



Crown  
Commercial  
Service

# **Bid Pack**

## **Attachment 5 – Letter of Appointment**

Contract Reference: TROO0261 – Passenger Rights Research

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## DPS FRAMEWORK SCHEDULE 4: LETTER OF APPOINTMENT AND CONTRACT TERMS

### Part 1: Letter of Appointment

7th Sense Research UK Ltd

[REDACTED]

[REDACTED]

[REDACTED]

Att: [REDACTED]

[REDACTED]

[REDACTED]

Dear [REDACTED]

### Letter of Appointment

This letter of Appointment dated 1<sup>st</sup> March 2021 is issued in accordance with the provisions of the DPS Agreement (RM6018) between CCS and the Supplier.

Capitalised terms and expressions used in this letter have the same meanings as in the Contract Terms unless the context otherwise requires.

Order Number:	TROO0261
From:	Department for Transport, (DfT), 33 Horseferry Road, London, SW1P 4DR ("Customer")
To:	7th Sense Research UK Ltd

Effective Date:	3 <sup>rd</sup> March 2021
Expiry Date:	End date of Initial Period 30 <sup>th</sup> June 2021

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Services required:	As per Attachment 3 – Statement of Requirements
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Key Individuals:	<p>██████████</p> <p>██</p> <p>████████████████████</p> <p>████████████████</p> <p>████████████████████████████████████</p> <p>████████████████████████████</p> <p>██████████</p> <p>████████████████████████████████</p> <p>████████████████████</p>
[Guarantor(s)]	N/A

Contract Charges (including any applicable discount(s), but excluding VAT):	The total contract value shall be £85,000 See Part 3 for Supplier Costings of this document for details
Insurance Requirements	No additional insurance required
Liability Requirements	<b>Suppliers limitation of Liability</b> as per Clause <b>Error! Reference source not found.</b> of the Contract Terms)
Customer billing address for invoicing:	Shared Services Arvato Department for Transport Accounts Payable Sandringham Park Swansea Vale Swansea SA7 0EA sscsasdesk@dftssc.gsi.gov.uk

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## ANNEX A

### Customer Project Specification



Crown  
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## Bid Pack

### Attachment 3 – Statement of Requirements

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## CONTENTS

A series of 20 horizontal black bars of varying lengths, each preceded by a small black square marker. The bars are arranged in a vertical column, with the markers aligned to the left. The lengths of the bars vary, with some being very short and others extending across the width of the page.

