

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411/21

Date of order	Date of last signature	Order Number	<div></div> To be quoted on all correspondence relating to this Order
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FROM

Customer	NHS Business Services Authority "Customer"
Customer's Address	Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, Ne15 8NY
Invoice Address	Accounts Payable, Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, Ne15 8NY
Contact Ref:	<div></div> Address: Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, Ne15 8NY Phone: <div></div>

TO

Supplier	Softcat Plc (02174990) "Supplier"
Supplier's Address	Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW
Account Manager	Name: <div></div> Address: Softcat Plc, Fieldhouse Ln, Marlow SL7 1LW <div></div> <div></div>

GUARANTEE

Guarantee to be provided	No
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1. TERM
(1.1) Commencement Date 9 th July 2025.

(1.2) Expiry Date

The Contract shall expire on the date which is 18 Months after the Commencement Date.
Expiry Date: 18th December 2026.

Any extensions (including pricing for such extensions) are to be agreed in writing between the Parties.

2. GOODS AND SERVICES REQUIREMENTS

(2.1) Goods and/or Services

Goods - Not applicable.

The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.

Service Profile - CrowdStrike software and services. See paragraph 5.1 of this Order Form for a breakdown of pricing.

Minimum Order Value

Maximum Order Value

£150,000 exc. VAT

Optional Services

Collection and recycling

N/A

Paper catalogue

N/A

Secure Collection

N/A

(2.2) Premises

The services are to be delivered remotely.

(2.3) Lease/ Licenses

For terms relating to the Crowdstrike licenses, see paragraph 6.1 of this Order Form.

(2.4) Standards

Not applicable to this Call-off Contract.

(2.5) Security Requirements**Security Policy**

Not applicable to this Call-off Contract.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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(2.6) Exit Plan (where required) NO
(2.7) Environmental Plan NO

3. SUPPLIER SOLUTION
(3.1) Supplier Solution See paragraph 5.1 of this Order Form.
(3.2) Account structure including Key Personnel Account Manager: <div style="background-color: black; width: 250px; height: 15px; display: inline-block;"></div>
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods Not applicable to this Call-off Contract.
(3.4) Outline Security Management Plan Not applicable to this Call-off Contract.

(3.5) Relevant Convictions

None

(3.6) Implementation Plan

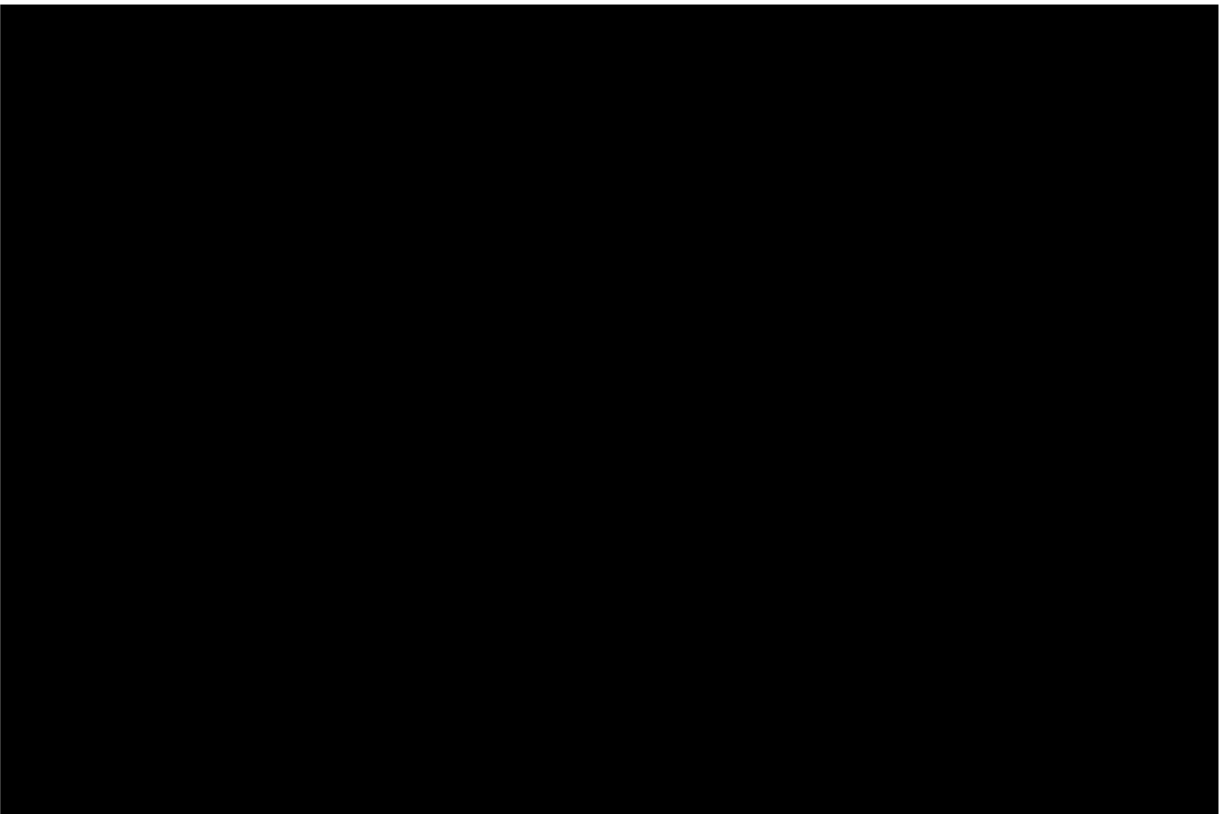
Implementation details to be agreed between the Parties post contract signature.

4. PERFORMANCE QUALITY

(4.1) Key Performance Indicators

Not applicable to this Call-off Contract.

(4.2) Service Levels and Service Credits



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

5. PRICE AND PAYMENT
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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(5.2) Invoicing and Payment

The Supplier shall issue invoices upfront. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

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BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:



For and on behalf of the Customer:

