

30 April - 1 May 2025 ExCel London

Legal Name: **Department of Health and Social Care (DHSC)**

☐ Plc ☐ Ltd ☐ Partnership ☐ Sole Trader ☐ Other

Display Name: Digitising Social Care

Invoicing Information:

Street: Department of Health and Social Care
1st Floor South, 39 Victoria Street

City: London

State/County:

Post/Zip Code: SW1H 0EU

Country: United Kingdom

VAT/Tax Number:

PO Number:

General Company Information:

Switchboard Tel:

E-mail:

WWW:

Street:

City:

State/County:

Post/Zip Code:

Country:

Contact Details for exhibition administration:

We agree to abide by the Rules & Regulations of the Care Show London 2025 as detailed overleaf, and any amendments which may be imposed by the Administrator or the Management of the premises as a condition of this agreement.

I hereby warrant that I am duly authorised to execute this binding contract on behalf of the exhibitor named above and confirm reading terms overleaf.

Email (fill if Signee is different to Exhibitor Admin)

Signed for Exhibitor:

Date:

Exhibitor Order Form

Upon written acceptance by CloserStill Media Limited of this stand application, a contract will exist between the Exhibitor and the Organisers.

The Exhibitor will retain the right to cancel the booking form without incurring a "cancellation fee" for a period of 14 days from the date this contract is signed by the Exhibitor. After 14 days the standard terms and conditions overleaf will apply.

ANY NOTIFICATION OF CANCELLATION BY AN EXHIBITOR MUST BE SENT IN WRITING BY RECORDED DELIVERY. ON-SITE RATES WILL BE WITHDRAWN IF PARTICIPATION IS CANCELLED OR PAYMENT TERMS ARE NOT ADHERED TO.

Stand Details

Stand Number:	E15	Space**	<input type="checkbox"/>
Length:	4.5m	Shell	<input checked="" type="checkbox"/>
Width:	8m	Turnkey	<input type="checkbox"/>
Total Area:	36m ²	Cost per m2:	£549
		No of open sides:	3

Cost of stand: £19,764

Sponsorship / Registration Fee Details

Registration fee

Applicable with Stand purchase.

Exhibitor Registration Fee +VAT (Invoiced in full on allotment).

Includes three lead retrieval scanning app licences, exhibition show guide entry, web listing profile, inclusion on the app to book meetings pre-show.

GBP 449.00

Inspection Fee:

**Stand Type: Space – Inspection Fees GBP 299.00 +VAT
To Comply with venue regulations ALL space only stands will be subject to a "Visual Inspection" fee +VAT (Invoiced on allotment)
This will increase to GBP 499.00 +VAT if you construct a complex structure. [As defined in the exhibitor manual]

Insurance Participation Fee:

Insurance Participation Fee - Insurance Required GBP 206.00 +VAT

To protect you, your fellow exhibitors and our visitors, insurance cover to comply with the Contract Terms and Conditions, has been arranged on your behalf as a "Participating Exhibitor" under the Insurance Policy issued to the Organiser (Invoiced in full on allotment). By providing satisfactory evidence of adequate alternative Public Liability insurance cover, you will be entitled to a credit in respect of the insurance participation fee. See Terms and Conditions for details.

GBP 206.00

Grand Total (Excluding VAT):

Includes (where applicable): Inspection fee, Insurance participation fee, Cost of Stand, Registration fee, Sponsorship cost.

£20,419

If you would like to pay by Debit/Credit Card (3% fee) tick here: ☐

Payment terms are as follows: Stand and Sponsorship: 50% to be invoiced on allotment, payable within 30 days; 50% payable within 30 days from 30 September 2024. If applicable, Registration Fee, Inspection fee, and Insurance Participation Fee to be invoiced 100% on allotment.

