**Resilience Planning Service**

**REDACTED TEXT under FOIA Section 40, Personal Information.**

Attn: **REDACTED TEXT under FOIA Section 40, Personal Information.**

Date: **23rd June 2023**

Contract ref: **CCTE23A01**

Dear Resilience Planning Service,

**Award of contract for the supply of Provision of Support Desk, Training and Out of Hours Triage for Resilience**

On behalf of the Crown Commercial Service (the “Contracting Authority”), I am pleased to inform you that you have been identified by the Contracting Authority as the Supplier in line with the RM1557.13 G-Cloud 13 Commercial Agreement parameters for Direct Award and therefore we would like to award the contract to you.

The call-off contract shall commence 30th day of June 2023 and the Expiry Date will be 29th day of June 2025. The Buyer reserves the option to extend the call-off contract one (1) period of twelve (12) months. The total contract value shall be £1,000,500.00 including all extension options.

This procurement activity was a Direct Award under Commercial Agreement RM1557.13 G-Cloud 13, Lot 3 Cloud Support and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions (Attachment 5) and forward to the Procurement Lead electronically via email by **3pm** on **Tuesday 27th June 2023**.

A copy signed on behalf of the Buyer will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

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| Signed for and on behalf of **Cabinet Office** |
| Name: **REDACTED TEXT under FOIA Section 40, Personal Information.** |  |
| Signature: **REDACTED TEXT under FOIA Section 40, Personal Information.** |  |
| Date: **23rd June 2023** |  |