



Home Office

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RM6261 Mobile Voice and Data Services - Framework Schedule 6 (Order Form)

C24677 – Mobile Data and Network Services Contract

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

PART B: Direct Award Order Form Template

| | |
|------------------------|---|
| Call-Off Contract Ref. | C24677 |
| Call-Off Title | Mobile Data and Network Services |
| The Buyer: | The Secretary of State for the Home Department (acting through the Home Office) |
| Buyer Address: | REDACTED |
| The Supplier: | GAMMA NETWORK SOLUTIONS LIMITED |
| Supplier Address: | The Scalpel, 18th Floor, 52 Lime Street London EC3M 7AF |
| Registration Number: | REDACTED |
| DUNS Number: | REDACTED |
| SID4GOV ID: | REDACTED |

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated **29th May 2023**. It's issued under the Framework Contract with the reference number **RM6261 for the provision of Mobile Voice and Data Services**.

CALL-OFF LOT(S):

- **Lot 1: Mobile Voice and Data Services Catalogue.**

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6261
3. The following Schedules in equal order of precedence:

Joint Schedules for RM6261

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)

Call-Off Schedules for RM6261

- Call-Off Schedule 1 (Transparency Reports)
- Call-Off Schedule 5 (Pricing Details)
- Call-Off Schedule 6 (ICT Services)
- Call-Off Schedule 9 (Security)
- Call-Off Schedule 10 (Exit Management)
- Call-Off Schedule 14 (Service Levels)
- Call-Off Schedule 15 (Call-Off Contract Management)
- Call-Off Schedule 20 (Call-Off Specification)

4. CCS Core Terms (version 3.0.11)
5. Joint Schedule 5 (Corporate Social Responsibility version 1.0) RM6261
6. Call-Off Schedule 4 (Call-Off Tender version 1.0)

7. Appendixes A, & B Call-Off Schedule 6 (ICT Services version 2.1)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

CALL-OFF START DATE: **30 June 2023**

CALL-OFF EXPIRY DATE: **29 June 2027**

CALL-OFF INITIAL PERIOD: **4 Years (48 months)**

CALL-OFF OPTIONAL EXTENSION PERIOD: **Up to 2 years (1+1)**

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION:
30 Calendar days.

CALL-OFF DELIVERABLES

Deliverables for this Mobile and data contract will be delivered as per the following Framework documents and schedules:

- Appendix A: Gamma's Framework Response to Quality Response
- Appendix B: Gamma's Framework Response to Service Description
- Appendix C: Gamma's Framework Response to Optional Rate Card
- Appendix D: Gamma's Framework Response to Device Catalogue
- Gamma's RFI Responses covering:
 - ✓ Traceability Matrix
 - ✓ Data reporting
 - ✓ ROM and transition costs
- Gamma's call off charges based on CCS Price Comparison Tool version 1.4 as set out in Call-Off Schedule 5 (Pricing Details)

- Exit Plan
- Project Plan

REDACTED

For more details of the attachments above please refer to following below.

Gamma: Traceability Matrix

REDACTED

Gamma: Data Reporting

REDACTED

Gamma: ROM Costs and Transition

REDACTED

CCS Price Comparison Tool Costs v1.4

REDACTED

Exit Plan

See attachments

Project Plan

See attachments

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is Estimated Charges in the first 12 months of the Contract £ REDACTED

CALL-OFF CHARGES

The charges will be calculated in line with the prices generated by the CCS Price Comparison Tool v1.4.

Option B: See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law

REIMBURSABLE EXPENSES

| | |
|-----------------------|--------|
| Reimbursable Expenses | • None |
|-----------------------|--------|

PAYMENT METHOD

| | |
|---|------------|
| The method of payment for the Call-Off Contract Charges | • REDACTED |
|---|------------|

BUYER'S INVOICE ADDRESS:

| | |
|-----------------------------------|----------|
| Who and where to send invoices to | REDACTED |
|-----------------------------------|----------|

BUYER'S AUTHORISED REPRESENTATIVE

| |
|-----------------|
| REDACTED |
| Commercial Lead |
| REDACTED |

BUYER'S ENVIRONMENTAL POLICY

[https://www.gov.uk/government/publications/greening-government-commitments-2021-to-2025/greening-government-commitments-2021-to-2025#:~:text=The%20Greening%20Government%20Commitments%20\(%20GGCs,the%20period%202021%20to%202025.](https://www.gov.uk/government/publications/greening-government-commitments-2021-to-2025/greening-government-commitments-2021-to-2025#:~:text=The%20Greening%20Government%20Commitments%20(%20GGCs,the%20period%202021%20to%202025.)

