement shall acquire any right, title or interest in or to the Intellectual Property Rights of the other Party.
- 14.2. The Supplier shall indemnify, and keep indemnified, the Customer in full against all cost, expenses, damages and losses (whether direct or indirect), including any interest, penalties, and reasonable legal and other professional fees awarded against or incurred or paid by the Customer as a result of or in connection with any claim made against the Customer for actual or alleged infringement of a third party's Intellectual Property Rights arising out of, or in connection with, the Purchase or use of Equipment, to the extent that the claim is attributable to the acts or omission of the Supplier or any Staff.
- 14.3. The Customer shall promptly notify the Supplier of any infringement claim made against it relating to any Equipment and, subject to any statutory obligation requiring the Customer to respond, shall permit the Supplier to have the right, at its sole discretion to assume, defend, settle or otherwise dispose of such claim. The Customer shall give the Supplier such assistance as it may reasonably require to dispose of the claim and shall not make any statement which might be prejudicial to the settlement or defence of the claim.

15. Governance and Records

15.1. The Supplier shall if required by the Customer:

- 15.1.1. attend progress meetings with the Customer at the frequency and times specified by the Customer and shall ensure that its representatives are suitably qualified to attend such meetings; and
- 15.1.2. submit progress reports to the Customer at the times and in the format specified by the Customer.
- 15.1.3. The Supplier shall keep and maintain until seven (7) years after the end of the Agreement, or as long a period as may be agreed between the Parties, full and accurate records of the Agreement including the Equipment Purchased under it, and all payments made by the Customer. The Supplier shall on request afford the Customer or the Customer's representatives such access to those records as may be reasonably requested by the Customer in connection with the Agreement.

16. Confidentiality, Transparency and Publicity

16.1.1. Subject to clause 16.2, each Party shall:

- 16.1.2. treat all Confidential Information it receives as confidential, safeguard it accordingly and not disclose it to any other person without the prior written permission of the disclosing Party; and
- 16.1.3. not use or exploit the disclosing Party's Confidential Information in any way except for the purposes anticipated under the Agreement.

16.2. Notwithstanding clause 16.1, a Party may disclose Confidential Information which it receives from the other Party:

- 16.2.1. where disclosure is required by applicable law or by a court of competent jurisdiction;
- 16.2.2. to its auditors or for the purposes of regulatory requirements;
- 16.2.3. on a confidential basis, to its professional advisers;
- 16.2.4. to the Serious Fraud Office where the Party has reasonable grounds to believe that the other Party is involved in activity that may constitute a criminal offence under the Bribery Act 2010;
- 16.2.5. where the receiving Party is the Supplier, to the Staff on a need to know basis to enable performance of the Supplier's obligations under the Agreement provided that the Supplier shall procure that any Staff to whom it discloses Confidential Information pursuant to this clause 16.2.5 shall observe the Supplier's confidentiality obligations under the Agreement; and
- 16.2.6. where the receiving Party is the Customer:
 - (a) on a confidential basis to the employees, agents, consultants and contractors of the Customer;
 - (b) on a confidential basis to any other Central Government Body, any successor body to a Central Government Body or any company to which the Customer transfers or proposes to transfer all or any part of its business;

- (c) to the extent that the Customer (acting reasonably) deems disclosure necessary or appropriate in the course of carrying out its public functions; or
- (d) in accordance with clause 17.

and for the purposes of the foregoing, references to disclosure on a confidential basis shall mean disclosure subject to a confidentiality agreement or arrangement containing terms no less stringent than those placed on the Customer under this clause 16.

- 16.3. The Parties acknowledge that, except for any Information which is exempt from disclosure in accordance with the provisions of the FOIA, the content of the Agreement is not Confidential Information and the Supplier hereby gives its consent for the Customer to publish the Agreement in its entirety to the general public (but with any Information that is exempt from disclosure in accordance with the FOIA redacted) including any changes to the Agreement agreed from time to time. The Customer may consult with the Supplier to inform its decision regarding any redactions but shall have the final decision in its absolute discretion whether any of the content of the Agreement is exempt from disclosure in accordance with the provisions of the FOIA.
- 16.4. The Supplier shall not, and shall take reasonable steps to ensure that the Staff shall not, make any press announcement or publicise the Agreement or any part of the Agreement in any way, except with the prior written consent of the Customer.
- 16.5. In order to comply with the Government's policy on transparency in the areas of contracts and procurement the Customer is required to publish information on its website detailing any item of expenditure over £500 and any contract with a value that exceeds £5,000. The information published will include the Supplier's details and the Price to be paid. The parties acknowledge that this information is not Confidential Information or commercially sensitive.

