

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC88502**

ROUTE: 382

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 382 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Potters Bar Garage (PB)
High Street
Potters Bar
Hertfordshire
EN6 5BE

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 382: Southgate – Millbrook Park

Date of Service Change: 13 July 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Millbrook Park: Station Parade, Chase Side, Osidge Lane, Hampden Square, Brookside South, Parkside Gardens, Church Hill Road, Brunswick Park Road, Waterfall Road, Bowes Road, Betstyle Circus, Friern Barnet Road, Woodhouse Road, Summers Lane, North Finchley High Road, Squires Lane, Long Lane, Ballards Lane, Nether Street, Dollis Road, Holders Hill Circus, Bittacy Hill, Mill Hill East Station Forecourt, Bittacy Hill, Inglis Way

Towards Southgate: Inglis Way, Bittacy Hill, Holders Hill Circus, Dollis Road, Nether Street, Ballards Lane, Long Lane, Squires Lane, North Finchley High Road, Summers Lane, Woodhouse Road, Friern Barnet Road, Betstyle Circus, Bowes Road, Betstyle Circus, Waterfall Road, Brunswick Park Road, Church Hill Road, Parkside Gardens, Brookside South, Hampden Square, Osidge Lane, Chase Side, Southgate Circus, Station Parade

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Southgate Station [west Side]

Private stand for one bus on route 382 on west side of Station Parade, commencing at a point 25 metres north of Southgate High Street, opposite Southgate Underground Station.

Buses proceed from Station Parade to stand, departing to Station Parade. Set down in Station Parade, at Stop D (27851 - Southgate Station) and pick up in Station Parade, at Stop G (994 - Southgate Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route 382 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Southgate.

Hampden Square (from both directions)

From Southgate Station

Buses proceed from Osidge Lane, Hampden Square departing to Osidge Lane. Set down in Hampden Square, At stop F (13424 - Hampden Way) and pick up in Osidge Lane, At stop H (27459 - Manor Drive).

From Millbrook Park

Buses proceed from Brunswick Park Road, Osidge Lane, Hampden Square, Osidge Lane departing to Brunswick Park Road. Set down in Brunswick Park Road, At stop D (BP3986 - Osidge Library) and pick up in Brunswick Park Road, At stop BW (BP3985 - North London Business Park).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hampden Square.

Arnos Grove Station (from both directions)

Private offside stand for 2 buses on Arnos Grove Station forecourt on north side of Bowes Road commencing 22 metres west of lamp standard No. 16 and extending 31.5 metres west.

From Southgate Station

Buses proceed from Bowes Road to stand, departing to Bowes Road.
Set down in Bowes Road, at Stop U (BP113 - Betstyle Road) and pick up in Bowes Road, at Stop C (BP4848 - Ravenscraig Road).

From Millbrook Park

Buses proceed from Bowes Road direct to stand, departing to Bowes Road.
Set down in Bowes Road, at Stop U (36805 - Arnos Grove Station) and pick up in Bowes Road, at Stop M (15423 - Betstyle Circus).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Arnos Grove.

Friern Barnet, Woodhouse Road (from Southgate Station)

Public stand for 2 buses on south side of Woodhouse Road, commencing at rear of bus stop 9945 and extending 24 metres east.

Buses proceed from Woodhouse Road to stand, departing to Woodhouse Road.
Set down in Woodhouse Road, at Stop FL (9945 - Colney Hatch Lane) and pick up in Woodhouse Road, at Stop FW (9944 - Colney Hatch Lane).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Friern Barnet.

Friern Barnet (from both directions)

From Southgate Station

Buses proceed from Friern Barnet Road, Slip Road departing to Friern Barnet Road. Set down in Friern Barnet Road, at Bellevue Road (9950 - Bellevue Road) and pick up in Friern Barnet Road, at Stanford Road (9949 - Stanford Road).

