

**FRAMEWORK AGREEMENT  
NO: QC0011**

**ROUTE AGREEMENT  
NO: QC86402**

**ROUTE: 167**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 167 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:     Barking (BK)  
                             205 Longbridge Road  
                             Barking  
                             Essex  
                             IG11 8UE

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

## **LONDON BUSES - ROUTE DESCRIPTION**

### **ROUTE 167: Ilford High Road - Loughton Station**

**Date of Structural Change:** 9 March 2024.

**Date of Service Change:** 9 March 2024.

**Reason for Issue:** New Contract.

#### **STREETS TRAVERSED**

**Towards Loughton Station:** Ilford High Road, Clements Road, Ilford High Road, Bus-Only Right Turn, Cranbrook Road, Gants Hill Cross, Cranbrook Road, Barkingside High Street, Fencepiece Road, Hainault Road, Station Road, Chigwell High Road, Chigwell Rise, Roding Lane, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Loughton Way, Valley Hill, Roding Road, Alderton Hill

**Towards Loughton Station:** Ilford High Road, Clements Road, Ilford High Road, Bus-Only Right Turn, Cranbrook Road, Gants Hill Cross, Cranbrook Road, Barkingside High Street

**Towards Ilford High Road:** Loughton Station Forecourt, Alderton Hill, Roding Road, Valley Hill, Loughton Way, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Roding Lane, Chigwell Rise, Chigwell High Road, Station Road, Hainault Road, Fencepiece Road, Fullwell Cross, Barkingside High Street, Cranbrook Road, Chapel Road, Winston Way, Handforth Road, Clements Road, Ilford High Road

**Towards Ilford High Road:** Barkingside High Street, Cranbrook Road, Chapel Road, Winston Way, Handforth Road, Clements Road, Ilford High Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Ilford, Ley Street**

Public stand for one bus on north-west side of Ley Street commencing outside No. 151 and extending 11 metres south-west.

Buses proceed from Ilford High Road, Hainault Street, Ley Street to stand, departing via Ley Street, Griggs Approach, Winston Way, Riches Road to Ilford High Road.

Set down in High Road, at Stop S (R0868 - Hainault Street) and pick up in High Road, at Stop W (FC04 - Hainault Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 167 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ilford, Hainault Street.
OTHER INFORMATION:	If the Ley Street stand is fully occupied, buses should use the Hainault Street stand instead to avoid congestion.

### **Ilford, Roden Street (from Loughton Station)**

Buses proceed from Chapel Road, Ilford Hill departing to Cranbrook Road.

Set down in Chapel Road, at stop P (FC44 - Ilford / Chapel Road) and pick up in Cranbrook Road, at stop H (FC42 - Beal Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Ilford Station.

### **Gants Hill Station (from Loughton Station)**

Public stand for two buses on north side (offside) of Perth Road, commencing 62.5 metres east of Bramley Crescent and extending 23 metres east.

#### **From Ilford High Road**

Buses proceed from Cranbrook Road direct to stand.

Set down in Cranbrook Road, at Stop CM (14203 - Beehive Lane) and pick up in Cranbrook Road, at Stop CH (8622 - Gants Hill Station / Cranbrook Road).

#### **From LOUGHTON STATION**

Buses proceed from Cranbrook Road direct to stand.

Set down in Cranbrook Road, at Stop CH (8622 - Gants Hill Station / Cranbrook Road) and pick up in Cranbrook Road, at Stop CP (13557 - Gants Hill Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Gants Hill.

### **Barkingside High Street (from Ilford High Road)**

Public stand for three buses on east side of Barkingside High Street, commencing opposite the party wall of Nos 155/157 and extending 33 metres north.

#### **From Ilford High Road**

Buses proceed from Barkingside High Street, Fullwell Cross, Barkingside High Street to stand, departing to Barkingside High Street.

Set down in High Street, at Stop A (34310 - Fullwell Cross) and pick up in High Street, at Stop D (20198 - Fullwell Cross).

#### **From LOUGHTON STATION**

Buses proceed from Barkingside High Street to stand, departing to Barkingside High Street.

Set down in High Street, at Stop D (20198 - Fullwell Cross) and pick up in High Street, at Stop J (25368 - Fremantle Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barkingside, Fullwell Cross.

### **Chigwell Station (from Ilford High Road)**

Buses proceed from Hainault Road departing to Chigwell High Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Chigwell Station.

### **Buckhurst Hill Station (from Ilford High Road)**

#### **From Ilford High Road**

Buses proceed out of service from Buckhurst Hill Station Forecourt.

#### **From LOUGHTON STATION**

Buses proceed out of service from Buckhurst Hill Station Forecourt.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Buckhurst Hill.

### **Loughton Station**

Private (offside) stand for three buses in west side of approach road on Loughton LUL Station forecourt.

Buses proceed from Loughton Station Forecourt to stand.  
Set down in Loughton Station Forecourt, at Alighting Point (BP5044 - Loughton Station) and pick up in Loughton Station Forecourt, at stop C (BP4834 - Loughton Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 167 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Loughton.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	167- 62879-1 IF-MF	11/03/24	TBC	7	6	7	3	882.38	250	220,595.00
Saturdays & Good Friday	167- 62879-1 IF-Sa	09/03/24	TBC	N/A	7	N/A	3	865.08	56	48,444.48
Sundays & Public Holidays*	167- 62879-1 IF-Su	10/03/24	TBC	N/A	4	N/A	3	588.20	58	34,115.60
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>303,155.08</b>

\* No Service on Sundays or Public Holidays except Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |  |               |
|----|--|---------------|
| 1. | Early Termination Date<br>(clause 27.9)  | 10 March 2028 |
| 2. | Sponsored Route<br>(clause 27.10)  | No            |
| 3. | Multiple Termination<br>Clause 27.11 to apply  | Yes           |
| 4. | Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes           |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes           |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 167.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by:

-

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table 167BT published by the Office for National Statistics (ONS).

P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table 167BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 31 July 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year's notice prior to the end of the six-year term.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	82.8% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing</b>	<b>Stop Name</b>	<b>Timing</b>	<b>Stop Name</b>
<b>Point Code</b>		<b>Point Code</b>	
ILFDHS	Hainault Street	LGTNSN	Loughton Station
GTSLSN	Gants Hill Station / Cranbrook Road	BUCKSN	Buckhurst Hill Station
BKSDFX	Fullwell Cross	CHIGSN	Station Road
CHIGSN	Chigwell Station	BKSDFX	Fullwell Cross
BUCKSN	Buckhurst Hill Station	GTSLSN	Gants Hill Station / Cranbrook Road

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	<i>TBC</i>
Body Manufacturer and Type	<i>TBC</i>
Single /Double Deck or Articulated	<i>TBC</i>
Upper Deck Air Cooling System	<i>TBC</i>
Minimum Seating Capacity	<i>TBC</i>
Maximum Standing Capacity	<i>TBC</i>
Maximum Length	<i>TBC</i>
Maximum Width	<i>TBC</i>
Number of Doors	<i>TBC</i>
Year of Manufacture	<i>TBC</i>
Engine Type (Including Euro Rating)	<i>TBC</i>

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 9 MARCH 2024

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 1,923,250.00 per annum
2. Period Contract Payment £147,942.31
3. Scheduled In Service Mileage 303,155.08 miles p.a
4. Deduction Figure £ 6.34 per mile
5. Date of Tender 16 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).