



Order Form

Parties:	Qualtrics, LLC 333 W. River Park Dr. Provo, UT 84604 United States ("Qualtrics")	Department for Work and Pensions Caxton House London, SW1H 9NA United Kingdom ("Customer")
Effective Date:	The date signed by the last party to sign.	
Governing Document:	This Order Form is subject to the Qualtrics Terms of Service at https://www.qualtrics.com/terms-of-service/ (the "Agreement"). All capitalized terms used but not defined herein have the meanings given to them in the Agreement. If there is a conflict between the terms of the Agreement and this Order Form, this Order Form will control.	
Attachments:	<ul style="list-style-type: none"> - Service Level Exhibit - Fees Exhibit - Cloud Service Exhibit 	
Services:	As set forth in the exhibits attached hereto	
Term:	As set forth in the exhibits attached hereto	
Payment Terms:	As set forth in the exhibits attached hereto	
Additional Terms:		
To be completed by Customer		
Regional Data Center:	EU	Purchase Order Number (if any): [REDACTED]
Email Address for Invoice Submission:	[REDACTED]	Shipping Address: NEWPORT SSCL - DEPARTMENT FOR WORK & PENSIONS PO Box 406 NEWPORT NP10 8FZ
Invoicing Instructions (if applicable):		Billing Address for Invoice Submission: Attn: [REDACTED]

Qualtrics	Customer
By (signature): [REDACTED]	By (signature): [REDACTED] DocuSigned by: [REDACTED]
Name: [REDACTED]	Name: [REDACTED]
Title: Director	Title: Associate Commercial Specialist
Date: 05/28/21	Date: May 28, 2021
Qualtrics Primary Contact:	Customer Primary Contact:
Name: [REDACTED]	Name: [REDACTED]
Phone: [REDACTED]	Phone: [REDACTED]
Email: [REDACTED]	Email: [REDACTED]

QUALTRICS CONFIDENTIAL



Order Form

Service Level Exhibit

Service Levels

1. Availability.

[REDACTED]

2. Scheduled Maintenance.

[REDACTED]

3. Downtime. "Downtime"

[REDACTED]

4. Remedies for Downtime.

[REDACTED]

1. If Downtime is 30 minutes or less, [REDACTED]

2. If Downtime is from 31 to 120 minutes, [REDACTED]

3. If Downtime is from 121 to 240 minutes, [REDACTED]

4. If Downtime is 241 minutes or greater, [REDACTED]



Order Form Fees Exhibit

License Details

Start Date	End Date	Term in Months
01-Jun-2021	31-May-2022	12

Cloud Service Details

Period	Services	Price	Estimated Invoice Date	Payment Terms from Invoice	License Configuration
01-Jun-2021 TO 31-May-2022	Cloud Professional	£119,187.00 £0.00	Effective Date	Net 30	
Total		GBP £119,187.00			

Prices shown do not include applicable taxes. Applicable taxes will be presented on the invoice.

Press Release

Notwithstanding anything to the contrary in the Agreement, upon mutual execution of this Order Form Customer grants Qualtrics the right to issue a press release naming Customer as a customer of Qualtrics and identifying the product purchased.



Order Form
Cloud Service Exhibit



[Description of Services on following page]



Order Form

YEAR 1

CLOUD SERVICE

EX5 State of the Art Monthly

