

**Pan-London NHS continuing
healthcare (CHC) domiciliary care
Any Qualified Provider (AQP) phase 2**

Information pack

April 2016

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Scope - domiciliary care

Domiciliary care refers to care for people living in their own home.

Domiciliary care under the AQP includes specialist and non-specialist adult care.

Specialist and non-specialist care are defined in the contract.

Scope - continuing healthcare (CHC)

CHC is a package of care funded solely by the NHS, for people with ongoing healthcare needs.

This AQP is for service users eligible for:

- NHS CHC mental health adult (including dementia);
- NHS CHC physical disabilities adult (including frail elderly); and
- NHS CHC learning disabilities adult

End of life care (EOLC) is not a separate service user group but is part of the care for the above groups.

CCGs

The following CCGs will be part of the AQP contract as of phase two:

- Barking and Dagenham
- Havering
- Redbridge
- Waltham Forest
- Islington
- Kingston
- Merton
- Sutton
- Camden
- Croydon
- Wandsworth

What is an AQP?

For an AQP the commissioning authority publicly releases the terms under which they are prepared to do business. Providers that are willing to meet those terms and can demonstrate that they are capable and suitably qualified, become eligible to join the AQP list.

The AQP list is available to each participating CCG in order for patients to access providers who are qualified and hold an AQP contract to deliver the services.

The AQP contract does not guarantee any volume of activity or payment to a provider.

The AQP can be re-opened for new providers and CCGs to join.

What are the benefits of an AQP for providers?

Placements: The AQP is the standard route for placements for all participating CCGs so CCGs will place with AQP providers.

Accreditation: AQP providers have received NHS commissioner approval to deliver the services.

Improved equity and transparency: Set, transparent pricing under the AQP means all providers will be treated equitably and providers are encouraged to enter new areas.

Competition on quality: Providers compete on quality and not price, and this encourages innovation.

What are the benefits of an AQP for providers?

Best-in-class service specification: The AQP service specification was developed with input from providers, commissioners, clinicians and patient representatives.

Simpler contractual arrangements: Providers sign one AQP contract for all participating CCGs. There is one escalation route for issues.

Reduced transactions costs and time: The AQP has standardised processes and removes price negotiation.

What are the benefits of an AQP for patients?

The AQP will improve care quality through outcome-based quality monitoring and competition on quality.

The AQP promotes patient choice since there is a list of approved providers for patients to choose from.

Standardised processes and no price negotiation means acute beds will be released more quickly. Providers will have more time to deliver care and commissioners will have more time to monitor quality and manage the market.

The AQP supports personal health budgets.

Application process

The offer and accompanying documentation are available from <https://procontract.due-north.com> from 2 May 2016.

You will need to read and confirm that you can meet all contractual requirements.

You will then need to complete and submit the application form. The application form includes:

- Service delivery questions
- Finance and indemnity questions
- Regulation compliance questions

Once your application is submitted you may be required to answer clarification questions by NHS commissioners.

Application process

Activity	Timeline
Application period	2 May – 10 June 2016
Application clarification period	13 June – 22 July 2016
Contract award	25 July 2016
AQP go-live date	1 August 2016

Ongoing process

The AQP will go-live on 1 August 2016.

Providers will submit monthly quality monitoring and contract management reports and receive quality monitoring dashboards.

Providers can join an AQP provider representative group (PRG). The PRG will focus on continuously improving the AQP for patients, providers and commissioners.

Annual price review and new NHS standard contract.

The AQP can be opened up for new phases to add more CCGs and providers. Existing AQP providers will not have to re-apply.