



Ministry of
JUSTICE

Hosting

Schedule 4.1: Hosting Supplier Solution

TABLE OF CONTENTS

1. INTRODUCTION 3

HOSTING SUPPLIER SOLUTION**1. INTRODUCTION**

- 1.1 With effect from the Effective Date the Hosting Supplier is providing the Hosting Services using the same technical solution and infrastructure as CGI IT UK Limited used in its capacity as the Exiting Supplier immediately prior to the Effective Date. The Hosting Supplier shall provide the Hosting Services in accordance with all applicable provisions of the Agreement and this schedule 4.1 (Hosting Supplier Solution) sets out the scope of the Hosting Services.
- 1.2 To the extent that any Hosting Supplier Proposal Documents or Part B of Change Requests or any of the documents referred to therein contain any assumptions, and unless it is explicitly identified in those Proposal Documents or Change Requests that such assumptions are at the Authority's risk, such assumptions are at the Hosting Supplier's risk and the Authority shall not have any liability, nor any obligation to act or refrain from acting in a particular way, as a result of any such assumptions.
- 1.3 The Hosting Supplier shall only be entitled to rely upon Dependencies if (and to the extent that) they are included in the Dependencies Register (for the ongoing Hosting Services) or the Delivery Dependencies Log (for project work).
- 1.4 This Agreement shall be deemed to be clarified by the clarifications included at appendix 5 to this schedule 4.1 (Hosting Supplier Solution).
- 1.5 Appendix 6 (In-scope Business Applications) sets out all Business Applications that are hosted under this Agreement, including those Business Applications that are no longer in use as at the Effective Date and have either been soft decommissioned (meaning that actions have been taken to prevent End User access to and from the Business Application, but the relevant Business Application has not yet been removed from the hosting environment, and the hardware on which it sits has not been decommissioned and disposed of) or decommissioning is underway. The Parties acknowledge and agree that if Appendix 6 omits any Business Applications, including interfaces or components of Business Applications, that were hosted under the Exiting Contract immediately prior to the Effective Date such Business Applications shall be added to Appendix 6 and without any impact on the Charges. Where Business Applications are part decommissioned, or where decommissioning is underway as at the Effective Date, this is identified in Appendix 6 together with whether the Service Charge at the Effective Date has been reduced in advance to reflect the fully decommissioned position or not.
- 1.6 Subject to paragraph 1.7, if the Authority wishes to add or remove a Business Application from scope of the Hosting Services this shall be implemented in accordance with the Change Control Procedure.
- 1.7 To the extent that as at the Effective Date the Hosting Suppliers hosts other services, such as the Libra CUG, on which the hosting of the in-scope Business Applications and/or the provision of the wider Hosting Services is dependent, it is agreed that such services are also in scope of the Agreement and are allowed for in the Service Charges.

- 1.8 The Hosting Supplier has identified services that were previously provided to the Authority but that are no longer in use as at the Effective Date and which are listed in the table below. These services are still hosted by the Hosting Supplier, and allowed for in the Service Charges, because they have only been soft decommissioned. As at the Effective Date the parties have initiated work to get a better understanding of these services and to allow the Hosting Supplier submit a proposal after the Effective Date for full decommissioning, identifying any associated Service Charge reduction, the agreement of which will be subject to the Change Control Procedure.

REDACTED

- 1.9 The Hosting Supplier confirms that the Hosting Supplier Solution complies with the requirements set out in schedules 2.1 (Service Requirements) and 2.2 (Service Performance Management) and that compliance with such requirements is included in the Charges with the exception of the following requirements in schedule 2.1 (Service Requirements) which are not allowed for in the Charges:

| Number | Categorisation - Level 0 | Categorisation - Level 1 | Categorisation - Level 2 | Requirement |
|----------|-----------------------------|-----------------------------|-----------------------------|-------------|
| REDACTED | | | | |
| REDACTED | | | | |
| REDACTED | | | | |

- 1.10 The Hosting Supplier shall provide and give the AMS Lot 1 Supplier access to the development and test environments that are used for application development and enhancement, and were hosted as part of the services under the Exiting Contract immediately prior to the Effective Date.

Appendix 1

Not Used

Appendix 2

Not Used

Appendix 3

Not used

Appendix 4

Not used

Appendix 5

Clarifications

REDACTED

Table referred to in clarification number 8

Table Guide:

- Service Requirement area - e.g. “Capacity Management”
- Service Requirement reference number(s)
- Compliance – “Not met” or “Partially met” (I would not expect any requirements that are fully met to be listed)
- Comments – optional field, but could be used to explain extent of partial compliance and/or reason why requirement cannot be met at all or in full

REDACTED.

Appendix 6

In Scope Business Applications

REDACTED

End of schedule