Signed on behalf of Organiser:

Date:

TERMS AND CONDITIONS FOR PARTICIPATION IN Care Show London 2025

1. GENERAL

A In the terms and conditions set out below the following expressions shall have the following meanings:

"Administrator/Organiser" means CloserStill Media Limited; 3rd Floor, The Foundry, 77 Fulham Palace Road, Hammersmith, W6 8JA; Registration Number 05816917
"Agreement" means the signed Order Form and these terms and conditions;
"Data Protection Laws" means all applicable laws and regulations relating to the processing of personal data from time to time in the UK including the UK GDPR, the Data Protection Act 2018, the Privacy and Electronic Communications Regulations 2003 [SI 2003/2426] and including all law and regulations implementing or made under them, any amendment or re-enactment of them, any judicial or administrative interpretation of any of them and, where applicable, the guidance and codes of practice issued by the UK Information Commissioner's Office;
"Exhibition" means the exhibition shown on the Order Form;
"Exhibitor" means the person or company who has contracted for a stand, stands or sponsorship at the Exhibition as identified on the Order Form;
"Insurance participation fee" means the fee for standard insurance as set out on the Order Form;
"Exhibitor Marks" means the trademarks of the Exhibitor;
"Force Majeure Event" shall have the meaning given in clause 14 below;
"Inspection Fees" means the fees for inspection of stands as set out on the Order Form;
"Order Form" means the form covering these terms and conditions under which bookings for stands or space are made; has the meaning given to it in the Data Protection Laws;
"Personal Data" means the form covering these terms and conditions under which bookings for stands or space are made; has the meaning given to it in the Data Protection Laws;
"Premises" means the exhibition shown on the Order Form;
"Processing" means the cost of the stand as detailed on the Order Form;
"Stand Cost" means the Stand Cost, Insurance participation fee, Inspection Fees and any other charges payable by the Exhibitor;
"UK GDPR" has the meaning given to it in section 3(10) (as supplemented by section 205(4)) of the Data Protection Act 2018.

B These terms and conditions shall apply to all arrangements between the Exhibitor and the Administrator relating to the Exhibition. Any variation of these terms and conditions shall only be binding if agreed by the Administrator in writing. No terms and conditions stipulated by the Exhibitor shall apply to any such contract unless expressly agreed by the Administrator in writing and stated to be a variation to these terms and conditions.
C All bookings shall be made on the Order Form. No booking shall be confirmed until the Administrator has accepted and signed the Order Form and the Administrator reserves the right to refuse to accept any booking without giving reasons therefor.
D The Exhibitor shall comply with all applicable laws, regulations, and codes of practice, including, without limitation, any Local Authority and Premises regulations, and with any regulations stated in the exhibitor's manual issued by the Administrator.

2. PRICE AND PAYMENT

A All quotations and prices are exclusive of VAT which will be added to all invoices as appropriately chargeable.
B Quotations may be withdrawn by the Administrator at any time prior to acceptance by the Administrator of the order and quotations may be deemed to be withdrawn if the Order Form is not received within 30 days of the date of quotation.
C The Administrator reserves the right to alter prices set out in any list at any time prior to acceptance of the applicant's order, which alterations shall be in writing.
D On acceptance of the Exhibitor's order the Administrator will deliver invoicing in respect of Inspection Fees, the Insurance participation fee and the Stand Cost, this will be as per the terms agreed within the order form, any arrangement of split invoicing applies to stand cost only, the initial invoice will include the Inspection Fees and Insurance participation fee. Payment of all Administrator invoices shall be made before the exhibition start date.
E In the event of non-payment of any invoice by the due date, or should the Exhibitor become insolvent or unable to pay its debts (as defined in Section 123 of the Insolvency Act 1986), propose a voluntary arrangement, have a receiver, administrator or manager appointed over the whole or any part of its business or assets; or if any petition shall be presented, order shall be made or resolution passed for its winding up (except for the purposes of a bona fide amalgamation or reconstruction) or dissolution; or if it shall otherwise propose or enter into any composition or arrangement with its creditors or any class of them; or if it ceases to carry on business; or if it claims the benefit of any statutory moratorium; or if the Exhibitor (being an individual) should die, become bankrupt or suffer any incapacity preventing him from participating effectively in the Exhibition, the full price for the stand booked shall immediately become due and payable and in addition the Administrator shall have the right to cancel every contract with the Exhibitor in relation to the Exhibition or to (at the Administrator's option) suspend or continue such contract without prejudice to the Administrator's right to recover any loss sustained.
F If the Exhibitor fails to pay by the due date any amount payable by it under this Agreement, the Administrator shall be entitled but not obliged to charge the Exhibitor interest on the overdue amount, payable by the Exhibitor immediately on demand, from the due date up to the date of actual payment, after as well as before judgment, at the rate of 8 per cent per annum above the base rate for the time being of Barclays Bank plc.
G All amounts due by the Exhibitor shall be paid in full without deduction or withholding and the Exhibitor shall not be entitled to assert any credit, set-off, deduction, counterclaim, or abatement of any nature whatsoever.