17. Freedom of Information

- 17.1. The Supplier acknowledges that the Customer is subject to the requirements of the FOIA and the Environmental Information Regulations 2004 and shall:
 - 17.1.1. provide all necessary assistance and cooperation as reasonably requested by the Customer to enable the Customer to comply with its obligations under the FOIA and the Environmental Information Regulations 2004;
 - 17.1.2. transfer to the Customer all Requests for Information relating to the Agreement that it receives as soon as practicable and in any event within 2 Working Days of receipt;
 - 17.1.3. provide the Customer with a copy of all Information belonging to the Customer requested in the Request for Information which is in its possession or control in the form that the Customer requires within 5 Working Days (or such other period as the Customer may reasonably specify) of the Customer's request for such Information; and
 - 17.1.4. not respond directly to a Request for Information unless authorised in writing to do so by the Customer.
- 17.2. The Supplier acknowledges that the Customer may be required under the FOIA and the Environmental Information Regulations 2004 to disclose Information concerning the Supplier or the Equipment (including commercially sensitive information) without

consulting or obtaining consent from the Supplier. In these circumstances the Customer shall, in accordance with any relevant guidance issued under the FOIA, take reasonable steps, where appropriate, to give the Supplier advance notice, or failing that, to draw the disclosure to the Supplier's attention after any such disclosure

- 17.3. Notwithstanding any other provision in the Agreement, the Customer shall be responsible for determining in its absolute discretion whether any Information relating to the Supplier or the Equipment is exempt from disclosure in accordance with the FOIA and/or the Environmental Information Regulations 2004.

18. Protection and Security of Data

- 18.1. The Parties shall each share and Process the Relevant Personal Data under this Agreement. The Parties acknowledge that the factual arrangement between them dictates the classification of each Party in respect of the Data Protection Legislation. The Parties anticipate and agree that each Party shall:

18.1.1. act as a controller in respect of the Relevant Personal Data

18.1.2. process that data to the extent necessary for their own legitimate purposes (whether or not such purposes are within the scope of this Agreement);

18.1.3. be individual controller in respect of the Relevant Personal Data and therefore Article 26 of the UK GDPR does not apply to the Parties' activities under this Agreement.

- 18.2. Each of the Parties acknowledges and agrees that:

18.2.1. it shall process the Relevant Personal Data in accordance with Annex 1 (Data Processing Particulars); and

18.2.2. Annex 1 is an accurate description of the Data Processing Particulars; and

18.2.3. where a Party is acting as controller in relation to its activities under this Agreement, it shall comply with its obligations under the Data Protection Legislation; and

18.2.4. where either Party collects personal data, which it subsequently transfers to the other Party for the purpose of providing, or enabling the provision of, the Services, it shall:

18.2.5. ensure that it is not subject to any prohibition or restriction which would:

18.2.5.1. prevent or restrict it from disclosing or transferring the Relevant Personal Data to the other Party, as required under this Agreement; or

18.2.5.2. prevent or restrict the other Party from processing the Relevant Personal Data for the Permitted Purposes; and

18.2.5.3. ensure that all fair processing notices have been given (and/ or, as applicable, valid consents obtained that have not been withdrawn) and are sufficient in scope and kept up-to-date in order to meet the Transparency Requirements to enable the other Party to Process the Relevant Personal Data in order to obtain the benefit of its rights, and to fulfil its obligations, under this Agreement in accordance with the Data Protection Legislation; and;

18.2.6. ensure that the Relevant Personal Data are:

18.2.6.1. adequate, relevant and limited to what is necessary in relation to the Permitted Purposes; and

18.2.6.2. accurate and, where necessary, up to date; having taken every reasonable step to ensure that any inaccurate Relevant Personal Data, (having regard to the Permitted Purposes), has been erased or rectified.

- 18.3. Both parties agree to register and maintain a registration with the Information Commissioner's Office.
- 18.4. Each Party shall not, by its acts or omissions, knowingly cause the other Party to breach its respective obligations under the Data Protection Legislation.
- 18.5. Each Party shall notify the other Party of any subject access requests relating to the right to be forgotten and any links or copies of such data which should be erased in order that the other Party may comply with its obligations under Article 17(2) of the UK GDPR.
- 18.6. Customer acknowledges and agrees that the Supplier may transfer Relevant Personal Data to a third without its prior consent on the basis that the Supplier has in place a mechanism which ensures an adequate level of protection for such transfer, in accordance with the Data Protection Legislation.
- 18.7. Nothing in this Agreement shall:
- 18.7.1. preclude either Party from Processing the Relevant Personal Data for their own legitimate purposes to the extent that each Party is legally entitled to do so in accordance with the Data Protection Legislation; or
- 18.7.2. confer on either Party any right to Process the Relevant Personal Data for purposes which are outside the Permitted Purposes.
- 18.8. The Parties each accept responsibility for their own acts in procuring or processing for any purpose any additional personal data or sensitive personal data outside the scope of the Relevant Personal Data directly from Eligible Renter's or Authorised Driver's following termination of this Agreement.
- 18.9. Neither Party shall retain or Process the Relevant Personal Data for longer than is necessary to carry out the Permitted Purposes.
- 18.10. Notwithstanding Clause 18.9, the Parties shall continue to retain the Relevant Personal Data in accordance with any statutory or professional retention periods applicable in their respective industries.
- 18.11. Each Party shall notify the other without undue delay, following its receipt of any Data Subject Request or correspondence from the Information Commissioner's Office, which relates directly the Processing of the Relevant Personal Data under this Agreement or to either Party's compliance with the Data Protection Legislation, and together with such notices, shall provide a copy of such Data Subject Request or Regulatory Body Correspondence and reasonable details of circumstances giving rise to it. In addition to providing the notice referred to in this Clause 18.12, each Party shall provide the other Party with all reasonable co-operation and assistance required by the other Party in relation to any such Data Subject Request or communication (whether written or verbal) with any Regulatory Body.
- 18.12. In respect of any actual Personal Data Breach related to the Services, each party shall notify the other Party of the Personal Data Breach without undue delay by email of becoming aware of a Personal Data Breach which is likely to have an impact on the other Party's business or Customers and each Party will provide reasonable assistance to the other to enable the parties to fulfil their respective obligations under Data Protection Legislation and to effectively communicate with the relevant Data Subjects and supervisory or regulatory authority.
- 18.13. All Relevant Personal Data shall be stored and retained in accordance with Supplier's privacy policy, accessible upon request from the Supplier.

