



ST HELENA GOVERNMENT

**Jamestown
St Helena Island
South Atlantic Ocean
STHL 1ZZ**

Invitation to Tender

for

**Emergency Aero Medical Evacuation Service
and / or
Specialist secondary/tertiary healthcare
provision in South Africa**

Ref

HSW-00063

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PART 1

Introduction and Background

1.1 Introduction

The island of St Helena is an internally self-governing Overseas Territory of the United Kingdom located in the South Atlantic Ocean approximately 4,000 miles from the UK.

The island's population is around 4,800 and it has a typical small island economy with a high import dependency, a narrow economic base and large public sector (around 780 staff). Less than half of its recurrent public expenditure and 90 percent of capital expenditure are funded by British budgetary aid as the UK has an obligation to ensure that the reasonable needs of the population are met. Economic development is constrained by St Helena's extreme isolation, its small and until recently declining population, and a lack of significant natural resources.

This Invitation to Tender (ITT) contains further information about the procurement process, the Goods and assessment questions for Tenderers to complete. Each Tenderer's response (Tender) should be detailed enough to allow the Saint Helena Government (SHG - the Authority) to make an informed selection of the most appropriate solution.

This ITT:

- Asks Tenderers to submit their Tenders in accordance with the instructions set out in the remainder of this ITT.
- Sets out the overall timetable and process for the procurement to Tenderers.
- Provides Tenderers with sufficient information to enable them to submit a compliant Tender (including providing templates where relevant).
- Sets out the Award Criteria and the Tender Evaluation Model that will be used to evaluate the Tenders.
- Explains the administrative arrangements for the receipt of Tenders.

This ITT comprises:

- Part 1 – Introduction and Background
- Part 2 – Tender Completion Information
- Part 3 – General Information to Tenderers
- Part 4 – Tender Evaluation Model
- Part 5 – Content of Tenders
- Part 6 – Specification / Scope of Works

1.2 Scope of the Invitation to Tender

The scope of this Invitation to Tender is the provision of:

1. Emergency Aero Medical Evacuation Service
2. Specialist secondary/tertiary healthcare provision in South Africa

Further details are provided in Part 6 of this ITT (the Specifications/Scope of Works)

The Goods/Services must comply fully with the Technical Specifications set out in these tender documents including the associated annexes.

1.3 Participation

Participation in this tender procedure is open to any Business, as defined in section 2.8, in response to an open advertisement in the media and/or any website.

Tenders should be submitted by the same provider that will be supplying the Goods/Services. No change whatsoever in the identity or composition of the Business is permitted unless the Contracting Authority has given its prior approval in writing.

1.4 Contract term

The Authority proposes to enter into Contract, on the Terms and Conditions for the supply of the Goods shortly after announcing the successful Tenderer.

The duration of the contract to be five years with an option to extend for an additional five years, each year will be subject to an annual performance review and renewal.

1.5 Clarifications about the Goods or ITT

Any enquiries or requests for clarification of any matters arising from this ITT should be sought from the Authority and must be made in writing or email to;

Noleen Herne
Corporate Procurement Assistant
Corporate Services
St Helena Government
Tel + (290) 22470
Fax + (290) 22598
Jamestown, St Helena Island, STHL 1ZZ

noleen.herne@sainthelena.gov.sh

The Authority will respond to all reasonable clarifications as soon as possible through issuing a document listing Tenderers' questions and the Authority's response to them (**Clarifications Log**), which will be e-mailed to all Tenderers. If a Tenderer wishes the Authority to treat a clarification request as confidential, and not issue the response to all Tenderers, it must state this when submitting the clarification. If, in the opinion of the Authority, the clarification is not confidential, the Authority will inform the Tenderer and it will have an opportunity to withdraw it. If the clarification is not withdrawn, the response will be issued to all Tenderers.

The deadline for receipt of clarifications relating to the Goods or this ITT is set out in the Timetable detailed in paragraph 2.3

Tenderers are advised not to rely on communications from the Authority in respect of the Services or ITT unless they are made in accordance with these instructions.

1.6 Clarifications about the contents of the Tenders

The Authority reserves the right (but shall not be obliged) to seek clarification of any aspect of a Tenderer's submission during the evaluation phase where necessary for the purposes of carrying out a fair evaluation. Tenderers are asked to respond to such requests promptly. Vague or ambiguous answers are likely to score poorly.

1.7 Authority

The Authority concerned with this project is the Saint Helena Government (SHG).

The tender procedure will be managed in accordance with SHG's Procurement Regulations a copy of which can be found at www.sainthelena.gov.sh/publications .

When considering tenders, the Procurement Board may appoint relevant SHG officials and professional advisers to provide technical and other relevant advice.

1.8 Site Visits

Upon review of the tenders and shortlisting, SHG will wish to undertake site visits and interviews to be confident that the actual specification and service meets the requirements.

1.9 Deadline for receipt of Tenders

Responses to this ITT must arrive at the address and in the manner prescribed under paragraph 2.8 no later than the Deadline.