BUYERS SECURITY REQUIREMENTS

REDACTED

SUPPLIER'S AUTHORISED REPRESENTATIVE

| |
|-------------------|
| REDACTED |
| Customer Advocate |
| REDACTED |
| REDACTED |

SUPPLIER'S CONTRACT MANAGER

| |
|------------------------|
| REDACTED |
| Public Sector Director |
| REDACTED |
| REDACTED |

PROGRESS REPORT FREQUENCY

*Once a month with the flexibility of bi-weekly or weekly if needed. Reports to be directed for the attention of **Senior Service Manager – Mobile Telephony**

REDACTED

PROGRESS MEETING FREQUENCY

*Once a month via Teams **or** based at customer location (2nd week of every month). Locations may vary depending upon request by Home Office.

Primary address and location:

REDACTED

Meeting to include following individuals:

1. Commercial Manager REDACTED or Commercial Lead Manager REDACTED
2. Senior Service Manager REDACTED
3. Senior Project Manager REDACTED
4. Lead Service Manager REDACTED
5. Head of TechOps and Service Management, REDACTED

Depending upon availability it is not guaranteed that all individuals will be able to attend.

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Representatives from GAMMA:

| Name | Title | Role | Email |
|----------|--|------------------------------------|----------|
| REDACTED | Customer Programme Manager | Project Management Lead | REDACTED |
| REDACTED | Customer Change Specialist | Product knowledge and consultation | REDACTED |
| REDACTED | Mobile Sales Specialist | Commercials and Mobile specialist | REDACTED |
| REDACTED | Service Advocate | Service review Lead | REDACTED |
| REDACTED | Service Executive | Service review | REDACTED |
| REDACTED | Sales Director Public Sector | Executive | REDACTED |
| REDACTED | Sector Head | Commercial Proposal and Review | REDACTED |
| REDACTED | Head of Customer Advocates – Public Sector | Advocate Escalation | REDACTED |

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

REDACTED

COMMERCIALLY SENSITIVE INFORMATION

| No. | Date | Item(s) | Duration of Confidentiality |
|-----|---------------------|---|---|
| 1 | Call-off start date | All information included in Call-Off Schedule 5 (Pricing Details) | The longer of the duration of the Framework or duration of this Call Off Contract |

SERVICE CREDITS

- Not applicable

ADDITIONAL INSURANCES

- Not applicable

GUARANTEE

- There's a guarantee of the Supplier's performance provided for all Call-Off Contracts entered under the Framework Contract.

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender).

Including those provided in the suppliers "Quality Responses" covering: Please refer to appendix A

- ✓ Fighting climate change.
- ✓ Tacking workforce inequality.

| For and on behalf of the Supplier: | | For and on behalf of the Buyer: | |
|------------------------------------|--|---------------------------------|--|
| Signature: | | Signature: | |
| Name: | | Name: | |
| Role: | | Role: | |
| Date: | | Date: | |

Call-Off Schedule 5 (Pricing Details)

Contract Term 4 Year

Price Band Number of Connections

REDACTED

Band

REDACTED

Minimum number of Connections

REDACTED

* 4 Year Discount - 10% Discount applies to eligible data package rental for the initial term

