

## **Schedule 18 Financial Distress**

### **1 Definitions**

- 1.1 In this Schedule, the definitions in Schedule 1 (Definitions) shall apply.

### **2 Warranties and duty to notify**

- 2.1 Each Supplier warrants and represents to the Authority for the benefit of the Authority that as at the Effective Date:
- 2.1.1 the long term credit ratings issued for each entity in the FDE Group by each of the Rating Agencies are as set out in Appendix B of this Schedule; and
  - 2.1.2 the financial position or, as appropriate, the financial performance of each Supplier, Guarantor (where applicable) and Key Sub-contractors satisfies the Financial Target Thresholds.
- 2.2 Each Supplier shall promptly notify (or shall procure that its auditors promptly notify) the Authority in writing if there is any downgrade in the credit rating issued by any Rating Agency for any entity in the FDE Group (and in any event within 5 Working Days of the occurrence of the downgrade).
- 2.3 Each Supplier shall:
- 2.3.1 regularly monitor the credit ratings of each entity in the FDE Group with the Rating Agencies;
  - 2.3.2 monitor and report on the Financial Indicators for each entity in the FDE Group against the Financial Target Thresholds at least at the frequency set out for each at Paragraph 5.1 (where specified) and in any event, on a regular basis and no less than once a year within one hundred and twenty (120) days after the Accounting Reference Date; and
  - 2.3.3 promptly notify (or shall procure that its auditors promptly notify) the Authority in writing following the occurrence of a Financial Distress Event or any fact, circumstance or matter which could cause a Financial Distress Event (and in any event, ensure that such notification is made within 10 Working Days of the date on which the relevant Supplier first becomes aware of the Financial Distress Event or the fact, circumstance or matter which could cause a Financial Distress Event).
- 2.4 For the purposes of determining whether a Financial Distress Event has occurred pursuant to the provisions of Paragraphs 3.1.1, and for the purposes of determining relief under Paragraph 7.1, the credit rating of an FDE Group entity shall be deemed to have dropped below the applicable Credit Rating Threshold if:
- 2.4.1 any of the Rating Agencies have given a Credit Rating Level for that entity which is below the applicable Credit Rating Threshold; or
  - 2.4.2 a Rating Agency that is specified as holding a Credit Rating for an entity as set out at Appendix B of this Schedule ceases to hold a Credit Rating for that entity.
- 2.5 Each report submitted by the relevant Supplier pursuant to Paragraph 2.3.2 shall:
- 2.5.1 be a single report with separate sections for each of the FDE Group entities;
  - 2.5.2 contain a sufficient level of information to enable the Authority to verify the calculations that have been made in respect of the Financial Indicators;
  - 2.5.3 include key financial and other supporting information (including any accounts data that has been relied on) as separate appendices;

- 2.5.4 be based on the audited accounts for the date or period on which the Financial Indicator is based; and
- 2.5.5 include a history of the Financial Indicators reported by the relevant Supplier in graph form to enable the Authority to easily analyse and assess the trends in financial performance.

### **3 Financial distress events**

#### **3.1 The following shall be Financial Distress Events:**

- 3.1.1 the credit rating of an FDE Group entity dropping below the applicable Credit Rating Threshold;
- 3.1.2 an FDE Group entity issuing a profits warning to a stock exchange or making any other public announcement, in each case about a material deterioration in its financial position or prospects;
- 3.1.3 there being a public investigation into improper financial accounting and reporting, suspected fraud or any other impropriety of an FDE Group entity;
- 3.1.4 an FDE Group entity committing a material breach of covenant to its lenders;
- 3.1.5 a Key Sub-contractor notifying the Authority that the relevant Supplier has not satisfied any material sums properly due under a specified invoice and not subject to a genuine dispute;
- 3.1.6 any FDE Group entity extends the filing period for filing its accounts with the Registrar of Companies so that the filing period ends more than 9 months after its Accounting Reference Date without an explanation to the Authority which the Authority (acting reasonably) considers to be adequate;
- 3.1.7 any FDE Group entity is late to file its annual accounts without a public notification or an explanation to the Authority which the Authority, acting reasonably, considers to be adequate;
- 3.1.8 the directors and/or external auditors of any FDE Group entity conclude that a material uncertainty exists in relation to that FDE Group entity's going concern in the annual report including in a reasonable but plausible downside scenario. This includes, but is not limited to, commentary about liquidity and trading prospects in the reports from directors or external auditors;
- 3.1.9 any of the following:
  - (a) any FDE Group entity makes a public announcement which contains adverse commentary with regards to that FDE Group entity's liquidity and trading and trading prospects, such as but not limited to, a profit warning or ability to trade as a going concern;
  - (b) commencement of any litigation against an FDE Group entity with respect to financial indebtedness greater than £5m or obligations under a service contract with a total contract value greater than £5m;
  - (c) non-payment by an FDE Group entity of any financial indebtedness;
  - (d) any financial indebtedness of an FDE Group entity becoming due as a result of an event of default;
  - (e) the cancellation or suspension of any financial indebtedness in respect of an FDE Group entity; or