3. ALLOCATION, REDUCTION OR CANCELLATION OF STAND SPACE

A The Exhibitor shall actively participate in the exhibition for the whole of the time when the Premises are open to visitors to the Exhibition.
B Should an Exhibitor withdraw from the Exhibition, cancel a booking, suffer any of the events listed in clause 2(E) above or fail to adhere to the payment terms specified in 2 above, any discount given to that Exhibitor shall be immediately withdrawn and the full costs of any stand or sponsorship will be payable in accordance with clause 3(D) below.
C The Exhibitor shall notify the Administrator in writing of any cancellations of accepted orders or reductions in stand space.
D In the event of cancellation by the Exhibitor, without prejudice to any other rights or remedies the Administrator may have, the below charges shall be paid in full to the Administrator by the Exhibitor.
For cancellations:
Up to (8) months before the date of the event – 50% of Total Cost.
Within (8) months of the date of the event – 100% of Total Cost.
The parties hereby agree that the above constitutes a genuine and reasonable estimate of the loss which the Administrator would incur on cancellation of the order by the Exhibitor.
E For the avoidance of doubt, should the Exhibitor fail to attend the Exhibition once paid in full it shall be liable for the Total Cost to the Administrator and no refund shall apply. If not already paid the Administrator requires payment forthwith for the amounts due under the contract terms.
F In the event of a cancellation or failure to attend the Exhibition, the Administrator may re-sell or reallocate any stand space allocated to the Exhibitor and no refund shall apply. If the Total Cost has not already been paid to the Administrator, then the Exhibitor shall pay the Administrator forthwith the full amount of the outstanding Total Cost which is due under the terms of this Agreement.
G The Administrator will occupy the Premises as a licensee of the management of the Premises. In turn the Exhibitor will be permitted to occupy the space allotted to it by the Administrator. The Exhibitor will not obtain any right of exclusive possession or occupation or any proprietary interest in the Premises or any part thereof.
H While every effort is made to ensure that plans, specifications and drawings in the Administrator's catalogues and literature are accurate, the Administrator gives no warranty to this effect and shall have no liability in respect of any inaccuracy in such plans, specifications or drawings. The Administrator reserves the right at any time and from time to time to make such alterations to the ground plan and Exhibition specifications as may in their opinion be necessary in the best interests of the Exhibition and to alter the shape, size or position of space allotted to the Exhibitor. No alteration to the space allotted will be made in such a way as to impose on the Exhibitor any greater liability for rental than that undertaken in the Order Form.

4. CANCELLATION, POSTPONEMENT OR CHANGE OF VENUE

A The Administrator may at any time, at its sole discretion, cancel, postpone, or move the Exhibition to another Premises. The Administrator will notify the Exhibitor as soon as possible if the Exhibition is cancelled, postponed, or moved to another venue. Except where such cancellation is due to a Force Majeure Event, if the Exhibition is cancelled, the Administrator will repay to the Exhibitor (without interest) any Stand Cost or Inspection Fees (but not Insurance participation fees) paid by the Exhibitor to the Administrator and the booking will be cancelled. If the Exhibition is postponed or moved to another venue, this Agreement will remain in force for the new dates and Premises provided that the new dates and/or Premises are in the reasonable opinion of the Administrator appropriate for the Exhibition.
B With the exception of any refund of the Stand Cost or Inspection Fee in accordance with clause 4(A) above, the Administrator shall have no liability in contract, tort or otherwise to the Exhibitor howsoever arising out of or in respect of any cancellation or postponement of the Exhibition or of it being moved to a new Premises.

5. SPACE NOT OCCUPIED

A Every Exhibitor shall occupy the full stand area booked by it.
B Should an Exhibitor fail to take up the stand or all space allocated to it the Administrator reserves the right to deal with the unoccupied stand or space as it thinks fit.

