

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number EL2 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: River Road Garage (RR)  
51 River Road  
Barking  
IG11 0SW

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE EL2: Becontree Heath - Dagenham Dock Station

**Date of Structural Change:** 17 February 2024

**Date of Service Change:** 17 February 2024

**Reason for Issue:** New Contract.

### STREETS TRAVERSED

**Towards Dagenham Dock Station:** Wood Lane, Longbridge Road, Station Parade, Ripple Road, Movers Lane, River Road, Bastable Avenue, Bastable Avenue Bus-Only Slip Road, Bastable Avenue, Choats Road, Hindmans Way, Chequers Lane, Dagenham Dock Bus Station

**Towards Becontree Heath:** Dagenham Dock Bus Station, Choats Manor Way, Dagenham Dock Bus Station, Chequers Lane, Hindmans Way, Choats Road, Bastable Avenue, Bastable Avenue Bus-Only Slip Road, Bastable Avenue, River Road, Movers Lane, Ripple Road, Station Parade, Longbridge Road, Wood Lane

### AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

#### **Becontree Heath, Althorne Way**

Public stand for 6 buses inside Becontree Heath leisure centre car park located off Althorne Way. Buses proceed from Wood Lane direct to stand.

Set down in Wood Lane, at stop G (BP071 - Becontree Heath Leisure Centre) and pick up in Wood Lane, at stop K (BP1296 - Becontree Heath Leisure Centre).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

No more than 2 buses on Route EL2 should be scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Becontree Heath.

**Five Elms Road (from Dagenham Dock Station)**

From Becontree Heath

Buses proceed from Wood Lane, Thompson Road, Halbutt Street, Five Elms Road departing to Wood Lane.

Set down in Wood Lane, at Stop L (LE223 - Five Elms School) and pick up in Wood Lane, at Stop N (15520 - Winmill Road).

From DAGENHAM DOCK STATION

Buses proceed from Wood Lane, Thompson Road, Halbutt Street departing to Five Elms Road.

Set down in Wood Lane, at Stop N (15520 - Winmill Road) and pick up in Wood Lane, at Stop M (15519 - Boxoll Road).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

**Turning Point Only - Buses must not stand**

BLIND DISPLAY:

Dagenham, Five Elms.

**Becontree, Bennetts Castle Lane (from Dagenham Dock Station)**

Buses proceed from Longbridge Road, Bennett's Castle Lane, Becontree Avenue, Valence Avenue departing to Wood Lane.

Set down in Longbridge Road, at Stop WU (15513 - Lindsey Road) and pick up in Wood Lane, at Stop WS (20988 - Martins Corner / Valence Avenue).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

**Turning Point Only - Buses must not stand**

BLIND DISPLAY:

Becontree, Bennett's Castle Lane.

**Barking Station (from Dagenham Dock Station)**

Public stand split into two sections for two buses each on the south-east side of Longbridge Road, commencing at a point opposite the p/w Nos.23/25 and extending 22 metres north-east.

Buses proceed from Longbridge Road to stand, departing to Longbridge Road.

Set down in Station Parade, at stop L (29776 - Barking Station) and pick up in Station Parade, at stop H (BP096 - Barking Station).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

Unscheduled curtailments only.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Barking Station.

**Barking Lighted Lady roundabout**

Buses proceed from Longbridge Road, Station Parade, Cambridge Road, Linton Road, London Road to stand, departing via London Road, Linton Road, Cambridge Road, Station Parade to Longbridge Road.

Set down in Station Parade, At Stop (BP096 - Barking Station) and pick up in Longbridge Road, At Stop (LE171 - Barking Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking, Town Centre.

#### **River Road Garage Stand (from Becontree Heath)**

Stand Created for Bus Garage

Buses proceed from River Road to stand.

Set down in River Road, at stop Q (BP4054 - Waverley Gardens) and pick up in River Road, at stop M (BP4053 - Waverley Gardens).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	River Road, Waverley Gardens.