Any Tender received after the Deadline shall not be opened or considered. The Authority may, however, in its own absolute discretion extend the Deadline and in such circumstances the Authority will notify all Tenderers of any change.

1.10 References

Tenderers are requested to supply a minimum of one reference. References will be used to verify the technical proposals submitted in the Tender and will not be scored.

The Authority reserves the right to seek references from any of the Tenderer's customers whether or not the Tenderer has listed such customers as referees.

1.11 Contract award

The Authority will award the Contracts on the basis of the award criteria detailed within Part 4 of this ITT. Tenders will only be evaluated on the basis of information received from the Tenderer that is submitted as part of the Tender, site visits and interviews.

Once the Authority has reached a decision in respect of a contract award, it will notify all bidders of that decision before entering into any Contract.

Contract award is subject to the formal approval process of the Authority. Until all necessary approvals are obtained no Contract will be entered into.

PART 2

Tender Completion Information

2.1 Intention to Submit a Tender

Tenderers should indicate whether they intend to submit a Tender by e-mail to noleen.herne@sainthelena.gov.sh at the earliest opportunity.

In the event that a Tenderer further concludes that it does not intend to participate in this procurement exercise, the Tenderer should indicate such by e-mail to noleen.herne@sainthelena.gov.sh

2.2 Details of Lots

Two Lots exist within this tender. Bidders can bid on either or both lots.

1. Emergency Aero Medical Evacuation Service
2. Specialist secondary/tertiary healthcare provision in South Africa

2.3 Key dates

This procurement will follow a clear, structured and transparent process to ensure a fair and level playing field is maintained at all times, and that all Tenderers are treated equally.

The key dates for this procurement (**Timetable**) are currently anticipated to be as follows:

Event	DATE	TIME (GMT)
Deadline for request for any clarifications from the Contracting Authority	29 th Jan 2016	12 Noon
Deadline for submission of Tenders	15 th Feb 2016	12 Noon
Completion date for evaluation of Tenders*	Mar 2016	-
Interviews and site visits*	April 2016	
Notification of award to the selected Business*	May 2016	-
Contract signature*	June 2016	-

* These dates are estimates and are stated for planning purposes only

Any changes to the procurement Timetable shall be notified to all Tenderers as soon as practicable.

2.4 Language

The offers, all correspondence and documents related to the Tender exchanged by the Business and the Authority must be written in English and be presented as a clear readable word processed document or equivalent, with clearly distinguished fonts, headings and separating chapters.

2.5 Currency of the Financial Proposal

Proposals can be expressed in either South African Rand or Pounds (British). Tenderers must indicate how Value Added Taxes would apply, including the process and timeline for any recovery by the Authority.

2.6 Sufficiency of Contract Price

Tenderers will be deemed to have satisfied themselves before submitting their tender, as to its correctness and completeness, to have taken account of all that is required for the full and proper performance of the contract and to have included all costs in their rates and prices.

The prices for the Contract are fixed and not subject to revision unless specifically provided for in the contract.

2.7 Transferring employees

Not applicable

2.8 Formalities

Tenders should be submitted by completing the templates and accompanying documents outlined in Part 5 of this ITT.

Each Tenderer may submit one or multiple Tenders for the Goods and may ask the Authority to consider variants to the specification.

Signed tenders should be submitted so they are received **before** the deadline specified, via email to:

noleen.herne@sainthelena.gov.sh

Please number every page sequentially in the main body of your response as "Page [x] of [xx]" and include the date and title of your document on each page of the main body. Any additional pre-existing material which is necessary to support your Tender should be included as schedules with cross-references to this material in the main body of your Tender. Cross-references to this ITT should also be included in your Tender whenever you consider it to be relevant.

The Tender must be clear, concise and complete. The Authority reserves the right to mark a Tenderer down or exclude them from the procurement if its Tender contains any ambiguities or lacks clarity. Tenderers should submit only such information as is necessary to respond effectively to this ITT. Unless specifically requested, extraneous presentation materials are neither necessary nor desired. Tenders will be evaluated on the basis of information submitted by the Deadline.

Where the Tenderer is

- A Company, the Tender must be signed by a duly authorised representative of that company.
- A Consortium, the Tender must be signed by the lead authorised representative of the consortium, which organisation shall be responsible for the performance of the Contract.
- A Partnership, all the partners should sign or, alternatively, one only may sign, in which case he must have and should state that he has authority to sign on behalf of the other partner(s).
- A Sole Trader, he should sign and give his name in full together with the name under which he is trading.

PART 3

General Information to Tenderers

3.1 Communication with SHG Staff

No direct dialogue shall be made with any SHG employee, particularly those employees who are involved in this Procurement. Any requests for information shall be submitted to the Procurement Services. Address and contact details are supplied in 1.5 above.

3.2 Consortia and subcontractors

The Authority requires all Tenderers to identify whether and which subcontracting or consortium arrangements apply in the case of their Tender and precisely which entity they propose to be the provider of the Goods.

