

6 - Business Continuity

Question; Note questions are not sub numbered

5a. Please provide an overview of your organisation's Business Continuity and disaster recovery plans in terms of the HMRC data under the Contract, or attach a copy of your Business Continuity Plan.

Business Continuity Planning Process, Business Continuity Generic Event Recover Scenario and IT Disaster Recovery Strategy documents are attached.

Please specify if you operate Business Continuity or disaster recovery from outside the UK.

No

Also, please provide details on when and how frequently these plans are tested and advise when they were last tested and confirm results of testing exercises are available for review if requested.

Annually

Please provide details on how you will meet recovery times if these have been specified in the schedules and/or Order Form.

Not specified.