- (f) the external auditor of an FDE Group entity expressing a qualified opinion on, or including an emphasis of matter in, its opinion on the statutory accounts of that FDE entity;

in each case which the Authority reasonably believes (or would be likely reasonably to believe) could directly impact on the continued performance and delivery of the Services in accordance with this Contract; and

- 3.1.10 any one of the Financial Indicators set out at Paragraph 5 for any of the FDE Group entities failing to meet the required Financial Target Threshold.

#### **4 Consequences of financial distress events**

- 4.1 Immediately upon notification by the relevant Supplier of a Financial Distress Event (or if the Authority becomes aware of a Financial Distress Event without notification and brings the event to the attention of the relevant Supplier), the relevant Supplier shall have the obligations and the Authority shall have the rights and remedies as set out in Paragraphs 4.3 to 4.5.

- 4.2 In the event of a late or non-payment of a Key Sub-contractor pursuant to Paragraph 3.1.5, the Authority shall not exercise any of its rights or remedies under Paragraph 4.3 without first giving the relevant Supplier ten Working Days to:

- 4.2.1 rectify such late or non-payment; or

- 4.2.2 demonstrate to the Authority's reasonable satisfaction that there is a valid reason for late or non-payment.

- 4.3 Each Supplier shall (and shall procure that the Guarantor (where applicable) and/or any relevant Key Sub-contractor (where applicable) shall):

- 4.3.1 at the request of the Authority, meet the Authority as soon as reasonably practicable (and in any event within 3 Working Days of the initial notification (or awareness) of the Financial Distress Event or such other period as the Authority may permit and notify to the relevant Supplier in writing) to review the effect of the Financial Distress Event on the continued performance and delivery of the Services in accordance with this Contract; and

- 4.3.2 where the Authority reasonably believes (taking into account the discussions and any representations made under Paragraph 4.3.1 that the Financial Distress Event could impact on the continued performance and delivery of the Services in accordance with this Contract:

- (a) submit to the Authority for its approval, a draft Financial Distress Remediation Plan as soon as reasonably practicable (and in any event, within 10 Working Days of the initial notification (or awareness) of the Financial Distress Event or such other period as the Authority may permit and notify to the relevant Supplier in writing); and

- (b) to the extent that it is legally permitted to do so and subject to Paragraph 4.7, provide such information relating to the relevant Supplier, Key Sub-contractors and/or the Guarantor (where applicable) as the Authority may reasonably require in order to understand the risk to the Services, which may include forecasts in relation to cash flow, orders and profits and details of financial measures being considered to mitigate the impact of the Financial Distress Event.

- 4.4 The Authority shall not withhold its approval of a draft Financial Distress Remediation Plan unreasonably. If the Authority does not approve the draft Financial Distress Remediation Plan, it shall inform the relevant Supplier of its reasons and the relevant Supplier shall take those reasons into account in the preparation of a further draft Financial Distress Remediation Plan, which shall be resubmitted to the Authority within 5 Working Days of the rejection of the

first draft. This process shall be repeated until the Financial Distress Remediation Plan is either:

- 4.4.1 approved by the Authority;
  - 4.4.2 referred, by notice sent by either Party to the other Party explaining why it thinks the Financial Distress Remediation Plan has not been approved, to commercial negotiation led by senior representatives who have authority to agree the Financial Distress Remediation Plan to be held within 28 days of the date of the notice; or
  - 4.4.3 finally rejected by the Authority.
- 4.5 Following approval of the Financial Distress Remediation Plan by the Authority, the relevant Supplier shall:
- 4.5.1 on a regular basis (which shall not be less than fortnightly):
    - (a) review and make any updates to the Financial Distress Remediation Plan as the relevant Supplier may deem reasonably necessary and/or as may be reasonably requested by the Authority, so that the plan remains adequate, up to date and ensures the continued performance and delivery of the Services in accordance with this Contract; and
    - (b) provide a written report to the Authority setting out its progress against the Financial Distress Remediation Plan, the reasons for any changes made to the Financial Distress Remediation Plan by the relevant Supplier and/or the reasons why the relevant Supplier may have decided not to make any changes;
  - 4.5.2 where updates are made to the Financial Distress Remediation Plan in accordance with Paragraph 4.5.1, submit an updated Financial Distress Remediation Plan to the Authority for its approval, and the provisions of Paragraphs 4.4 and 4.5.1 shall apply to the review and approval process for the updated Financial Distress Remediation Plan; and
  - 4.5.3 comply with the Financial Distress Remediation Plan (including any updated Financial Distress Remediation Plan) and ensure that it achieves the financial and performance requirements set out in the Financial Distress Remediation Plan.
- 4.6 Where the relevant Supplier reasonably believes that the relevant Financial Distress Event under Paragraph 4.1 (or the circumstance or matter which has caused or otherwise led to it) no longer exists, it shall notify the Authority and the Parties may agree that the relevant Supplier shall be relieved of its obligations under Paragraph 4.5.
- 4.7 Each Supplier shall use reasonable endeavours to put in place the necessary measures to ensure that the information specified at Paragraph 4.3.2(b) is available when required and on request from the Authority and within reasonable timescales. Such measures may include:
- 4.7.1 obtaining in advance written authority from Key Sub-contractors or the Guarantor (where applicable) authorising the disclosure of the information to the Authority and/or entering into confidentiality agreements which permit disclosure;
  - 4.7.2 agreeing in advance with the Authority, Key Sub-contractors or the Guarantor (where applicable) a form of confidentiality agreement to be entered by the relevant parties to enable the disclosure of the information to the Authority;
  - 4.7.3 putting in place any other reasonable arrangements to enable the information to be lawfully disclosed to the Authority (which may include making price sensitive information available to Authority nominated personnel through confidential arrangements, subject to their consent); and

- 4.7.4 disclosing the information to the fullest extent that it is lawfully entitled to do so, including through the use of redaction, anonymisation and any other techniques to permit disclosure of the information without breaching a duty of confidentiality.

## **5 Financial indicators**

- 5.1 Subject to the calculation methodology set out at Appendix C of this Schedule, the Financial Indicators and the corresponding calculations and thresholds used to determine whether a Financial Distress Event has occurred in respect of those Financial Indicators, shall be as follows:

<b>Financial Indicator</b>	<b>Calculation</b>	<b>Financial Target Threshold</b>	<b>Monitoring and Reporting Frequency</b>
<b>Acid Ratio</b>	Acid Ratio = (Current Assets – Inventories)/Current Liabilities	0.7	Tested and reported yearly in arrears within 120 days of each Accounting Reference Date based upon figures at the relevant Accounting Reference Date

## **6 Termination rights**

- 6.1 The Authority shall be entitled to terminate this Contract under Clause 31.1.2 (Termination by the Authority) if:
- 6.1.1 the relevant Supplier fails to notify the Authority of a Financial Distress Event in accordance with Paragraph 2.3.3;
  - 6.1.2 the relevant Supplier fails to comply with any part of Paragraph 4.3;
  - 6.1.3 the Authority finally rejects a Financial Distress Remediation Plan (or any updated Financial Distress Remediation Plan) in accordance with Paragraphs 4.4 to 4.5.1; and/or
  - 6.1.4 the relevant Supplier fails to comply with the terms of the Financial Distress Remediation Plan (or any updated Financial Distress Remediation Plan) in accordance with Paragraph 4.5.3.

## **7 Primacy of credit ratings**

- 7.1 Without prejudice to the each Supplier's obligations and the Authority's rights and remedies under Paragraph 2, if, following the occurrence of a Financial Distress Event pursuant to any of Paragraphs 3.1.2 to 3.1.10, the Rating Agencies review and report subsequently that the credit ratings for the FDE Group entities do not drop below the relevant Credit Rating Thresholds specified for those entities in Appendix B of this Schedule, then:
- 7.1.1 the relevant Supplier shall be relieved automatically of its obligations under Paragraphs 4.3 to 4.5; and
  - 7.1.2 the Authority shall not be entitled to require the relevant Supplier to provide financial information in accordance with Paragraph 4.3.2(b).

