

Better value, delivered.



Order Form

FROM

Framework Reference	1086 Apprenticeships and Associated Training Framework
Contracting Authority/Customer	NHS England on behalf of NHS South Central & West Commissioning Support Unit
Address	Omega House, Southampton Road, Eastleigh, Hampshire, SO50 5PB
Invoice Address	ODF PAYABLES M425 PO BOX 312, LEEDS LS11 1HP
Contact Ref:	Name: [REDACTED] e-mail: [REDACTED]@nhs.net Name: [REDACTED] e-mail: [REDACTED]@nhs.net

TO

Supplier:	Teesside University
Address:	<u>Registered Office Address:</u> Teesside University, The Curve, Southfield Road, Middlesbrough, Cleveland, TS1 3BX. United Kingdom (UK)
Contact Details	Name: [REDACTED] Phone: [REDACTED]



	Email: [REDACTED] @tees.ac.uk / externalfundingteam@tees.ac.uk
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1. TERM
1.1 Effective Date 1.1.1 This Contract shall commence from the date of this fully signed Order form with last enrolment expected to be completed by July 2025, with course start date anticipated to be: August to September 2025 1.2 Expiry Date 1.2.1 This Contract shall expire on: 3 Years from Course Start Date anticipated end date to be 31 July 2028

2. SERVICES
<u>Service Delivery / Product Requirement</u> SCW are looking for partner to deliver Accounting Finance Manager (ST1303) Apprenticeship Level to our employees. Our requirements are: • Minimum of 1 intake possible • Facilitated training via MS Teams or Zoom which is interactive and engaging for non in person learning • Ability for the entirety of the course to be accessible to our learner and our systems. This must be browser based, as we cannot download any Proctor software. If any proctor software is required, there must be the ability to provide the infrastructure to support this e.g. computers at a range of UK locations at no cost to SCW or learner

- Ofsted rating of Good or outstanding as an apprenticeship provider that is achieving high success rates of 70% or above and learner satisfaction survey of above 80%
- Provider that has NHS or Public Sector experience
- Ability to provide SCW monthly reports on our learner and at least quarterly reports with the Apprenticeship and Graduate Manager
- Provide an opportunity for training/awareness for SCW colleagues involved in supporting the apprentice. For instance, mentor training, awareness of the qualification and the requirement
- Opportunities for the learner to build their networking and offer a range of extra activities to support their development in becoming highly skilled and leaders.
- Enrolment Date: July to September 2025
- Course Start Date: August to September 2025
- Remote learning

Outcomes

We are looking for a provider that will provide the best possible service to enable our learner to have the best chance of success.

For learners with additional learning needs, we expect support requirements to be in place ahead of them commencing on the programme and for clarity of how learners with additional learning/health needs will be fully supported to achieve.

Monitoring and Reporting

We expect the following:

- Apprentice to have regular reviews, every 6 – 8 weeks either in person or through MS Teams or Zoom
- 12 weeks reviews with manager, apprentice and skills coach
- Monthly reports for all our learners sent to our Apprenticeship and Graduate Manager



- Quarterly reviews to be arranged to discuss all our learners. This will include our Apprenticeship and Graduate Manager
- Any at risk learners to be flagged to the apprenticeship team at SCW in a timely manner and action plan meeting to be arranged within 7 days of a learner being deemed at risk

Service Level Agreement (SLA)

- Dedicated Account Manager to provide our reporting as requested above
- At least 3 points in the year whereby learners can enrol onto the apprenticeship programme
- Adherence to our reporting requirements
- Reviews with learners every 6 – 8 weeks
- End point assessment resit free of charge
- Replies to any learner, manager or apprenticeship team emails within a 48 hour period
- Dedicated support to any learners at risk and action plans to be developed within a 7 day period of any confirmed learners at risk
- No costs outside of the apprenticeship levy to be invoiced to support our learners, this includes any learners that might require any additional training to be able to complete the apprenticeship programme successfully.

Industry Standards or Accreditations

- Learner satisfaction survey 80% or above
- Apprenticeship success rate of 70% pass or above

**3. AMENDMENTS TO TERMS AND CONDITIONS
(Please note any amendments made must be agreed by both parties)**



Additional Amendments to Call Off Terms and Conditions

ESFA Funding Rules Changes - effective from the commencement date of this framework on the 1st August 2018 relevant for all changes made by the ESFA throughout the term of this framework.

- To reflect the changes made by the ESFA to the funding rules please add the new clause below to reflect the current rules and remove Clause 12 within the terms and conditions which relate to the previous rules.

Please refer to the latest guidance [Apprenticeship funding rules - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/apprenticeship-funding-rules).

NEW CLAUSE "The Parties agree to comply with all ESFA Rules that apply at the time of the delivery and receipt of the services".

4. PAYMENT PROVISIONS

Contract Price	Total value of £27,000.00 excluding VAT. Per each Learner: £27,000.00 excluding VAT.
Funding	Employer levy account
Invoicing Arrangements	N/A via levy which SCW will raise a cohort

SIGNATORY PAGE:

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BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide to the Customer the Services specified in this Order Form (together with where completed and applicable, the mini-competition order (additional requirements) set out in this Order Form) incorporating the rights and obligations in the Terms and Conditions set out in the Framework Agreement entered into by the Supplier and YPO.

For and on behalf of the Supplier:

Name and Title	Deputy Director of Finance
Signature	
Date	September 5, 2025 12:21 PM BST

For and on behalf of the Customer:

Name and Title	Deputy Director of People – Internal
Signature	
Date	08/09/2025