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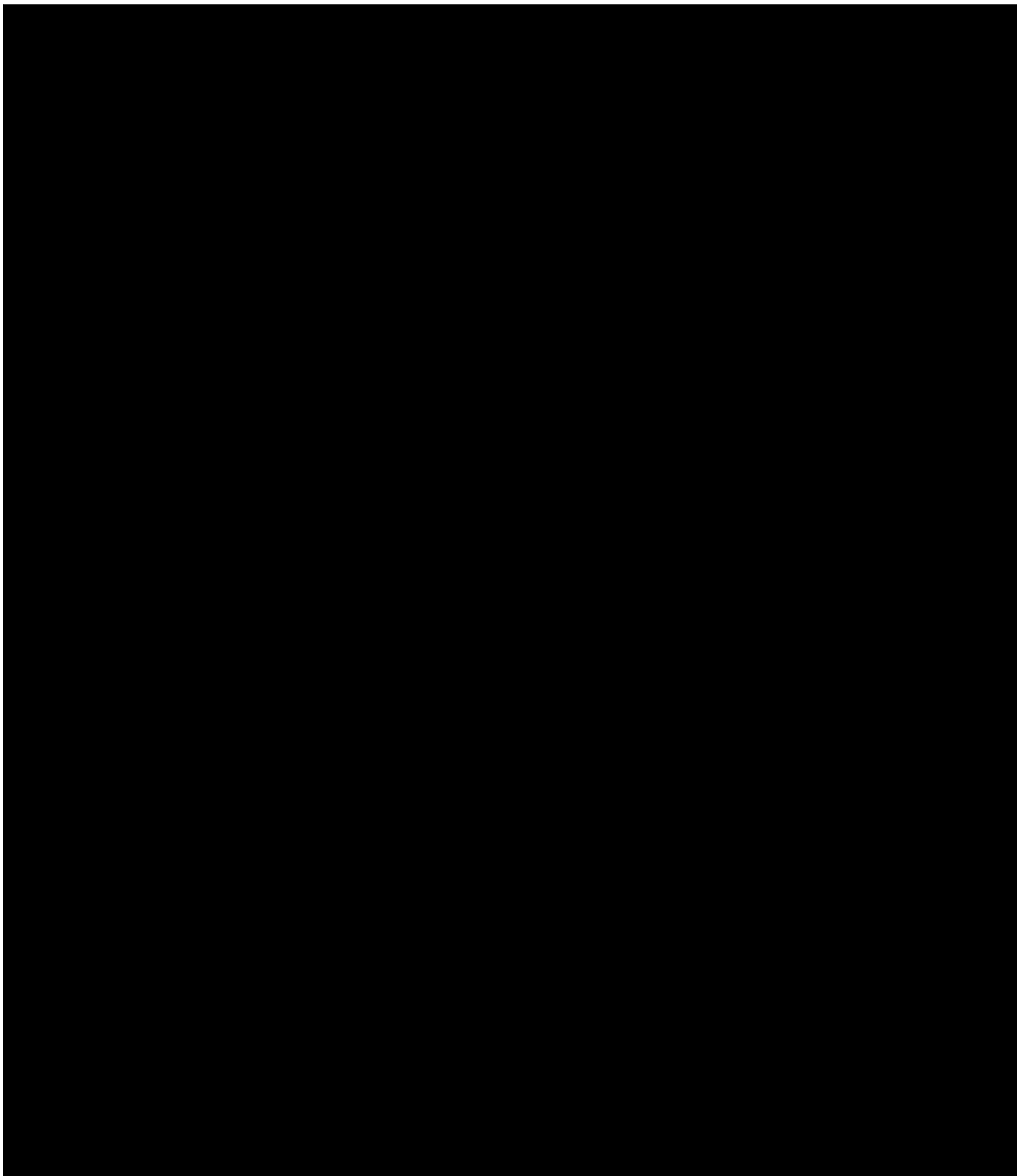
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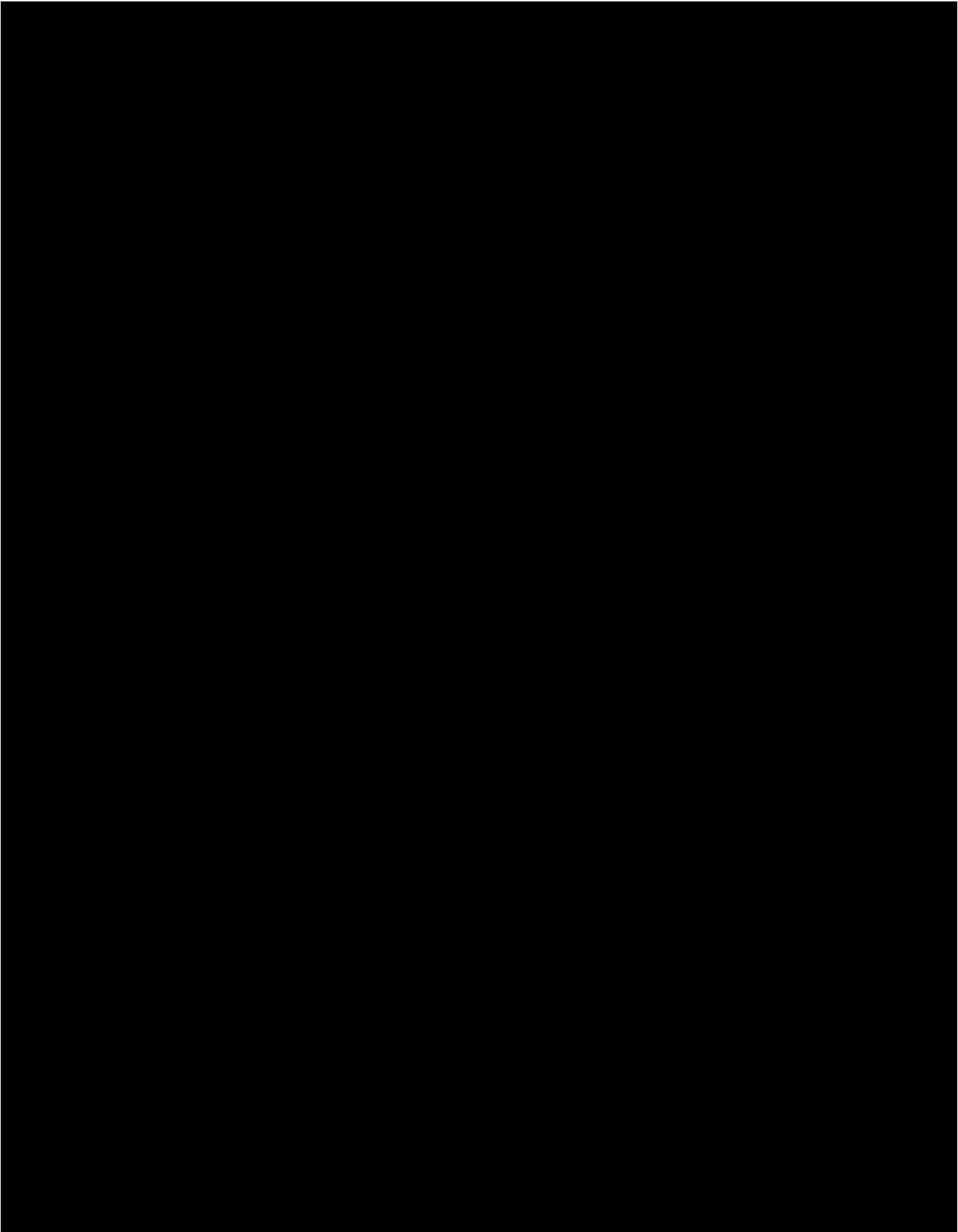


