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| FRAMEWORK AGREEMENT **NO: QC0070** | **ROUTE AGREEMENT**  **NO: QC69703** |
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|  | **ROUTE: 385** |

#### ROUTE AGREEMENT

THIS ROUTE AGREEMENT is dated the THIRTHIETH day of NOVEMBER 2021.

BETWEEN

1. LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at 5 Endeavour Square, London E20 1JN (the “Corporation”);

and

1. HCT GROUP OPERATIONS COMMUNITY INTEREST COMPANY of company number 04137890 and whose registered office is at 1st Floor, 141 Curtain Road, London EC2A 3BX (the “Operator”).

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.

2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.

.

3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.

4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.

5. This Route Agreement commenced on 13 May 2020 and the Services commenced on 17 October 2020 (the "Commencement Date"). This Route Agreement shall continue in force until 17 October 2025 (the "Initial Expiry Date") unless it is extended in accordance with the provisions of clause 2 of Annex B of the Framework Agreement to 15 October 2027 (the "Extended Expiry Date") or unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

# Signed on behalf of the Signed on behalf of the

Corporation by Operator by:

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: *TOM CUNNINGTON*  Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position: *HEAD OF BUS BUSINESS* Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*DEVELOPMENT*

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**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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**SCHEDULE IA**

## **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

# PART 1 – ROUTE REQUIREMENTS

**1. Terminal Points**

Route number 385 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Walthamstow Avenue Garage

2 Walthamstow Avenue

London

E4 8ST

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

## **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

# PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public

Timetables are no longer being issued.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 385: Chingford Station - Crooked Billet Sainsbury's**

**Date of Structural Change:** 17 October 2020.

**Date of Service Change:** 17 October 2020.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards Crooked Billet Sainsbury's:** Chingford Bus Station, Station Road, The Green, Kings Head Hill, Sewardstone Road, Mansfield Hill, Waltham Way, Valley Side, Eatons Mead, Waltham Way, Hall Lane, Chingford Mount Road, Chingford Road, Walthamstow Avenue, Sainsbury's Access Road.

**Towards Chingford Station:** Sainsbury's Access Road, Walthamstow Avenue, Chingford Road, Chingford Mount Road, Hall Lane, Waltham Way, Eatons Mead, Valley Side, Waltham Way, Mansfield Hill, Sewardstone Road, Kings Head Hill, The Green, Station Road, Chingford Bus Station.

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**CHINGFORD BUS STATION, BAY D**

Private stand for 2 buses at Stop D in Chingford Bus Station on south side of Station Road.

Buses proceed from Chingford Bus Station direct to stand, departing to Chingford Bus Station. Set down in Chingford Bus Station, at Stop D (34018 - Chingford Station #, Last Stop on LOR: 34018 - Chingford Station #) and pick up in Chingford Bus Station, at Stop D (34018 - Chingford Station #, First Stop on LOR: 34018 - Chingford Station #).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 385 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Chingford Station.

**CROOKED BILLET, SAINSBURY'S**

Private stand for one bus outside Sainsbury's store commencing 36 metres south of main entrance and extending 11 metres south.

Buses proceed from Sainsbury's Access Road direct to stand, departing to Sainsbury's Access Road. Set down in Sainsbury's Access Road, at Stop CA (BP926 - Salisbury Hall Sainsbury's and pick up in Sainsbury's Access Road, at Stop CA (BP926 - Salisbury Hall Sainsbury's.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 385 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Crooked Billet, Sainsbury's.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays (SDO) | 385-52833-MFSc-CT-1-1 | 19/10/20 | A | 1 | 1 | 1 | N/A | 53.10 | 195 | 10,354.50 |
| Mondays to Fridays (NSD) | 385-52833-MFHo-CT-1-1 | 26/10/20 | A | 1 | 1 | 1 | N/A | 53.10 | 55 | 2,920.50 |
| Saturdays & Good Friday | 385-52833-Sa-CT-1-2 | 17/10/20 | A | N/A | 1 | N/A | N/A | 53.10 | 56 | 2,973.60 |
|  |  |  |  |  |  |  |  | **Total daily Scheduled In Service Mileage** | **306** | **16,248.60** |

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |
| --- | --- | --- |
| 1. | Early Termination Date  (clause 27.9) | 13 October 2023 |
| 2. | Sponsored Route  (clause 27.10) | No |
| 3. | Multiple Termination  Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |
| 6. | Spare Vehicle - Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. | |
| 7. | A Route Risk Assessment is required to be submitted prior to the Commencement Date. If not already supplied, the Operator shall submit the relevant documents to Richard Rampton, Senior Bus Contracts Evaluation Manager within two weeks from the date of this Route Agreement. | |

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Low Frequency Route |
| Initial Minimum Performance Standard  (9 January 2021 – 17 September 2021) | 87.2% “On Time” |
| Minimum Performance Standard | 86.0% “On Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | 88.0% “On Time” |
| Extension Assessment Period | Quarter 1 Of Financial Year 2022/23  To  Quarter 4 Of Financial Year 2023/24 |

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|  | | | **SCHEDULE ID – ATTACHMENT** | | | | | | | |
| **OUT DIRECTION** | | |  | | **BACK DIRECTION** | | | |
| **Timing Point Code** | **Stop Name** | |  | | **Timing Point Code** | | **Stop Name** | |
| CHFDSND | Chingford Station | |  | | CKDBSA | | Salisbury Hall Sainsbury's | |
|  |  | |  | |  | |  | |
| CHFDSR | Kings Head Hill / Sewardstone Road | |  | | CHMTPA | | Hall Lane | |
|  |  | |  | |  | |  | |
| CHMTPA | Hall Lane | |  | | CHFDSR | | Kings Head Hill / Sewardstone Road | |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

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|  | Vehicle Type A |
| Chassis Manufacturer and Type | ADL |
| Body Manufacturer and Type | ADL |
| Single or Double Deck | Single |
| Upper Deck Air Cooling System | N/A |
| Minimum Seating Capacity | 24 |
| Maximum Standing Capacity | 32 |
| Maximum Length | 8,995mm |
| Maximum Width | 2,444mm |
| Number of Doors | One |
| Year of Manufacture | 2016 |
| Engine Type (Including Euro Rating) | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 17 OCTOBER 2020** |

**SCHEDULE IVA**

### **CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£ 113,153.00 per annum

2. Period Contract Payment £ 8,704.08

3. Scheduled In Service Mileage 16,248.60 miles p.a.

4. Deduction Figure £ 6.96 per mile

5. Date of Tender 11 November 2019

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 9 January 2021 (Payment Period 11, Quarter 4) to 17 September 2021 (Payment Period 6, Quarter 2).