

RM3808 Network Services 2

Direct Award Order Form

CALL-OFF REFERENCE: W61349
THE BUYER: NHS England
BUYER ADDRESS: 7-8 Wellington Place, Leeds, LS1 4AP
SUPPLIER REFERENCE: 17429031581
THE SUPPLIER: Redcentric Solutions Limited
SUPPLIER ADDRESS: Central House, Beckwith Knowle, Harrogate, HG3 1UG
REGISTRATION NUMBER: 08322856
[REDACTED] [REDACTED]
SID4GOV ID: Unknown

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 12th February 2023.

It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.

CALL-OFF LOTS(S):

Lot 1: Data Access Services

CALL-OFF INCORPORATED TERMS:

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM3808
3. The following Schedules in equal order of precedence:
 - Joint Schedules for framework reference number RM3808
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for W61349
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)

Framework Ref: RM3808
Project Version: v1.0_10 Lots
Model Version: v3.1

RM3808 Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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- Call-Off Schedule 9 (Security)
- Call-Off Schedule 10 (Exit Management)
- Call-Off Schedule 11 (Installation Works)
- Call-Off Schedule 12 (Clustering)
- Call-Off Schedule 14 (Service Levels)
- 4. CCS Core Terms (version 3.0.5)
- 5. Joint Schedule 5 (Corporate Social Responsibility)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

CALL-OFF START DATE 12th February 2023

CALL-OFF EXPIRY DATE 11th February 2024

CALL-OFF INITIAL PERIOD 12 Months

CALL-OFF OPTIONAL EXTENSION PERIOD 12 Months

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

30 Days

CATALOGUE SERVICE OFFER REFERENCE: RM3808-LOT1-REDCENTRIC-031581

CALL-OFF DELIVERABLES

Part Code	Description	Quantity
N-FWFOR-24	Managed advanced firewall	
N-VPN-29	HSCN Bandwidth (MB)	
N-LHAUL-55	Private link to AWS (Manchester)	
N-LHAUL-55	Private link to AWS (London)	

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £32,676.00 excluding VAT.

CALL-OFF CHARGES

Framework Ref: RM3808
Project Version: v1.0_10 Lots
Model Version: v3.1

RM3808 Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Part Code	Description	Unit Installation Cost	Unit Monthly Charge	Quantity	Total Installation	Total Monthly Charge

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices.

REIMBURSABLE EXPENSES

Not Recoverable

PAYMENT METHOD

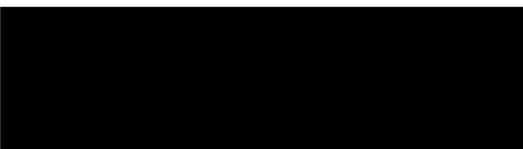
BACS

BUYER'S INVOICE ADDRESS

Any queries regarding outstanding payments should be directed to NHS England's Accounts Payable section by email at financialaccounts@nhs.net

Invoices should clearly quote the purchase order number, be addressed to NHS England, X24 Payable A125, PO Box 312, Leeds, LS11 1HP and be sent as a PDF attachment by email to the following email address; sbs.apinvoicing@nhs.net (one invoice per PDF) and emails must not exceed 10Mb and quote, 'T56 Invoice Scanning' in subject line or alternatively invoices can be sent via post to the above address.

BUYER'S AUTHORISED REPRESENTATIVE



ADDITIONAL INSURANCES

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

GUARANTEE

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

SOCIAL VALUE COMMITMENT

Not Applicable

STAFF TRANSFER

Not Applicable

QUALITY PLAN

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

MAINTENANCE OF ICT ENVIRONMENT

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

BUSINESS CONTINUITY AND DISASTER RECOVERY

In accordance with Call-Off Schedule 8 (Business Continuity and Disaster Recovery) Part A, the Supplier's BCDR Plan at Annex 1 will apply.

SECURITY REQUIREMENTS

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) to apply.