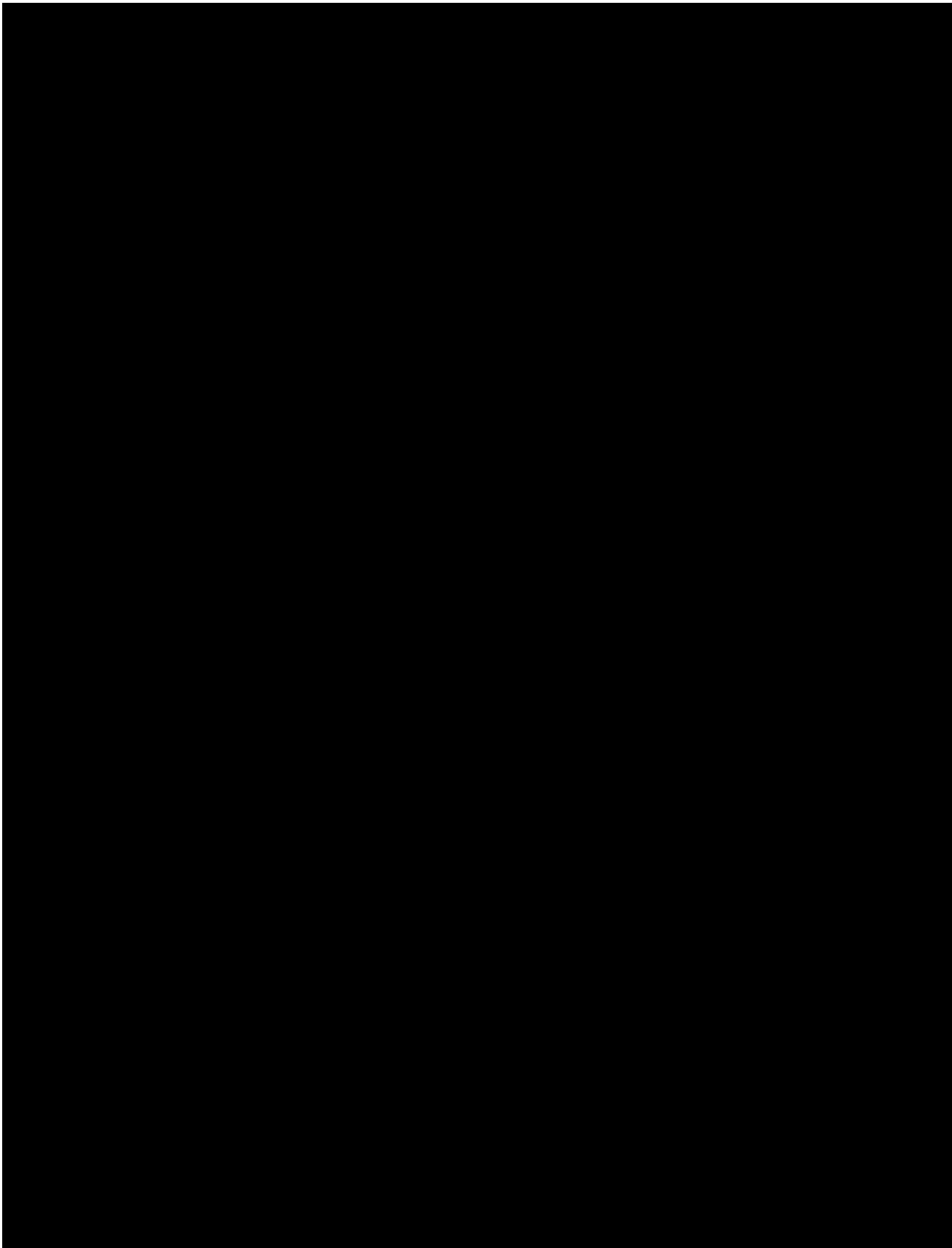
4.