19. Liability and Insurance

- 19.1. The Supplier shall not be responsible for any injury, loss, damage, cost or expense suffered by the Customer if and to the extent that it is caused by the negligence or wilful misconduct of the Customer or by breach by the Customer of its obligations under the Agreement.
- 19.2. Subject always to clause 19.3
- 19.2.1. the aggregate liability of the Supplier in respect of all defaults, claims, losses or damages howsoever caused, whether arising from breach of the Agreement, the supply or failure to supply the Equipment, misrepresentation (whether tortious or statutory), tort (including negligence), breach of statutory duty or otherwise shall in no event exceed a sum equal to £1,000,000; and
- 19.2.2. except in the case of claims arising under clauses 14.2 and 24.3, in no event shall either Party be liable to the other Party for any:
- (a) loss of profits;
 - (b) loss of business;
 - (c) loss of revenue;
 - (d) loss of or damage to goodwill;
 - (e) loss of savings (whether anticipated or otherwise); and/or
 - (f) any indirect, special or consequential loss or damage.
- 19.3. Nothing in the Agreement shall be construed to limit or exclude either Party's liability for:
- 19.3.1. death or personal injury caused by its negligence or that of its Staff;
- 19.3.2. fraud or fraudulent misrepresentation by it or that of its Staff;
- 19.3.3. breach of any obligation as to title implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982; or
- 19.3.4. any other matter which, by law, may not be excluded or limited.
- 19.4. The Supplier's liability under the indemnity in clauses 14.2 and 24.3 shall be unlimited.
- 19.5. The Supplier shall at its own cost take out and maintain throughout the Agreement with a reputable insurance company or companies the following policies of insurance; or ensure and be able to upon request from the Customer demonstrate it has the necessary assets and suitable provisions within their accounts to self-insure to the levels required by this Agreement:
- 19.5.1. Employers liability insurance in accordance with the Employer's Liability (Compulsory Insurance Act) 1969 with a limit of indemnity of not less than ten million pounds (£10,000,000) per claim or series of claims arising out of any one incident;
- 19.5.2. Public liability with a limit of indemnity of not less than ten million pounds (£10,000,000) per claim or series of claims arising from one event;
- 19.5.3. Product liability with a limit of indemnity of not less than five million pounds (£5,000,000) per claim or series of claims arising from one event.

20. Force Majeure

- 20.1. If either Party is unable to perform any obligation under this Agreement because of an event of Force Majeure which is both beyond that Party's control and is such that the Party

with the application of all due diligence and foresight could not prevent which causes the cessation of or a substantial interference with the performance of the Agreement, the duty of the Party to perform the relevant obligation shall be suspended until such circumstances have ceased.

20.2. For the purposes of this Clause 20 the circumstances below are events of Force Majeure:

- 20.2.1. explosion;
- 20.2.2. war;
- 20.2.3. civil disorder;
- 20.2.4. fire or flood;
- 20.2.5. actual or threatened terrorist attack;
- 20.2.6. acts or legislation passed by Central Government that may impact the validity of any aspect of this Agreement;
- 20.2.7. exceptionally adverse weather conditions;
- 20.2.8. strike or lockout;
- 20.2.9. Act of God; or
- 20.2.10. Pandemic/epidemic.

21. Termination

21.1. The Customer reserves the right to terminate this Agreement immediately in the following circumstances:

- 21.1.1. the Supplier commits a material breach and/or persistent repeated breaches of any clause of this Agreement and, if such breach is or are remediable, fails to provide remedy within a period of ten (10) Working Days after being notified in writing to do so; or
- 21.1.2. The Customer becomes aware of a serious infringement of the obligations under PCR 2015, in particular:
 - 21.1.2.1. This Agreement has been awarded following a substantial modification from the nature and intent of the Framework, to the extent that a new procurement procedure should have been conducted;
 - 21.1.2.2. The Supplier has, at the time of award of this Agreement been in one of the situations referred to in the PCR 2015 regulation 57 and should have therefore been excluded from being awarded this Agreement, unless suitable evidence was provided in accordance with 'self-cleaning' (regulation 57 clauses 13 – 17)
- 21.1.3. the Supplier makes any voluntary arrangement with its creditors (within the meaning of the Insolvency Act 1986) or (being an individual or firm) becomes bankrupt or (being a company) becomes subject to an administration order or goes into liquidation (otherwise than for the purpose of amalgamation or reconstruction); or
- 21.1.4. an encumbrancer takes possession, or a receiver is appointed, of any of the property or assets of the Supplier; or
- 21.1.5. the Supplier ceases, or threatens to cease, to carry on business; or

- 21.1.6. the Customer reasonably apprehends that any of the events in Clauses 21.1.3 to 21.1.5 inclusive is about to occur in relation to the Supplier and notifies the Supplier accordingly; or
 - 21.1.7. the Supplier or any of its employees shall have offered, or given, or agreed to give to any person or have solicited or accepted from any person any gift, consideration, inducement or reward of any kind, for doing or not doing any action in relation to this Agreement or to any other contract with the Customer; or
 - 21.1.8. the Supplier or any of its employees shall have committed any offence under the Bribery Act 2010.
- 21.2. Either the Customer or the Supplier may terminate this Agreement without reason at any time provided at least twenty (20) Working Days notice is given.

22. Consequences Of Termination

- 22.1. Termination shall be without prejudice to the rights and remedies of the Supplier and the Customer accrued before such termination and nothing in this Agreement shall prejudice the right of either Party to recover any amount outstanding as at the date of such termination.
- 22.2. All provisions of this Agreement which are expressed to survive termination or expiry of this Agreement shall continue in force and effect in accordance with their terms.
- 22.3. Subject as otherwise provided in the Agreement neither Party shall have any further obligation to the other under the Agreement.
- 22.4. Notwithstanding the service of a notice to terminate the Agreement, the Supplier shall continue to fulfil its obligations under the Agreement until the date of termination or expiry of the Agreement or such other date as required.

23. Compliance

- 23.1. The Supplier shall promptly notify the Customer of any health and safety hazards which may arise in connection with the performance of its obligations under the Agreement. The Customer shall promptly notify the Supplier of any health and safety hazards which may exist or arise at the Customer's premises and which may affect the Supplier in the performance of its obligations under the Agreement.
- 23.2. The Supplier shall:
 - 23.2.1. comply shall comply with all applicable health and safety Legislation in force;
 - 23.2.2. comply with the reasonable requirements of the Customer's security arrangements;
 - 23.2.3. comply with all the Customer's health and safety measures;
 - 23.2.4. notify the Customer immediately in the event of any incident occurring in the performance of its obligations under the Agreement on the Customer's premises where that incident causes any personal injury or damage to property which could give rise to personal injury;
 - 23.2.5. perform its obligations under the Agreement in accordance with all applicable equality Law and the Customer's equality and diversity policy as provided to the Supplier from time to time;
 - 23.2.6. take all reasonable steps to secure the observance of clause 23.2.5 by all Staff; and

23.2.7. provide Equipment in accordance with the Customer's environmental policy as provided from time to time.

23.3. The Equipment are to be provided in accordance with any instructions specified in the Purchase Order and in compliance with any and all relevant statutory requirements. The Supplier shall indemnify the Customer against all actions, suits, claims, demands, losses, charges, costs and expenses which the Customer may suffer or incur as a result of, or in connection with, any breach of this clause 23.

24. Prevention of Fraud and Corruption

24.1. The Supplier shall not offer, give, or agree to give anything, to any person an inducement or reward for doing, refraining from doing, or for having done or refrained from doing, any act in relation to the obtaining or execution of the Agreement or for showing or refraining from showing favour or disfavour to any person in relation to the Agreement.

24.2. The Supplier shall take all reasonable steps, in accordance with good industry practice, to prevent fraud by the Staff and the Supplier (including its shareholders, members and directors) in connection with the Agreement and shall notify the Customer immediately if it has reason to suspect that any fraud has occurred or is occurring or is likely to occur.

24.3. If the Supplier or the Staff engages in conduct prohibited by clause 24.1 or commits fraud in relation to the Agreement or any other contract under the Framework (including the Customer) the Customer may:

24.3.1. terminate the Agreement and recover from the Supplier the amount of any loss suffered by the Customer resulting from the termination, including the cost reasonably incurred by the Customer of making other arrangements for the supply of Equipment and any additional expenditure incurred by the Customer throughout the remainder of the Agreement; or

24.3.2. recover in full from the Supplier any other loss sustained by the Customer in consequence of any breach of this clause.

25. Dispute Resolution

25.1. If there is a dispute between the Parties concerning the interpretation or operation of this Agreement it shall be referred to a senior officer of the Customer and a senior representative of the Supplier for resolution.

25.2. If any dispute is not resolved within twenty (20) Working Days of the referral under Clause 25.1 (or such longer period as the Customer and the Supplier may agree), then the Parties may attempt to settle it by mediation in accordance with the Centre for Effective Dispute Resolution ("CEDR") Model Mediation Procedure 2001 (the "model Procedure") or such later edition as may be in force from time to time.

25.3. To initiate a mediation a Party must give notice in writing (the "ADR notice") to the other Party requesting a mediation in accordance with this Clause 25. The mediation is to take place not later than twenty (20) Working Days after the date of the ADR notice. If there is any issue concerning the conduct of the mediation upon which the Parties cannot agree within ten (10) Working Days after the date of the ADR notice, then CEDR will, at the request of any Party, decide the issue for the Parties having consulted with them.

25.4. If the dispute is not resolved within ten (10) Working Days of the mediation then the Parties may litigate the matter.

26. General

- 26.1. Each of the Parties represents and warrants to the other that it has full capacity and authority, and all necessary consents, licences and permissions to enter into and perform its obligations under the Agreement, and that the Agreement is executed by its duly authorised representative.
- 26.2. A person who is not a party to the Agreement shall have no right to enforce any of its provisions which, expressly or by implication, confer a benefit on him, without the prior written agreement of the Parties.
- 26.3. The Agreement cannot be varied except in writing signed by a duly authorised representative of both the Parties.
- 26.4. The Agreement contains the whole agreement between the Parties and supersedes and replaces any prior written or oral agreements, representations or understandings between them. The Parties confirm that they have not entered into the Agreement on the basis of any representation that is not expressly incorporated into the Agreement. Nothing in this clause shall exclude liability for fraud or fraudulent misrepresentation.
- 26.5. Any waiver or relaxation either partly, or wholly of any of the terms and conditions of the Agreement shall be valid only if it is communicated to the other Party in writing and expressly stated to be a waiver. A waiver of any right or remedy arising from a breach of contract shall not constitute a waiver of any right or remedy arising from any other breach of the Agreement.
- 26.6. The Agreement shall not constitute or imply any partnership, joint venture, agency, fiduciary relationship or other relationship between the Parties other than the contractual relationship expressly provided for in the Agreement. Neither Party shall have, nor represent that it has, any authority to make any commitments on the other Party's behalf.
- 26.7. Except as otherwise expressly provided by the Agreement, all remedies available to either Party for breach of the Agreement (whether under the Agreement, statute or common law) are cumulative and may be exercised concurrently or separately, and the exercise of one remedy shall not be deemed an election of such remedy to the exclusion of other remedies.
- 26.8. If any provision of the Agreement is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from the Agreement and rendered ineffective as far as possible without modifying the remaining provisions of the Agreement, and shall not in any way affect any other circumstances of or the validity or enforcement of the Agreement.

27. Notices

- 27.1. Any notice to be given under the Agreement shall be in writing and may be served by personal delivery, first class recorded or, subject to clause 27.3, e-mail to the address of the relevant Party set out in the Purchase Order, or such other address as that Party may from time to time notify to the other Party in accordance with this clause.
- 27.2. Notices served as above shall be deemed served on the Working Day of delivery provided delivery is before 5.00pm on a Working Day. Otherwise delivery shall be deemed to occur on the next Working Day. An email shall be deemed delivered when sent unless an error message is received.

27.3. Notices under clauses 20 (Force Majeure) and 21 (Termination) may be served by email only if the original notice is then sent to the recipient by personal delivery or recorded delivery in the manner set out in clause 27.1.

28. Governing Law and Jurisdiction

28.1. The validity, construction and performance of the Agreement, and all contractual and non-contractual matters arising out of it, shall be governed by English law and shall be subject to the exclusive jurisdiction of the English courts to which the Parties submit.

IN WITNESS of which this Agreement has been duly executed by the Parties

Authorised Signatory (Customer)	Print Name	Date
Authorised Signatory (Supplier)	Print Name	Date
Supplier Name (Print)		

Annex 2 Suppliers Tender



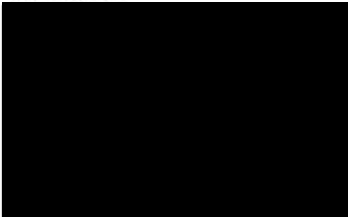
Equipment Proposal

Prepared for:
DEFRA - APHA

Clubcar Onward 6 x 2



Prepared
by:



Quote Summary

Valid until: 14/03/2024

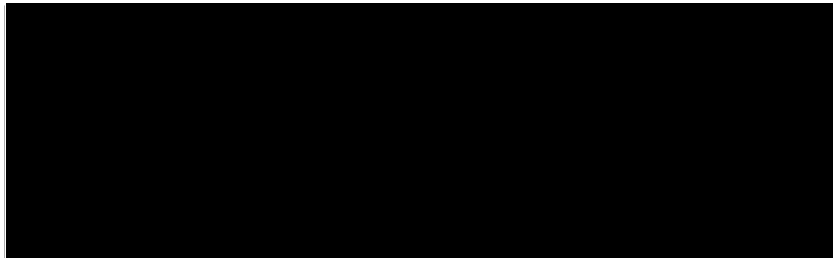
Prepared for:

DEFRA
APHA
Weybridge
New Haw
Surrey
KT15 3NB

Prepared by:

Farol Ltd., London Road
Hare Hatch
Twyford
Berkshire
RG10 9EQ

Items included in price Onward 6 model in black, bench seat , onboard charging, full buggy cover, fold down rear seat section, headlights , turn signals, horn, rear lights, reversing light and noise alert, fold down front screen, weather enclosure, flashing beacon, emergency stop , brakes , comfort padded seats.



