

**CLARIFICATION LOG FOR Newquay Town Council – Toilet Contract**

| Ref no | Subject  | Clarification                              | Date received | Response   | Date responded |
|--------|----------|--|---------------|--|----------------|
| 001    | Question | What are the opening hours of the toilets? | 25/10/2022    | <p><b>Winter Openings (October – March)</b></p> <p><u>Toilets open 10am – 4pm:</u></p> <ul style="list-style-type: none"> <li>• Narrowcliff</li> <li>• Esplanade</li> <li>• Watergate Bay</li> <li>• Porth Beach</li> <li>• Trenance Gardens</li> <li>• Little Fistral/Towan Headland</li> <li>• Killacourt</li> <li>• Fore Street</li> <li>• Railway Station</li> <li>• Pentire Headland</li> <li>• Chester Road</li> </ul> <p><b>Summer Openings (April – September)</b></p> <p><u>Toilets open 9am – 8pm:</u></p> <ul style="list-style-type: none"> <li>• Narrowcliff</li> <li>• Killacourt</li> <li>• Fore Street</li> <li>• Railway Station</li> <li>• Trenance Gardens</li> <li>• Pentire Headland</li> </ul> |                |

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|-----|-----------|---------------------------------------|------------|--|--|
|     |           |                                       |            | <p><u>Toilets open 9am – 9pm:</u></p> <ul style="list-style-type: none"> <li>• Esplanade</li> <li>• Watergate Bay</li> <li>• Porth Beach</li> <li>• Little Fistral/Towan Headland</li> </ul> <p><u>Toilets open 9am – 6pm</u></p> <ul style="list-style-type: none"> <li>• Chester Road</li> </ul> |  |
| 002 | Question  | Total daily cleaning hours?           | 25/10/2022 | <p>I would suggest a site visit to determine this.</p> <p>Please note that the Council does have in-house cleaning staff who start at 6am in the summer season. They will clean during the day, as required.</p> <p>The contract is to lock and carry out a full clean at the end of the day.</p>  |  |
| 003 | Question  | Do the toilet operate 7 days a week?  | 25/10/2022 | They are open 7 days a week, all year, except for Christmas Day.   |  |
| 004 | Questions | Is there an element of TUPE involved? | 31/10/2022 | There is no TUPE element involved, as this is a new contract.  |  |