From Millbrook Park

Buses proceed from Friern Barnet Road, Slip Road departing to Friern Barnet Road. Set down in Friern Barnet Road, at Stop FZ (8285 - St John's Church) and pick up in Friern Barnet Road, at Stop FB (9947 - St John's Church).

AVAILABILITY: At any time.
BLIND DISPLAY: Friern Barnet.
OTHER INFORMATION: Turning Point Only - buses must not stand here.

Finchley Central, Hendon Lane (from Southgate Station)

Buses proceed from Regent's Park Road, Gravel Hill, Hendon Lane, Regent's Park Road departing to Ballards Lane. Set down in Ballards Lane, at Stop D (2760 - Finchley Central Station) and pick up in Ballards Lane, at Stop C (2761 - Finchley Central Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Finchley, Church End

Mill Hill East Station (from Southgate Station)

Buses proceed from Mill Hill East Station Forecourt, departing to Mill Hill East Station Forecourt. Set down in Mill Hill East Station Forecourt, at Stop A (25975 - Mill Hill East Station) and pick up in Bittacy Hill, at Stop B (20313 - Mill Hill East Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Mill Hill East.
OTHER INFORMATION: Turning Point Only - buses must not stand here.

Mill Hill East, Millbrook Park

2 bus stand in bus turning circle on Royal Engineers Way 50m south of Inglis Way

Buses proceed from Millbrook Park Turning Circle to stand, departing to Millbrook Park Turning Circle.

Set down in Royal Engineers Way, at Stand (BP5960 - Millbrook Park) and pick up in Royal Engineers Way, at Stand (BP5961 - Royal Engineers Way).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 382 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Mill Hill East, Millbrook Park

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	382-63633-ML-MF-1	15/07/24	A	9	8	9	3	1,163.78	250	290,945.00
Saturdays & Good Friday	382-63633-ML-Sa-1	13/07/24	A	N/A	8	N/A	3	1,085.00	56	60,760.00
Sundays & Public Holidays*	382-63633-ML-Su-1	14/07/24	A	N/A	4	N/A	3	656.28	58	38,064.24
								Total Scheduled In Service Mileage	364	389,769.24

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|--|
| 1. Early Termination Date
(clause 27.9) | 14 July 2028 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | Yes |
| The following agreements will be subject to multiple termination: | QC88501 (Route 210)
QC88503 (Route C11)
QC88504 (Route W7)
QC88505 (Route W8) |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route

Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. New Vehicles – The Operator shall ensure that all vehicles entering service are compliant with the March 2023 New Bus Specification and Schedule II of the Framework Agreement issued in January 2016.
8. A Route Risk Assessment is required to be submitted prior to the Commencement Date. If not already supplied, the Operator shall submit the relevant documents to Richard Rampton, Head of Bus Tendering and Evaluation within two weeks from the date of this Route Agreement.
- 9 Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (14 September 2024 to 20 June 2025)	81.1% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
SGATSN	Southgate Station <>	MLHEMP	Royal Engineers Way
BPRDOL	Osidge Library	FNCHCS	Finchley Central Station <>
ARGVSN	Arnos Grove Station <>	SUMLFH	Granville Road
FBARTH	Friern Barnet Town Hall	FBARTH	Colney Hatch Lane
SUMLFH	Granville Road	ARGVSN	Arnos Grove Station <>
FNCHCS	Finchley Central Station <>	BPRDOL	Connaught Avenue

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	MCV
Body Manufacturer and Type	Volvo
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	24 + 1 Wheelchair Space
Maximum Standing Capacity	38
Maximum Length	9,600mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2024
Engine Type (Including Euro Rating)	Electric vehicle

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 13 JULY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 3,269,379.00 per annum |
| 2. | Period Contract Payment | £ 251,490.69 |
| 3. | Scheduled In Service Mileage | 389,769.24 miles p.a. |
| 4. | Deduction Figure | £ 8.39 per mile |
| 5. | Date of Tender | 1 August 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 20 June 2025 (Payment Period 3, Quarter 1). | |