Statement of Requirement (SoR)

Reference Number	REDACTED
Version Number	REDACTED
Date	10/05/2022

1.	Requirement
1.1	Title
	C1 Driver Training Services
1.2	Summary
	There is a requirement to training up to 20 people to drive a C1 Category Vehicles over the next 18 to 24 months and there will be an enduring requirement to train approx. 1-6 people per year as staff leave and join the organisation.
1.3	Background
	The organisation has recently taken delivery of new vehicles Mercedes Sprinter Vans that fall into the C1 Licence Category. Those that need training will generally be experienced B Category Licence holders and will be at varying levels of driving experience. They are required to drive these vans in their part-time voluntary role and this is not a full-time requirement of their employment.
1.4	Requirement
	The service provider will be expected to manage and coordinate the end-to-end driver C1 driver training process from assisting with provisional licence applications through to final practical testing and re-training / testing as required.

- 1. The service provider shall have sufficient capacity to train and test up to 20 x C1 Category Drivers over the next 12 18 months. However, it is acknowledged that the availability of driving tests is not within the training provider's control.
- The service provider shall have a customer facing single point of contact who will manage and coordinate the individuals training experience throughout the process.
- 3. The service provider shall help and support trainee drivers with the following:
 - a) Licence applications.
 - b) Booking medicals.
 - c) C1 theory test preparation and booking.
 - d) Coordination and delivery of C1 driver training to suit individual needs and availability.
 - e) Coordination and booking of C1 driving tests.
 - f) If required, retraining and booking of subsequent tests.
 - g) Post-test administration.
- 4. The service provider shall provide a training progress on request that confirms numbers trained, projected numbers trained and at what stage individuals are at within the process.
- 5. The service provider shall be Cyber Essential certified.
- As part of the bidding process, service providers should provide relevant policies e.g. Health & Safety, Data Protection / GDPR and proof of relevant training industry accreditations.
- 7. The service providers training site should be within a 10-mile radius of postcode SP4 0JQ.
- 8. The service provider should have Mercedes Sprinter training vans or similar.
- 9. The service provider should provide flexible payment options that reduces the frequency and in-direct costs associated with processing invoices.

1.5 Options or follow on work

1.6	Deliverables & Intellectual Property Rights (IPR)						
Ref.	Title	Due by	Format	Expected classification (subject to change)	What information is required in deliverable	the	IPR DEFCON/ Condition
D1	Training Delivery Progress Update	REDACTE	Email	REDACTED	REDA		TED
	DEDACTED						

1.7	Deliverable Acceptance Criteria
	The providers should seek to address all of the requirements listed and if possible offer a solution(s) or alternatives where requirements cannot be met.

2.	Quality Control and Assurance
2.1	Quality Control and Quality Assurance processes and standards that must be met by the contractor
	REDACTED
2.2	Safety, Environmental, Social, Ethical, Regulatory or Legislative aspects of the requirement
	REDACTED

3.	Security	
3.1	Highest security classification	
	Of the work	
	Of the Deliverables/ Output	
3.2	Security Aspects Letter (SAL)	
	REDACTED	

3.3 Cyber Risk Level REDACTED 3.4 Cyber Risk Assessment (RA) Reference

4.		rnment Furnished Assets (GFA)				
GFA to	GFA to be Issued -					
GFA No	. Unique Identifier/ Serial No	Description:	Available Date	Issued by	Return or Disposal Date	
GFA-1	01	RED	40		ED	

5.	Proposal Evaluation criteria
5.1	Technical Evaluation Criteria



REDACTED

5.2 Commercial Evaluation Criteria

6.	Defcons
Defcon:	Covering:
76	Contractors are required to work at MOD premises

539	Transparency
703	Intellectual Property Rights - Vesting In The Authority
532B	Protection of Personal Data
532	Personal Data Particulars