6. GRANT OF RIGHTS

The Exhibitor grants and the Administrator accepts a worldwide, non-exclusive, perpetual, royalty free, sub-licensable right to use the Exhibitor's Marks (a) for the promotion of the Exhibition; (b) to promote and exploit the Exhibition in any media whether now known or yet to be invented (including in a computer game, on a website or mobile-device application) including by use on promotional material and merchandising; and (c) for the promotion of any subsequent exhibitions held by the Administrator.

7. PROHIBITION OF TRANSFER

The Exhibitor may not assign, sub-let or grant licences in respect of the whole or any part of the rights granted to it by the Administrator. No cards, advertisements or printed matter of persons or firms who are not Exhibitors may be exhibited or distributed from any stand. The Exhibitor may distribute cards, advertisements or printed matter in respect of companies or firms which are subsidiaries of the Exhibitor or of the Exhibitor's ultimate holding company.

8. ADVERTISEMENTS

A The Administrator reserves the right to prohibit the display or dissemination of any advertisement or publication of any kind in relation to the Exhibition whether or not at the Premises, and the Exhibitor shall forthwith withdraw any such advertisement or application on notification by the Administrator.
B The Exhibitor shall not advertise or distribute its publications or printed matter at the Premises otherwise than from its stand.
C The Exhibitor shall display its name and address at its stand and (if different) its address for service of documents and in relation to its stand shall comply with all legal requirements relating to the publication of its name and ownership at its place of business.

9. LIABILITY

A Nothing in this Agreement shall exclude or restrict either party's liability for (a) fraudulent misrepresentations or (b) death or personal injury resulting from the negligence of that party or its employees, agents or subcontractors whilst acting in the course of their employment.
B The Exhibitor shall indemnify the Administrator against all liabilities, claims, demands, actions, costs, damages or loss arising out of any breach of this Agreement by the Exhibitor.
C The Exhibitor shall further indemnify and keep indemnified the Administrator from and against all claims, damages, losses, costs (including all reasonable legal costs), expenses, demands or liabilities resulting from any claim by any third party including, without limitation, any governmental authority, arising out of the manufacture, production, distribution, handling, advertising, consumption or use of, or otherwise relating to the Exhibitor's products or services. The provisions of this clause shall survive the termination or expiry of this Agreement.
D The Exhibitor shall be responsible for all personal injury or damage to loss or destruction of property (including but not limited to the Premises) arising in connection with the Exhibitor's stand and anything permitted, omitted or done thereon or therefrom during the period of the Exhibition or in the construction and dismantling periods provided that this results from the direct or indirect act or omission of the Exhibitor or any employee, agent, sub-contractor or invitee of the Exhibitor or any other person present on the Exhibitor's stand or by any exhibit, machinery or other article or thing or in the possession of or use of the Exhibitor or any employee, agent, sub-contractor or invitee of the Exhibitor or any other person present on the Exhibitor's stand. The Exhibitor shall indemnify the Administrator and its employees, agents, sub-contractors and invitees in respect of all losses (including consequential losses) costs, claims, actions, proceedings, demands and expenses in respect thereof.
E Should the Exhibitor, its employees, agents or sub-contractors fail to remove all their property or otherwise fail to vacate the premises (as per times laid out in the exhibitor manual) on the final day of the Exhibition for any reason whatsoever the Exhibitor shall indemnify the Administrator against all losses (including consequential losses), costs, claims, actions, proceedings, demands and expenses incurred by the Administrator as a result thereof.

F Subject to clause 9(A), the Administrator shall not be liable to the Exhibitor whether in contract, tort (including negligence) or otherwise for indirect or consequential losses; loss of revenue or anticipated revenue; loss of savings or anticipated savings; loss of business opportunity; loss of profits or anticipated profits or loss of wasted expenditure.
G The Administrator and/or its employees, agents or sub-contractors shall not be liable for any loss or destruction of or damage to any property brought to the Premises by the Exhibitor, its employees, agents, sub-contractors or invitees no matter what the cause (including but not limited to negligence by the Administrator or of any employee, agent or sub-contractor of the Administrator).
H The management of the Premises and/or its employees, agents or sub-contractors shall not be liable for any loss or destruction of or damage to any property brought to the Premises by the Exhibitor, its employees, agents, sub-contractors or invitees no matter what the cause (including but not limited by negligence of it or any employee, agent, sub-contractor or invitee of it).