[REDACTED]



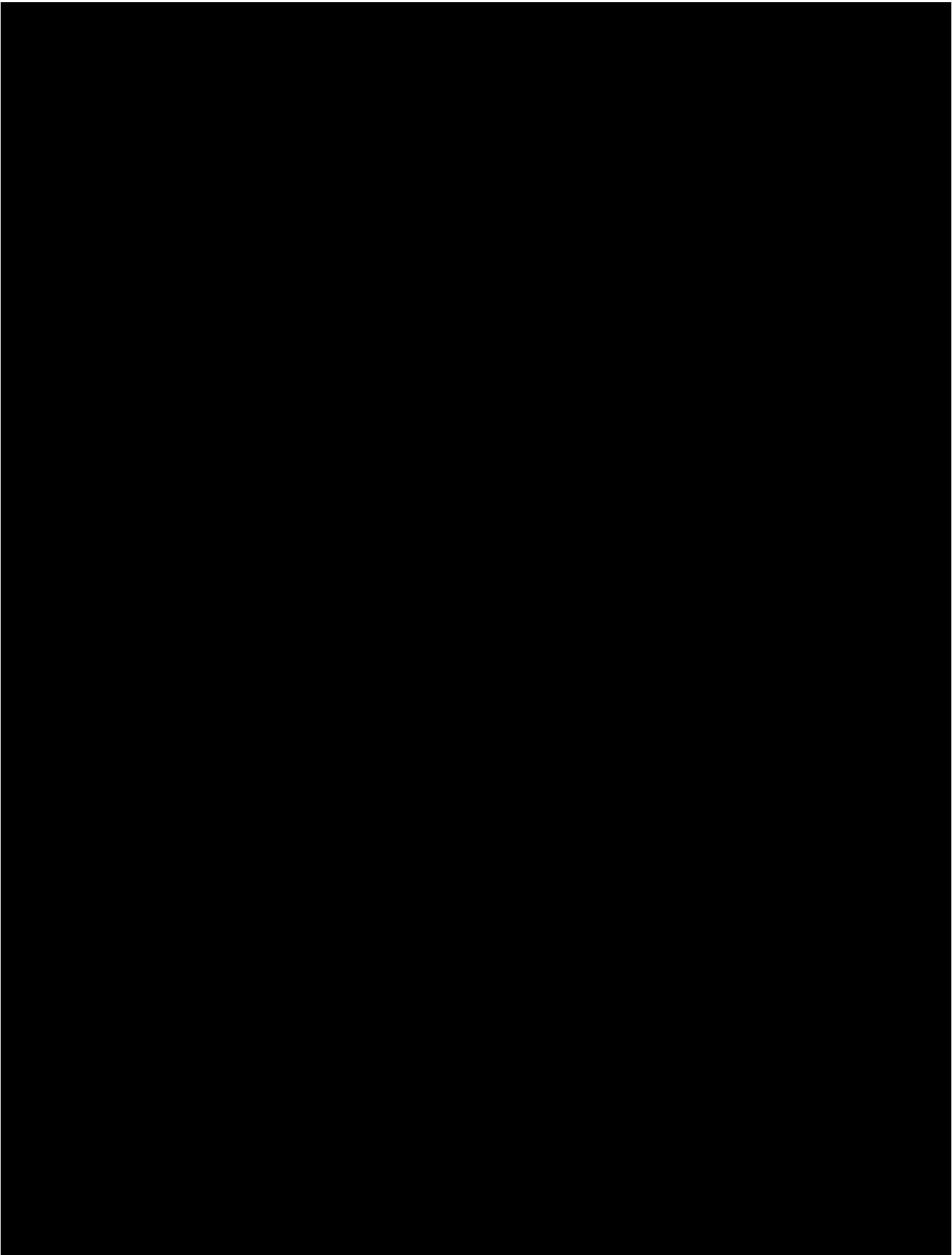




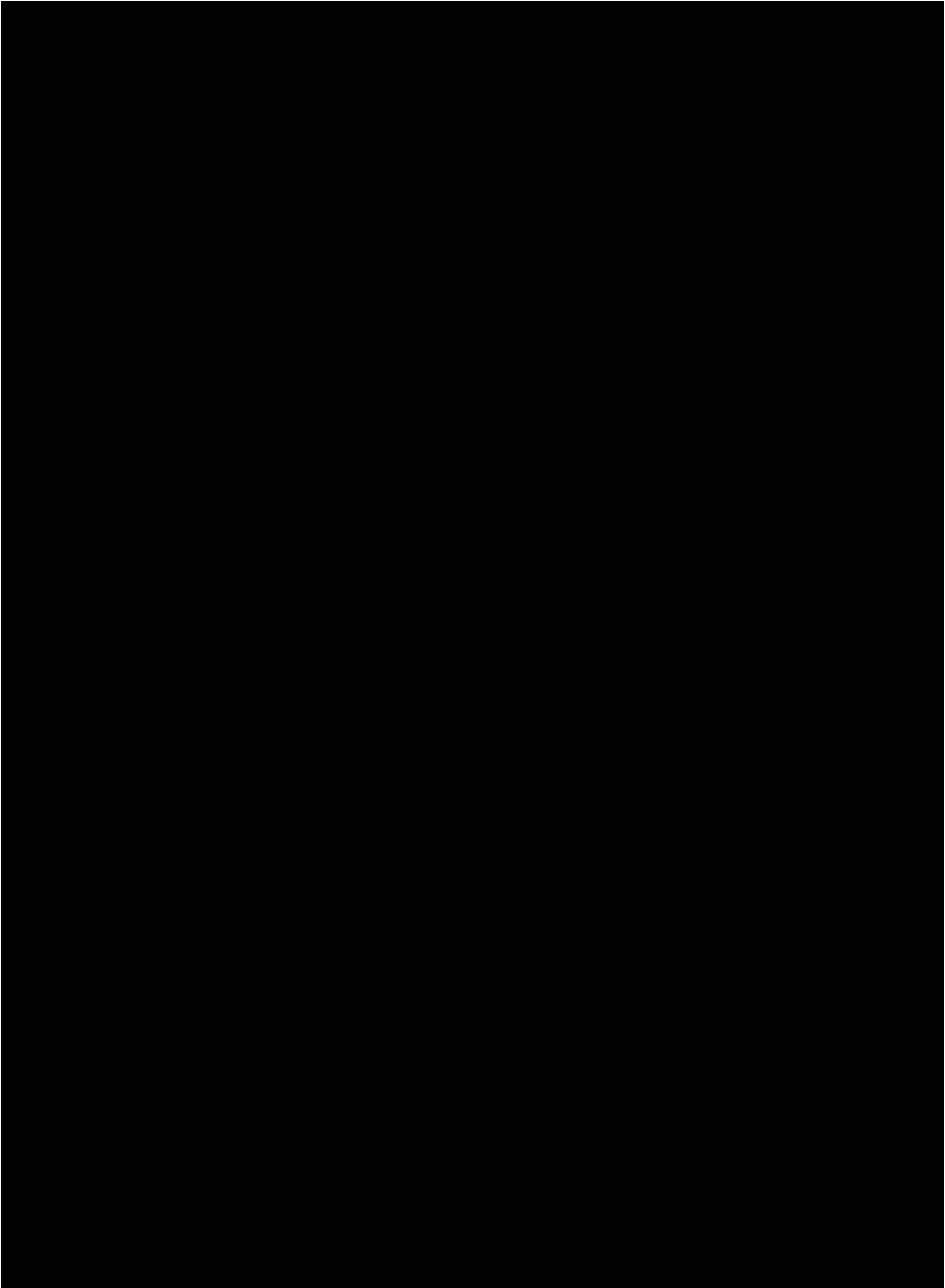