Products & Services	Unit Price	Qty.	Total Price
Club Car Onward 6			
Club Car Onward 6			
Total Products & Services			
Balance to Pay ex. VAT			
VAT Summary			Total VAT
Total VAT			
Balance to Pay inc. VAT			

Products & Services

Product:	Club Car ONWARDS
Quantity:	2
Type of product:	Equipment
Description:	Onward 6 passenger non lifted in metallic Tuxedo black, premium Camelo seats, on board reel charges at the rear of the unit, black canopy, hinged windshield (see more information within this proposal,) rear storage area, flip rear seat, glove box, battery meter, single point watering system. ability to carry 6 people including driver, 4 facing forward and 2 rear facing, bench seats, headlights, rear lights turn singles and horn (NOT HIGHWAY USE)
Key Spec:	Flashing beacon fitted to roof, reversing light, brakes and foot operated handbrake, direction switch for forward and reverse with reversing noise alert, Supplied with weather enclosure kit to buggy also a full cover to put over the buggy when not in use Flashing beacon fitted to the front of the canopy in the centre with on off switch, emergency stop switch fitted in a suitable location, unit comes standard with brakes.

Configuration Options: These items are not offered due legislation and CE approval as noted in red at the top of the proposal, seat belts of any description cannot be fitted the manufacture do not supply a kit, plus the structure is not designed to keep people within the buggy if the unit was rolled as the canopy support frame cannot and is not certified for roll over. same with the windscreen wiper kit, these units come with a fold down screen to allow for a clear view first thing in the morning, again the manufacturer do not make a kit

Side view of Onward 6 Clubcar



Rear fold down seat in the lowered position



Front screen system on a fold down screen Clubcar in the raised position



Clear view through windscreen from drivers' seat



Clear view from drivers' seat with top half of the screen folded down.



Requirements of the specification

Have documented in the proposal requested requirements, also explained the reason seat belts cannot be fitted or a windscreen wiper, these are not manufactured for highway use, inside a site location is fine as this is classed as private land, as long as all the relevant risk assessment are carried out by the client and operational use is within the manufacturer's guidelines. further information on ROPS frames can be found at [The Roll-over Protective Structures for Construction Plant \(EEC Requirements\) Regulations 1988 \(legislation.gov.uk\)](#)

If seat belts where fitted unit would require a fully tested and certificated (Roll Over Protection Struture) this is only available on another product from Clubcar a Garia 4-seater road legal) Details on this product upon request if the seat belts is a deal breaker?

Units are 6-seater, 4 forward facing 2 rear facing configuration with the rear seat able to fold down to allow for load storage of goods, bench seating throughout, comfort padded seats throughout, roof canopy full length, front split screen, support by a lightweight frame assembly at four corners, grab handles in head canopy.

Both supplied in black (Units in stock) a different manufacturer has been requested to make all-over one-piece cover as Clubcar don't offer (There is a choice of colours more than happy to advise)

Units come standard with lights front and rear, turn signals and horn. Reversing noise alert is standard. Rear reversing light would be fitted on the rear bumper area.

Flashing beacon fitted in the centre of the buggies canopy towards the front with a on off switch on the dash panel.

Multi surface tyres fitted, Farol can offer onsite tyre repairs through Farol tyres if requested [Farol | John Deere Dealers for Central & Southern England](#) section under tyres , on a good day 45 miles away and 45 minutes driving time

Emergency cut off switch. have allowed for an additional one on the dash board, unit does come with a ignition cut off switch, plus under the seat is a run and tow switch ,Run used for driving around , tow if required to tow and during charging

Brakes are fitted as standard.

Units supplied with on board chargers, pull out charge leads on a retractable reel, unit fully modular as one unit the only item off the units would be the full buggy cover used as and when required by client and stored separately.

Unit is a solid unit with space for all occupants, seating area at the front for the operator.

Charging of the units, have on board lead acid batteries with battery filling system fitted, this would be a weekly inspection, a linked battery filling system is fitted, allowing for a one-point connection for a hand pump and deionized water to be used for topping up, depending on usage will depend if this is a weekly, monthly process

Unit only requires 240-volt power supply via the on-board charger and pull-out charging cable, switch off unit, set under seat switch to tow, connect lead into plug socket, unit will charge ideally overnight ready for use the following morning.

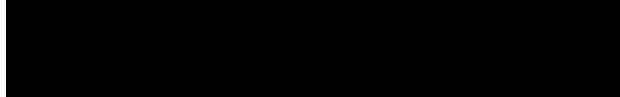
Deep cycle batteries warranty 3 years, life cycle of batteries all depends on how they are looked after, although they come with 3 year warranty, maintenance must be carried out topping up of fluid, plus on service battery terms are cleaned thoroughly, throughout the

warranty period, this will give good future life after the warranty ends , single batteries can be replaced if required a full bank of batteries. End life cycle of the batteries when replaced these are recycled buy our independent recycling process in place.

Servicing

The service intervals for the Carryall are every 100hrs or annually, whichever occurs first. With no indication of anticipated usage, we have based the service costing on 1 annual visit for 5 years. this can be reviewed once client has operational usage on site of Onward 6

- Annual service of 2 x Carryall 6
 - 5-year plan



*Pricing is based on both machines being available to service at the same time during the annual visit.

Customer is responsible for all daily checks and maintaining the battery levels between servicing.

Buggies are supplied with linked battery filling systems, additional items required would be containers of deionized water.

Breakdown

We have 3 trained technicians able to work on Club Car, 1 of which is a dedicate Club Car product specials.

- We will endeavour to have a technician onsite withing 48 hours for a machine down situation.
 - Exact date and time will be discussed at the time of booking.
- No call out charge for warrantable repairs
- None warranty visits will incur a £99 onsite call out which includes initial assessment.

