The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 5x Stryker 1089 Procare eye surgery trolleys / Stretcher and 1x Styker PRIME X 1105 patient trolley, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Please see below the equipment list that requires maintenance services:

|  |  |  |  |
| --- | --- | --- | --- |
| **Location** | **Equipment** | **S/N** | **Contract type + visit** |
| QMS | 1089 Procare eye surgery trolley / Stretcher | 2022006001113 | Procare protect comprehensive cover with PM 1 |
| QMS | 1089 Procare eye surgery trolley / Stretcher | 2022006001246 | Procare protect comprehensive cover with PM 1 |
| QMS | 1089 Procare eye surgery trolley / Stretcher | 2022006001247 | Procare protect comprehensive cover with PM 1 |
| QMS | 1089 Procare eye surgery trolley / Stretcher | 2022006001250 | Procare protect comprehensive cover with PM 1 |
| QMS | 1089 Procare eye surgery trolley / Stretcher | 2022006001251 | Procare protect comprehensive cover with PM 1 |
| Ultrasound Denmark Hill | 1105 Prime X trolley | 64000000172 | Procare protect comprehensive cover with PM 1. Warranty PM for 2025. |

Maintenance cover: Comprehensive cover with one annual preventative maintenance visit that includes labour, travel, parts.

Contract period – 01/01/2025 – 31/12/2029

Contract length – 5 years

Location – Queen Mary Sidcup, DA14 6LT & King’s College Hospital NHS Foundation Trust, Denmark Hill, SE5 9RS

Install date: 17/01/2024

Could you please confirm the following:

Call-out charges (User damage only) – please advise

Response times – please advise

Coverage times – please advise

Cancellation term – please advise

Payment terms – please advise