

Call-Off Schedule 5 (Pricing Details)
Call-Off Ref: CCYZ22A01
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REDACTED TEXT under FOIA Section 43 Commercial Interests

7	Bill Back fee (this is an administrative fee to process a bill back payment): Bill Back means the Supplier pays the venue direct on behalf of the Customer and then charges the Customer the amount due by invoicing them at the agreed time.	per booking	610	£0.00	£0.00	
8	Amendments - Cost per additional amendment, over the number agreed in the actual terms of the agreement between the Customer and the organisation providing the venue.	per additional amendment	61	£0.00	£0.00	
9	Tier 1 Cancellations Fee	per booking	1	£0.00		
10	Tier 2 Cancellations Fee	per booking	1	£0.00	£0.00	
11	Tier 3 Cancellations Fee	per booking	1	£0.00	£0.00	
12	Virtual/Digital/Hybrid bookings	per booking	10	£0.00	£0.00	
Table A Total						£ -

Table B - Accommodation							
Group 2	Line Item	Description	Unit	Volume	Your Offered Rate for this Contract	Cost per Line Item	Comments

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12	Accommodation booking Fee (GDS - 9 or more rooms) - Core hours Monday to Friday 08:00 to 20:00 GMT (or BST as appropriate)	per booking	19	£0.00	£0.00
13	Accommodation booking Fee (GDS - 9 or more rooms) - Outside of core hours	per booking	1	£0.00	£0.00
14	Accommodation booking Fee (Non-GDS - 9 or more rooms) - Core hours Monday to Friday 08:00 to 20:00 GMT (or BST as appropriate)	per booking	13	£0.00	£0.00
15	Accommodation booking Fee (Non-GDS - 9 or more rooms) - Outside of core hours	per booking	1	£0.00	£0.00
16	Accommodation cancellation, refund and amendment / exchange fees - Core Hours Monday to Friday 08:00 to 20:00 GMT (or BST as appropriate)	per booking	1	£0.00	£0.00
17	Accommodation cancellation, refund and amendment / exchange fees - Outside of Core Hours (Only the outside of Core Hours Fee may be applied)	per booking	1	£0.00	£0.00
Table B Total					£ -

Table C - Payment Services							
	Line Item	Description	Unit	Volume	Your Offered Rate for this Contract	Cost per Line Item	Comments
Group 3	18	Supplier Credit Card Merchant Fee (Percentage)	% of booking spend		0%	£0.00	Services for the acceptance of payment by purchasing card the Supplier shall only surcharge the customer the direct cost borne as a result of the Customer using the given means of payment. The Supplier shall adhere and implement immediately all Interchange Fee Regulations, Payment Systems Regulator regulations, PSD2 regulations and any other regulatory

						changes related to surcharging.
				Table C Total		£ -