

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC87701**

ROUTE: 110

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 110 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Hounslow Garage (AV)
Kingsley Road
Hounslow
TW3 1PA

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 110: Hounslow Bus Station - Hammersmith Bus Station / Twickenham Stadium

Date of Service Change: 27 April 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Hammersmith Bus Station / Twickenham Stadium: Hounslow High Street, Kingsley Road, Hounslow High Street, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road, Powder Mill Lane, Percy Road, Whitton High Street, Nelson Road, Warren Road, Kneller Road, Whitton Road, Chertsey Road, London Road Roundabout, Chertsey Road, St Margaret's Road, Richmond Road, Richmond Bridge, Bridge Street, Hill Street, George Street, The Quadrant, Kew Road, Richmond Circus, Lower Mortlake Road, Sandycombe Road, Kew Gardens Road, Kew Road, Kew Bridge, Kew Bridge Road, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station Low Level

Towards Hammersmith Bus Station / Twickenham Stadium: Hounslow High Street, Kingsley Road, Hounslow High Street, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road, Powder Mill Lane, Hospital Bridge Road, Chertsey Road, London Road Roundabout, Chertsey Road, St Margaret's Road, Richmond Road, Richmond Bridge, Bridge Street, Hill Street, George Street, The Quadrant, Kew Road, Richmond Circus, Lower Mortlake Road, Sandycombe Road, Kew Gardens Road, Kew Road, Kew Bridge, Kew Bridge Road, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station Low Level

Towards Hounslow Bus Station: Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, Kew Bridge Road, Kew Bridge, Kew Road, Kew Gardens Road, Sandycombe Road, Lower Mortlake Road, Richmond Circus, Kew Road, The Quadrant, The Square, Eton Street, Paradise Road, Church Terrace, Wakefield Road, Lewis Road, Red Lion Street, Hill Street, Bridge Street, Richmond Bridge, Richmond Road, St Margaret's Road, Chertsey Road, London Road Roundabout, Chertsey Road, Whitton Road Roundabout, Whitton Road, Kneller Road, Warren Road, Nelson Road, Whitton High Street, Percy Road, Powder Mill Lane, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

Towards Hounslow Bus Station: Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, Kew Bridge Road, Kew Bridge, Kew Road, Kew Gardens Road, Sandycombe Road, Lower Mortlake Road, Richmond Circus, Kew Road, The Quadrant, The Square, Eton Street, Paradise Road, Church Terrace, Wakefield Road, Lewis Road, Red Lion Street, Hill Street, Bridge Street, Richmond Bridge, Richmond Road, St Margaret's Road, Chertsey Road, London Road Roundabout, Chertsey Road, Whitton Road Roundabout, Chertsey Road, Hospital Bridge Roundabout, Hospital Bridge Road, Powder Mill Lane, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Hounslow Bus Station

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

Buses proceed from London Road, Hounslow Bus Station to stand, departing via Hounslow Bus Station to Hounslow High Street.

Set down in London Road, at stop Z1 (33528 - Hounslow Bus Station) and pick up in High Street, at stop C (BP4837 - School Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 110 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hounslow Bus Station.

Whitton Corner, Hospital Bridge Road Roundabout (from Hounslow Bus Station)

From Hounslow Bus Station

Buses proceed from Hospital Bridge Road, departing to Hospital Bridge Road.

Set down in Hospital Bridge Road, at stop E (26226 - Whitton Corner Health & Social Care Ctr) and pick up in Hospital Bridge Road, at stop H (26244 - Whitton Corner Health & Social Care Ctr).

From HAMMERSMITH BUS STATION

Buses proceed from Hospital Bridge Road, Hospital Bridge Roundabout departing to Hospital Bridge Road.

Set down in Hospital Bridge Road, at stop N (16183 - Willow Way) and pick up in Hospital Bridge Road, at stop F (16182 - Willow Way).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Whitton Corner, Percy Road.

Twickenham, Whitton Road (from Hounslow Bus Station)

From Hounslow Bus Station

Buses proceed from Whitton Road, Whitton Road Roundabout departing to Whitton Road.

Set down in Whitton Road, At Stop C (FW28 - Twickenham Stadium) and pick up in Whitton Road, At Stop N (15565 - Twickenham Stadium).

