**Appendix 2 – Quality Evaluation Questions**

The Council Requires suppliers to provide responses indicating their approach to meet the foremost requirements specified in the Specification, as listed below.

Please provide your answers in the boxes below expanding as necessary.

|  |  |  |
| --- | --- | --- |
| 1 | Please detail how you would carry out this service.  This should include the stages/steps that would be carried out. | 20% |
|  |  |
| 2 | Please give details of your risk management procedures and provide copies of your risk assessments for the activities applicable to the service provided. | 20% |
|  |  |
| 3 | Please give details of any added value you could bring to this contract in terms of service delivery, such as notice required from driver, turnaround times or any other elements. | 20% |
|  |  |