

**FRAMEWORK AGREEMENT  
NO: QC0086**

**ROUTE AGREEMENT  
NO: QC77602**

**ROUTE: 549**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 549 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

South Mimms Garage (SN)  
Deards House  
St Albans Road  
Potters Bar  
Hertfordshire  
EN6 3NE

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

3. Registration

The Operator shall register the operation of the Services and any variation to the Services with the Central Licensing Office, Leeds at least 42 days before the operation commences, also enclosing the completed local authority pre-notification pro-forma. Copies of the registration should be sent to the local authority(s) outside London through whose areas the service passes, and also to:

Bus Service Licensing & Permitting  
Licensing, Regulation & Charging  
Transport for London  
4<sup>th</sup> Floor, Zone 4G3  
5 Endeavour Square  
Stratford  
London E20 1JN

The Operator shall be responsible for the correct submission, and all costs and expenses incurred in relation to the registration of the Services.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 549: South Woodford Station - Loughton Station**

**Date of Structural Change:** 12 March 2022.

**Date of Service Change:** 12 March 2022.

**Reason for Issue:** New Tender.

### **STREETS TRAVERSED**

**Towards Loughton Station:** Cowslip Road, George Lane, Chigwell Road, Charlie Brown's Roundabout, Chigwell Road, Broadmead Road, St Barnabas Road, Hillside Avenue, Buckhurst Way, Albert Road, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Buckhurst Hill High Road, Loughton High Road, Old Station Road, Loughton Station Forecourt.

**Towards South Woodford Station:** Loughton Station Forecourt, Old Station Road, Loughton High Road, Buckhurst Hill High Road, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Albert Road, Buckhurst Way, Hillside Avenue, St Barnabas Road, Broadmead Road, Chigwell Road, Charlie Brown's Roundabout, Chigwell Road, George Lane.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **SOUTH WOODFORD, MULBERRY WAY**

Public stand for two buses facing west in bus-only link road between Mulberry Way and Primrose Road.

Buses proceed from George Lane via Mulberry Way and Bus Standing Area to stand, departing via Bus Standing Area, Primrose Road, Mulberry Way and Daisy Road to Cowslip Road. Set down in George Lane, at Stop E (7509 - South Woodford Station <>, Last Stop on LOR: 7509 - South Woodford Station <>) and pick up in Cowslip Road, at Stop C (29463 - South Woodford Station <>, First Stop on LOR: 29463 - South Woodford Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 549 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	South Woodford.
OTHER INFORMATION:	No toilet facilities available.

### **BUCKHURST HILL STATION**

#### **From Loughton Station.**

Buses proceed from Victoria Road via Buckhurst Hill Station Forecourt departing to Victoria Road. Set down in Buckhurst Hill Station Forecourt (BP4836 - Buckhurst Hill Station <>, Last Stop on LOR: BP4695 - Roebuck Lane) and pick up in Buckhurst Hill Station Forecourt (BP4836 - Buckhurst Hill Station <>, First Stop on LOR: BP4836 - Buckhurst Hill Station <>).

#### **From South Woodford Station.**

Buses proceed from Victoria Road via Buckhurst Hill Station Forecourt departing to Victoria Road. Set down in Buckhurst Hill Station Forecourt (BP4836 - Buckhurst Hill Station <>, Last Stop on LOR: BP4703 - Buckhurst Court) and pick up in Buckhurst Hill Station Forecourt (BP4836 - Buckhurst Hill Station <>, First Stop on LOR: BP4836 - Buckhurst Hill Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Buckhurst Hill.

## **LOUGHTON STATION**

Private (offside) stand for three buses in west side of approach road on Loughton LUL Station forecourt.

Buses proceed from Loughton Station Forecourt direct to stand, departing to Loughton Station Forecourt. Set down in Loughton Station Forecourt (BP5044 - Loughton Station <>, Last Stop on LOR: BP5044 - Loughton Station <>) and pick up in Loughton Station Forecourt, at stop C (BP4835 - Loughton Station <>, First Stop on LOR: BP4835 - Loughton Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 549 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Loughton.
OTHER INFORMATION:	Sainsbury's toilets available.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	549-57066- SN-MF-2-2	12/03/22	A	1	1	1	N/A	106.38	250	26,595.00
Saturdays & Good Friday	549-57066- SN-Sa-2-2	14/03/22	A	N/A	1	N/A	N/A	106.38	56	5,957.28
								<b>Total Scheduled In Service Mileage</b>	<b>306</b>	<b>32,552.28</b>

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |   |               |
|----|---|---------------|
| 1. | Early Termination Date<br>(clause 27.9)   | 14 March 2025 |
| 2. | Sponsored Route<br>(clause 27.10)   | No            |
| 3. | Multiple Termination Clause 27.11 to apply  | No            |
| 4. | Is the Operator permitted to accept advertising on<br>the vehicles? (clause 20 of Annex B)  | Yes           |
| 5. | Incentive Provisions – Do the Incentive Provisions<br>apply? (clause 46)  | Yes           |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services<br>shall be provided from within the Operator's overall garage resources.  |               |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on<br>this route undergo refurbishment to the March 2014 Refurbishment Specification<br>prior to entering service. |               |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route<br>Risk Assessment pertaining to route 549.   |               |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards:   |               |

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given  
by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:



- $W$  = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is  $i+1$  month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is  $i+13$  months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2022 to 6 January 2023)	82.0% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	85.0% "On Time"
Extension Assessment Period	Quarter 2 Of Financial Year 2023/2024 To Quarter 1 Of Financial Year 2025/2026

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
SWFSCR	South Woodford Station	LGTSN	Loughton Station
WDFDSN	Woodford Station	BUCKSN	Buckhurst Hill Station
BUCKSN	Buckhurst Hill Station	WDFDSN	Woodford Station

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Alexander Dennis Enviro 200
Body Manufacturer and Type	Alexander Dennis Enviro 200
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	31 + 1 Wheelchair Space
Maximum Standing Capacity	40
Maximum Length	10,800mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 01

EFFECTIVE DATE: 12 MARCH 2022

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                        |
|----|--|------------------------|
| 1. | Contract Price   | £ 181,950.00 per annum |
| 2. | Period Contract Payment  | £ 13,996.15            |
| 3. | Scheduled In Service Mileage   | 32,552.28 miles p.a.   |
| 4. | Deduction Figure   | £ 5.59 per mile        |
| 5. | Date of Tender   | 27 April 2021          |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                        |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.   |                        |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 1 April 2022 (Payment Period 1, Quarter 1) to 6 January 2023 (Payment Period 10, Quarter 3). |                        |