#### **Barking Riverside, Northgate Road**

Buses proceed from Choats Road, Northgate Road, Northgate Road Lay-By, Northgate Road departing to Choats Road.

Set down in Choats Road, At Stop (BP6283 - Northgate Road) and pick up in Choats Road, At Stop (BP6284 - Northgate Road).

AVAILABILITY:	At any time.
BLIND DISPLAY:	Barking Riverside, Northgate Road.

#### **River Road, Waverley Gardens (from Dagenham Dock Station)**

Buses proceed from River Road, Alfred's Way (east Ham and Barking By-Pass), Beckton Roundabout, Alfred's Way (east Ham and Barking By-Pass) departing to River Road.

Set down in River Road, at stop M (BP4053 - Waverley Gardens) and pick up in River Road, at stop Q (BP4054 - Waverley Gardens).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	River Road, Waverley Gardens.

**Dagenham Dock Station**

Private stand with capacity for at least six buses located at the end of Chequers Lane. Buses proceed from Dagenham Dock Bus Station to stand, departing to Dagenham Dock Bus Station.

Set down in Dagenham Dock Bus Station, at Stop EL (BP5434 - Dagenham Dock Terminus) and pick up in Dagenham Dock Bus Station, at Stop EL (BP5434 - Dagenham Dock Terminus).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

No more than 2 buses on Route EL2 should be scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Dagenham Dock.

OTHER INFORMATION:

Toilet facilities and driver mess room available in the Bus Station.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SHO)	EL2-62872-BE-MF-1	19/02/2024	A	14	14	14	6	1,933.05	195	376,944.75
Mondays to Fridays (NSD)	EL2-62872-BE-MFSc-1	19/02/2024	A	14	14	14	6	1,933.05	55	106,317.75
Saturdays & Good Friday	EL2-62872-BE-Sa-1	17/02/2024	A	N/A	11	N/A	6	1,462.99	56	81,927.44
Sundays & Public Holidays *	EL2-62872-BE-Su-1	18/02/2024	A	N/A	7	N/A	6	1,061.30	58	61,555.40
								<b>Total Scheduled in Service Mileage</b>	<b>364</b>	<b>626,745.34</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |   |                     |
|---|---------------------|
| 1. Early Termination Date<br>(clause 27.9)  | 19 February<br>2027 |
| 2. Sponsored Route<br>(clause 27.10)  | No                  |
| 3. Multiple Termination<br>Clause 27.11 to apply  | Yes                 |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                 |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes*                |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route EL2.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	Route EL2: High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	EWT = 0.71 minute
Minimum Performance Standard	EWT = 0.70 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE ID - ATTACHMENT**

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
BCONSA	Becontree Heath Leisure Centre	DAGMDS	Dagenham Dock Terminus
BCONMC	Martins Corner / Valence Avenue	TVWECR	Stern Close
BARKFC	Faircross	RIVRBP	Waverley Gardens
BARKSN	Barking Station	BARKSN	Barking Station
RIVRBP	Waverley Gardens	BARKFC	Faircross
TVWECR	Stern Close	BCONMC	Martins Corner / Valence Avenue

**FRAMEWORK AGREEMENT**  
**NO: QC0055**

**ROUTE AGREEMENT**  
**NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Wrightbus NRM
Body Manufacturer and Type	Wrightbus NRM
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 wheelchair space
Maximum Standing Capacity	18
Maximum Length	11,230 mm
Maximum Width	2,520 mm
Number of Doors	Three
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86302**

**ROUTE: EL2**

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT  
NO: QC0055

ROUTE AGREEMENT  
NO: QC86302

ROUTE: EL2

VERSION NO: 00

EFFECTIVE DATE: 17 FEBRUARY 2024

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £3,864,676.00 per annum
2. Period Contract Payment £ 297,282.77
3. Scheduled In Service Mileage 626,745.34 miles p.a
4. Deduction Figure £ 6.17 per mile
5. Date of Tender 18 April 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).