The monthly rentals set out below shall be subject to variation by way of indexation

| Total Users | Quantity | Price per user per month | Total per month | Total per month after Discount |
|--------------------------------------|----------|--------------------------|-----------------|--------------------------------|
| Voice and Data Users - All Inclusive | REDACTED | £0. REDACTED | £ REDACTED | £ REDACTED |
| Voice Only Users - All Inclusive | 0 | REDACTED | £0.00 | £0.00 |
| Voice Only Users - PAYU | 0 | £0.00 | £0.00 | £0.00 |
| Data Only Users | REDACTED | £0.00 | £0.00 | £0.00 |

| Shared Data | Quantity | Price per month | Total per month | Total per month after Discount |
|------------------|----------|-----------------|-----------------|--------------------------------|
| 60TB Shared Data | REDACTED | £ REDACTED | £ REDACTED | £ REDACTED |

| Voice PAYU / Out of Bundle | Unit price per minute |
|---|-----------------------|
| Calls to Mobile same network | REDACTED |
| Calls to Mobile same network and same account | |
| Calls to Mobile other networks | |
| Calls to local fixed lines | |
| Calls to national fixed lines | |
| Voicemail Calls | |
| Mobile Originating Roamed Calls (Europe Zones 1-3) | |
| Mobile Originating Roamed Calls (North America 5) | |
| Mobile Originating Roamed Calls (Rest of World 4, 6, 7) | |
| Mobile Terminating Roamed Calls (Europe Zones 1-3) | |
| Mobile Terminating Roamed Calls (North America 5) | |
| Mobile Terminating Roamed Calls (Rest of World 4, 6, 7) | |
| Calls from UK to Europe Zones 1-3 | |

Framework Ref: RM6261

Project Version: v2.1

Model Version: v3.8

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| | |
|--|--|
| Calls from UK to North America 5 | |
| Calls from UK to Rest of World 4, 6, 7 | |

| SMS PAYU / Out of Bundle | Unit price per SMS |
|---|--------------------|
| SMS Messages (UK) | REDACTED |
| Multimedia Message (UK) | |
| SMS Messages to (Europe Zones 1-3) | |
| SMS Messages to (North America Zone 5) | |
| SMS Messages to (Rest of World Zone 4, 6, 7) | |
| International Multimedia Messages | |
| Roaming SMS Messages (Europe Zones 1-3) | |
| Roaming SMS Messages (North America 5) | |
| Roaming SMS Messages (Rest of World, 4, 6, 7) | |
| Roaming Multimedia Messages | |

| Data PAYU / Out of Bundle | Unit price per GB |
|-----------------------------|-------------------|
| Single / Pooled Data per GB | REDACTED |
| Shared Data per GB | |

| International Data Roaming | Unit price per MB |
|---|-------------------|
| Data Roaming (Europe Zones 1-3) – In Bundle | |
| Data Roaming (Europe Zones 1-3) - Out of Bundle | |
| Data Roaming Rest of World (Zones 4-7) | |

| Optional Services | Unit Price | Total per month |
|--|------------|----------------------|
| Global Daily Business Traveller - Zone B (Daily) | REDACTED | Daily charge if used |
| Global Daily Business Traveller - Zone C (Daily) | | Daily charge if used |
| Global Daily Business Traveller - Zone D (Daily) | | Daily charge if used |
| Optimiser Voice & Text + 4GB UK Data | | |
| Optimiser Voice & Text + 6GB UK Data | | |
| Optimiser Voice & Text + 10GB UK Data | | |
| Optimiser Voice & Text + 20GB UK Data | | |
| Optimiser Voice & Text + Unlimited UK Data | | |
| Optimiser Data 2GB | | |
| Optimiser Data 3GB | | |
| Optimiser Data 5GB | | |
| Optimiser Data 10GB | | |
| Optimiser Data Unlimited | | |

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| Professional Services | Unit price | Total price |
|--|------------|-------------|
| Project Manager – Initial Transition | REDACTED | |
| Optional Project Manager – adhoc projects | | |
| Optional Transition / Implementation Manager | | |
| REDACTED | | |

| Summary | Total |
|--|---------------|
| Total Monthly Rental | £ REDACTED |
| Total Annual Costs | £ REDACTED |
| Total One-Off Charges | REDACTED |
| Total Contract Value* | |
| Assumed contract value of £ REDACTED (Total capped contract value at £ REDACTED Excluding VAT) | £ REDACTED |
| Assumed Annual Out of Bundle / PAYU usage | £ REDACTED |

REDACTED