10. INSURANCE PARTICIPATION FEE

It is a condition of this contract that Exhibitors arrange adequate insurance to protect themselves and others attending the show. The minimum limit of Public Liability expected is £2 million each occurrence. To provide you with this level of cover and further additional covers, the Organiser has arranged for Exhibitors to be covered under their insurance policy for a participation fee. An "Evidence of Insurance as an Exhibitor" document, summarising the cover provided, will be issued by email when payment of the Insurance Participation Fee is made with your invoice. Please note that payment of the Insurance Participation Fee must be made before the event commences. Standard limits are:

Cover Headings	Standard Limits	Brief Summary of the Cover
Exhibitor Expenses	GBP 20,000	Loss of irrecoverable expenses sustained as a result of cancellation, abandonment, curtailment, postponement or removal to alternative premises; inability to open or keep open your stand/space due to damage to Exhibitor Property at the Venue, in transit to the Venue or damage to the Venue itself; late or non-vacate of Exhibits or of your staff/representatives; failure to vacate the Venue within the contracted time; reasonable additional costs and expenses incurred in avoiding or diminishing a loss; for reasons beyond yours and the Organisers control.
Exhibitor Property	GBP 20,000	Physical loss of or damage to property for which you are responsible, including exhibits, stands, displays, equipment, furnishings, stationery, promotional literature, being brought to the venue for the purposes of the Exhibition. You are responsible for the first £50 of any claim.
Exhibitor Liability	GBP 2,000,000 any one occurrence	Legal liability to pay compensation, legal costs and expenses as a result of accidental death or injury to a third party and/or damage to their property at the Venue. You are responsible for the first £250 of any claim for third party property damage.

If you believe you already have adequate Public Liability cover in place you will receive email instructions as to how this can be uploaded onto Inveco Ltd's portal. This will then be reviewed by Inveco Ltd, who are a specialist insurance broker and who administer the Organiser's Insurance Fee. This should be uploaded at least 30 days prior to the exhibition opening. If for any reason your Public Liability cover is deemed inadequate by Inveco Ltd then they will inform you why this is the case and what you need to do to satisfy the Organiser's condition regarding insurance. If you disagree with Inveco Ltd's decision you will be allowed to make use of Inveco Ltd's complaints procedure. Please do not send any insurance documentation to the Organiser. A full specimen policy wording, showing the terms, conditions and exceptions of the cover and the Exhibitors Insurance Product Information Document is available from Inveco Ltd via their website <http://www.inveco.co.uk/four-services/event-and-exhibition-exhibitors-insurance>. We strongly recommend you read the policy wording as some exclusions apply. This service is provided on a non-advised basis and you should make sure that the minimum limits are sufficient for your needs. The Organiser accepts no liability in contract, tort, negligence, statutory duty or otherwise (to the maximum extent permitted by applicable law) arising out of the use of, quality, fitness for purpose or access to or provision of the insurance policy by Inveco Ltd. The Organiser has no responsibility to you for, and hereby disclaims all liability arising from, the acts or omissions of Inveco Limited or any third parties required to make or permit the making of any representations to the public save within the confines of the Exhibitor's stand and in particular shall not use or permit the use of any public address system; not stage demonstrations or events which cause or are likely to cause nuisance or obstruction to gangways, adjoining or facing stands. If music is required, full details shall be submitted to the Administrator in writing and the Exhibitor shall be responsible for obtaining necessary permission from PMS, PLS and VPL (or their successors or replacement from time to time); the Exhibitor shall not show films or create excessive noise or use audio visual aids which cause or are likely to cause disturbance to adjacent stands. Exhibitors may be asked to cease such activities in the interest of the overall Exhibition. This may be overcome through the use of a booth rendered soundproof to the satisfaction of the Administrator; not conduct any competition or offer prizes or awards at the Exhibition without the prior permission of the Administrator; permit the Administrator, its employees, agents and sub-contractors to pass over the Exhibitor's stand for the purpose of gaining access to any part of the Premises; and shall procure that all its employees, agents, sub-contractors and/or invitees comply with all regulations imposed by the Administrator and with all fire regulations; do nothing at the Premises which is a breach of any law, regulation or code of practice; not cause or permit any damage to the Premises or the stand and in particular shall attach no nails, screws or similar items thereto; be entitled to dress its stand to its specifications using special lighting and other effects but only insofar as the structure of the stand is not altered and no inconvenience is caused to other Exhibitors and/or visitors (as to which the decision of the Administrator shall be final in cases of dispute). The Exhibitor shall use such contractors (if any) for stand dressing and the provision of services as the Administrator may nominate and the Administrator shall be entitled to refuse access to the Premises to any contractor not nominated by it. All stand dressing is to be subject to the approval of the Administrator and to any regulations which may be imposed by the Administrator from time to time. not overload the Premises' electrical circuits; ensure that its stand and immediate surrounding area is at all times kept free of litter. Empty cases and packaging belonging to the Exhibitor may not be stored on the Exhibitor's stands or on the Premises and shall be removed from the Premises by the Exhibitor or disposed of; ensure that at least one person is always in attendance at the Exhibitor's stand whenever the Exhibition is open to the public; and be responsible for the cost of making good, restoring or renewing any case of serious dilapidation to any part of the Premises for which the Exhibitor, employees, agents or sub-contractors are responsible to such a standard as they were in at the start of the Exhibition (to include, but not limited to: marks caused by paint, bolt, screw or nail holes and any damage to carpet tiles). The Administrator will inspect every site before erection and after dismantling of the stands. In their own interests Exhibitors should satisfy themselves as to the condition of sites both before erection and after dismantling.

