

## Contract summary

Industry

Other services

Location of contract

United Kingdom

Value of contract

Up to £1.1 million per annum

Published date

13 July 2018

Opening date

13 July 2018

Closing date

27 September 2018

Contract start date

01 April 2019

Contract end date

31 March 2022

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Description

The Home Office is seeking to award grant funding to organisations to provide a helpline or helplines, that provide timely and effective advice and support to female, male, and LGBT victims of domestic abuse, victims of stalking, victims of revenge porn, victims of so called 'honour-based' abuse, and perpetrators of domestic abuse.

Bidders should consider how best to provide support across a range of mediums including traditional telephone helplines and any other ways in which online or social media platforms could be safely utilised.

All bids must be seeking funding for a three year period (2019-2022). Bidders will be able to submit proposals to provide support to one or more of the following:

- ☐ Female victims of domestic abuse
- ☐ Perpetrators of domestic abuse
- ☐ Male victims of domestic abuse
- ☐ Victims of stalking
- ☐ LGBT victims of domestic abuse
- ☐ Victims of 'honour-based' abuse
- ☐ Victims of revenge porn

Bidders will need to be able to demonstrate, as detailed in the Assessment Criteria:

- ☐ Sound understanding of Violence Against Women and Girls (VAWG) and related issues as well as the needs of those who may seek help
- ☐ Ability to deliver
- ☐ Partnership working
- ☐ Monitoring, evaluation and shared learning
- ☐ Value for money

The successful Bidder(s) will be funded by means of a Grant Agreement, rather than a contract, signed with the Authority.

All applications must be submitted electronically via Crown Commercial Services' online eSourcing Suite, for which

Bidders must be registered as Suppliers. The competition for this grant will launch on Friday 13 July 2018 with a deadline for full and final proposals on 14:00 hrs on Thursday 27<sup>th</sup> September.

While there will not be a formal cap placed on the amount an organisation can bid for, we expect all bids to be scalable. To ensure diversity of funding, please be aware that we may scale back top scoring bids in line with the scalability details provided.

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## About the buyer

### Address

2 Marsham Street  
London  
SW1P 4DF  
England

### Email

[VAWGHelpLines2019competition@homeoffice.gsi.gov.uk](mailto:VAWGHelpLines2019competition@homeoffice.gsi.gov.uk)

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## Other information

### Attachments

Registration of this competition will be managed electronically via the Crown Commercial Service's eSourcing Suite.

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## How to apply

1. Interested organisations must first be registered as a Supplier on the eSourcing Suite to participate: If you have not already done so, please use the following link <https://gpsesourcing.cabinetoffice.gov.uk>. Be aware that registration can take up to 10 working days.
2. Instructions on how to use the portal can be found in the attached 'e-Sourcing – Supplier Guidance'.
3. To register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.
4. If you do not have a DUNS number, please contact D&B UK directly on 0870 243 2344 (option 3), or online at <http://www.dnb.co.uk/duns-form.asp>.
5. Once registered on the portal, please email the Authority mailbox [VANGhelplines2019competition@homeoffice.gsi.gov.uk](mailto:VANGhelplines2019competition@homeoffice.gsi.gov.uk) and ask to be added to the VANG Helplines event.
6. Please note the email address used to register on the portal must be the same you advise [VANGhelplines2019competition@homeoffice.gsi.gov.uk](mailto:VANGhelplines2019competition@homeoffice.gsi.gov.uk) inbox as it is this individual who will be provided with the access to the event.
7. Once you are added to the portal, all further communications including the submission of your online bid will be managed via the portal.
8. If you have any technical difficulties concerning the CCS eSourcing portal, neither the Home Office Commercial Grants Team nor those managing the [VANGhelplines2019competition@homeoffice.gsi.gov.uk](mailto:VANGhelplines2019competition@homeoffice.gsi.gov.uk) inbox will be able to offer any assistance. Please contact the CCS eSourcing Team for help.
9. It is strongly recommended that you test your portal access and become familiar with how to submit your bid well in advance of the deadline date. It is conceivable that because the portal operates on the web, internet traffic may affect performance of the portal and this

cannot be cited as reason to seek an extension to the submission deadline date.