From Hammersmith Bus Station

Buses proceed from Chertsey Road, Whitton Road Roundabout departing to Chertsey Road.

Set down in Chertsey Road, BP6500 (BP6500 - Marlow Crescent) and pick up in Chertsey Road, BP6501 (BP6501 - Marlow Crescent).

AVAILABILITY: At any time.

BLIND DISPLAY: Twickenham, Whitton Road.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

St Margaret's Roundabout (from Hammersmith Bus Station, Lower Level)

Buses proceed from St Margaret's Road, St Margaret's Road Roundabout departing to St Margaret's Road.

Set down in St Margaret's Road, At Stop J (15215 - St Margarets Station) and pick up in St Margaret's Road, At Stop P (R0886 - St Margaret's Station).

AVAILABILITY: At any time.

BLIND DISPLAY: St Margaret's.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

Richmond Bus Station (from Hammersmith Bus Station, Lower Level)

Buses proceed from Wakefield Road, Lewis Road, Red Lion Street, Hill Street departing to George Street.

Set down in Wakefield Road, At Stop J (36782 - Richmond Bus Station) and pick up in George Street, At Stop B (29982 - George Street).

AVAILABILITY: At any time.

BLIND DISPLAY: Richmond.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

Richmond Station (from Hounslow Bus Station)

Buses proceed from The Quadrant, Kew Road, Richmond Circus departing to Kew Road.

Set down in The Quadrant, At Stop C (16350 - Richmond Station) and pick up in Kew Road, At Stop E (BP5963 - Richmond Station).

AVAILABILITY: At any time.

BLIND DISPLAY: Richmond.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

Manor Circus (from Hounslow Bus Station)

From Hounslow Bus Station

Buses proceed from Lower Mortlake Road, Manor Circus departing to Lower Mortlake Road.

Set down in Lower Mortlake Road, At Stop SA (9347 - Manor Circus) and pick up in Lower Mortlake Road, At Stop SB (R0293 - Manor Circus).

From Hammersmith Bus Station

Buses proceed from Sandycombe Road, Manor Circus departing to Sandycombe Road.

Set down in Sandycombe Road, At Stop SP (9284 - Gainsborough Road) and pick up in Sandycombe Road, At Stop SR (9283 - Gainsborough Road).

AVAILABILITY: At any time.

BLIND DISPLAY: Manor Circus.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

Kew Gardens Station (from Hammersmith Bus Station)

Public stand for one bus on south side of Station Parade, commencing 4 metres east of lamp standard number 1087.

Buses proceed from Kew Gardens Road, Station Approach, Station Parade to stand, departing via Station Parade, High Park Road to Sandycombe Road.

Set down in Kew Gardens Road, At Stop G (BP033 - Kew Gardens Road) and pick up in Sandycombe Road, At Stop N (40001 - Kew Gardens Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kew Gardens Station.

Gunnarsbury, Chiswick Roundabout (from Hammersmith Bus Station)

From Hounslow Bus Station

Buses proceed from Chiswick High Road, Chiswick Roundabout departing to Chiswick High Road.

Set down in Chiswick High Road, At Stop L (3163 - Brentford Fountain Leisure Centre) and pick up in Chiswick High Road, At Stop K (3164 - Brentford Fountain Leisure Centre).

From HAMMERSMITH BUS STATION

Buses proceed from Chiswick High Road, Chiswick Roundabout departing to Chiswick High Road.

Set down in Chiswick High Road, At stop J (6159 - Power Road) and pick up in Chiswick High Road, At stop K (6158 - Thorney Hedge Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Chiswick Roundabout.

Turnham Green, Heathfield Terrace (from Hammersmith Bus Station)

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north

Buses proceed from Chiswick High Road, Heathfield Terrace to stand, departing via Heathfield Terrace, Sutton Lane North to Chiswick High Road.

Set down in Chiswick High Road, At Stop SS (1039 - Duke Road) and pick up in Chiswick High Road, At Stop DD (134 - Turnham Green Church).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Turnham Green.

Stamford Brook Bus Garage (from Hounslow Bus Station)

Private stand for two buses on forecourt of London United's Stamford Brook Bus Garage

Buses proceed from Chiswick High Road, Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt, Stamford Brook Bus Garage Access Road to Chiswick High Road.