Clubcar Onward 6 Warranty

Vehicle Main Frame	Limited lifetime ref original purchaser
Suspension: steering gearbox, steering column, and leaf springs	3 Years
Major electronics: Solid state speed controller and battery charger	3 Years
Deep cycle battery: 23,000-amp hours as recorded by controller or year specified in chart, whichever occurs first, for vehicles properly maintained per originally supplied vehicle owner's manual	3 Years
Pedal Group: pedal group mechanical assembly, brake cluster assemblies and brake cables	3 Years
Seats: Seat bottom, seat back, and armrests	3 Years
Electric Powertrain: Electric motor, transaxle and MCOR	3 Years
Body Group: Beauty panels and front and rear underbody, and structural accessory module (SAM)	3 Years
Non-standard accessories: Any original Club Car manufactured equipment, accessories and options purchased from Club Car and field installed by an authorized Club Car dealer and distributor, including sound systems, canopy, rear canopy supports, including components not specified otherwise (Weather enclosure)	1 Year
Remaining Vehicle Components: GCOR, limit switches, voltage regulator, Forward & Reverse switch, factory installed options and accessories supplied by Club Car, including components not specified otherwise	2 Years
Non-Club Car items, special requested items, beacon, reversing light, stop switch	1 Year

Exclusions (In depth information always supplied in the operator's manual supplied with Onward 6 units)

Excluded from Club Car warranty is damage to a vehicle or component resulting from a cause other than a defect including, but not limited to, poor maintenance, negligence, abuse, accident and collision, maintenance adjustment, unreasonable or unintended strain or use, improper installation of parts or accessories that are not original equipment, non-approved alterations (i.e. seat belts, windscreen wiper with a change in screen) and acts of God.

Also excluded from Club Car warranty are fuses, decals, except for safety decals, lubricants, routine wear items such as charger plug, mats, pads, brake shoes, brushes, bushings drive button, cosmetic deterioration, and items that deteriorate, fade, or fail due to exposure or ordinary wear and tear.

The provisions of this limited warranty shall not apply to failure due to the following conditions.

Batteries

- Improper charging or using a non-approved battery charger from Club Car to charge vehicle.
- Use of water in batteries, including tap water that contains impurities, must use deionized approved fluid to ensure fluid quality.
- Abuse such as overcharging, under charging, improper fluids, loose wiring, and fasteners or rusted or corroded hardware.
- Neglected breakage, freezing, fire, explosion, wreckage, melted terminal posts, the addition of any chemical or operation of the battery in uncharged condition (below half charge 1,200 specific gravity) the installation of batteries in reverse, breakage of the containers, covers, or terminal post, or batteries used in application for which they were not designed.
- Correct power input to charger unit 240volt
- Lack of proper maintenance, such as preventative maintenance checks on going inspections.

Warranty claims must be directed to Farol Limited to deal with, simple process contacted the service department, if all aspects of the warranty are met Farol make the claim on client's behalf, if all criteria are met the warranty claim will be dealt with free of charge during the scope of the warranty.

Clubcar Onward 6 On- site Support Back-Up

Farol have currently 3 trained technicians to work on Clubcar product range, one of which is a dedicated Clubcar product specialist.

We will endeavour to have a technician onsite within 48 hours for a machine down situation.

All our technicians are controlled centrally at Milton Common Head Office, all the vehicles are on a tracker system, working each day on an online work programme sent to a mobile device.

To improve service and support levels where possible when a call is made to the Farol support centre at our headquarters, a service adviser will discuss urgency of call out and wherever possible reschedule technician daily workload to accommodate a quick call out response, this is however a hour by hour work load but aim you wait no longer than required

We have 3 trained technicians able to work on Club Car, 1 of which is a dedicate Club Car product specials.

- We will endeavour to have a technician onsite withing 48 hours for a machine down situation.
 - Exact date and time will be discussed at the time of booking.
- No call out charge for warrantable repairs
- None warranty visits will incur a £99 onsite call out which includes initial assessment.

All are technicians are fully trained and are fully up to date with the health and safety requirements, if you have any specific requirements for the site would need to advise, along with reporting in and leaving the site once work is carried out.

You are more than welcome to arrange a visit to the Farol Head office whereby you can view the daily operation requirements of the service, parts department.

Evaluation Criteria Document 4 Recall Procedures

The Onward 6 is a well establish product within the range and recalls of the product is very limited.

If a product has to have an update / modification carried out, we endeavour not to remove from site which reduces the down time for the client.

Any recall procedures are fully documented and advise is given throughout the whole process from the point Farol receiving the information direct from club car, to discussing with the client, i.e. the most suitable time and date to carry out the work onsite as long it's not a safety issue in which case would be advised according.

If in the very unlikely event the Onward 6 would be out of service, Farol would endeavour to find a cover unit although not necessarily an onward 6.

