

Record of Amendments to Asset Maintenance and Operational Requirements (AMOR)

Record of Amendments to Area 8 AMOR Version No. 1.9

The changes below are reflected in Area 8 AMOR 1.10.

Part	AMOR 1.9 Part Version No.	AMOR 1.9 Page number	AMOR 1.10 Part Version No.	AMOR 1.10 Page number	AMOR 1.10 Section / Heading	Description of amendment
Throughout	N/A	N/A	N/A	N/A	N/A	AMOR Version number updated from Area 8 1.9 June 2012 to Area 8 1.10 September 2012.
Defined Terms	1.5	Defined Terms – Page 5	1.6	N/A	N/A	Deletion: “Cold Debrief “ and “A Cold Debrief is a tool for reviewing Incident response, normally by several stakeholders, extracting long term actions and learning points for the future. Cold Debriefs tend to happen several days after an Incident and are more in depth than Hot Debriefs.”
Defined Terms	1.5	Defined Terms – Page 7	1.6	N/A	N/A	Deletion: “Hot Debrief” and “A Hot Debrief is a tool for reviewing Incident response, extracting immediate actions to take and learning points for the future. Hot Debriefs must take place immediately after appropriate Incidents and outcomes should be communicated to the Service Manager.”
Part 0	1.4	Part 0 – Page 5	1.5	Part 0 – Page 5	Risk Based Methodology	“Reference should be made to Annex 20 of the Service Information (Scheme Development) in relation to Scheme identification.” Amended to: “Reference must be made to Annex 20 of the Service Information (Scheme Development) in relation to Scheme identification.”

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Part 0	1.4	Part 0 – Page 6	1.5	Part 0 – Page 6	Risk Based Methodology , Figure 0.2	<p>“ASC Lump Sum Duties”</p> <p>Amended to:</p> <p>“ASC Duties”</p>
Part 1	1.2	N/A	1.3	Part 1 – Page 4	Watchman Operational Requirement - Hold Point	<p>Addition:</p> <p>“Hold Point: The Provider must prepare the Watchman Plan by the end of the Mobilisation Period.</p> <p>Release Mechanism: Written acceptance by the Service Manager of the Watchman”</p>
Part 3	1.6	Part 3 – Pages 6	1.7	Part 3 – Pages 6	Procedure 12	<p>“Providers must attend and participate in post incident debriefs in accordance with the Highways Agency Debriefing Guidance: Hot, Cool and Cold Debriefs.”</p> <p>Amended to:</p> <p>“Providers must attend and participate in post Incident debriefs in accordance with the ‘Highways Agency Debriefing Guidance: Hot, Cool and Cold Debriefs’.”</p>
Part 3	1.6	Part 3 – Page 8	1.7	Part 3 – Page 8	Table 3.1, Performance Metric 2b	<p>“Rolling 28 day mean: For all Provider self- identified³ Incidents, duration from identification³ of carriageway compromise⁴ through to carriageway opening⁵.”</p> <p>Amended to:</p> <p>“Rolling 28 day mean: For all Provider attended self- identified³ Incidents, duration from identification³ of carriageway compromise⁴ through to carriageway</p>

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						opening ⁵ .”
Part 3	1.6	Part 3 – Page 9	1.7	Part 3 – Page 9	Table 3.1 Defined Terms / Notes, 2	<p>“Refers to those Incidents of which the Provider has no knowledge until they are passed to the Provider’s control centre via telephone from the TOS (RCC), Emergency Services or Others. The measurement period starts when the phone call ends.”</p> <p>Amended to:</p> <p>“Refers to those Incidents of which the Provider has no knowledge until they are passed to the Provider’s control centre via telephone from the TOS (RCC), Emergency Services, Others or Provider resource which can not work on live lane Incidents. The measurement period starts when the phone call ends.”</p>
Part 3	1.6	Part 3 – Page 9	1.7	Part 3 – Page 10	Table 3.1 Defined Terms / Notes, 3	<p>“Refers to those Incidents of which the Provider has no knowledge until they discover them whilst on patrol or carrying out other duties on the Area Network. The measurement period starts when the Incident is discovered.”</p> <p>Amended to:</p> <p>“Refers to those Incidents of which the Provider has no knowledge until they discover them whilst on patrol or carrying out other duties on the Area Network. Self-identified Incidents are only those which are discovered by Provider resource which can work on live lane Incidents. The measurement period starts when the Incident is discovered.”</p>
Part 15	1.1	N/A	1.2	Part 15 – Page 2	Scope	<p>Addition:</p> <p>“Offensive graffiti within the Area Network.”</p>

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Appendix 4	1.3	N/A	1.4	Appendix 4	Severe Weather Plan	Severe Weather Plan 2011/2012. Amended to: Severe Weather Plan 2012/2013.