



Expiry date		
Cardholder		
Security Code		



**Details of our payment terms**

- 1 Please pay our invoice before the course begins and within 21 days of the invoice date.
- 2 Examination results, certification, videos, DVDs, stopwatches, study boards or other goods cannot be supplied until your payment is received.

**Details of our booking conditions**

Receipt by us of your signed Confirmation of Course Booking form constitutes a firm order for our services and the following conditions apply to any changes made to that order.

**1 Substitution**

You may substitute a delegate at no additional cost provided that you give us two working days' written notice and you have paid our invoice within our terms, otherwise a 20% fee will apply.

**2 Transfer to a different course or date**

- a) You may transfer a confirmed course booking without any additional cost provided that you give us 14 days' notice and you have paid our original invoice within our terms, otherwise a 20% course transfer fee will apply.
- b) The option to transfer can only be used once, after which we must treat your non-attendance as a cancellation.

**3 Cancellation or postponement of a course booking**

- a) If you have to cancel an open course booking the following charges apply according to how much written notice we receive
  - more than 21 days before the course start date - you receive full credit
  - less than 21 days but more than 7 days - you receive 50% credit
  - less than 7 days - your fee is payable in full
- b) If you have to cancel or postpone an in-company course booking, once your booking is confirmed, 50% of the course fee will be payable.

***Please note: We reserve the right to change or cancel any dates on any course due to circumstances beyond our control and will advise you as soon as possible.***

**How to pay**

**Payments by BACS or direct credit to**

[Redacted]

[Redacted]

Remittance advices or cheques payable to Scott-Grant Limited should be sent to:



Payment by credit card is also possible. Please call us on  for details.

SGT 12.15