Farol holds all fast-moving parts items in stock at our headquarters, one for the technicians to have access or if a item can be fitted safely by the client can be sent out for next working day delivery

FAROL

Club Car Health Check

Customer Details:	
Job Number:	JobNo
Service Centre:	Depot
Customer:	Customer
Machine Details:	
Model:	Model
Serial Number:	serial
Customer Fleet Number:	Fleet
Wholegood:	wholegood
Clock Reading:	Clock
Farol Recommendations:	
Immediate Action items needed:	Immediate action
Monitor Action items needed:	Monitor Action
Completed by:	Tech
Date Completed:	Date Completed

HEAD OFFICE:
RYCOTE LANE FARM
MILTON COMMON
THAME
OXON OX9 2NZ

TEL: 01844 278843

COLDRIDGE COUSE
SHEFFORD
WOODLANDS
HUNGERFORD BERKS
RG17 7BP

TEL: 01488 648552

WHARF FARM
COVENTRY ROAD
HINCKLEY
LEICS
LE10 0NB

TEL: 01455 638860

HOLMBUSH HOUSE
HOLMBUSH IND EST
MIDHURST
WEST SUSSEX
GU29 9XY

TEL: 01730 819681

GODFREY DRIVE
OVERFIELD PARK
WINTHORPE
NEWARK ON TRENT
NG24 2UA

TEL: 01182 077760

ROSTON COMMON
ROSTON
ASHBOURNE
DERBY
DE5 3EL

TEL: 01335 210520

<u>Safety Systems:</u>	
Safety Start/Drive Systems:	Safety Start/drive system
Operator Presence System:	Operator Presence System
Safe Operating Systems:	Safe Operating system
Integrity of Safety Screens/Shields:	Integrity of safety screens shields
<u>Electrical System:</u>	
Battery Temperature:	Battery temperature
Battery Discharge test:	Battery discharge test
Battery Terminal:	Battery terminal
Current Voltage:	Current voltage
Charging System:	Charging System
Starter Motor Bush:	Starter motor bush
Lights:	Lights
Fault Codes:	Fault codes
Wiring Condition	Wiring condition
<u>Engine: (if applicable)</u>	
Air Intake System:	Air intake system
Exhaust System:	Exhaust system
Oil Leaks:	Oil leaks
<u>Cooling System: (if applicable)</u>	
Radiator:	radiator
Fan & Drive:	Fan and drive
Coolant Leaks/ Hoses:	Coolant leaks hoses
Coolant Freeze Point:	Coolant freeze point
<u>Fuel System: (if applicable)</u>	
Fuel Lines:	Fuel lines
Fuel Leaks:	Fuel leaks
Fuel Tank Cap & Venting:	Fuel tank cap and venting
Tank Pick Up Gauze	Tank pick up and gauze
<u>Transmission Drive:</u>	
Transmission Operation Check:	Transmission operation check
Drive train oil leaks:	Drive train oil leaks
Transmission Drive Suspected Issues:	Transmission drive suspected issues
Creep At Idle:	Creep at idel
Drive Clutch Operation:	Drive clutch operation
<u>Steering & Suspension:</u>	
Operation of Steering:	Operation of steering
Wheel Bearings:	Wheel bearings
Steering Rack Ends / Ball Joints:	Steering rack ends ball joints
Tyre Condition & Wear:	Tyre condition and wear
Suspension Check:	Suspension check
Shock Absorber Leaks:	Shock absorber leaks
<u>Brake System:</u>	
Park Brake Operation & Warning:	Parke Brake Operation - Park Brake Warning
Foot Brake Check	Foot brake check
Brake Fluid Level	Brake fluid level
Brake Pad/Shoe/Rotor/Drum Wear	Brake pad shoe rotor drum wear
<u>Operator Station & Bodywork:</u>	
Canopy and Windshield	Canopy and windshield
Seats and Instruments	Seats and instruments
Mirrors	mirrors
Bodywork Condition	Bodywork condition
Visage Operation:	Visage operation

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RYCOTE LANE FARM
MILTON COMMON
THAME
OXON OX9 2NZ

TEL: 01844 278843

COLDRIDGE COPSE
SHEFFORD
WOODLANDS
HUNGERFORD BERKS
RG17 7BP

TEL: 01488 648552

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COVENTRY ROAD
HINCKLEY
LEICS
LE10 0NB

TEL: 01455 638960

HOLMBUSH HOUSE
HOLMBUSH IND EST
MIDHURST
WEST SUSSEX
GU29 9XY

TEL: 01730 819681

GODFREY DRIVE
OVERFIELD PARK
WINTHORPE
NEWARK ON TRENT
NG24 2UA

TEL: 01182 077760

ROSTON COMMON
ROSTON
ASHBOURNE
DERBY
DE6 3EL

TEL: 01335 210520

Accessory Condition:

Accessory condition



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RYCOTE LANE FARM
MILTON COMMON
THAME
OXON OX9 2NZ

TEL: 01844 278843

COLDRIDGE COUSE
SHEFFORD
WOODLANDS
HUNGERFORD BERKS
RG17 7BP

TEL: 01488 648552

WHARF FARM
COVENTRY ROAD
HINCKLEY
LEICS
LE10 0NB

TEL: 01455 638660

HOLMBUSH HOUSE
HOLMBUSH IND EST
MIDHURST
WEST SUSSEX
GU29 9XY

TEL: 01730 819681

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OVERFIELD PARK
WINTHORPE
NEWARK ON TRENT
NG24 2UA

TEL: 01182 077760

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ROSTON
ASHBOURNE
DERBY
DE5 3EL

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