

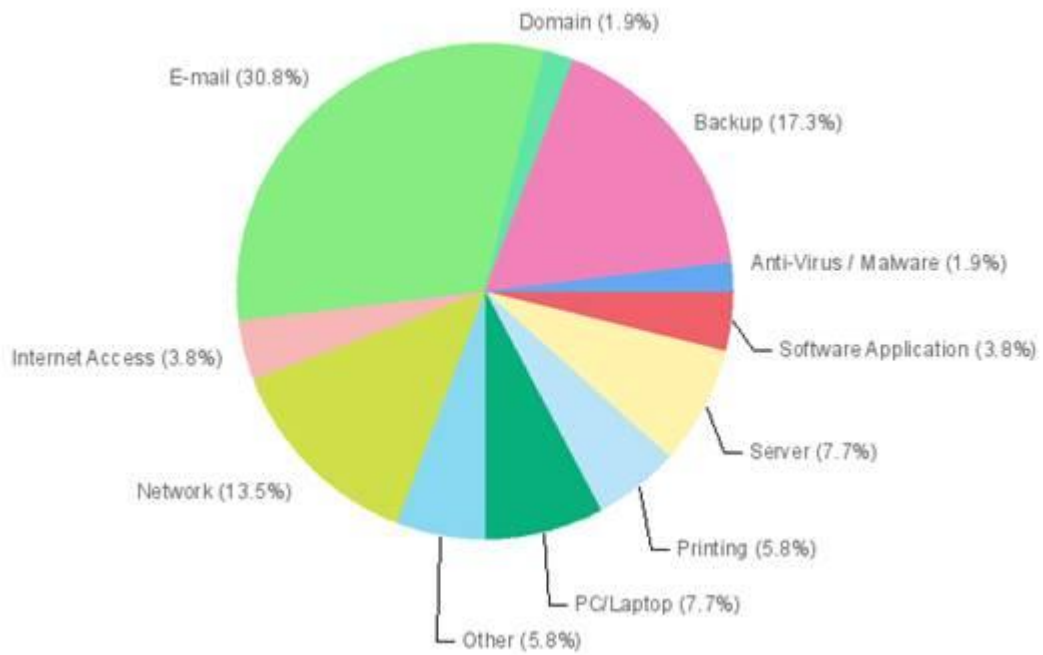
### More Questions Answered – V3

1. The Council currently received a broadband speed of download 76Mb and upload 19Mb
2. The PC purchase dates/ages are as follows;

08 August 2017
08 August 2017
23 May 2017
31 March 2017
21 January 2017
04 May 2016
04 May 2016
01 March 2016
01 March 2016
01 March 2016
27 March 2015
09 July 2014
09 July 2014
08 July 2014
01 July 2014
01 April 2011
01 April 2011
01 July 2010

3. The Councils existing Anti Virus Software is AVG Business, and the Council does not need to stay with this company if a better solution is suggested.
4. The Councils backups are off-site and use Azure, we would welcome your own recommendation in terms of length of time to be kept.
5. The Council will consider any proposals including cloud based infrastructure.
6. I am not aware of any existing warranties on the existing equipment.
7. The Council has two Siemens phone systems that are linked. The number of hand sets are – 12 in the Shire House and 5 in the Shire Hall. Two will need to remain in the Shire House for the room hirers.
8. Call Logs – Since October 2017 there have been 40 calls logged, 10 relate to the server which is in need of replacement. The breakdown of the logged calls is as shown below.

Filter: Problems



#### 9. Existing Server Specification

Processor: INTEL EXON E5506 x2

Hard Drive: 2 x TB, 2 x 500Gb

Tape Streamer: 320Gb

Memory: Kingston DDR 3 8Gb

8 June 2018