For the purposes of this ITT, the following terms apply:

- **Consortium arrangement.** Groups of companies come together specifically for the purpose of bidding for appointment as the Service Provider and envisage that they will establish a special purpose vehicle as the prime contracting party with the Authority.
- **Subcontracting arrangement.** Groups of companies come together specifically for the purpose of bidding for appointment as the Service Provider, but envisage that one of their number will be the Service Provider, the remaining members of that group will be subcontractors to the Service Provider.

3.3 Warnings and disclaimers

While the information contained in this ITT is believed to be correct at the time of issue, neither the Authority, its advisors, nor any other awarding authorities will accept any liability for its accuracy, adequacy or completeness, nor will any express or implied warranty be given. This exclusion extends to liability in relation to any statement, opinion or conclusion contained in or any omission from, this ITT (including its appendices) and in respect of any other written or oral communication transmitted (or otherwise made available) to any Tenderer. This exclusion does not extend to any fraudulent misrepresentation made by or on behalf of the Authority.

If a Tenderer proposes to enter into a Contract with the Authority, it must rely on its own enquiries and on the terms and conditions set out in the Contract(s) (as and when finally executed), subject to the limitations and restrictions specified in it.

Neither the issue of this ITT, nor any of the information presented in it, should be regarded as a commitment or representation on the part of the Authority (or any other person) to enter into a contractual arrangement.

3.4 Confidentiality

This ITT is made available on condition that its contents (including the fact that the Tenderer has received this ITT) is kept confidential by the Tenderer and is not copied, reproduced, distributed or passed to any other person at any time, except for the purpose of enabling the Tenderer to submit a Tender.

Tenderers should be aware that, in compliance with existing or future transparency obligations, the Authority may routinely publish details of its contract(s), including the contract values and the identities of its suppliers on its website and elsewhere.

3.5 Publicity

No publicity regarding the Services or the award of any Contract will be permitted unless and until the Authority has given express written consent to the relevant communication. For example, no statements may be made to the media regarding the nature of any Tender, its contents or any proposals relating to it without the prior written consent of the Authority.

3.6 Tenderer conduct and conflicts of interest

Any attempt by Tenderers or their advisors to influence the contract award process in any way may result in the Tenderer being disqualified. Specifically, Tenderers shall not directly or indirectly at any time:

- Devise or amend the content of their Tender in accordance with any agreement or arrangement with any other person, other than in good faith with a person who is a proposed partner, supplier, consortium member or provider of finance.
- Enter into any agreement or arrangement with any other person as to the form or content of any other Tender, or offer to pay any sum of money or valuable consideration to any person to effect changes to the form or content of any other Tender.
- Enter into any agreement or arrangement with any other person that has the effect of prohibiting or excluding that person from submitting a Tender.
- Canvass the Authority or any employees or agents of the Authority in relation to this procurement.
- Attempt to obtain information from any of the employees or agents of the Authority or their advisors concerning another Tenderer or Tender.

Tenderers are responsible for ensuring that no conflicts of interest exist between the Tenderer and its advisers, and the Authority and its advisers. Any Tenderer who fails to comply with this requirement may be disqualified from the procurement at the discretion of the Authority.

3.7 Authority's rights

The Authority reserves the right to:

- Waive or change the requirements of this ITT from time to time without prior notice being given by the Authority.
- Seek clarification or documents in respect of a Tenderer's submission.
- Disqualify any Tenderer that does not submit a compliant Tender in accordance with the instructions in this ITT.
- Disqualify any Tenderer that is guilty of serious misrepresentation in relation to its Tender.
- Disqualify any Tenderer following a material change in the matters raised in the tender response.
- Withdraw this ITT at any time, or to re-invite Tenders on the same or any alternative basis.
- Choose not to award any Contract as a result of the current procurement process.
- Make whatever changes it sees fit to the Timetable, structure or content of the procurement process, depending on approvals processes or for any other reason.

3.8 Period during which Tenders are binding

Businesses are bound by their tenders for 90 calendar days after the deadline for the submission of tenders. In exceptional cases, before the period of validity expires, the Contracting Authority may ask Businesses to extend the period for a specific number of days.

3.9 Alteration or Withdrawal of Tenders

Businesses may alter or withdraw their tenders by written notification prior to the deadline for submission of tenders. No tender may be altered after this deadline.

3.10 Ownership of Tenders

The Contracting Authority retains ownership of all tenders received under this tendering procedure. Consequently, Businesses have no right to have their tenders returned to them.

3.11 Cancellation of the Tender Procedure

In the event of cancellation of the tender procedure, Businesses will be notified in writing of the cancellation by the Authority and informed of the reasons for cancellation. Cancellation may occur where:

- the tender procedure has been unsuccessful, i.e. no qualitatively or financially acceptable tender has been received or there is no response at all;
- the economic or technical data of the project have been fundamentally altered;
- exceptional circumstances or force majeure render normal performance of the contract impossible;
- all technically compliant tenders exceed the financial resources available;
- there have been irregularities in the procedure, in particular where these have prevented fair competition.

3.12 Bid costs

The Authority will not, under any circumstances, be liable for any bid costs, expenditure, work or effort incurred by a Tenderer in proceeding with or participating in this procurement, including if the procurement process is terminated or amended by the Authority.