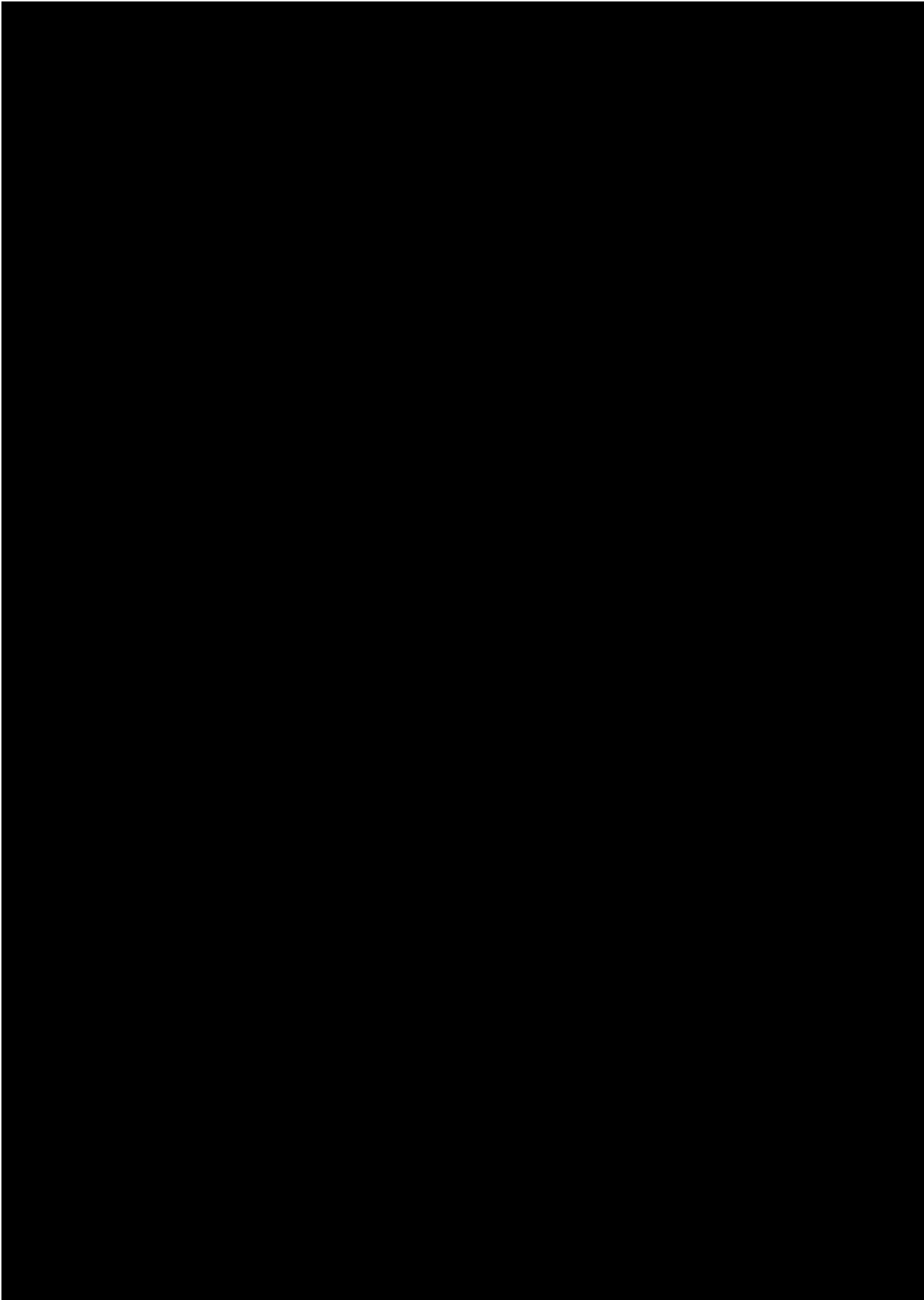




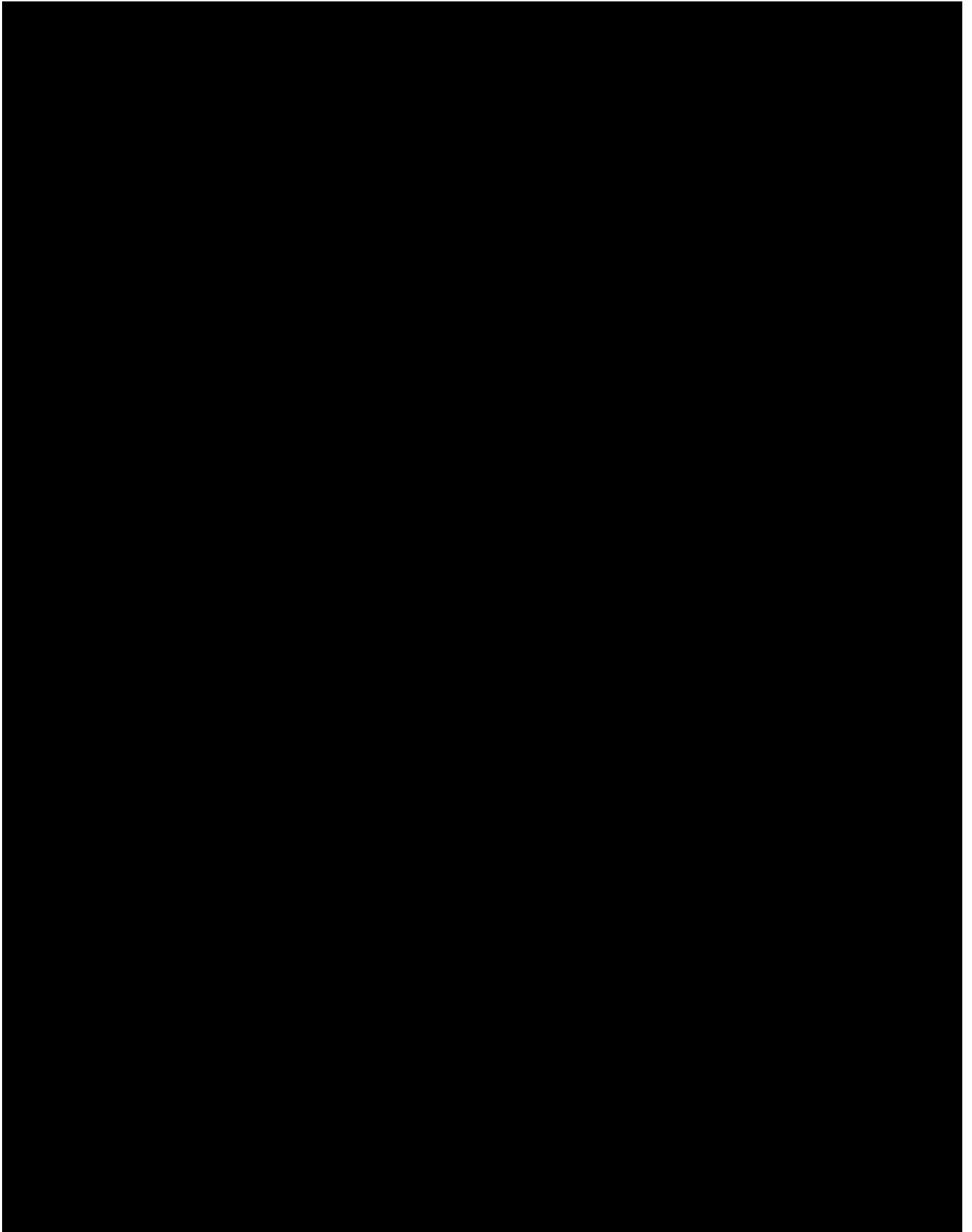


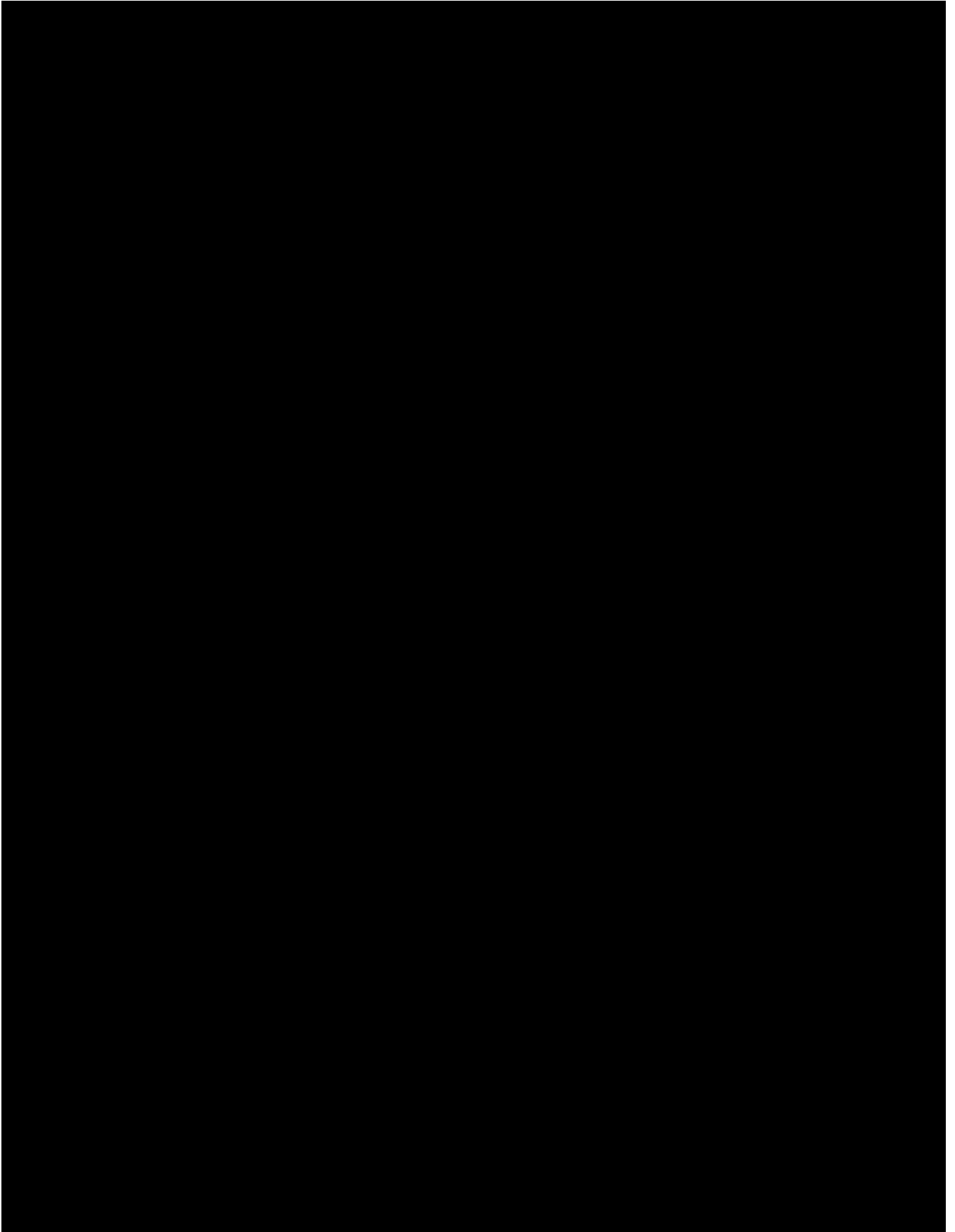