11. CONDUCT

A The Exhibitor shall: comply with the reasonable instructions of the Administrator, its employees, agents and sub-contractors and those of the management of the Premises, its employees, agents and sub-contractors whilst on the Premises; comply with all regulations imposed from time to time by the Administrator in relation to the conduct of the Exhibition; keep the gangways and walkways of the Exhibition adjacent to its stand free of all obstructions; not make or permit the making of any representations to the public save within the confines of the Exhibitor's stand and in particular shall not use or permit the use of any public address system; not stage demonstrations or events which cause or are likely to cause nuisance or obstruction to gangways, adjoining or facing stands. If music is required, full details shall be submitted to the Administrator in writing and the Exhibitor shall be responsible for obtaining necessary permission from PMS, PLS and VPL (or their successors or replacement from time to time); the Exhibitor shall not show films or create excessive noise or use audio visual aids which cause or are likely to cause disturbance to adjacent stands. Exhibitors may be asked to cease such activities in the interest of the overall Exhibition. This may be overcome through the use of a booth rendered soundproof to the satisfaction of the Administrator; not conduct any competition or offer prizes or awards at the Exhibition without the prior permission of the Administrator; permit the Administrator, its employees, agents and sub-contractors to pass over the Exhibitor's stand for the purpose of gaining access to any part of the Premises; and shall procure that all its employees, agents, sub-contractors and/or invitees comply with all regulations imposed by the Administrator and with all fire regulations; do nothing at the Premises which is a breach of any law, regulation or code of practice; not cause or permit any damage to the Premises or the stand and in particular shall attach no nails, screws or similar items thereto; be entitled to dress its stand to its specifications using special lighting and other effects but only insofar as the structure of the stand is not altered and no inconvenience is caused to other Exhibitors and/or visitors (as to which the decision of the Administrator shall be final in cases of dispute). The Exhibitor shall use such contractors (if any) for stand dressing and the provision of services as the Administrator may nominate and the Administrator shall be entitled to refuse access to the Premises to any contractor not nominated by it. All stand dressing is to be subject to the approval of the Administrator and to any regulations which may be imposed by the Administrator from time to time. not overload the Premises' electrical circuits; ensure that its stand and immediate surrounding area is at all times kept free of litter. Empty cases and packaging belonging to the Exhibitor may not be stored on the Exhibitor's stands or on the Premises and shall be removed from the Premises by the Exhibitor or disposed of; ensure that at least one person is always in attendance at the Exhibitor's stand whenever the Exhibition is open to the public; and be responsible for the cost of making good, restoring or renewing any case of serious dilapidation to any part of the Premises for which the Exhibitor, employees, agents or sub-contractors are responsible to such a standard as they were in at the start of the Exhibition (to include, but not limited to: marks caused by paint, bolt, screw or nail holes and any damage to carpet tiles). The Administrator will inspect every site before erection and after dismantling of the stands. In their own interests Exhibitors should satisfy themselves as to the condition of sites both before erection and after dismantling.

