# **Order Form**

CALL-OFF REFERENCE: DN774190

THE BUYER: Met Office

BUYER ADDRESS FitzRoy Road, Exeter, Devon, EX1 3PB

THE SUPPLIER: Mobilise Cloud Services Limited

SUPPLIER ADDRESS: 1<sup>st</sup> Floor, Number One, Waterton Park,

Waterton, Bridgend, CF31 3PH

REGISTRATION NUMBER: 09082209

DUNS NUMBER: N/A

SID4GOV ID: N/A

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 22 May 2025.

It's issued under the Framework Contract with the reference number RM1557.14L4 for the provision of G-Cloud 14 Lot 4 services.

CALL-OFF LOT 4:

Framework Ref: RM1557.14L4

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#### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form includes the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM1557.14L4
- 3. Framework Special Terms
- 4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM1557.14L4
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 10 (Rectification Plan)
  - Call-Off Schedules for this contract:
    - Call-Off Schedule 6 (ICT Services)
    - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
    - Call-Off Schedule 9 (Security)
    - Call-Off Schedule 10 (Exit Management)
    - Call-Off Schedule 13 (Implementation Plan and Testing)
    - Call-Off Schedule 14 (Service Levels)
    - Call-Off Schedule 15 (Call-Off Contract Management)
    - Call-Off Schedule 18 (Background Checks)
- 5. CCS Core Terms (version 3.0.11)
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM1557.14L4
- 7. Call-Off Schedule 4 (Call-Off Tender)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### **CALL-OFF SPECIAL TERMS**

The following Special Terms are incorporated into this Call-Off Contract: None

CALL-OFF START DATE: 1 September 2025

CALL-OFF EXPIRY DATE: 31 August 2027

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OPTIONAL EXTENSION: 12 Months

**CALL-OFF DELIVERABLES** 

Option A: as per below:

During project delivery the Met Office will make payments in stages with each payment made after the successful delivery of the milestones specified in the tender submission.

This approach will help ensure that all parties are aligned and that the project progresses smoothly.

Following successful project delivery on-going support and licensing, invoices will be paid in advance at a schedule (monthly or quarterly) to be agreed by both parties.

Support in year 1 will start following successful project delivery, currently expected to be from 1<sup>st</sup> January 2026.

**Optional Pricing:** 

As per approved G-Cloud 14 rate card.

#### MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is the total aggregate charges paid or payable by the Buyer from the Call-Off Start Date until the end of the of the first Call-Off Contract Year.

**CALL-OFF CHARGES** 

Option A: As per table in Call-Off Deliverables above.

#### REIMBURSABLE EXPENSES

None

#### PAYMENT METHOD

The Supplier shall submit invoices directly to the billing address as per the Buyer's order. The Supplier shall invoice the Buyer for Goods on delivery and for Services as per Supplier's quotation. Payment to be made by BACS payment.

**BUYER'S INVOICE ADDRESS:** 

Accounts Payable

Framework Ref: RM1557.14L4

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Email Address: accountspayable@metoffice.gov.uk

## **BUYER'S AUTHORISED REPRESENTATIVE**

**Operation Contract Manager** 

Met Office, FitzRoy Road, Exeter, Devon, EX1 3PB

#### **BUYER'S ENVIRONMENTAL POLICY**

Not applicable for standard supply transactions.

## **BUYER'S SECURITY POLICY**

MO Network Security Policy as per attached



#### SUPPLIER'S AUTHORISED REPRESENTATIVE

CTO

One Waterton Park Bridgend CF31 3PH

#### SUPPLIER'S CONTRACT MANAGER

Account Manager
One Waterton Park
Bridgend
CF31 3PH

## PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

#### PROGRESS MEETING FREQUENCY

Quarterly contract review meetings will be held. Please see below for more details as per the tender specification requirements 3.3.8 for reporting and management information:

Item	Reporting description	Format
а	Outcome / Milestone tracking	Jira / MS PowerPoint
b	Contract KPI's & Performance	Monthly report
С	Delivery	Jira (live, real time)
d	Steering meetings	Fortnightly (alternate to demos)
е	Demos	Fortnightly (alternate to steering)
f	Stand ups	Min 2-3 pw

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#### **KEY STAFF**

Not applicable for standard supply transactions.

### KEY SUBCONTRACTOR(S)

Penetration Testing by Pentest People if required.

#### COMMERCIALLY SENSITIVE INFORMATION

Supplier's Commercially Sensitive Information for the period of the Call-Off Term

#### SERVICE CREDITS

Service Credits will accrue in accordance with Call-Off Schedule 14 (Service Levels).

The Service Credit Cap is: 10% The Service Period is: one Month

A Critical Service Level Failure is: three consecutive failures per month.

## ADDITIONAL INSURANCES

Not applicable

GUARANTEE Not applicable

#### SOCIAL VALUE COMMITMENT

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	Cla
Name:		Name:	
Role:	СТО	Role:	Commercial Manager
Date:	13/08/2025	Date:	14/08/2025

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