Set down in Chiswick High Road, At Stop OO (29149 - Chiswick Lane) and pick up in Chiswick High Road, At Stop RR (6153 - Chiswick Lane).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Stamford Brook Bus Garage.

Stamford Brook Bus Garage (from Hammersmith Bus Station)

Private stand for two buses on forecourt of London United's Stamford Brook Bus Garage

Buses proceed from Chiswick High Road, Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt to Stamford Brook Bus Garage Access Road.

Set down in Chiswick High Road, At stop PP (1038 - Stamford Brook Bus Garage) and pick up in Chiswick High Road, At Stop PP (1037 - Stamford Brook Bus Garage).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Stamford Brook Bus Garage.

Ravenscourt Park (from Hounslow Bus Station)

Buses proceed from King Street, Studland Street, Glenthorne Road, Dalling Road departing to King Street.

Set down in King Street, At stop C (6144 - Dalling Road) and pick up in King Street, At stop D (BP1501 - Ravenscourt Park Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Ravenscourt Park.

Hammersmith Bus Station, Lower Level, Stand H

Private stand for 3 buses in Hammersmith Lower Level Bus Station in 2 sections. 1 space at the rear end of bus stop H cage. 2 spaces on the offside carriageway opposite bus stops H & J

Buses proceed from Hammersmith Bus Station Low Level to stand, departing via Hammersmith Bus Station Low Level, Butterwick, Talgarth Road to Hammersmith Bus Station High Level.

Set down in Hammersmith Bus Station, at Stop J (BP5004 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at Stop B (R0876 - Hammersmith Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 110 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hammersmith, Bus Station.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

Working Timetable				Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	110-63192-LU-MF-1	29/04/24	A/B	14	13	14	7	1,546.19	250	386,547.50
Saturdays & Good Friday	110-63192-LU-Sa-1	27/04/24	A/B	N/A	14	N/A	8	1,405.61	56	78,714.16
Sundays & Public Holidays*	110-63192-LU-Su-1	28/04/24	A/B	N/A	8	N/A	7	1,171.31	58	67,935.98
								Total Scheduled In Service Mileage	364	533,197.64

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|---|---------------|
| 1. | Early Termination Date
(clause 27.9) | 28 April 2028 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 110.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.110 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

10. In accordance with the award letter dated 11 October 2023, this contract may be extended by one further year, subject to mutual agreement at one year's notice.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (22 June 2024 to 31 March 2025)	77.8% "On-Time"
Minimum Performance Standard	78.0% "On-Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
HOUNHS	School Road	HAMMBU	Hammersmith Bus Station
HWRDDY	Godfrey Way	V GR	Stamford Brook Bus Garage
WHITAN	The Admiral Nelson / Whitton	TURNCH	Turnham Green Church
TWICRG	Twickenham Stadium	KEWBSN	Kew Bridge
SMGSSN	St Margaret's Station #	KEWGSN	Kew Gardens Station <> >lol<
RICHGS	George Street	RICHLM	Manor Circus
RICHLM	Manor Circus	RICHBS	Richmond Bus Station
KEWGSN	Kew Gardens Station <> >lol<	SMGSSN	St Margarets Station #
KEWBSN	Kew Bridge Station #	TWICRG	Twickenham Stadium
TURNCH	Turnham Green Church	WHITAN	The Admiral Nelson / Whitton
V GR	Stamford Brook Bus Garage	HWRDDY	Godfrey Way

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Alexander Dennis Enviro 200	ADL Enviro 200
Body Manufacturer and Type	Alexander Dennis Enviro 200 MMC	ADL Enviro 200 MMC
Single or Double Deck	Single Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable	Not Applicable
Minimum Seating Capacity	31 + 1 Wheelchair Space	31 + 1 Wheelchair Space
Maximum Standing Capacity	38	38
Maximum Length	10,900mm	10,900mm
Maximum Width	2,500mm	2,500mm
Number of Doors	Two	Two
Year of Manufacture	2017	2019
Engine Type (Including Euro Rating)	Euro VI Diesel	Euro VI Diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 27 APRIL 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 4,946,242.00 per annum |
| 2. | Period Contract Payment | £ 380,480.15 |
| 3. | Scheduled In Service Mileage | 533,197.64 miles p.a. |
| 4. | Deduction Figure | £ 9.28 per mile |
| 5. | Date of Tender | 30 May 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4). | |