B The decision of the Administrator as to any matter of conduct referred to above and generally in relation to the Exhibition shall be final and binding upon the Exhibitor, and the Administrator may take whatever steps it deems appropriate to enforce compliance including instant termination of this Agreement.

12. VISITOR DATA

A The exhibition organiser and/or its data scanner/collection partner can only supply as much information as supplied by the visitor on the registration form. We cannot guarantee that visitors will supply full data. The exhibition organiser or its data scanner/collection partner cannot be held responsible for data loss in the unlikely event of hardware failure, corruption or viral infection.
B If the Exhibitor receives any Personal Data relating to the Administrator and/or the Exhibition (including, but not limited to, Personal Data relating to visitors of the Exhibition who may include email addresses), the Exhibitor agrees to use and Process such Personal Data in accordance with Data Protection Laws and shall not do or omit to do anything that could cause the Administrator to breach Data Protection Laws.

13. WEBSITE LISTING

Listing on the show website runs from the signing of this contract to 4 weeks post the date of the show closing. Exhibitor listings published in the printed show guide, which is distributed at the show, may reach the official copy deadline of printing. The exhibitor listing should include correct information and be below the published character/word count limit. The included information, character/word limits and the final copy deadline is at the discretion of the organiser. The organiser cannot guarantee that any listing received after the copy deadline date or not meeting the official criteria will be published in the printed show guide.

14. FORCE MAJEURE

Should the Exhibition be cancelled, curtailed or adversely affected by any cause not within the reasonable control of the Administrator including but not limited to war or terrorist activity, fire, riot, accident, breakdown of plant or machinery, flood, storm, national emergency, labour dispute, strike, lockout, other industrial dispute, civil disturbance, compliance with any law or governmental order or direction, default of suppliers or sub-contractors, nuclear accident, Act of God, or non-availability of the Premises for any reason (a "Force Majeure Event"), the Administrator shall be under no obligation to refund all or part of the sums paid by the Exhibitor in respect of its participation in the Exhibition and shall be under no liability to the Exhibitor or any other person in respect of any actions, proceedings, claims, demands, losses (including indirect or consequential losses) costs or expenses whatsoever which may be brought against or suffered or incurred by the Exhibitor as the result thereof.

15. CANCELLATION BY ADMINISTRATOR

The Administrator reserves the right to cancel any Exhibitor's booking and should it do so its sole liability shall be to refund all monies paid by that Exhibitor. In no circumstances shall the Administrator be liable for any loss (including indirect or consequential loss) or damage suffered by an Exhibitor resulting from such cancellation howsoever the same may be caused.

16. CLAIMS

All claims or complaints relating to the administration, organisation and presentation of the event (including the Premises) must be submitted in writing to the Administrator and to be valid must be received within two weeks of the closing date of the Exhibition. No claim or complaint will otherwise be accepted.

17. CONTRAS

A The Exhibitor agrees that the Administrator can issue invoices on the Exhibitor's behalf for all goods and services made by them to The Administrator [The Self Bill Arrangement].
B The Exhibitor agrees. The Self Bill Arrangement will be in force for a period of 15 months from the date of signature of this agreement.
C The Exhibitor will not issue VAT invoices for goods and services covered by The Self Bill Arrangement.
D The Exhibitor agrees to inform The Organiser if they cease to be registered for VAT, change their VAT registration number or transfer their business as a going concern.
E The Organiser agrees to inform The Exhibitor if the issue of self-billed invoices will be outsourced to a third party.
F The Exhibitor agrees to inform The Organiser if they change their name or registered office.

18. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties and supersedes and extinguishes all previous drafts, agreements, arrangements and understanding between them whether written or oral, relating to their subject matter.

19. LAW AND JURISDICTION

All contracts between the Administrator and the Exhibitor relating to the Exhibition shall be governed by and construed in accordance with English law and the parties shall submit to the exclusive jurisdiction of the English Courts.