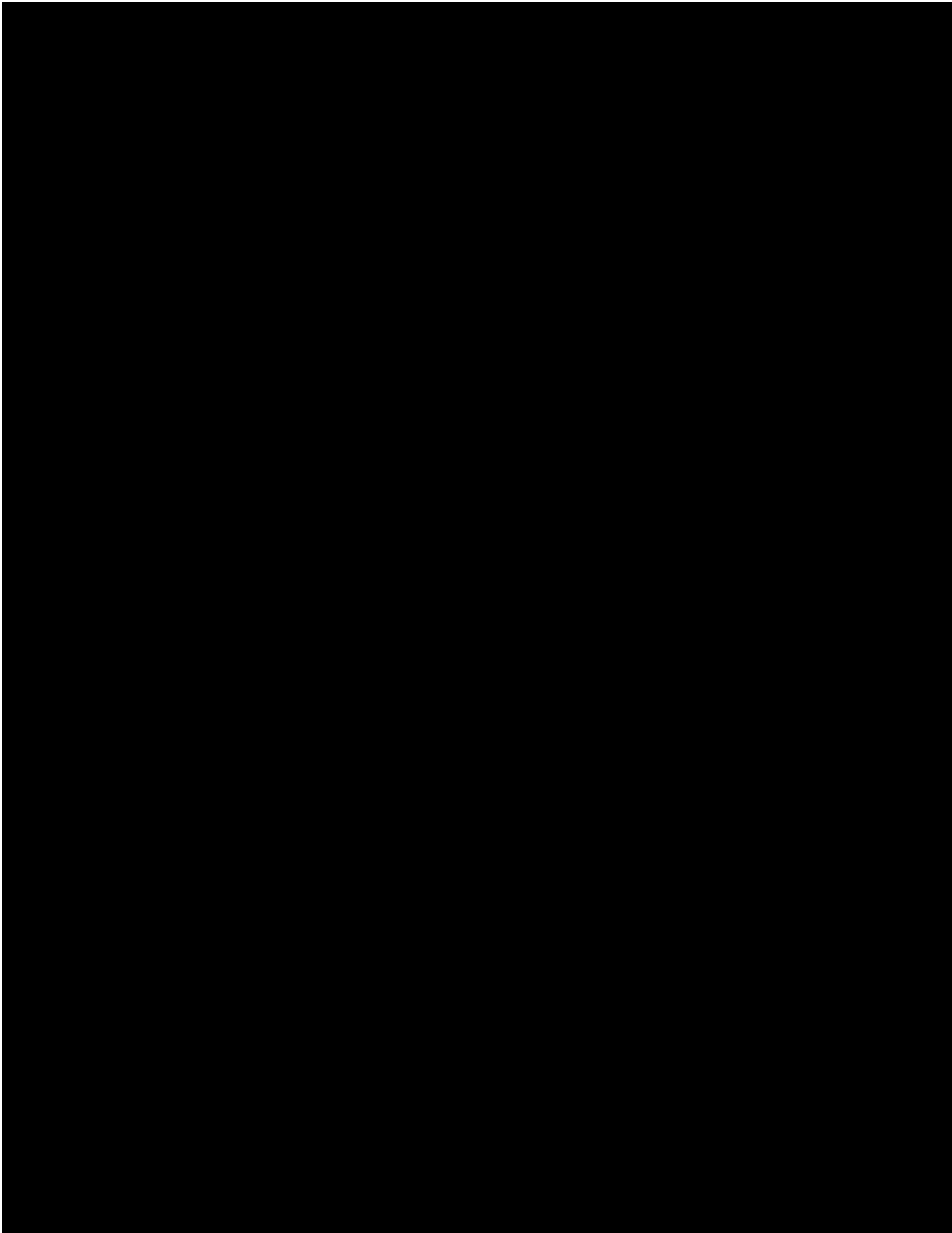












## **ANNEX B**

### **Supplier Proposal**

Attached as a separate document

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## **Part 2: Contract Terms**

Attached as a separate document

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### Part 3: Supplier Costings