Cyber Security Requirements

The Supplier warrants and represents that it has complied with and throughout the Contract Period will continue to comply with the Cyber Security Requirements. The "**Cyber Security Requirements**" means:

- a) compliance with the data security and protection toolkit (DSP Toolkit), an online self-assessment tool that allows organisations to measure their performance against the National Data Guardian's 10 data security standards and supports key requirements of the GDPR, which can be accessed from <https://www.dsptoolkit.nhs.uk/>, as may be amended or replaced by the Buyer or the Department of Health and Social Care from time to time;
- b) such requirements as are identified by the Buyer in its Security Policy (if applicable); and
- c) any other cyber security requirements relating to the Services notified to the Supplier by the Buyer from time to time;

BUYER'S SECURITY POLICY

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

Not Applicable

CLUSTERING

Not Applicable

SERVICE LEVELS AND SERVICE CREDITS

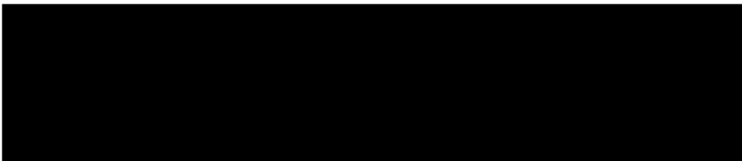
Service Credits will accrue in accordance with Call-Off Schedule 14 Part B (Long Form Service Levels and Service Credits).

The required Service Maintenance Level is Level 4

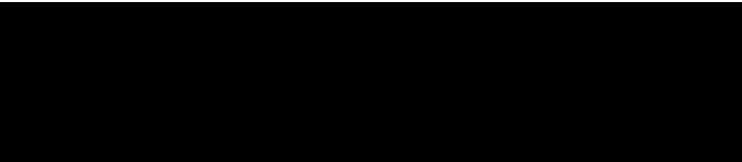
The Service Credit Cap is in accordance with Call-Off Schedule 14 (Service Levels)

The Service Period is one (1) Month

SUPPLIER'S AUTHORISED REPRESENTATIVE



SUPPLIER'S CONTRACT MANAGER



PROGRESS REPORT FREQUENCY

Not Applicable

PROGRESS MEETING FREQUENCY

Not Applicable

OPERATIONAL BOARD

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

None












COMMERCIALLY SENSITIVE INFORMATION

Not applicable

RM3808 Framework Schedule 6 (Order Form Template and Call-Off Schedules)
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For and on behalf of the Supplier:	For and on behalf of the Buyer:

Annex 1: Applicable Call-Off and Joint Schedules

Document Name	Embedded Document
Joint Schedule 1(Definitions and Interpretation)	 RM3808 Joint Schedule 1 Definition:
Joint Schedule 2 (Variation Form)	 RM3808 Joint Schedule 2 Variation I
Joint Schedule 3 (Insurance Requirements)	 RM3808 Joint Schedule 3 Insurance
Joint Schedule 4 (Commercially Sensitive Information)	 RM3808 Joint Schedule 4 Commerci
Joint Schedule 6 (Key Subcontractors)	 RM3808 Joint Schedule 6 Key Subcc
Joint Schedule 7 (Financial Difficulties)	 RM3808-Joint-Sched ule-7-Financial-Difficl
Joint Schedule 10 (Rectification Plan)	 RM3808 Joint Schedule 10 Rectificat
Joint Schedule 11 (Processing Data)	 RM3808 Joint Schedule 11 Processi
Call-Off Schedule 1 (Transparency Reports)	 RM3808 Call-Off Schedule 1 Transpare
Call-Off Schedule 2 (Staff Transfer)	 RM3808 Call-Off Schedule 2 Staff Trans
Call-Off Schedule 8 (Business Continuity and Disaster Recovery)	 RM3808 Call-Off Schedule 8 Business C

RM3808 Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Call-Off Schedule 9 (Security)	 RM3808 Call-Off Schedule 9 Security v
Call-Off Schedule 10 (Exit Management)	 RM3808 Call-Off Schedule 10 Exit Man.
Call-Off Schedule 11 (Installation Works)	 RM3808 Call-Off Schedule 11 Installatic
Call-Off Schedule 12 (Clustering)	 RM3808 Call-Off Schedule 12 Clusterin
Call-Off Schedule 14 (Service Levels)	 RM3808 Call-Off Schedule 14 Service L
CCS Core Terms (version 3.0.5)	 Core Terms v.3.0.5.pdf
Joint Schedule 5 (Corporate Social Responsibility)	 RM3808 Joint Schedule 5 Corporate