## **8 Board confirmation**

- 8.1 Subject to Paragraph 8.4 of this Schedule, each Supplier shall, within one hundred and twenty (120) days after each Accounting Reference Date or within 15 months of the previous Board Confirmation (whichever is the earlier), provide a Board Confirmation to the Authority in the

form set out at Appendix D of this Schedule, confirming that to the best of the knowledge and belief of the relevant Supplier's board of directors, it is not aware of and has no knowledge:

- 8.1.1       that a Financial Distress Event has occurred since the later of the Effective Date or the previous Board Confirmation or is subsisting; or
- 8.1.2       of any matters which have occurred or are subsisting that could reasonably be expected to cause a Financial Distress Event.
- 8.2       Each Supplier shall ensure that in its preparation of the Board Confirmation it exercises due care and diligence and has made reasonable enquiry of all relevant Supplier Personnel and other persons as is reasonably necessary to understand and confirm the position.
- 8.3       In respect of the first Board Confirmation to be provided under this Contract, the relevant Supplier shall provide the Board Confirmation within 15 months of the Effective Date if earlier than the timescale for submission set out in Paragraph 8.1 of this Schedule.
- 8.4       Where the relevant Supplier is unable to provide a Board Confirmation in accordance with Paragraphs 8.1 to 8.3 of this Schedule due to the occurrence of a Financial Distress Event or knowledge of subsisting matters which could reasonably be expected to cause a Financial Distress Event, it will be sufficient for the relevant Supplier to submit in place of the Board Confirmation, a statement from the board of directors of that Supplier to the Authority (and where the relevant Supplier is a Strategic Supplier, the relevant Supplier shall send a copy of the statement to the Cabinet Office Markets and Suppliers Team) setting out full details of any Financial Distress Events that have occurred and/or the matters which could reasonably be expected to cause a Financial Distress Event.

**Appendix A**

**Rating agencies and their standard rating system**

Dun and Bradstreet rating system:

<b>Failure Score</b>	<b>Risk Indicator</b>	<b>Description</b>
86 – 100	1	Minimum Risk
51 – 85	2	Lower than average risk
11 – 50	3	Higher than average risk
1 – 10	4	High risk

**Appendix B**

**Credit ratings and credit rating thresholds**

<b>Entity</b>	<b>Credit Rating (long term)</b>  (insert credit rating issued for the entity at the Effective Date)	<b>Credit Rating Threshold</b>  (insert the actual rating (e.g. AA-) or the Credit Rating Level (e.g. Credit Rating Level 3))
<b>Oracle Corporation UK Limited</b>	REDACTED	REDACTED
<b>IBM United Kingdom Limited</b>	REDACTED	REDACTED
<b>Deloitte LLP</b>	REDACTED	REDACTED



## Appendix C

### Calculation methodology for financial indicators

Each Supplier shall ensure that it uses the following general and specific methodologies for calculating the Financial Indicators against the Financial Target Thresholds:

#### General methodology

- 1 Terminology: The terms referred to in this Appendix are those used by UK companies in their financial statements. Where the entity is not a UK company, the corresponding items should be used even if the terminology is slightly different (for example a charity would refer to a surplus or deficit rather than a profit or loss).
- 2 Groups: Where the entity is the holding company of a group and prepares consolidated financial statements, the consolidated figures should be used.
- 3 Foreign currency conversion: Figures denominated in foreign currencies should be converted at the exchange rate in force at the relevant date for which the Financial Indicator is being calculated.
- 4 Treatment of non-underlying items: Financial Indicators should be based on the figures in the financial statements before adjusting for non-underlying items.

#### Specific Methodology

Financial Indicator	Specific Methodology
<b>Acid Ratio</b>	All elements that are used to calculate the Acid Ratio are available on the face of the Balance Sheet in a standard set of financial statements.
<b>Credit Rating Level</b>	Dun and Bradstreet rating system <ul style="list-style-type: none"> <li>• 86 – 100: Minimum Risk</li> <li>• 51 – 85: Lower than average risk</li> <li>• 11 – 50: Higher than average risk</li> <li>• 1 – 10: High risk</li> </ul>

**Appendix D**

**Board confirmation**

**Supplier Name:**

**Contract Reference Number:**

The board of directors acknowledges the requirements set out at Paragraph 8 of Schedule 18 (Financial Distress) and confirm that the relevant Supplier has exercised due care and diligence and made reasonable enquiry of all relevant Supplier Personnel and other persons as is reasonably necessary to enable the board of directors to prepare this statement.

The Board of Directors confirms, to the best of its knowledge and belief, that as at the date of this Board Confirmation it is not aware of and has no knowledge:

- (a) that a Financial Distress Event has occurred since the later of the previous Board Confirmation and the Effective Date or is subsisting; or
- (b) of any matters which have occurred or are subsisting that could reasonably be expected to cause a Financial Distress Event

On behalf of the board of directors:

Chair .....

Signed .....

Date .....

Director .....

Signed .....

Date .....